

Downtown Austin Community Court

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graph TD; DACC[Downtown Austin Community Court] --- DC[Our Direct Contractors:]; DACC --- AC[Agencies we coordinate services through almost daily:]; DACC --- RC[Agencies we regularly coordinate with:];
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Our Direct Contractors:

Front Steps/Arch
A New Entry
Road to Recovery
Plan of Central Texas
Quality Community Care

Agencies we coordinate services through almost daily:

APD, ATCIC – Multiple Departments, Austin Recovery, Caritas, Community Care Clinics, DPS, ECHO, Goodwill, Housing Programs, OSAR, Reentry Programs, State Agencies to enroll clients in SNAP & Medicaid, Social Security Administration, Travis County, Veterans Administration, Work Force Commission

Agencies we regularly coordinate with:

Adult Protective Services
Austin Recovery
Block by Block
Downtown Austin Alliance
Foundations Community and Housing Authority
MH Public Defender
Travis County MAP

At the January 15, 2016 Advisory Committee meeting Darilynn Cardona-Beiler stated she would like to learn more about the coordination of services between DACC and other city programs, the possibility of expansion of services or braiding resources with other community agencies and becoming involved in influencing policy for the expansion of the Home and Community Based Adult Mental Health Services.

DACC coordinates with many agencies and facilities to engage clients in intensive case management services, providing necessary resources with the goal of permanent stabilization and housing. The above diagram shows the direct contractors we utilize and the agencies we collaborate with frequently. Below are some specific examples of collaboration.

- ECHO and DACC cross referenced the frequent offender list with the Coordinated Assessment list and are working to locate the top 41 clients, engage them in case management services and housing.
- Based on client feedback, two DACC Case Managers have been trained to complete the Coordinated Assessment and SOAR Training. We work collaboratively to provide these services for our downtown clients.
- APD and DACC are collaborating with outreach. Rosie Trejo, APD Downtown District Representative, and her staff will be collaborating with four of the DACC Case Management staff to provide outreach weekly. We will be focusing on DACC frequent offenders and clients APD would like to engage in case management services. One area of outreach DACC and APD plan to pay close attention to will be the new central library facility opening this summer on 2nd and Cesar Chavez.
- DACC, APD and UT Medical School representatives are meeting in the next week to discuss collaboration for our homeless clients.
- During our monthly Case Management meetings we have local agencies present to our staff to stay updated on resources and meet staff. Recent visitors were TCMHD, Community Care, Austin Recovery, and Block by Block.
- DACC staff participates in many monthly community meetings such as Community Collaboration, SUD, Texas State Jail Reentry, Psychiatric Stakeholders, and various housing meetings.

We are always looking to expand services to better meet the needs of our clients and community. Affordable housing, particularly for clients with criminal backgrounds, continues to be an obstacle in the Austin housing market. We are continuously trying to expand our access to affordable housing through our housing locator and ESG program as well as coordinating with other agencies to access vouchers. Our current MSO funding was exhausted within five months. For fiscal year 2016-2017, we are actively pursuing other funding streams through a grant application and are also requesting an increase in city funding for detox, residential treatment programs and transitional housing services. We are currently

collaborating outreach services with APD and hope to expand this relationship. As far as mental health and medical services, we work closely with ATCIC and Community Care to access services for our clients.

After reading the website for The Home and Community Based Adult Mental Health Services program, this does appear to be an area of interest for DACC. The population that this program is targeting does encompass our clientele. I have emailed the program to ask about how we could access services and will discuss with the DACC Manager and Administrator how they would like to participate in influencing the policy.