

**September 2015 Animal Services Report
Austin Animal Center**

Animal Center News

- The live release rate of animals was 96.7%.

Customer Service – Adoptions and Intake

- Customer service is fully staffed with 13 positions filled. These positions currently cover on and offsite adoptions, animal intake, lost and found and redemptions.
- At the Mega-match-a-thon adoption event, 101 animals were adopted in just two days!

Animal Protection

- Animal protection rescued several injured birds, including hawks and owls. All were transported to wildlife rescue.
- There were 170 domestic animal bites reported.
- Two dogs were seized for Serious Bodily Injury and one dog was seized for Failure to Comply with Dangerous Dog requirements.
- 49 dogs were returned-in-field.

Outreach and Education

- 36 owned pets and 70 community cats were spayed or neutered through the outreach program. This is an estimated number. Final numbers may be slightly higher.
- Outreach team taught several community classes, including a responsible pet ownership class.
- Outreach team conducted four school tours, including a tour and hands-on animal meet and greet with the Texas School for the Deaf.
- Outreach team attended four offsite events.
- Outreach team assisted with supporting other areas of the center, including dispatch, play groups and customer service.

Media and Marketing

- AAC was featured 30 times in print and digital media and four times in El Mundo, the Spanish newspaper.
- Staff and volunteers appeared in 26 local television news segments and were featured in five radio spots.

Volunteer, Foster and Rescue Programs

- 48 new foster families were onboarded.
- There are currently 446 animals in 231 different foster homes.
- 10 kittens from the foster program were adopted from the PetSense cattery in October.
- 42 dogs went out as Emergency fosters due to severe weather on October 23 and 24. Of those, 23 were returned to the shelter, 14 are still in foster homes, two were adopted by friends of the foster families and three were adopted by the fosters themselves.

Vet Services

- Vets performed 488 sterilization surgeries and 40 specialty surgeries.
- They performed 1,388 exams on shelter animals and ordered 1,408 treatments.
- They responded to 106 emergencies and accepted 69 animals from the emergency clinic.
- 189 animals were held for rabies observation.