



**4. On a scale of 1 (low) to 5 (high), how well would you say that the City of Austin informs you about issues you care about?**

(low) 1	132	20.0%
2	152	23.0%
3	247	37.4%
4	108	16.3%
(high) 5	22	3.3%

**5. How well would you say the city tells you how to get involved in ways to engage on these issues?**

(low) 1	164	24.8%
2	159	24.1%
3	209	31.6%
4	102	15.4%
(high) 5	27	4.1%

**6. (OPEN TEXT — see Part 3)**

**7. How frequently do you take advantage of opportunities provided to you for community engagement?**

(low) 1	115	17.4%
2	145	21.9%
3	202	30.6%
4	139	21.0%
(high) 5	60	9.1%

**8. <Why I engage>: Which of the following describes you? (check all that apply)**

I engage on a number of important issues	178	26.9%
I represent my neighborhood or community	152	23.0%
It's part of my job	74	11.2%
It's part of my volunteer service	143	21.6%
I only engage when the need arises on certain issues	405	61.3%
I try not to engage if I can avoid it	75	11.3%





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DEMOGRAPHICS (Note that not all respondents provided this information. N=values for each are shown.)

<b>Age distribution</b>	(n=631)		<b>ZIP codes</b>	(n=630)	
under 25	8	1.3%	zip78704	58	8.73%
25-34	95	15.1%	zip78745	49	7.38%
35-44	136	21.6%	zip78748	36	5.42%
(median) 45-54	139	22.0%	zip78747	36	5.42%
55-64	129	20.4%	zip78757	35	5.27%
65-74	99	15.7%	zip78759	32	4.82%
75-or-over	25	4.0%	zip78702	29	4.37%
			zip78723	28	4.22%
			zip78703	28	4.22%
<b>Race/ethnicity</b>	(n=605)		zip78749	26	3.92%
Asian, Asian-Amer, PI	17	2.8%	zip78756	26	3.92%
African-American or Black	25	4.1%	zip78731	22	3.31%
Native American	6	1.0%	zip78758	20	3.01%
Hispanic or Latino	52	8.6%	zip78753	19	2.86%
Two or more races	33	5.5%	zip78750	17	2.56%
Caucasian or White	472	78.0%	zip78751	16	2.41%
			zip78741	15	2.26%
<b>Education</b>	(n=631)		zip78727	13	1.96%
High school	6	1.0%	zip78721	10	1.51%
Some college	89	14.1%	zip78724	10	1.51%
Bachelor's	262	41.5%	zip78722	9	1.36%
Graduate	274	43.4%	zip78752	9	1.36%
			zip78701	8	1.20%
<b>Children at home</b>	(n=634)		zip78705	8	1.20%
Yes	176	27.8%	zip78726	8	1.20%
No	458	72.2%	zip78729	8	1.20%
			zip78739	8	1.20%
<b>Ages of children</b>	(n=176)		zip78730	7	1.05%
Infant/toddler	42	23.9%	zip78744	7	1.05%
Pre-school	11	6.3%	zip78754	7	1.05%
Elementary	67	38.1%	zip78735	6	0.90%
Middle school	21	11.9%	zip78746	5	0.75%
High school	35	19.9%	zip78725	2	0.30%
			zip78732	2	0.30%
<b>Own or rent</b>	(n=631)		zip78736	2	0.30%
Own	524	83.0%	zip78738	2	0.30%
Rent	107	17.0%	zip78604	1	0.15%
			zip78627	1	0.15%
<b>Special populations</b>			zip78645	1	0.15%
<b>(check all that apply)</b>			zip78665	1	0.15%
Physical disability	69	10.4%	zip78681	1	0.15%
Veterans	80	12.1%	zip78728	1	0.15%
Cognitive disabilities	44	6.7%	zip78733	1	0.15%
Immigrant/non-English spkr	23	3.5%			
Poverty/risk of homeless	27	4.1%			
Ex-offenders	9	1.4%			

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**PART 2: CROSSTABS: Results for stakeholder/demographic subgroups compared to total survey**  
 (“+/-“ = difference in

	All respondents	Neighbors (n=502)	+/-	Business (n=127)	+/-	Under reps (n=102)	+/-
<b>2. Sources:</b>							
NH newsletter	43.6%	48.0%	4.4%	50.4%	6.8%	32.4%	-11.2%
NH web/social	61.9%	68.1%	6.3%	63.0%	1.1%	49.0%	-12.9%
School folders	4.5%	4.6%	0.0%	2.4%	-2.2%	6.9%	2.3%
Other newsletters	21.9%	23.5%	1.6%	28.3%	6.4%	31.4%	9.4%
City's web/social	39.8%	42.0%	2.2%	39.4%	-0.4%	46.1%	6.3%
Other web/social	39.2%	39.0%	-0.1%	52.0%	12.8%	46.1%	6.9%
Formal notices	27.4%	30.5%	3.1%	28.3%	1.0%	33.3%	6.0%
Signs, public notices	22.2%	24.9%	2.7%	30.7%	8.5%	26.5%	4.2%
Word of mouth	40.7%	42.2%	1.5%	51.2%	10.5%	53.9%	13.2%
Other	15.1%	13.9%	-1.2%	15.0%	-0.2%	19.6%	4.5%
<b>3. Preferred sources:</b>							
NH newsletter	25.0%	27.3%	2.3%	26.8%	1.8%	22.5%	-2.4%
NH web/social	53.1%	57.0%	3.9%	51.2%	-1.9%	43.1%	-10.0%
School folders	2.1%	2.2%	0.1%	1.6%	-0.5%	5.9%	3.8%
Other newsletters	8.2%	7.4%	-0.8%	8.7%	0.5%	10.8%	2.6%
City's web/social	30.0%	31.1%	1.1%	30.7%	0.8%	42.2%	12.2%
Other web/social	27.8%	26.9%	-0.9%	39.4%	11.5%	34.3%	6.5%
Formal notices	18.0%	18.9%	0.9%	18.9%	0.9%	20.6%	2.6%
Signs, public notices	7.1%	7.8%	0.7%	10.2%	3.1%	7.8%	0.7%
Other	16.8%	15.5%	-1.3%	17.3%	0.5%	24.5%	7.7%
<b>4. How well city informs</b>							
(low) 1	20.0%	18.1%	-1.8%	22.8%	2.9%	29.4%	9.4%
2	23.0%	23.5%	0.5%	26.8%	3.8%	24.5%	1.5%
3	37.4%	38.4%	1.1%	33.9%	-3.5%	29.4%	-8.0%
4	16.3%	17.3%	1.0%	13.4%	-3.0%	13.7%	-2.6%
(high) 5	3.3%	2.6%	-0.7%	3.1%	-0.2%	2.9%	-0.4%
<b>5. How well city involves</b>							
(low) 1	24.8%	23.1%	-1.7%	30.7%	5.9%	31.4%	6.6%
2	24.1%	24.9%	0.8%	22.0%	-2.0%	26.5%	2.4%
3	31.6%	32.3%	0.7%	31.5%	-0.1%	27.5%	-4.2%
4	15.4%	16.3%	0.9%	13.4%	-2.0%	11.8%	-3.7%
(high) 5	4.1%	3.4%	-0.7%	2.4%	-1.7%	2.9%	-1.1%
<b>7. How frequently do I engage</b>							
(low) 1	17.4%	15.5%	-1.9%	11.8%	-5.6%	16.7%	-0.7%
2	21.9%	21.7%	-0.2%	20.5%	-1.5%	7.8%	-14.1%
3	30.6%	31.3%	0.7%	36.2%	5.7%	33.3%	2.8%
4	21.0%	22.3%	1.3%	20.5%	-0.6%	21.6%	0.5%
(high) 5	9.1%	9.2%	0.1%	11.0%	1.9%	20.6%	11.5%

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	All respondents	Neighbors (n=502)	+/-	Business (n=127)	+/-	Under reps (n=102)	+/-
<b>8. Why I engage</b>							
On number of issues	26.9%	29.9%	3.0%	34.6%	7.7%	42.2%	15.2%
Representing nbhd	23.0%	27.3%	4.3%	24.4%	1.4%	35.3%	12.3%
Part of my job	11.2%	11.4%	0.2%	22.0%	10.9%	16.7%	5.5%
Part of vol service	21.6%	23.5%	1.9%	32.3%	10.6%	39.2%	17.6%
When the need arises	61.3%	61.4%	0.1%	56.7%	-4.6%	51.0%	-10.3%
I try to avoid it	11.3%	11.4%	0.0%	11.0%	-0.3%	9.8%	-1.5%
<b>9. Who I engage with:</b>							
City Council	49.2%	52.6%	3.4%	52.0%	2.8%	53.9%	4.8%
Boards and Comms	24.4%	26.1%	1.7%	30.7%	6.4%	37.3%	12.9%
Specific departments	36.3%	38.2%	1.9%	46.5%	10.1%	40.2%	3.9%
Other	33.4%	31.1%	-2.4%	33.1%	-0.4%	37.3%	3.8%
<b>10. How I engage:</b>							
Attend/speak at mtgs	32.4%	34.3%	1.9%	35.4%	3.1%	44.1%	11.7%
Write letters/e-mails	53.4%	57.8%	4.4%	56.7%	3.3%	62.7%	9.3%
Use online tools	34.5%	36.7%	2.2%	38.6%	4.1%	38.2%	3.7%
Work with staff	28.1%	30.3%	2.1%	32.3%	4.1%	36.3%	8.1%
Other	20.6%	17.9%	-2.6%	19.7%	-0.9%	21.6%	1.0%
<b>11. Satisfied with <u>ability to engage</u></b>							
(low) 1	24.4%	21.9%	-2.4%	29.9%	5.6%	32.4%	8.0%
2	19.4%	21.1%	1.8%	17.3%	-2.0%	20.6%	1.2%
3	31.9%	31.5%	-0.4%	29.9%	-2.0%	26.5%	-5.5%
4	18.0%	19.9%	1.9%	15.7%	-2.3%	13.7%	-4.3%
(high) 5	6.4%	5.6%	-0.8%	7.1%	0.7%	6.9%	0.5%
<b>12. Satisfied with <u>outcomes</u></b>							
(low) 1	24.5%	24.3%	-0.2%	26.8%	2.3%	37.3%	12.7%
2	23.8%	25.3%	1.5%	27.6%	3.8%	24.5%	0.8%
3	35.1%	33.5%	-1.6%	32.3%	-2.8%	22.5%	-12.5%
4	13.2%	13.9%	0.8%	11.8%	-1.4%	11.8%	-1.4%
(high) 5	3.5%	3.0%	-0.5%	1.6%	-1.9%	3.9%	0.4%
<b>14. Need assistance?</b>							
Transportation	7.3%	7.0%	-0.3%	7.1%	-0.2%	15.7%	8.4%
Language	1.4%	1.2%	-0.2%	2.4%	1.0%	4.9%	3.5%
ADA accommodation	3.5%	3.8%	0.3%	3.9%	0.5%	11.8%	8.3%
Mobility for seniors	2.6%	3.0%	0.4%	2.4%	-0.2%	6.9%	4.3%
Child care	6.8%	7.2%	0.4%	10.2%	3.4%	10.8%	4.0%
None of these	70.2%	69.7%	-0.5%	69.3%	-0.9%	53.9%	-16.3%
Other	9.2%	9.8%	0.5%	10.2%	1.0%	6.9%	-2.4%

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	All respondents (n=631)	Neighbors (n=502)	+/-	Business (n=127)	+/-	Under reps (n=102)	+/-
<b>Age distribution</b>							
under 25	1.3%	1.0%	-0.2%	0.0%	-1.3%	2.1%	0.8%
25-34	15.1%	14.2%	-0.9%	14.8%	-0.3%	13.4%	-1.7%
35-44	21.6%	21.7%	0.2%	30.3%	8.8%	22.7%	1.1%
(median) 45-54	22.0%	20.3%	-1.8%	20.5%	-1.5%	20.6%	-1.4%
55-64	20.4%	21.7%	1.3%	18.9%	-1.6%	20.6%	0.2%
65-74	15.7%	17.3%	1.6%	12.3%	-3.4%	14.4%	-1.3%
75-or-over	4.0%	3.8%	-0.2%	3.3%	-0.7%	6.2%	2.2%
<b>Race/ethnicity</b>							
Asian, Asian-Amer, PI	2.8%	3.0%	0.2%	2.6%	-0.2%	5.7%	2.9%
African-Amer/ Black	4.1%	3.7%	-0.5%	0.9%	-3.3%	12.5%	8.4%
Native American	1.0%	1.1%	0.1%	1.8%	0.8%	2.3%	1.3%
Hispanic or Latino	8.6%	8.2%	-0.4%	7.9%	-0.7%	20.5%	11.9%
Two or more races	5.5%	5.4%	0.0%	8.8%	3.3%	12.5%	7.0%
Caucasian or White	78.0%	78.6%	0.6%	78.1%	0.1%	46.6%	-31.4%
<b>Education</b>							
High school	1.0%	0.6%	-0.3%	0.0%	-1.0%	2.0%	1.1%
Some college	14.1%	14.3%	0.2%	8.9%	-5.2%	14.3%	0.2%
Bachelor's	41.5%	42.6%	1.0%	46.3%	4.8%	38.8%	-2.7%
Graduate	43.4%	42.6%	-0.9%	44.7%	1.3%	44.9%	1.5%
<b>Children at home</b>							
Yes	27.8%	28.3%	0.5%	32.8%	5.0%	28.3%	0.5%
No	72.2%	71.7%	-0.5%	67.2%	-5.0%	71.7%	-0.5%
<b>Ages of children</b>							
Infant/toddler	23.9%	25.0%	1.1%	22.5%	-1.4%	25.0%	1.1%
Pre-school	6.3%	6.6%	0.4%	5.0%	-1.3%	7.1%	0.9%
Elementary	38.1%	36.8%	-1.3%	40.0%	1.9%	42.9%	4.8%
Middle school	11.9%	13.2%	1.3%	10.0%	-1.9%	7.1%	-4.8%
High school	19.9%	18.4%	-1.5%	22.5%	2.6%	17.9%	-2.0%
<b>Own or rent</b>							
Own	83.0%	86.8%	3.8%	83.5%	0.4%	72.2%	-10.9%
Rent	17.0%	13.2%	-3.8%	16.5%	-0.4%	27.8%	10.9%
<b>Special populations</b>							
Physical disability	10.4%	10.4%	-0.1%	9.4%	-1.0%	21.6%	11.1%
Veterans	12.1%	12.2%	0.0%	13.4%	1.3%	13.7%	1.6%
Cognitive disabilities	6.7%	6.0%	-0.7%	4.7%	-1.9%	9.8%	3.1%
Immigrant/NES	3.5%	4.0%	0.5%	3.1%	-0.3%	8.8%	5.3%
Poverty/risk of HL	4.1%	4.0%	-0.1%	4.7%	0.6%	8.8%	4.7%
Ex-offenders	1.4%	1.2%	-0.2%	1.6%	0.2%	3.9%	2.6%



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	All respondents	Volunteers (n=235)	+/-	B&C members (n=40)	+/-	None of these (n=96)	+/-
<b>2. Sources:</b>							
NH newsletter	43.6%	45.5%	2.0%	35.0%	-8.6%	36.5%	-7.1%
NH web/social	61.9%	57.9%	-4.0%	32.5%	-29.4%	52.1%	-9.8%
School folders	4.5%	5.1%	0.6%	2.5%	-2.0%	6.3%	1.7%
Other newsletters	21.9%	29.8%	7.9%	32.5%	10.6%	14.6%	-7.4%
City's web/social	39.8%	57.0%	17.2%	65.0%	25.2%	24.0%	-15.8%
Other web/social	39.2%	56.2%	17.0%	57.5%	18.3%	30.2%	-9.0%
Formal notices	27.4%	31.5%	4.1%	32.5%	5.1%	19.8%	-7.6%
Signs, public notices	22.2%	23.0%	0.7%	25.0%	2.8%	14.6%	-7.7%
Word of mouth	40.7%	51.1%	10.4%	67.5%	26.8%	31.3%	-9.4%
Other	15.1%	18.7%	3.6%	25.0%	9.9%	16.7%	1.5%
<b>3. Preferred sources:</b>							
NH newsletter	25.0%	22.1%	-2.8%	17.5%	-7.5%	21.9%	-3.1%
NH web/social	53.1%	45.5%	-7.6%	30.0%	-23.1%	50.0%	-3.1%
School folders	2.1%	1.7%	-0.4%	5.0%	2.9%	3.1%	1.0%
Other newsletters	8.2%	7.7%	-0.5%	7.5%	-0.7%	7.3%	-0.9%
City's web/social	30.0%	43.4%	13.4%	42.5%	12.5%	19.8%	-10.2%
Other web/social	27.8%	37.9%	10.0%	47.5%	19.7%	20.8%	-7.0%
Formal notices	18.0%	17.0%	-1.0%	5.0%	-13.0%	15.6%	-2.4%
Signs, public notices	7.1%	8.1%	1.0%	7.5%	0.4%	4.2%	-2.9%
Other	16.8%	21.3%	4.5%	35.0%	18.2%	22.9%	6.1%
<b>4. How well city informs</b>							
(low) 1	20.0%	12.3%	-7.6%	20.0%	0.0%	27.1%	7.1%
2	23.0%	22.6%	-0.4%	17.5%	-5.5%	18.8%	-4.2%
3	37.4%	40.0%	2.6%	30.0%	-7.4%	35.4%	-2.0%
4	16.3%	20.9%	4.5%	30.0%	13.7%	12.5%	-3.8%
(high) 5	3.3%	4.3%	0.9%	2.5%	-0.8%	6.3%	2.9%
<b>5. How well city involves</b>							
(low) 1	24.8%	17.0%	-7.8%	15.0%	-9.8%	32.3%	7.5%
2	24.1%	25.5%	1.5%	17.5%	-6.6%	17.7%	-6.3%
3	31.6%	30.6%	-1.0%	37.5%	5.9%	30.2%	-1.4%
4	15.4%	20.4%	5.0%	25.0%	9.6%	14.6%	-0.8%
(high) 5	4.1%	6.4%	2.3%	5.0%	0.9%	5.2%	1.1%
<b>7. How frequently do I engage</b>							
(low) 1	17.4%	7.7%	-9.7%	5.0%	-12.4%	30.2%	12.8%
2	21.9%	19.6%	-2.4%	10.0%	-11.9%	28.1%	6.2%
3	30.6%	33.2%	2.6%	25.0%	-5.6%	26.0%	-4.5%
4	21.0%	23.8%	2.8%	27.5%	6.5%	12.5%	-8.5%
(high) 5	9.1%	15.7%	6.7%	32.5%	23.4%	3.1%	-6.0%

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	All respondents	Volunteers (n=235)	+/-	B&C members (n=40)	+/-	None of these (n=96)	+/-
<b>8. Why I engage</b>							
On number of issues	26.9%	43.4%	16.5%	77.5%	50.6%	10.4%	-16.5%
Representing nbhd	23.0%	35.3%	12.3%	47.5%	24.5%	1.0%	-22.0%
Part of my job	11.2%	17.4%	6.3%	22.5%	11.3%	8.3%	-2.9%
Part of vol service	21.6%	44.7%	23.0%	62.5%	40.9%	2.1%	-19.6%
When the need arises	61.3%	47.7%	-13.6%	17.5%	-43.8%	71.9%	10.6%
I try to avoid it	11.3%	8.1%	-3.3%	0.0%	-11.3%	15.6%	4.3%
<b>9. Who I engage with:</b>							
City Council	49.2%	56.6%	7.4%	75.0%	25.8%	34.4%	-14.8%
Boards and Comms	24.4%	35.7%	11.4%	85.0%	60.6%	7.3%	-17.1%
Specific departments	36.3%	45.1%	8.8%	47.5%	11.2%	26.0%	-10.3%
Other	33.4%	30.2%	-3.2%	12.5%	-20.9%	49.0%	15.5%
<b>10. How I engage:</b>							
Attend/speak at mtgs	32.4%	43.4%	11.0%	80.0%	47.6%	14.6%	-17.8%
Write letters/e-mails	53.4%	60.9%	7.4%	67.5%	14.1%	36.5%	-16.9%
Use online tools	34.5%	38.3%	3.8%	42.5%	8.0%	27.1%	-7.4%
Work with staff	28.1%	42.6%	14.4%	55.0%	26.9%	16.7%	-11.5%
Other	20.6%	18.3%	-2.3%	7.5%	-13.1%	37.5%	16.9%
<b>11. Satisfied with <u>ability to engage</u></b>							
(low) 1	24.4%	16.2%	-8.2%	15.0%	-9.4%	33.3%	9.0%
2	19.4%	17.9%	-1.5%	12.5%	-6.9%	15.6%	-3.7%
3	31.9%	35.3%	3.4%	30.0%	-1.9%	29.2%	-2.8%
4	18.0%	22.1%	4.1%	30.0%	12.0%	14.6%	-3.4%
(high) 5	6.4%	8.5%	2.2%	12.5%	6.1%	7.3%	0.9%
<b>12. Satisfied with <u>outcomes</u></b>							
(low) 1	24.5%	16.2%	-8.3%	15.0%	-9.5%	26.0%	1.5%
2	23.8%	24.7%	0.9%	20.0%	-3.8%	17.7%	-6.0%
3	35.1%	35.3%	0.2%	35.0%	-0.1%	42.7%	7.6%
4	13.2%	19.6%	6.4%	20.0%	6.8%	10.4%	-2.7%
(high) 5	3.5%	4.3%	0.8%	10.0%	6.5%	3.1%	-0.4%
<b>14. Need assistance?</b>							
Transportation	7.3%	7.7%	0.4%	7.5%	0.2%	8.3%	1.1%
Language	1.4%	1.7%	0.3%	2.5%	1.1%	1.0%	-0.3%
ADA accommodation	3.5%	3.4%	-0.1%	10.0%	6.5%	4.2%	0.7%
Mobility for seniors	2.6%	3.4%	0.8%	5.0%	2.4%	2.1%	-0.5%
Child care	6.8%	7.7%	0.9%	7.5%	0.7%	4.2%	-2.6%
None of these	70.2%	68.5%	-1.7%	67.5%	-2.7%	69.8%	-0.4%
Other	9.2%	8.1%	-1.1%	10.0%	0.8%	11.5%	2.2%

**TASK FORCE ON COMMUNITY ENGAGEMENT**  
**General Public Survey — Interim Report**  
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	All respondents (n=631)	Volun- teers (n=227)	+/-	B&C members (n=40)	+/-	None of these (n=96)	+/-
<b>Age distribution</b>							
under 25	1.3%	1.8%	0.5%	2.6%	1.3%	2.2%	1.0%
25-34	15.1%	17.2%	2.1%	10.3%	-4.8%	16.7%	1.6%
35-44	21.6%	22.5%	0.9%	28.2%	6.7%	23.3%	1.8%
(median) 45-54	22.0%	19.8%	-2.2%	23.1%	1.0%	30.0%	8.0%
55-64	20.4%	21.6%	1.1%	20.5%	0.1%	14.4%	-6.0%
65-74	15.7%	14.1%	-1.6%	10.3%	-5.4%	11.1%	-4.6%
75-or-over	4.0%	3.1%	-0.9%	5.1%	1.2%	2.2%	-1.7%
<b>Race/ethnicity</b>	(n=605)	(n=222)		(n=37)		(n=87)	
Asian, Asian-Amer, PI	2.8%	1.8%	-1.0%	8.1%	5.3%	3.4%	0.6%
African-Amer/ Black	4.1%	3.6%	-0.5%	5.4%	1.3%	3.4%	-0.7%
Native American	1.0%	0.9%	-0.1%	2.7%	1.7%	1.1%	0.2%
Hispanic or Latino	8.6%	9.9%	1.3%	13.5%	4.9%	6.9%	-1.7%
Two or more races	5.5%	8.1%	2.7%	13.5%	8.1%	2.3%	-3.2%
Caucasian or White	78.0%	75.7%	-2.3%	56.8%	-21.3%	82.8%	4.7%
<b>Education</b>	(n=631)	(n=227)		(n=39)		(n=91)	
High school	1.0%	0.4%	-0.5%	2.6%	1.6%	2.2%	1.2%
Some college	14.1%	12.3%	-1.8%	10.3%	-3.8%	15.4%	1.3%
Bachelor's	41.5%	38.8%	-2.8%	30.8%	-10.8%	40.7%	-0.9%
Graduate	43.4%	48.5%	5.0%	56.4%	13.0%	41.8%	-1.7%
<b>Children at home</b>	(n=634)	(n=229)		(n=40)		(n=89)	
Yes	27.8%	28.8%	1.1%	27.5%	-0.3%	29.2%	1.5%
No	72.2%	71.6%	-0.6%	72.5%	0.3%	70.8%	-1.5%
<b>Ages of children</b>	(n=176)	(n=66)		(n=11)		(n=26)	
Infant/toddler	23.9%	21.2%	-2.7%	18.2%	-5.7%	30.8%	6.9%
Pre-school	6.3%	3.0%	-3.2%	9.1%	2.8%	3.8%	-2.4%
Elementary	38.1%	39.4%	1.3%	63.6%	25.6%	34.6%	-3.5%
Middle school	11.9%	16.7%	4.7%	0.0%	-11.9%	7.7%	-4.2%
High school	19.9%	19.7%	-0.2%	9.1%	-10.8%	23.1%	3.2%
<b>Own or rent</b>	(n=631)	(n=226)		(n=36)		(n=91)	
Own	83.0%	78.8%	-4.3%	75.0%	-8.0%	72.5%	-10.5%
Rent	17.0%	21.2%	4.3%	25.0%	8.0%	27.5%	10.5%
<b>Special populations</b>							
Physical disability	10.4%	8.1%	-2.4%	27.5%	17.1%	8.3%	-2.1%
Veterans	12.1%	7.7%	-4.4%	5.0%	-7.1%	12.5%	0.4%
Cognitive disabilities	6.7%	6.4%	-0.3%	12.5%	5.8%	5.2%	-1.4%
Immigrant/NES	3.5%	3.8%	0.4%	7.5%	4.0%	3.1%	-0.4%
Poverty/risk of HL	4.1%	6.0%	1.9%	7.5%	3.4%	3.1%	-1.0%
Ex-offenders	1.4%	2.1%	0.8%	5.0%	3.6%	2.1%	0.7%

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	All respondents	Not "Caucasian or White"* (n=189)	+/-	Under 45 (n=239)	= +/-
<b>2. Sources:</b>					
NH newsletter	43.6%	34.9%	-8.6%	33.1%	-10.5%
NH web/social	61.9%	53.4%	-8.4%	62.3%	0.5%
School folders	4.5%	5.3%	0.8%	7.9%	3.4%
Other newsletters	21.9%	19.6%	-2.4%	20.5%	-1.4%
City's web/social	39.8%	37.0%	-2.8%	41.0%	1.2%
Other web/social	39.2%	39.2%	0.0%	49.4%	10.2%
Formal notices	27.4%	21.2%	-6.2%	20.9%	-6.5%
Signs, public notices	22.2%	15.9%	-6.4%	24.7%	2.4%
Word of mouth	40.7%	43.4%	2.7%	45.2%	4.5%
Other	15.1%	16.9%	1.8%	13.4%	-1.7%
<b>3. Preferred sources:</b>					
NH newsletter	25.0%	21.2%	-3.8%	18.8%	-6.1%
NH web/social	53.1%	46.6%	-6.5%	54.8%	1.7%
School folders	2.1%	2.6%	0.5%	3.3%	1.2%
Other newsletters	8.2%	10.6%	2.4%	7.9%	-0.2%
City's web/social	30.0%	30.2%	0.2%	33.1%	3.1%
Other web/social	27.8%	33.3%	5.5%	36.4%	8.6%
Formal notices	18.0%	14.3%	-3.7%	13.8%	-4.2%
Signs, public notices	7.1%	4.2%	-2.9%	7.1%	0.0%
Other	16.8%	19.6%	2.8%	13.8%	-3.0%
<b>4. How well city <u>informs</u></b>					
(low) 1	20.0%	25.9%	6.0%	15.1%	-4.9%
2	23.0%	20.6%	-2.4%	26.4%	3.4%
3	37.4%	36.5%	-0.9%	41.0%	3.6%
4	16.3%	13.2%	-3.1%	15.1%	-1.3%
(high) 5	3.3%	3.7%	0.4%	2.5%	-0.8%
<b>5. How well city <u>involves</u></b>					
(low) 1	24.8%	26.5%	1.6%	22.2%	-2.6%
2	24.1%	24.9%	0.8%	27.2%	3.1%
3	31.6%	28.6%	-3.0%	34.7%	3.1%
4	15.4%	16.4%	1.0%	12.1%	-3.3%
(high) 5	4.1%	3.7%	-0.4%	3.8%	-0.3%
<b>7. How frequently do I engage</b>					
(low) 1	17.4%	16.9%	-0.5%	19.7%	2.3%
2	21.9%	16.9%	-5.0%	19.2%	-2.7%
3	30.6%	30.2%	-0.4%	31.8%	1.2%
4	21.0%	22.8%	1.7%	20.5%	-0.5%
(high) 5	9.1%	13.2%	4.2%	8.8%	-0.3%

\* Includes respondents who did not identify their race/ethnicity

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	All respondents	Not "Caucasian or White"* (n=189)	+/-	Under 45 (n=239)	= +/-
<b>8. Why I engage</b>					
On number of issues	26.9%	30.7%	3.8%	30.1%	3.2%
Representing nbhd	23.0%	26.5%	3.5%	22.6%	-0.4%
Part of my job	11.2%	16.4%	5.2%	16.7%	5.5%
Part of vol service	21.6%	26.5%	4.8%	23.0%	1.4%
When the need arises	61.3%	49.7%	-11.5%	61.5%	0.2%
I try to avoid it	11.3%	11.1%	-0.2%	10.9%	-0.5%
<b>9. Who I engage with:</b>					
City Council	49.2%	52.9%	3.7%	45.2%	-4.0%
Boards and Comms	24.4%	27.5%	3.2%	23.4%	-0.9%
Specific departments	36.3%	36.5%	0.2%	38.5%	2.2%
Other	33.4%	32.8%	-0.6%	34.3%	0.9%
<b>10. How I engage:</b>					
Attend/speak at mtgs	32.4%	38.1%	5.7%	31.0%	-1.4%
Write letters/e-mails	53.4%	51.3%	-2.1%	51.0%	-2.4%
Use online tools	34.5%	33.9%	-0.6%	44.8%	10.3%
Work with staff	28.1%	29.1%	1.0%	27.6%	-0.5%
Other	20.6%	20.6%	0.1%	19.2%	-1.3%
<b>11. Satisfied with <u>ability</u> to engage</b>					
(low) 1	24.4%	25.4%	1.0%	18.8%	-5.5%
2	19.4%	19.6%	0.2%	22.6%	3.2%
3	31.9%	32.8%	0.9%	37.2%	5.3%
4	18.0%	15.3%	-2.7%	14.2%	-3.8%
(high) 5	6.4%	6.9%	0.5%	7.1%	0.8%
<b>12. Satisfied with <u>outcomes</u></b>					
(low) 1	24.5%	29.1%	4.6%	16.7%	-7.8%
2	23.8%	22.8%	-1.0%	26.4%	2.6%
3	35.1%	32.8%	-2.3%	41.0%	5.9%
4	13.2%	11.6%	-1.5%	13.8%	0.6%
(high) 5	3.5%	3.7%	0.2%	2.1%	-1.4%
<b>14. Need assistance?</b>					
Transportation	7.3%	9.5%	2.3%	8.4%	1.1%
Language	1.4%	2.6%	1.3%	2.5%	1.1%
ADA accommodation	3.5%	3.2%	-0.3%	2.5%	-1.0%
Mobility for seniors	2.6%	3.2%	0.6%	0.8%	-1.7%
Child care	6.8%	8.5%	1.7%	13.4%	6.6%
None of these	70.2%	63.5%	-6.7%	66.1%	-4.1%
Other	9.2%	8.5%	-0.8%	5.4%	-3.8%

\* Includes respondents who did not identify their race/ethnicity

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	All respondents (n=631)	Not "Caucasian or White"* (n=189)	+/-	Under 45 (n=239)	= +/-
<b>Age distribution</b>					
under 25	1.3%	1.9%	0.6%		
25-34	15.1%	18.0%	3.0%		
35-44	21.6%	28.6%	7.0%		
(median) 45-54	22.0%	18.0%	-4.0%		
55-64	20.4%	19.9%	-0.6%		
65-74	15.7%	12.4%	-3.3%		
75-or-over	4.0%	1.2%	-2.7%		
<b>Race/ethnicity</b>					
	(n=605)			(n=228)	
Asian, Asian-Amer, PI	2.8%			5.3%	2.5%
African-Amer/ Black	4.1%			1.8%	-2.4%
Native American	1.0%			1.3%	0.3%
Hispanic or Latino	8.6%			14.5%	5.9%
Two or more races	5.5%			6.6%	1.1%
Caucasian or White	78.0%			70.6%	-7.4%
<b>Education</b>					
	(n=631)	(n=161)		(n=238)	
High school	1.0%	2.5%	1.5%	0.4%	-0.5%
Some college	14.1%	19.3%	5.2%	9.2%	-4.9%
Bachelor's	41.5%	37.9%	-3.6%	49.6%	8.1%
Graduate	43.4%	40.4%	-3.1%	40.8%	-2.7%
<b>Children at home</b>					
	(n=634)	(n=165)		(n=239)	
Yes	27.8%	32.1%	4.4%	46.4%	18.7%
No	72.2%	67.9%	-4.4%	53.6%	-18.7%
<b>Ages of children</b>					
	(n=176)	(n=53)		(n=111)	
Infant/toddler	23.9%	28.3%	4.4%	35.1%	11.3%
Pre-school	6.3%	13.2%	7.0%	9.0%	2.8%
Elementary	38.1%	26.4%	-11.7%	36.0%	-2.0%
Middle school	11.9%	13.2%	1.3%	9.9%	-2.0%
High school	19.9%	18.9%	-1.0%	9.9%	-10.0%
<b>Own or rent</b>					
	(n=631)	(n=162)		(n=238)	
Own	83.0%	75.9%	-7.1%	70.2%	-12.9%
Rent	17.0%	24.1%	7.1%	29.8%	12.9%
<b>Special populations</b>					
Physical disability	10.4%	12.7%	2.3%	4.6%	-5.8%
Veterans	12.1%	11.1%	-1.0%	4.2%	-7.9%
Cognitive disabilities	6.7%	5.3%	-1.4%	8.4%	1.7%
Immigrant/NES	3.5%	5.8%	2.3%	5.4%	2.0%
Poverty/risk of HL	4.1%	4.8%	0.7%	6.7%	2.6%
Ex-offenders	1.4%	3.7%	2.3%	1.7%	0.3%