

Topic Area: CITY ENGAGEMENT STRUCTURES

Topics Addressed

Article Name	1-sentence summary	Posted by	City Struc	Virt/onlin	Open Gov	Cult Rel	Neigh'd
A Complete Package: Case Studies of Municipal Public Engagement	A report from LBJ School of Public Affairs student with a review of six cities examining systematic approaches to public engagement, city websites and how public engagement opportunities are conveyed via websites.	Dlane M	✓	✓			
Alexandria Handbook for Civic Engagement	Alexandria's public engagement guide including principles, framework, strategies and evaluation approaches.	Dlane M	✓				
Bright Spots in Community Engagement	Report identifying promising practices and models from 14 cities, and 4 indepth case studies, of communities that are successfully engaging citizens.	Dlane M	✓	✓		✓	✓
City of Boston	The Mayor's Office of Neighborhood Services (ONS) encourages, facilitates and maximizes citizen input and participation in all aspects of government through service requests, neighborhood meetings, mailings, and emergency responses.	Doug M	✓				✓
City of Edmonton - Centre for Public Involvement	Partnership between City and University has produced many events and reports.	Doug M	✓	✓			✓
City of Melbourne Civic Engagement Framework	Presentation and link to City of Melbourne's Civic Engagement efforts.	Dlane M	✓				
City of Minneapolis	A three-track work plan that addresses the multiple facets of the City's community engagement system was approved by the City Council in May 2007.	Doug M	✓				
City of Portland	Link to Neighborhood Involvement web page. Also the Public Involvement Best Practices Program is a Citywide program that provides strategic advisement and consulting to bureaus in the conceptualization, development, evaluation, and improvement of public involvement processes, policies, and practices.	Doug M	✓				✓
City of Seattle	Outreach and Engagement program is designed to increase access to information, resources, and civic processes for historically underrepresented populations on behalf of City departments.	Doug M	✓			✓	✓
City of Vancouver, BC	Link to city web page that shows opportunities to give your opinion, sign up for Bds or committees, volunteer or sign up to speak at a meeting. Also describes Mayors' Engaged City Task Force to increase neighborhood engagement.	Doug M	✓	✓		✓	✓
Community Engagement Standard from Code for America	Code for America recaps five key elements of effective community engagemen based on work with local governments, including additional links and resouces on each element.	Kerry O	✓	✓		✓	

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Article Name	1-sentence summary	Posted by	City Struc	Virt/onlin	Open Gov	Cult Rel	Neigh'd
Department of Neighborhoods	Presentation by James Duncan to the Austin Neighborhoods Council about Austin's challenges and "departments of neighborhoods" in other cities.	Sara T	✓				✓
Eight North American Cities Doing Public Engagement Right	This is an unscientific but useful review of some cities as posted by A Balancing Act, a vendor providing an online budget prioritization tool.	Doug M	✓	✓		✓	✓
Engagement Resources from the Alliance for Innovation	Links to resources including civic engagement tool for local governments to assess capacity for engagement.	Larry S	✓				
Making Public Participation Legal	Report about challenges to current public participation practices, and set of tools, including a model ordinance, policy options, and resource list, to improve public participation.	Dlane M	✓				
Mixed Review for Council's committee system challenges Community Engagement Taskforce	Article from Austin American Statesman on City Council Committee system	Richard F	✓				
Planning for a Stronger Local Democracy	A Field Guide for Local Officials that lays out key questions for local governments to use to assess their community's engagement capacities.	Diane M	✓				
Public Engagement Infrastructure	Link to presentation by the co-Authors of book "Public Participation for 21st Century Democracy" listing ingredients for participation infrastructure needed for effective engagement.	Dlane M	✓				
Seattle Neighborhoods and Engagement Programs	Program designed to increase access to information, resources, and civic processes for historically underrepresented populations on behalf of City departments.	Doug M	✓			✓	✓

Topic Area: CULTURAL RELEVANCE

Topics Addressed

Article Name	1-sentence summary	Posted by	City Struc	Virt/onlin	Open Gov	Cult Rel	Neigh'd
Bright Spots in Community Engagement	Report identifying promising practices and models from 14 cities, and 4 indepth case studies, of communities that are successfully engaging citizens.	Dlane M	✓	✓		✓	✓
City of Seattle	Outreach and Engagement program is designed to increase access to information, resources, and civic processes for historically underrepresented populations on behalf of City departments.	Doug M	✓			✓	✓
City of Vancouver, BC	Link to city web page that shows opportunities to give your opinion, sign up for Bds or committees, volunteer or sign up to speak at a meeting. Also describes Mayors' Engaged City Task Force to increase neighborhood engagement.	Doug M	✓	✓		✓	✓
Community Engagement Standard from Code for America	Code for America recaps five key elements of effective community engagemen based on work with local governments, including additional links and resouces on each element.	Kerry O	✓	✓		✓	
Eight North American Cities Doing Public Engagement Right	This is an unscientific but useful review of some cities as posted by A Balancing Act, a vendor providing an online budget prioritization tool.	Doug M	✓	✓		✓	✓
Seattle Neighborhoods and Engagement Programs	Program designed to increase access to information, resources, and civic processes for historically underrepresented populations on behalf of City departments.	Doug M	✓			✓	✓

Topic Area: CULTURAL RELEVANCE

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Article Name	1-sentence summary	Posted by	City Struc	Virt/onlin	Open Gov	Cult Rel	Neigh'd
Engage Cincy challenge grants	Grant competition for the development, launch and promotion of innovative projects that better a specific neighborhood or the entire city.	Doug M				✓	✓
Sharp insights	Utilizing barbers to increase voter turnout, esp in African-American communities.	Doug M				✓	

Topic Area: Open Gov

Topics Addressed

Article Name	1-sentence summary	Posted by	City Struc	Virt/onlin	Open Gov	Cult Rel	Neigh'd
Innovating at the Point of Civic Engagement	A 2013 Report by GovLoop that examines several case studies on civic engagement from around the United States.	Doug M		✓	✓		✓
SimpliCity - from the City of Ashville	City of Asheville web tool that enables searching and downloading of data on properties, crime, development, city services and more.	Kerry O			✓		
Citygram	Web application linked to city data provide geographically-relevant notifications to residents on topics of interest.	Kerry O			✓		
Councilmatic - Your local city council, demystified	Web application to search, browse, subscribe and comment on City Council bills, council members and events.	Kerry O		✓	✓		

Topic Area: Open Gov

Topics Addressed

Article Name	1-sentence summary	Posted by	City Struc	Virt/onlin	Open Gov	Cult Rel	Neigh'd
Innovating at the Point of Civic Engagement	A 2013 Report by GovLoop that examines several case studies on civic engagement from around the United States.	Doug M		✓	✓		✓
SimpliCity - from the City of Ashville	City of Asheville web tool that enables searching and downloading of data on properties, crime, development, city services and more.	Kerry O			✓		
Citygram	Web application linked to city data provide geographically-relevant notifications to residents on topics of interest.	Kerry O			✓		
Councilmatic - Your local city council, demystified	Web application to search, browse, subscribe and comment on City Council bills, council members and events.	Kerry O		✓	✓		

Topic Area: Virtual / Online Engagement

Topics Addressed

Article Name	1-sentence summary	Posted by	City Struc	Virt/onlin	Open Gov	Cult Rel	Neigh'd
A Complete Package: Case Studies of Municipal Public Engagement	A report from LBJ School of Public Affairs student with a review of six cities examining systematic approaches to public engagement, city websites and how public engagement opportunities are conveyed via websites.	Dlane M	✓	✓			
Bright Spots in Community Engagement	Report identifying promising practices and models from 14 cities, and 4 indepth case studies, of communities that are successfully engaging citizens.	Dlane M	✓	✓		✓	✓
City of Edmonton - Centre for Public Involvement	Partnership between City and University has produced many events and reports.	Doug M	✓	✓			✓
City of Vancouver, BC	Link to city web page that shows opportunities to give your opinion, sign up for Bds or committees, volunteer or sign up to speak at a meeting. Also describes Mayors' Engaged City Task Force to increase neighborhood engagement.	Doug M	✓	✓		✓	✓
Community Engagement Standard from Code for America	Code for America recaps five key elements of effective community engagemen based on work with local governments, including additional links and resouces on each element.	Kerry O	✓	✓		✓	
Eight North American Cities Doing Public Engagement Right	This is an unscientific but useful review of some cities as posted by A Balancing Act, a vendor providing an online budget prioritization tool.	Doug M	✓	✓		✓	✓
Innovating at the Point of Civic Engagement	A 2013 Report by GovLoop that examines several case studies on civic engagement from around the United States.	Doug M		✓	✓		✓
Examples from the National League of Cities	Links to city examples in 8 categories, short write ups of each example.	Doug M		✓			✓
City of Calgary, AB - About Engage?	engage! is a source for information about public engagement opportunities connected to City projects and programs.	Doug M		✓			
Palo Alto online engagement	Peak Democracy tool employed in Palo Alto (along the lines of SpeakUpAustin).	Doug M		✓			
Google Votes	Experiment in "liquid" democracy based on Google+ social network.	Doug M		✓			
Sampling of Online Engagement Tools	This is a good (though not comprehensive) list demonstrating the range of online tools currently in the marketplace.	Doug M		✓			
Councilmatic - Your local city council, demystified	Web application to search, browse, subscribe and comment on City Council bills, council members and events.	Kerry O		✓	✓		
Austin Mobility Study example of bad Community engagement	Article from Austin American Statesman on MobilityAtx engagement process.	Richard F		✓			

Topic Area: Neighborhood-Centered

Topics Addressed

Article Name	1-sentence summary	Posted by	City Struc	Virt/onlin	Open Gov	Cult Rel	Neigh'd
Bright Spots in Community Engagement	Report identifying promising practices and models from 14 cities, and 4 indepth case studies, of communities that are successfully engaging citizens.	Dlane M	✓	✓		✓	✓
City of Boston	The Mayor's Office of Neighborhood Services (ONS) encourages, facilitates and maximizes citizen input and participation in all aspects of government through service requests, neighborhood meetings, mailings, and emergency responses.	Doug M	✓				✓
City of Edmonton - Centre for Public Involvement	Partnership between City and University has produced many events and reports.	Doug M	✓	✓			✓
City of Portland	Link to Neighborhood Involvement web page. Also the Public Involvement Best Practices Program is a Citywide program that provides strategic advisement and consulting to bureaus in the conceptualization, development, evaluation, and improvement of public involvement processes, policies, and practices.	Doug M	✓				✓
City of Seattle	Outreach and Engagement program is designed to increase access to information, resources, and civic processes for historically underrepresented populations on behalf of City departments.	Doug M	✓			✓	✓
City of Vancouver, BC	Link to city web page that shows opportunities to give your opinion, sign up for Bds or committees, volunteer or sign up to speak at a meeting. Also describes Mayors' Engaged City Task Force to increase neighborhood engagement.	Doug M	✓	✓		✓	✓
Department of Neighborhoods	Presentation by James Duncan to the Austin Neighborhoods Council about Austin's challenges and "departments of neighborhoods" in other cities.	Sara T	✓				✓
Eight North American Cities Doing Public Engagement Right	This is an unscientific but useful review of some cities as posted by A Balancing Act, a vendor providing an online budget prioritization tool.	Doug M	✓	✓		✓	✓

Topic Area: Neighborhood-Centered***Topics Addressed***

Article Name	1-sentence summary	Posted by	City Struc	Virt/onlin	Open Gov	Cult Rel	Neigh'd
Seattle Neighborhoods and Engagement Programs	Program designed to increase access to information, resources, and civic processes for historically underrepresented populations on behalf of City departments.	Doug M	✓			✓	✓
Innovating at the Point of Civic Engagement	A 2013 Report by GovLoop that examines several case studies on civic engagement from around the United States.	Doug M		✓	✓		✓
Examples from the National League of Cities	Links to city examples in 8 categories, short write ups of each example.	Doug M		✓			✓
Engage Cincy challenge grants	Grant competition for the development, launch and promotion of innovative projects that better a specific neighborhood or the entire city.	Doug M				✓	✓
Neighborday	Along the lines of National Night Out, but more community-centric.	Doug M					✓

Uncategorized Resource List

Article Name	1-sentence summary	Posted by
2015 Code for America Summit: Design Research and Participation as Tools in the Toolbox of Democracy	Recap of session discussion regarding how to identify and study citizens needs from government.	Daniel H
Resource Guide on Public Engagement	A compendium of resources and how-to guides for public officials to design quality public engagement processes.	Diane M
Conversation Corps - notes from "Community Engagement" conversations in September	Highlights from community conversations to understand opportunities and barriers to participation.	Diane M
City of Kansas City. MO	The Bright Future program connects local youth with City departments for hands-on paid summer work experiences in the public service sector.	Doug M
IAP2 Core Values for Public Participation	List of core values to help guide public participation efforts.	Doug M
NCDD Public Engagement Principles	2009 Report from the National Coalition for Dialogue and Deliberation, in partnership with the International Association for Public Participation (IAP2).	Doug M
Institute for Local Government:Public Engagement Principles	List of engagement principles	Doug M
Background Info for 8/13/15 Presentation on CPIO activities	Additional background on selected CPIO/Community Engagement activities for presentation and discussion.	Doug M
Memo to Council and Mayor - Engagement Inventory	Memo from CPIO	Doug M
Audit Report on Austin Community Engagement	The Austin Auditor's Office report on current and best practices on community engagement.	Doug M
Citizen Science Expertise - from GovLab's network of Innovators	Description of citizen science (scientific or research tasks that are undertaken collaboratively by volunteer members) and list of needed skills.	Kerry O
Prize-Backed Challenges Expertise - from GovLab's network of Innovators	Description of Prize-Backed Challenges (to encourage, recognise and reward innovation) and list of key elements.	Kerry O
Innovation Lab Design Expertise - from GovLab's network of Innovators	Description of how governments are creating internal innovation labs and list of key practices.	Kerry O
Crowdsourcing Expertise - from GovLab's network of Innovators	Description of Crowdsourcing and how to use communication technologies to leverage wisdom of crowds.	Kerry O
Community Engagement Expertise - from GovLab's network of Innovators	Description of methods and strategies to use when conducting community engagement.	Kerry O
Matching Demand to the Supply of Know How: The Network of Innovators Experiment	Article about how GovLab and others are developing the "Network of Innovators" - the taxonomy, technologies, and strategies for connecting governance innovators.	Kerry O
Spectrum of relationships between communities and government	Description of a spectrum of relationships between a community and its government.	Lance M

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Article Name	1-sentence summary	Posted by
Public comment periods	Article about Beaufort County Board of Education approach to allow public comments on any issue.	Larry S
Report Release: Austinites "Cautiously Optimistic" About 10-1 System	Report entitled "Civic Engagement in Austin- Views on 10-1 Geographic Representation" summarizing views on engagement from 172 interviews of civic leaders and council members and candidates.	Sara T