

May 2016 Animal Services Report

Animal Center News

- The live outcome rate was 96.3 percent.
- The Austin Animal Center (AAC) was at capacity at the end of May and continues to operate at capacity due to record inclement weather.
- On May 28, customer service staff members began working in the actual kennel areas, in addition to the lobby, to provide more thorough adoption counseling and adopter support throughout the adoption process.
- Using funds from a Maddie's Fund grant, the Austin Animal Center is piloting a program to provide additional exercise and enrichment for shelter pets. The Center is hiring two, 40-hour, temporary dog enrichment and exercise specialists, who will provide kennel breaks and kennel enrichment for approximately 80 dogs per day as well as a one-time group volunteer coordinator, who will recruit and lead community, school and corporate group volunteers.
- The first Best in Show Fest, was held at AAC on May 7. More than a dozen vendors and several hundred visitors attended.
- On June 18, Roscoe Properties will hold an AAC adoption event featuring shelter dogs in play groups. Roscoe Properties is advertising this event and their No Breed Restrictions policy.
- The Austin Animal Center participated as part of a Situation Assessment Team at the Emergency Operations Center during heavy rains, May 26 - 27, which resulted in Animal Protection assisting the Red Cross in opening an emergency shelter at Parker Lane Methodist Church.
- Using additional funding from a Maddie's Fund grant, the Austin Animal Center will pilot a Pets for Life program which will expand outreach efforts in an organized way into the community to connect families with resources that will allow them to keep their pets.
- The Austin Animal Center will host a planning meeting for regional stakeholders, June 20, to discuss animal services challenges and opportunities.

Veterinarian Services

- Vets treated 100 emergency cases at AAC and received 108 arrivals from the emergency clinic.
- They performed 339 spay/neuter surgeries and 31 other surgeries.
- Vets oversaw 82 animals in rabies quarantine.

- They performed exams for three cruelty cases.
- They served a total of 1,277 animals.

Field Services

- Animal protection officers responded to 1,490 priority 1 calls, including 381 injured animals and 188 bite investigations.
- 108 community animals were spayed/neutered and vaccinated through outreach efforts.
- Animal protection officers organized outreach efforts to Thoroughbred Farms, which was evacuated during heavy rainfall May 26 – 27. Officers brought pet food, dog houses and other supplies to residents.
- Officers gave two bite prevention presentations to Austin Water Utility.
- Public health educators and Animal Protection Officers gave 13 additional presentations, presented two Responsible Pet Owner classes, gave seven Spanish language interviews and attended seven community events.

Volunteer, Foster and Rescue Programs

- 152 new volunteers attended 12 information sessions.
- 441 volunteers served 4,286 hours and 12 groups served 300 hours.
- Nine community service volunteers served 114 hours.
- Several classes and trainings were held for volunteers including shelter software training, customer service training for adoption ambassadors, creative team volunteer training, beginner and advanced dog handling and cat handling training.
- The foster program processed 251 new applications.
- As of May 3, there were 743 approved foster families and 668 animals housed in 337 foster homes.
- 34 foster families attended orientations.
- 25 rescue partners took 488 pets in May, with Austin Pets Alive! pulling 388 and Austin Humane Society pulling 54.

Media Coverage

When the Going Gets Tough, No Kill Keeps Going: http://www.huffingtonpost.com/kristen-auerbach/when-the-going-gets-tough_6_b_10316102.html

AAC resumes intake procedures: <http://www.newsradioklbj.com/news/austin-local-news/austin-animal-center-re-opens-intake-after-community-response>

<http://www.fox7austin.com/news/local-news/150345691-story>

AAC resumes intake: <http://www.mystatesman.com/news/news/local/austin-animal-center-resumes-pet-intake-after-thre/nrXm9/>

Animal Center says Rain and Flooding has them working overtime:

<http://keyetv.com/news/local/austin-animal-center-says-rain-and-flooding-has-them-working-overtime>

Animal Center goes into urgent operations: <http://www.fox7austin.com/news/local-news/146764146-story>

More animals push Austin Animal Center's capacity. Adoption and reclaim fees lowered:

<http://pets.blog.austin360.com/2016/05/27/more-dogs-kittens-and-some-rabbits-push-capacity-at-austin-animal-center-adoption-and-reclaim-fees-lowered/>

Austin Animal Center filled to capacity: <http://patch.com/texas/downtownaustin/austin-animal-shelter-filled-capacity-sends-out-call-pet-adoptions-0>

https://www.reddit.com/r/Austin/comments/4clkc/austin_animal_center_goes_into_emergency/

Animal Center resumes urgent operations:

<http://www.twcnews.com/tx/austin/news/2016/06/3/austin-animal-center-resumes-emergency-operations--shelter-at-capacity.html>

Friends of the Austin Animal Center

- The Classic Canines of Austin served 87 dogs, with 21 adopted and seven being placed through rescue or adoption.
- The Hard Luck Hounds served 18 dogs and two were adopted.
- The Desperate Housecats served 99 cats and 27 were adopted.