CITY OF AUSTIN, TEXAS

INFORMATION TECHNOLOGY

Transforming your city with best managed technology

City of Austin AMANDA System

Community Technology and Telecommunications Commission

• April 13, 2016

Greg Hand, Development Services Department Kamran Karimi, Communications and Technology Management







- AMANDA used by 20 Departments including....
 - Development Services Department
 - Austin Water
 - Austin Code Department
 - Austin Energy
 - Health and Human Services Department
 - Watershed Protection Department
 - Austin Transportation Department
- The technology is: Database, Back Office, Public Portal
- V6 Upgrade





AMANDA and DSD

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- Examples of DSD use of AMANDA
 - Plan Review
 - Permitting
 - Case Management
 - Licensing
 - Financial Management







- Two major active projects
 - Austin Build + Connect Portal <u>abc.austintexas.gov</u> (AMANDA)
 - ePlan Electronic Plan Review (ProjectDox)
- Unisys active projects
 - Underground Storage Tanks
 - Fiscal Surety
 - Fee Redesign POC
- Unisys planned projects
 - Fee Redesign Implementation
 - Arborist Redesign
 - Zoning Redesign (PAZ)
 - Historic Preservation (PAZ)
 - and others from the project backlog





- Evaluating improved hardware and connectivity
 - Moving to tablets
 - MiFi with T-Mobile
 - Netmotion
- Other Complementary Projects
 - Socrata
 - Civic Insight
 - QLess
 - Permit Center Video Wall

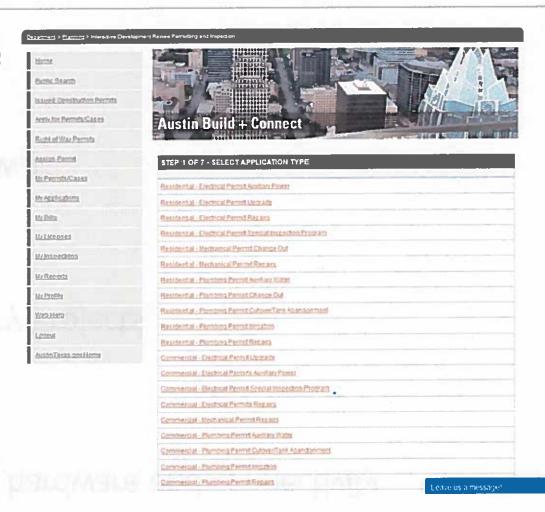




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Online Services

- The User Experience
 - Engaging 3rd parties
 - Mobility











- Creation of online services for:
 - Austin Center for Events
 - ROWMAN Replacement (Austin Transportation Dept)
 - Austin Code Department
 - Austin Water
 - Health and Human Services Department
- Better Maps







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Integrations

- ProjectDox
- GeoCortex
- 311
- EDIMS







Project Throughput

- Staff augmentation
 - Unisys
 - Contractors
 - Temps











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- Application satisfaction survey
- Capability roadmap







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ANSORANGIBLE DEGRACATORS