| # | Recommendations from | m original matrix ba | ased on LICATF re | eport voted or | n September 25 | Recommendations as Cited in LICATF FINAL Report | | | |
|---|--|-----------------------------------|-------------------|----------------|---|---|-------|--|--|
| | Recommendation | Current Status | Budget Impact | Feasibility | AE Response | Recommendation in Exec Summary | Page | Recommendation in Body of FINAL doc | |
| 1 | Austin Energy should develop better tracking data by energy efficiency program and city council district to: measure energy and demand savings, including consumption data measuring the actual customer usage both before and after the customer benefited from an energy efficiency program; analyze the demographics of program participation while protecting privacy data; and demonstrate coordination with other publically funded programs | | Moderate | | With recently acquired Census data as well as a nascent data clearinghouse, we are now able to attach Census tract to premises. We will be able to report demographics without infringing on customers' privacy. | Austin Energy should improve and make more transparent the tracking of its energy efficiency programs. | | Austin Energy should improve and make more transparent the tracking of its energy efficiency programs. | |
| - | and demonstrate obtaination was other passings, saided programs | onderway | moderate | 5 | report activity and activities process | adding or a creeky creating programs. | | All Austin Energy programs funded with revenues realized from the energy efficiency rate should be consistently reported to the public, the City's advisory commissions and the Council. (Current practice) | |
| | | | | | | | 22 | All program costs funded with energy efficiency dollars should be consistently reported and the operations and maintenance costs should be separated out from the rebates and other direct costs of the program (Current practice; but unable to allocate/track admin costs associated with specific programs due to accounting system limits) | |
| | | | | | | | 23 | In any budget presentation to support its energy efficiency rate proposal, Austin Energy should not include any energy efficiency program costs funded with Customer Assistance Program revenues. (current practice) | |
| | | | | | | | 23 | Austin Energy should develop better tracking data by energy efficiency program and city council district to: measure energy and demand savings, including consumption data measuring the actual customer usage both before and after the customer benefited from an energy efficiency program; analyze the demographics of program participation while protecting privacy data; and demonstrate coordination with other publically funded programs (underway) | |
| | | | | | | | 24 | Austin Energy should provide monthly, quarterly and annual reports to the Resource Management Commission, Electric Utility Commission and City Council indicating energy efficiency, CAP Weatherization, Demand Response, Green Building and Solar activities and City Council should establish accountability procedures. (current practice) | |
| | | | | | | | 14 | Improving transparency, reporting and accountability for the energy efficiency, demand response and solar programs (current practice) | |
| | | | | | | | | One key recommendation is requiring an improved annual report that would break out information not only by program but by City Council District. (underway - will report FY15 data accordingly) | |
| 2 | Establish the long-term demand and energy saving goals for Austin Energy for its demand response and energy efficiency programs, as well as a specific demand, energy savings and units weatherized as part of the weatherization goals | Currently a part of AE Process | Low | | We currently have a 900 MW goal for 2025. For each budget year, we establish program goals based on budget available. | Adopt overall program goals and goals specific to low income programs. | 14 | Establishing the long-term demand and energy saving goals for Austin Energy for | |
| | | | | | | | 31 | recommends that the utility move forward with a program designed to meet specific goals and to evaluate the program in accordance with those goals | |
| 3 | Allow for a mid-course "true-up" correction in the annual budgets – with City Council oversight – for the energy efficiency, demand response and solar programs | Currently a part of AE Process | Low | | Annually, Austin Energy completes a financial audit to assess all budget versus actual expenditure. Tariffs are adjusted periodically to reflect over/under collection. To avoid wide fluctuations in customer tariffs, some tariffs, such as the CBC are adjusted every 3-5 years. The FY16 budget reflected such a true-up and concomitant reduction in the CBC. Staff has recommended that any unspent net AE free weatherization budget variances be rolled over to the following FY. | Establish an annual energy efficiency accounting true-up schedule | 14-15 | Allowing for a mid-course "true-up" correction in the annual budgets | |
| | | | | | | | 26 | The City Council should establish a true up proceeding for the energy efficiency rates within six months after the close of each fiscal year to reconcile any over or under recovery of Austin Energy's energy efficiency revenues, realized and imputed, attributable to the energy efficiency rate for that recently closed fiscal year with that fiscal year's energy efficiency expenses, including operations and maintenance, incurred by Austin Energy. | |
| 4 | Adopt a more expansive "triple bottom line" evaluation such as the Societal Cost Test in considering the benefits and costs of energy efficiency and solar programs, ncluding low-income energy efficiency and weatherization | To be part of FY16 process | Low | | We will be adding the Societal test as a way to measure the "triple bottom line" approach recommended by the task force. This test was chosen as a way to counter some of the limitations of non tangible costs that come with the triple bottom line and the difficulty in applying this approach to measure program effectiveness (compared with the typical application in assessing purchasing alternatives). | Adopt the triple bottom line used by the City of Austin Sustainability Office for program cost-effectiveness evaluation using a methodology such as the Societal Cost Test. | | Adopting a more expansive "triple bottom line" evaluation such as the Societal Cost Test | |
| | | | | | | | | Expand the cost effectiveness test for evaluating energy efficiency and renewable energy program incentives that benefit low and low moderate income homeowners and renters to include the energy and non-energy benefits not included in current calculations using a methodology such as the Societal Cost Test. | |
| | | | | | | | 20 | We further recommend that funds in the CAP and free weatherization program be used as much as possible during the cooler months (September through April) when the work demand for the Austin Energy contractors is at its lowest | |
| | nvestigate operating practices that could potentially increase the cost | | | | | | | | |
| 5 | effectiveness of the low income weatherization program while maintaining all program services and standards and report back to City Council in six months with a strategy for implementation | To be part of FY16 Process | Moderate | Moderate | The costs reported in the LICATF report are a reflection of inflation based on contractor pricing. These increases are a function of general economics, as seen through a cost of living increase from 2005 to 2015. | Conduct a weatherization program cost reduction study. | 33 | The City Council should direct the City Manager to investigate operating practices that could potentially increase the cost effectiveness of the low income weatherization program | |
| | City departments that provide services to low and low-moderate income customers based on income eligibility should use a universal application form that is not only processed by the receiving department but is also mmediately referred to the other respective departments and the Health and Human Services Department should be the residual department to | Under | | | AE currently works with several city departments and utility service providers in a coordinated effort to assist our low income customers. The process to create a universal application form will need to include specific data privacy parameters to which AE is held. Additionally, there will need to be a secure database where customer data is stored for universal access to the applications. AE is testing this approach with customers in the Holly | Establish a universal application process where city departments use a common application form that is immediately processed by the | | The City departments that provide services to low and low-moderate income customers based on income eligibility should use a universal application form that is not only processed by the receiving department but is also immediately | |
| 6 | screen energy efficiency program applicants for income eligibility | consideration | Moderate | Moderate | and Rundberg Lane neighborhoods | receiving department and referred to other respective departments. | 34 | referred to the other respective departments | |

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| Create a residential energy efficiency program to provide low interest financing for Austin Energy customers with low and low moderate family incomes to purchase and install Energy Star window heating and/or cooling units A residential moderate income energy efficiency program should be created to provide low interest financing for Austin Energy customers with low moderate family incomes to weatherize their homes and to purchase energy efficient cooling and/or heating appliances. Austin Energy should allow for repayment for energy efficiency retrofits on a | Process Under consideration | Moderate Moderate | High | During the Affordable Energy Policy Summit, this recommendation was presented to several social service agencies that partner with AE to support low income customers. The overwhelming response was negative, fearing that AE would be loaning money to customers who could not afford increased household costs, thus setting them up for further financial failure. This requires Department of Energy approval (to amend grant terms associated with funding Velocity Credit Union revolving loan provisions). Applicable to Low Moderate See above. This recommendation will mean a change to the current billing system as | Provide low-interest loans for purchase and installation of Energy Star window units for energy efficient heating and/or cooling. Provide low interest loans for comprehensive energy efficiency to low moderate income homeowners to weatherize their homes and purchase energy efficient cooling and/or heating appliances. | | Create a residential energy efficiency program to provide low interest financing for Austin Energy customers with low and low moderate family incomes to purchase and install Energy Star window heating and/or cooling units A residential moderate income energy efficiency program should be created to provide low interest financing for Austin Energy customers with low moderate family incomes to weatherize their homes and to purchase energy efficient cooling and/or heating appliances |
| customer's monthly utility bill. Financing would come from a third-party not from the utility itself. Rebates should also be provided for qualifying measures | Under consideration | High | Moderate | well as the need for additional tracking methods to ensure that payments are made and are not impacting AE debt or customer service. Staff will assess prospectively. | Allow for repayment of energy efficiency retrofits on a customer's monthly bill. | 38 | Austin Energy should allow for repayment for energy efficiency retrofits on a customer's monthly utility bill. |
| A residential low income weatherization rebate pilot program should be implemented in conjunction with the affordable housing retrofit programs administered by the City's Neighborhood Housing and Community 9 Development Department to obtain efficiencies of scope A residential low income energy efficiency program should be created to provide Energy Star window heating and/or cooling units including | Under consideration | Moderate | | Much of what is in the recommendation currently exists in the relationship AE has the with Housing Repair Coalition. The primary difference of AE releasing money to the Housing Repair Coalition would require additional fund tracking. AE cannot purchase items in bulk in a cost-effective manner. Additional appliances, while they may be Energy Star, do not equate to energy savings, but may lead to increases on the electric bill. | Provide a contractor rebate pilot program to allow weatherization work to be completed in conjunction with affordable housing projects. Create a residential low income energy efficiency program to provide Energy Star window heating and/or cooling units including | 40 | a residential low income weatherization rebate pilot program should be implemented in conjunction with the affordable housing retrofit programs administered by the City's Neighborhood Housing and Community Development Department to obtain efficiencies of scope |
| installation to low income customers who are certified by the medically ulnerable customer registry of Austin Energy | Currently a part of AE Process | Moderate | High | This change was effected in FY15. | installation to low income households who are certified by Austin Energy's medically vulnerable registry | | A residential low income energy efficiency program should be created to provide Energy Star window heating and/or cooling units including installation to low income customers who are certified by the medically vulnerable customer registry of Austin Energy |
| All unspent Energy Efficiency Services (EES) low-income weatherization funds, specifically reserved to low income customers since the Customer Benefit Charge (CBC) tariff went into effect should roll over to the next budget year, similar to the manner in which Customer Assistance Program 11 (CAP) weatherization funds roll over | To be part of FY16 process | Moderate | Moderate | This should be possible, with guidance from City Financial office. | All unspent Energy Efficiency Services (EES) low-income weatherization funds should roll over to the next budget year. | | All unspent Energy Efficiency Services (EES) low-income weatherization funds, specifically reserved to low income customers since the Customer Benefit Charge (CBC) tariff went into effect should roll over to the next budget year |
| Set a goal that a minimum of 25% of the total Energy Efficiency Services budget including administrative expenses should be spent on programs that help low and low-moderate income residential customers, with at least 10% of the Energy Efficiency Services budget dedicated to a free weatherization program. | Not recommended | l High | Low | This recommendation would impact current budgets (see above) and would increase commercial subsidization of residential programs, creating an equity issue. Three separate staff analyses of the budget example (\$42M) showed a decrease in achievable savings, resulting in greater obstacles to achieving the 900 MW goal by 2025. | A minimum of 25% of the Energy Efficiency Services budget should be spent on programs that help low and low moderate income residential customers, with at least 10% of the budget dedicated to the free weatherization program. | | The City Council should set a goal that a minimum of 25% of the total Energy Efficiency Services budget including administrative expenses |
| Furthermore, as part of the recommendation to spend at least 25% of the overall Energy Efficiency Services budget, at least 15% of the total distributed solar energy budget for new projects should be dedicated to projects that benefit low and low 13 moderate income customers | Not recommended | l High | Low | This recommendation would impact current budgets (see above) and would increase commercial subsidization of residential programs, creating an equity issue. Three separate staff analyses of the budget example (\$42M) showed a decrease in achievable savings, resulting in greater obstacles to achieving the 900 MW goal by 2025. | At least 15% of the total distributed solar budget for new projects should be dedicated to projects that benefit low and low moderate income customers | | at least 15% of the total distributed solar energy budget for new projects should be dedicated to projects that benefit low and low moderate income customers |
| Make Energy Star window unit air conditioners the standard energy efficiency improvement services option in the low income weatherization program and to include under limited circumstances, repair and replacement of central air conditioners | Not recommended | l High | Low | A very small percentage of weatherized homes rely on a window unit A/C. In those cases and if the unit is beyond effective useful life, AE currently will replace the window unit. However there are no plans to encourage install of more window units in homes with central systems. Staff is currently investigating the possibility of including some minor repairs to existing central AC units in the Free Weatherization program. | In the Low-income Weatherization Program, make Energy Star window unit air conditioners the standard air conditioning measure, and under limited circumstances, include repair and replacement of central air conditioners | 36 | To make Energy Star window unit air conditioners the standard energy efficiency improvement services option in the low income weatherization program and to include under limited circumstances, repair and replacement of central air conditioners To expand income eligibility to low income customers whose household incomes are 250% of Federal Poverty Guidelines |
| 15 | | | | | | 36 | or less as qualified by the City of Austin Health and Human Services Department. Vulnerability should be considered, and priority should be given to customers at or below 200% of the Federal Poverty Guidelines |
| Utilize at least 50% of Austin Energy's multi-family budget to incentivize energy efficiency retrofits on multi-family properties that receive affordable housing subsidies from the federal, state, city, or county government or properties where at least 30 percent of the rental units are occupied by Customer Assistance Program (CAP) customers or pay a portion of their rent with housing choice vouchers | Under consideration | Moderate | Moderate | EES is coordinating with CAP to create a multifamily low income program. With the recent acquisition of Census data tied to billing data, we are better able to create a program that will target low income multifamily properties. Participation by property owners, who do not directly benefit from the energy savings, will most likely be driven by the percentage of total costs covered by the rebates. This recommendation may not be compatible with the spend of 25% of the budget on low income programs or with the 1% annual savings goal. | Utilize at least 50% of the multi-family budget to incentivize energy efficiency retrofits on multi-family properties that receive affordable housing subsidies from the federal, state, city, or county government or properties where, in at least 30 percent of the units, housing choice vouchers are accepted as a form of payment or customers qualify for the Customer Assistance Program bill discount. | | Utilize at least 50% of Austin Energy's multi-family budget to incentivize energy efficiency retrofits on multi-family properties that receive affordable housing subsidies from the federal, state, city, or county government or properties where at least 30 percent of the rental units are occupied by Customer Assistance Program (CAP) customers or pay a portion of their rent with housing choice vouchers |
| Establish a policy and ability within the Austin Energy billing system to allow for the fractional (virtual) value of solar credits from a distributed solar system on a multifamily residential property to be divided and applied to multiple residential customer accounts | Under consideration | Moderate | Moderate | Changes to metering and interconnection processes, the billing system, and incentive program guidelines are required for this recommendation. Further study of potential uptake and impact should be done to ensure benefits outweigh costs. | Establish ability within the Austin Energy billing system to allow for fractional division of value of solar credits from a distributed solar system on a multifamily residential property to be divided and applied to multiple residential customer accounts. | | In order to reduce the cost of providing solar energy to multifamily residents, including those in affordable housing, establish a policy and ability within the Austin Energy billing system to allow for the fractional (virtual) value of solar credits from a distributed solar system on a multifamily residential property to be divided and applied to multiple residential customer accounts. |
| Austin Energy should develop a plan for fully enforcing the entire Energy Conservation Audit Disclosure (ECAD) ordinance, especially for those multifamily facilities whose electric cost is 150% of average electrical cost, and should present that plan to the Electric Utility Commission, the Resource Management Commission and the City Council for approval | Not recommended | | Low | This is beyond the scope of the current ordinance as well as the scope of AE. To fully implement, AE would need additional staff with skill sets beyond the current energy efficiency staff. It may be more appropriate that enforcement fall to Code Compliance. AE could work with Code Compliance staff to provide information regarding compliance and metrics. | Develop a plan for fully enforcing the entire Energy Conservation Audit Disclosure (ECAD) ordinance, especially for those multi-family facilities whose electric cost is 150% of average electrical cost | | Austin Energy should develop a plan for fully enforcing the entire Energy Conservation Audit Disclosure (ECAD) ordinance, especially for those multi-family facilities whose electric cost is 150% of average electrical cost, |

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| The Energy Conservation Audit Disclosure (ECAD) Program should be | | | | | | | |
| amended to establish an award or official recognition that the multi-family | | | | | | | |
| facility is in the top 20% of energy efficiency based on the energy efficiency | To be part of FY16 | | | | Amend the ECAD program to provide recognition for energy efficient | | The Energy Conservation Audit Disclosure (ECAD) Program should be amended to establish an award or official |
| 19 rankings | process | Low | High | The new recognition process will be part of the CY15 release of data. | rental units | 50 | recognition that the multi-family facility is in the top 20% of energy efficiency based on the energy efficiency rankings |
| | | | | | | | |
| | | | | ECAD data is currently available on the City of Austin's data portal. Plans | | | |
| | | | | are underway to increase the amount and type of data available. With the | | | |
| | | | | CY15 report, we will provide Energy Use Index reports for all reporting | | | |
| | | | | multifamily properties. | | | |
| Make Energy Conservation Audit Disclosure (ECAD) disclosure forms for mult | i Currently a part of | f | | Additionally, the AE website provides a list of multifamily properties that | Make the results of ECAD disclosure forms for multifamily properties | | Make Energy Conservation Audit Disclosure (ECAD) disclosure forms for multi-family properties available on the city's |
| 20 family properties available on the city's website | AE Process | Low | High | have gone through energy efficiency improvements. | available on the city's website. | 49 | website |
| | | | | | Require Austin Housing Finance Corporation to condition financing | | |
| | | | | | approval to applicants involved with affordable housing with a | | |
| Austin Housing Finance Corporation should condition financing approval to | | | | | requirement that the applicant seek energy efficiency services from | | |
| applicants involved with affordable housing with a condition that applicant | | | | | Austin Energy, including solar for new and/or substantial | | Austin Housing Finance Corporation should condition financing approval to applicants involved with affordable housing |
| seek energy efficiency services from Austin Energy , including solar for new | | | | This is not within the scope of AE. | rehabilitation construction. Higher rebates should be considered for | | with a condition that applicant seek energy efficiency services from Austin Energy , including solar for new and |
| 21 and substantial rehabilitation construction | Not recommended | Moderate | Low | Higher rebates will impact both budget and savings goals. | these applicants. | 52 | substantial rehabilitation construction. Higher rebates should be considered for these applicants |
| Establish a minimum energy savings annual target of one percent of total | | | | This recommendation could impact budgets and adds a layer of complexity | | | |
| energy sales through energy efficiency and demand reduction programs. In | | | | to program design, reporting and administration. The long lived AE | | | |
| future updates to the Austin Energy Generation Plan, assess meeting this | | | | | Establish a minimum quarall approve souther appoint target of ano | | |
| level or higher energy savings goals, subject to future budgets, affordability | | | | programs have already resulted in reduced average customer consumption | Establish a minimum overall energy savings annual target of one | | Establish a minimum pagent source annual towart of any pagent of total angent sales through pagent officiancy and |
| | | | 1. | and incremental savings may be costly. | percent of total energy sales through energy efficiency and demand | | Establish a minimum energy savings annual target of one percent of total energy sales through energy efficiency and |
| 22 and other factors | Not recommended | Moderate | Low | | reduction programs. | 15 | demand reduction programs. |
| | | | | | | | |
| | | | | This recommendation would impact current budgets. There is a | | | |
| | | | | relationship between MW savings and budget. Low income programs | | | |
| | | | | typically result in very high \$/kW numbers as AE pays for 100% of upgrades | | | |
| | | | | and potentially lower levels of energy and demand savings. Requiring that a | | | |
| | | | | percentage of the overall savings be dedicated to low income programs | | | |
| Set a current demand savings goal for Austin Energy's energy efficiency | | | | would result in the need for an increased budget to stay on target with the | Set a current demand savings goal for energy efficiency programs | | |
| programs targeting low and low-moderate income customers of no less than | | | | 900 MW goal. | targeting low and low moderate income customers of no less than | | The Council should set a current demand savings goal for Austin Energy's energy efficiency programs targeting low and |
| 5% of the utility's annual peak demand savings and increasing that goal 1% | | | | This goal is not compatible with a later goal related to dedicating a | 5% of the utility's annual peak demand savings and increase that goal | | low-moderate income customers of no less than 5% of the utility's annual peak demand savings and increasing that goal |
| per year over the next five years reaching 10% | Not recommended | d High | Low | percentage of the budget to the low income programs. | 1% per year over the next five years reaching 10%. | | 1% per year over the next five years reaching 10% |
| | | | 1 | Processing and the grant and t | | | |
| | | | | | Building Codes. The City should continue to improve energy | | |
| Improving building energy performance through continued improvements in building | - | | | | efficiency standards for new construction, for both homes and | | |
| energy codes for new and rehabilitated residential and multi-family buildings, as | 5 | | | | apartments and continue to make sure new construction is more | | |
| well as through improved coordination, planning and compliance between Austin | Currently a part of | | | This is currently being done and will continue to be a focus of the Green | energy efficient by improving coordination between building code | | |
| | Currently a part of AE Process | 1000 | Lligh | | | 15 | Improving huilding approxy performance through continued improvements in huilding approxy codes |
| 24 Energy, Planning, Review and Development and Code Compliance Departments | AE Process | LOW | High | Building effort. | development, inspection and code compliance. | | Improving building energy performance through continued improvements in building energy codes Adopt the 2015 IECC codes for residential construction (Current practice) |
| | + | - | - | | | 28 | Adopt the 2015 IECC codes for residential construction (Current practice) |
| | | | | | | | |
| | | | | | | | Further the goal of net-zero energy capable homes by considering local amendments to the energy code and suggest |
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| | | | | | | | amendments to other building codes to encourage the adoption of new technologies (current practice) |
| | | | | | | 28 | amendments to other building codes to encourage the adoption of new technologies (current practice) Encourage the widespread adoption of solar PV technology (current practice) |
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|--|---------------------|-----------------|--------------|---|---|----|---|
| | | | | This is beyond the current AE scope. This would require additional skill sets | | | |
| Explore avenues for increasing funds for incidental repairs made in | | | | for energy efficiency contractors. This would decrease the reach of the | Explore avenues for increasing funds for incidental repairs made in | | |
| conjunction with the weatherization program | Not recommended | d High | Moderate | program. | conjunction with the low income weatherization program. | 55 | Explore avenues for increasing funds for incidental repairs made in conjunction with the weatherization program |
| | | | | | | | |
| | | | | Providing community solar to low income customers is not feasible at this | | | |
| | | | | time. Current plans for community solar show the program will be at a | | | |
| | | | | premium over the current fuel charge. Should low income customers | | | |
| | | | | participate, it will either prove too costly for limited incomes or the costs | | | |
| Consider how to design Community Solar programs to benefit low and low | | | | will need to be subsidized by the utility through increased charges to other | Consider how to design Community Solar programs to benefit low | | |
| 31 moderate income residential ratepayers | Not recommended | d Moderate | Low | utility customers. | and low moderate income residential ratepayers. | 57 | Consider how to design Community Solar programs to benefit low and low moderate income residential ratepayers |
| | | | | AE can investigate the possibility of additional grants and external funding | | | |
| | | | | for low income programs. However, while money is provided for these | | | |
| | | | | programs, there are costs incurred by AE to administer and monitor the | | | |
| Investigate and pursue funding from state and federal programs, the PACE | | | | programs. | Investigate and pursue funding to help support and expand programs | | |
| program and private grant opportunities to help support and expand | Under | | | PACE is not currently designed to apply to residential customers, other than | for low and low moderate income customers to gain early credit | | Investigate how energy and efficiency and renewable energy programs that serve low-income and low-to-moderate |
| 32 programs for low and low moderate income customers | consideration | Moderate | Moderate | through select multifamily properties. | under the Clean Power Plan. | 57 | income residential consumers can help Austin Energy comply with EPA's Clean Power Plan |
| The following 2 "Items for Future Consideration" w | ere included in Ve | rsion 9 that wa | s voted on S | eptember 25th, but not included in final draft. | | | |
| , and the second | | | | The billing system has been audited twice in the past 18 months by Deloitte | | | |
| | Currently a part of | f | | and Touche and the OCA, both with successful results. Another audit by | | | |
| Conduct an audit and evaluation of the utility billing system | AE Process | High | Low | D&T is already scheduled. | | | |
| , , | | 1 | | · · | These "recommendations" were included as part of the TF | | |
| | | | | | suggested \$42 M budget on page 19 | | |
| | | | | | At least \$4.2 million for Low Income Weatherization | | |
| | | | | | \$400,000 for emergency window air conditioners for the medically | | |
| | | | | | vulnerable | | |
| | | | | | Increased budget for the multi-family program dedicated to | | |
| | | | | | properties renting to low income and low moderate income | | |
| | | | | | customers | | |
| | | | | | | | |
| | | | | | New pilot programs to test Task Force recommendations and other | | |
| | | | | | new ideas for serving low and low moderate income customers. | | |
| | | | | | Green Buildings for low-moderate income customers | | |
| | | | | | | | |
| | | | | | Higher rebates and more generous financing terms for those in the | | |
| | | | | | 301 to 400% of the federal poverty guideline income bracket. | | |
| | 1 | 1 | 1 | | Free energy audits for renters with high bills | | |
| | | | | | rice chergy deduct for renters that high bills | | |