

AGENDA



Recommendation for Committee Action

Austin Energy Utility Oversight Committee	Item ID	57682	Agenda Number	5.
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Meeting Date:	4/28/2016	Department:	Austin Energy
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Subject

Options for staffing the Customer Care Contact Center with full-time employees, temporary employees, or through staffing firms. (30 minutes) (Notes: SPONSOR: Council Member Sheri Gallo, CO 1: Council Member Leslie Pool, CO 2: Mayor Steve Adler)

Amount and Source of Funding

Fiscal Note

Purchasing Language:	
Prior Council Action:	
For More Information:	
Boards and Commission Action:	
MBE / WBE:	
Related Items:	

Additional Backup Information