



Non-Emergency Transport Application Briefing

Austin-Travis County Emergency
Medical Services

September 28, 2015

History of Non-Emergency Transport Franchise

- City non-emergency transport ordinance established in 1967
- ATCEMS established as a department and sole emergency response provider for the City in 1975
- Current franchisees:
 - American Medical Response (AMR) since 1996
 - Acadian Ambulance Service since 2007

Acute Medical Services

- Application received September 2014
- Initial Review Completed February 2015
- Final Review and Vehicle Inspection Completed April 2015
 - Deficiencies:
 - vehicles missing required medicine as directed by their medical director protocols;
 - insufficient liability insurance
 - Inability to demonstrate added public convenience

Acute Medical Services

- Staff Report & Recommendation Submitted to Austin-Travis County EMS (ATCEMS) Advisory Board on April 17, 2015
- ATCEMS Advisory Board official recommendation to Council on May 27, 2015 to disapprove application

Next Steps

- Council set public hearing on franchise application – Oct 1, 2015
- Public Hearing on Oct 15, 2015