



BOARD/COMMISSION RECOMMENDATION

Electric Utility Commission

Recommendation No. 20151116-002

Independent Consumer Advocate

BE IT RECOMMENDED BY THE ELECTRIC UTILITY COMMISSION OF THE CITY OF AUSTIN:

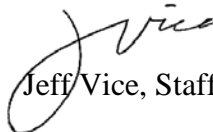
That the City Council, regarding the Recommendation for Council Action (RCA) authorizing negotiation and execution of a contract with OXFORD ADVISORS, LLC, for an independent consumer advocate for residential and small commercial electric utility customers, in an amount not to exceed \$200,000 (i.e, Item 55 on the November 19 Council Agenda):

1. Turn this down;
2. Put out a new RFP (Request for Proposals);
3. Be sure to send it to all of the names that Lanetta Cooper had [presented during Citizen Communications] and anybody else that somebody could recommend;
4. Increase the budget above \$200,000 to \$350,000;
5. Do it as a Critical Business Need;
6. [Solicited firms] Should have consumer experience, first and foremost in search; and
7. Make the procurement process flexible at Austin Energy's discretion, if they find that what we are suggesting – which is going through the RFP process – is not going to meet the need, then they should come back to us and say this is the way we want to do it in order to meet these objectives.

Date of Approval: November 16, 2015

Record of the Vote: Approved by the Electric Utility Commission on a vote of 7-3-1, with Commissioners Ferchill, Stout and Wray voting against, and Commissioner Heidebrecht abstaining.

Attest:


Jeff Vice, Staff Liaison