



City of Austin

Animal Services Office, Austin Animal Center

7201 Levander Loop Bldg A, Austin, TX 78702

Austin Animal Center Monthly Report Director's Report June 2015

Animal Report

- An average of 600 animals were housed in 462 kennels.
- Intake: 1,697 including wildlife (9 wildlife)

Personnel:

- The lead staff person of Animal Care is in transition to Animal Protection.
- There are four vacant positions in Animal Care.
- Three temporary positions are pending hiring.
- The position for lead has been sent to human resources for posting.
- An average of 10 animal care staff members were scheduled each day (14 – 15 is full staffing).
- The interviews for the position of deputy animal services officer have been completed and a candidate has been selected.
- Animal Protection is now fully staffed.

Medical Services:

- 446 spay/neuter surgeries and 46 specialty surgeries were completed.
- There were 137 medical emergencies.
- There were 98 emergency clinic transfers.
- 270 animals were held for rabies observation.

Marketing and Communication

- There are 36,000 Facebook followers.
- Posts have reached a daily average of 30,000 views.



City of Austin

Animal Services Office, Austin Animal Center

7201 Levander Loop Bldg A, Austin, TX 78702

- Chief Animal Services Officer met with local media, volunteers, staff and community partners on June 30 at a welcome meet and greet.

Foster and Rescue

- Austin Pets Alive! took in 558 animals and Austin Humane Society took in 35 animals. Other rescues and non-shelter rescues took in more than 600 animals.
- Austin Pets Alive! took in over 100 animals between June 29 to July 3, during the height of flooding in Austin.
- 487 animals were in foster care

Volunteer Program:

- Volunteers worked almost 5,000 hours.
- 16 one-time groups donated nearly 400 hours in services.
- 56 new volunteers started.
- A new volunteer orientation process was launched with the goal of improving retention.
- Volunteers developed customer service teams to improve adoptions.

Outreach

- Participating in 15 community events
- Community Cats (TNR) program - sterilized 148 cats
- 2 Responsible Pet Ownership classes were offered

Animal Protection

- Return to Owner in the Field - 32
- Requests for service – 2,746
- Assist Other Agencies - 103
- Bite Investigations - 213
- Dangerous/Vicious Investigations - 49