

# Austin Integrated Water Resource Planning Community Task Force

**July 7, 2015** 

## Austin Clearly Reliable

## Welcome to New Task Force Members

### **Bill Moriarty**

Appointed by Mayor Adler

### **Clint Dawson**

Appointed by CM Ora Houston

### Sarah Richards

Appointed by CM Delia Garza

### **Perry Lorenz**

Appointed by CM Pio Renteria

### Sharlene Leurig

Appointed by CM Greg Casar

### **Lauren Ross**

Appointed by CM Ann Kitchen

### **TBD**

Appointed by CM Don Zimmerman

### **Kate Zerrenner**

Appointed by CM Leslie Pool

### Marianne Dwight

Appointed by CM Ellen Troxclair

### Jennifer Walker

Appointed by MPT Kathie Tovo

### **Diane Kennedy**

Appointed by CM Sheri Gallo





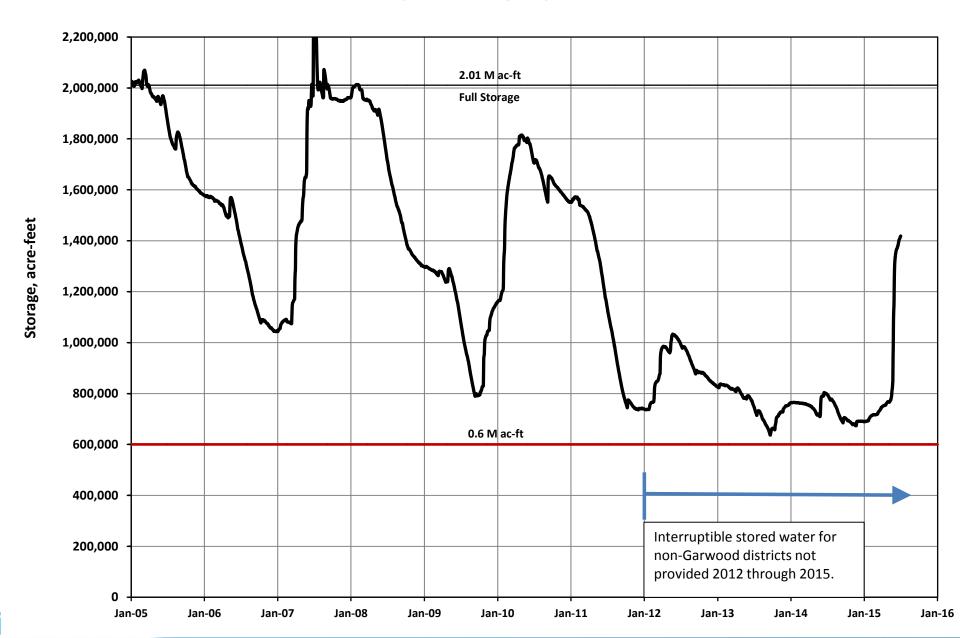
- Drought Update
- RFQ Process Update
- Water Conservation Study Update Office of Sustainability
- Facilitated Discussion Items
  - Statement of Purpose
  - Public Outreach Framework
- Projected Meeting Schedule Overview
  - Potential Future Meeting Agenda Items Discussion



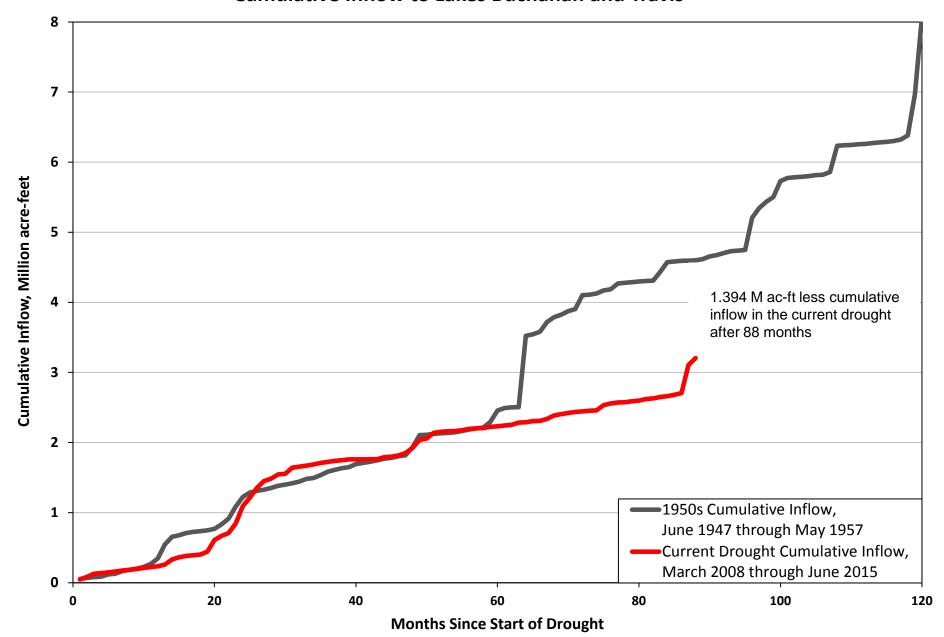
### **Drought Update**

#### **Combined Storage of Lakes Buchanan and Travis**

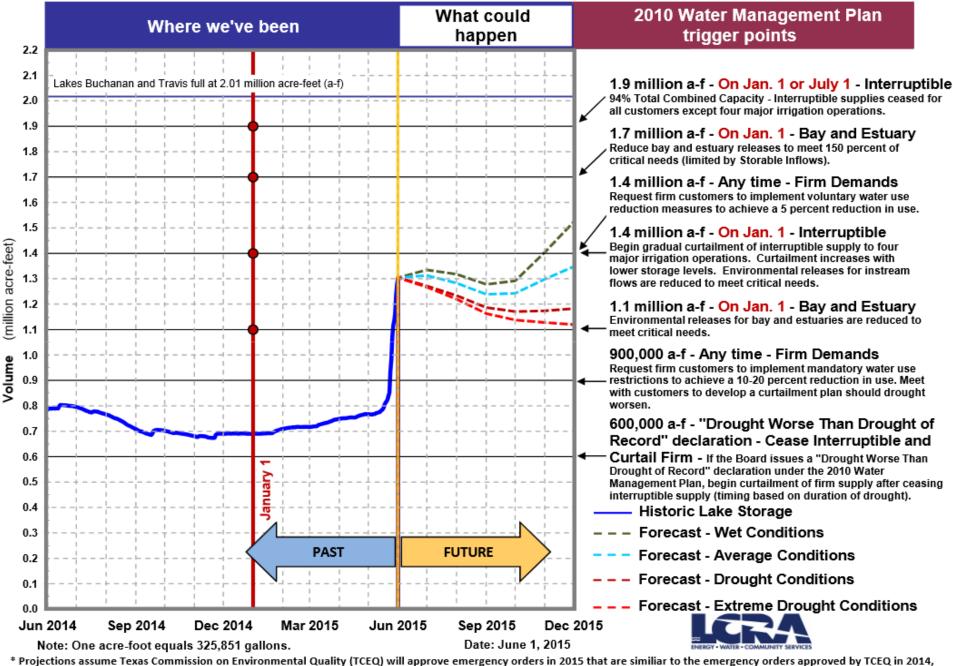
January 1, 2005 through July 1, 2015



#### **Cumulative Inflow to Lakes Buchanan and Travis**



#### Highland Lakes Storage \*

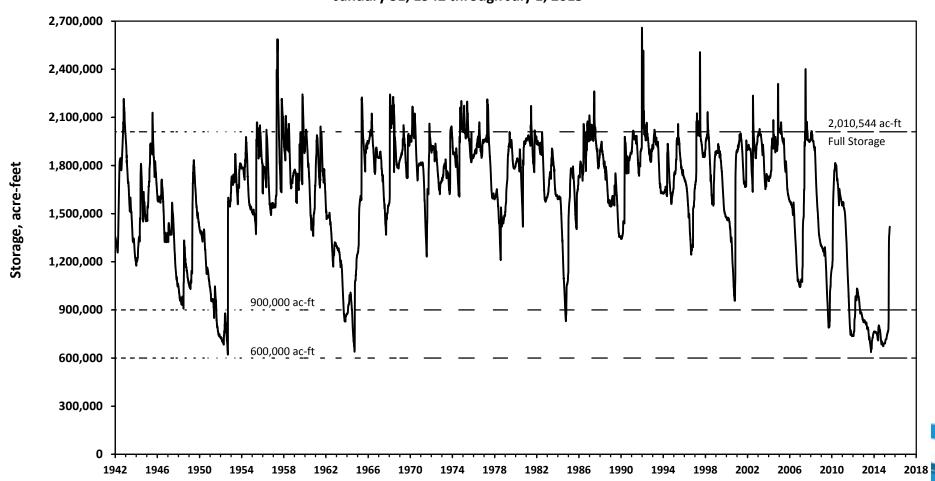


<sup>\*</sup> Projections assume Texas Commission on Environmental Quality (TCEQ) will approve emergency orders in 2015 that are similiar to the emergency orders approved by TCEQ in 2014, which suspended releases of interruptible stored water for customers in the Gulf Coast, Lakeside and Pierce Ranch irrigation divisions through the 2014 irrigation season and reduced instream flow requirements during the 2014 blue sucker spawning season.



#### **Combined Storage of Lakes Buchanan and Travis**

January 31, 1942 through July 1, 2015





### **RFQ Process Update**

### Water Conservation Study

July 7, 2015

Integrated Water Resource Planning Community Task Force



### Agenda

- 1. Scope of Work
- 2. Selected Consultant
- 3. Project Timeline
- 4. Data Collection and Benchmark Agencies
- 5. Next Steps



### Scope of Work

#### Goals:

- Assist Austin Water in maximizing potable water usage reductions
- Compare conservation programs to national best practices and leading peers
- Provide recommendations on how to maximize program effectiveness

#### Coverage:

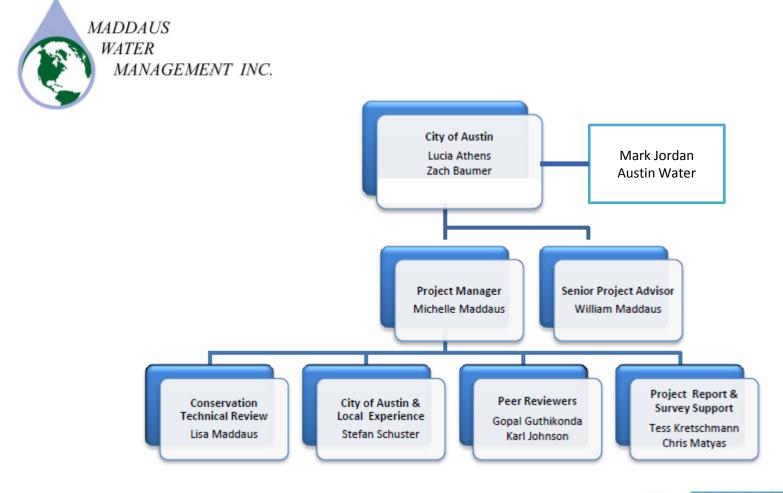
- Customer Types: Wholesale, residential, commercial, industrial, urban farms
- Usage Types: Indoor and outdoor
- Leak Management: Audits, testing, detection, repairs, replacement
- Alternative Water Sources: HVAC condensate, gray water, rainwater, reclaimed
- Building Codes: Fixture and performance requirements
- Financial Incentives: Rebates, customer participation, goals
- Price Signals: Rate structure
- Communications Strategies: Media, apps, spending, technology, messaging

#### Deliverables:

- Technical Report
- Summary Index comparing Austin Water to peers
- Power Point Presentation Summary



### Selected Consultant





### Project Timeline

June – Project kickoff, scope discussions, data collection

July – Agency survey and interviews, data analysis

August – Summary report, due by August 30th

September – Reviews and comments

- September 1st IWRP Community Task Force Meeting

October 1<sup>st</sup> - Final



### Benchmarks

San Diego Water Authority

**Southern Nevada Water Authority** 

**Portland Water Bureau** 

**Dallas Water Utilities** 

**Seattle Public Utilities** 

**Philadelphia Water Department** 

**East Bay Municipal Utility District** 

**Irvine Ranch Water District** 

Sydney, Australia

**San Antonio Water System** 

Melbourne, Australia

### Data Collection

**Planning Documents** 

**Abnormal Years** 

Customer Classes

Production

Consumption

Max Day Demand

Population and Jobs

**Conservation Targets** 

**Historical Conservation** 

Budgets

Water System Audits

Codes / Ordinances

### **Specific Program Reviews:**

Toilet and urinal replacement

Residential clothes washer

Residential showerheads

Waterwise Rainscape

**Irrigation Systems** 

Residential Waterwise Landscape

Multi-Family Waterwise Landscape

Commercial Vehicle Wash

**ICI** Audit Rebate

Commercial Irrigation Assessment



### Next Steps

- Austin Water data collection
- Benchmark surveys and interviews
- Data analysis







### **Facilitated Discussion Items**

 Discuss and provide input on Draft IWRP Statement of Purpose



### **Draft Statement of Purpose**

The Integrated Water Resource Plan (IWRP) aims to provide a mid and long term evaluation of, and plan for, water supply and demand options for the City of Austin.

Through public outreach and coordination of efforts between City departments and the Austin Integrated Water Resource Planning Community Task Force, the IWRP offers a holistic and inclusive approach to water resource planning.

The plan embraces an innovative and integrated water management process with the goal of ensuring a diversified, sustainable, and resilient water future.





- Focus of public outreach and coordination efforts
- Consideration of supply diversification
- Suggested addition of "advanced water conservation technology"



### **Facilitated Discussion Items**

 Discuss and provide input on Draft Public Outreach Framework

#### Austin Integrated Water Resource Plan Public Outreach Framework

#### Goals

#### **Community Values**

Identify community values that should be reflected in the IWRP

#### Diverse Stakeholder Input

Seek to gather input proportional to Austin's gender, economic, ethnic, and geographic diversity to incorporate into the IWRP

#### **Public Education**

Inform and educate the community throughout the plan development process

**Public Outreach** 

Public outreach and education efforts for the Integrated Water Resources Plan will gather meaningful stakeholder input to develop a plan that is representative of Austin community values.

#### Potential Audiences

- Austin Water customers
- · Diverse stakeholder groups
  - Underrepresented groups
  - o Groups with high-interest
- Community groups
- Regional agencies and stakeholders
- Policymakers

#### Potential Strategies Toolbox

#### Imagine Austin and CodeNext: Sustainably Manage our Water Resources and Green

- Infrastructure Programs Water use report software (DropCountr)
- City of Austin Community Registry
- Coordination with other department and agencies

#### Existing Initiatives & Outlets Public Events & Opportunities

- Public stakeholder workshops
- Focus groups Conversation Corps
- Neighborhood meetings Community events
- Presentations
- Education panels Festivals

#### Social Media

- Twitter (inc. Q and A's)
- Facebook
- Flickr
- Videos (ATXN, YouTube,
   Advertising
- Vine)
- Pinterest
- BloomFire
- NextDoor

#### **Print and Digital Media**

- Flyers
- Bill inserts
- · Reports and fact sheets
- Community association
- newsletters
- Mailing lists
- Austin Water eNewsletters.
- Austin Water website
- Surveys
- Neighborhood lists

#### An Objectives-Driven Approach

- · Objectives provide specific, achievable targets that the utility can use to solicit input in multiple formats across diverse groups
- · Participants understand what input is needed and how it will be used
- · Objectives provide common ground for reporting results back to stakeholders

An objectives-driven approach is, "public participation with a purpose," designed to achieve meaningful outcomes for stakeholders and the utility.

#### Creating a Public Outreach Plan

- Identify preliminary audiences by building an understanding of the demographic and geographic diversity of Austin Water customers and stakeholders
- ·Identify underrepresented groups and stakeholders and others with high-interest

- •Identify information that should be communicated to the public as part of public education effort
- ·Identify what type of input is being sought from the community

•Develop strategies based on an objectives-driven public outreach approach

- Prioritize strategies based on criteria such as effectiveness, reach, and cost
- · Assign levels of effort and resources to each strategy

Develop an action plan to implement objectives-driven strategies

 Implement the action plan, allowing for iteration and evolution of the plan based on feedback from stakeholders

2 1



### **Public Outreach Framework**

- Goals
  - The objectives and guiding principles of the public outreach process
- Audiences
  - Potential participants and contributors
- Strategies
  - Potential strategies to accomplish objectives

### **Public Outreach Framework**



- Objectives-driven
  - Public participation with a purpose
  - Specific, achievable targets
  - Meaningful outcomes
- Process to Create a Public Outreach Plan
  - To be developed with the IWRP Consultant, Task
     Force, Austin Water, and partners
  - Public outreach plan as a living document





- Broad public and stakeholder diversity
- Documentation of stakeholder participation
- Next steps prior to consultant selection



## Future Meeting Agenda Items Discussion

### Austin Integrated Water Resource Planning Community Task Force

### Preliminary Meeting Schedule June 2015 to March 2016

	June 2, 2015	July 7, 2015	August 4, 2015	September 1, 2015	October 6, 2015
Briefings	<ul><li>Open Meetings Act</li><li>Process outline briefing</li></ul>	<ul> <li>RFQ Process Update</li> <li>Conservation</li> <li>Comparative Analysis</li> <li>Update</li> </ul>	<ul> <li>Conservation and demand management</li> </ul>	<ul> <li>Green Infrastructure Working Group (CodeNext) overview briefing</li> </ul>	<ul> <li>Options and Portfolio Evaluation Process</li> </ul>
Discussion or Action Items	<ul> <li>Working Group report and Task Force input on Process Outline and Request for Qualifications (RFQ) Evaluation Criteria</li> </ul>	<ul> <li>Preliminary public outreach framework - Staff overview and Task Force input and discussion, etc.</li> <li>Input on Statement of Purpose</li> </ul>	<ul> <li>Disaggregated demand approaches - Staff overview and Task Force discussion, etc.</li> </ul>	<ul> <li>Beneficial Reuse of Stormwater - Staff overview and Task Force discussion, etc.</li> </ul>	<ul> <li>Options evaluation criteria matrix - Staff overview and Task Force discussion, etc.</li> </ul>
	November 3, 2015	December 1, 2015	January 2016	February 2016	~March/April 2016
Briefings	<ul><li>Climate change overview</li><li>Portfolio creation concepts</li></ul>	<ul> <li>Austin Water energy use overview</li> <li>Decentralized concepts and reuse overview</li> </ul>	<ul> <li>2014 Task Force         Strategies update         Feasibility and         Engineering Studies         (FEA) update     </li> </ul>	<ul> <li>Austin Energy (AE) facilities overview</li> </ul>	≈ Consultant on board
Discussion or Action Items	<ul> <li>Portfolio evaluation: performance objectives, WAM, etc Staff overview and Task Force discussion, etc.</li> </ul>	<ul> <li>Decentralized concepts and reuse overview - Staff overview and Task Force discussion, etc.</li> </ul>	Discussion TBD	Discussion TBD	Discussion TBD



### **Next Meeting**

- Conservation and demand management briefing
- Disaggregated demand overview and discussion
- Continuation of information and discussion items from Meeting #3 as needed