

Urban Transportation Commission
August 9, 2016

Transportation Network Company
(TNC) Update
Austin Transportation Department



BACKGROUND

- On December 17, 2015, the Austin City Council adopted Article 4 of the Ground Transportation Passenger Services code (13-2) governing the operation of TNCs locally. This ordinance was adopted by a vote of 9-2. (Ordinance No. 20151217-075)
- On May 7, 2016, 56% of the Austin voters voted against Proposition 1, effectively supporting the previously adopted ordinance.

Following the Election

- Two TNCs (Lyft and Uber), ceased operations in Austin.
- Get Me, Wingz and Z-Trip continued to provide TNC service.
- 7 additional TNCs sought and secured operating authorities.
- Lyft and Uber operating authorities suspended.

- Fare
- Fasten
- Instaryde
- ReDriverTech
- ScoopMe
- Tride
- RideAustin
- Get Me
- Wingz
- Z-Trip

Reporting

- The city code requires all TNCs to submit weekly, monthly, and quarterly data reports.
- There are a total of 14 data points.
- TNCs that are currently operating are submitting required reports.

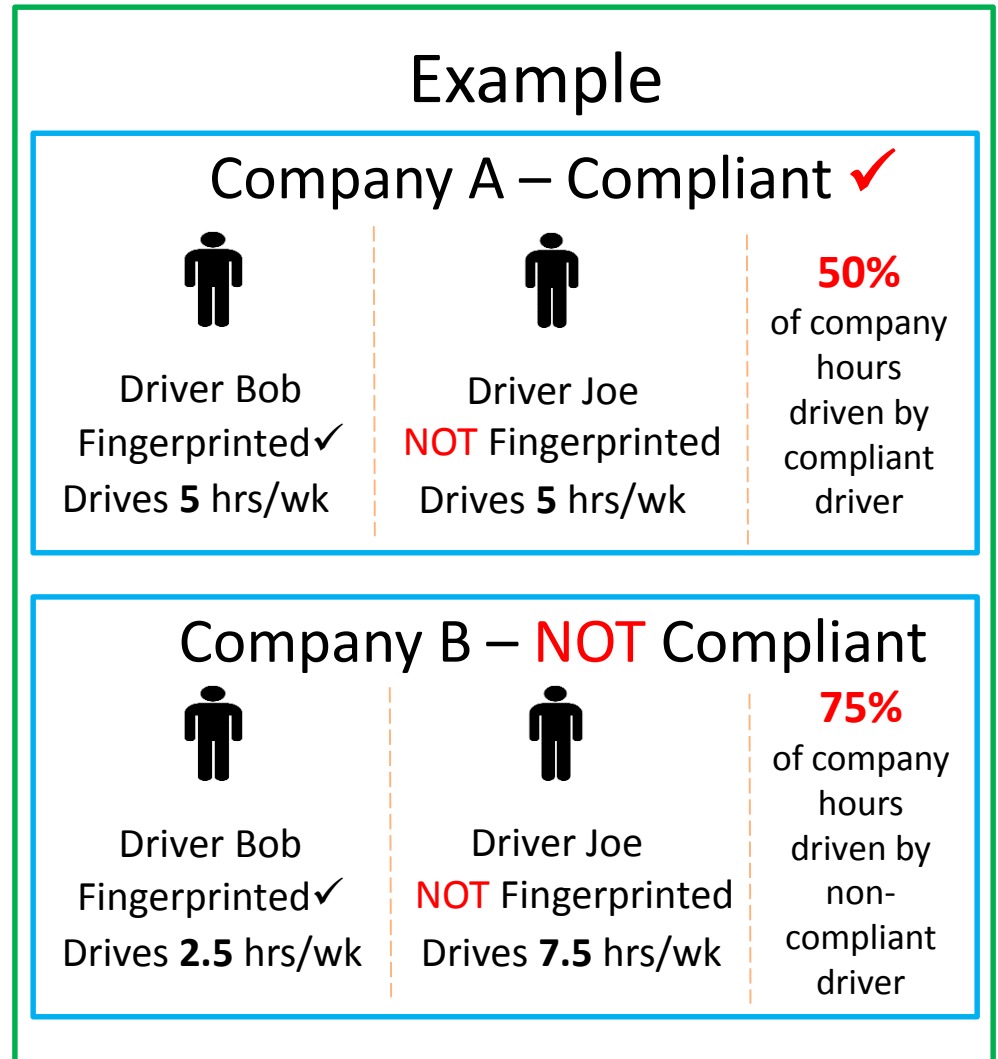
- Trips requested
- Vehicles logged in
- Pick-ups/Drop-offs by zip code
- Accessible trips requested
- Time in surge pricing
- Driver hours logged in
- Trips completed/Pax transported
- Gross receipts
- Progress on meeting accessible needs of the public
- Hours driven by compliant and non-compliant drivers
- Collisions involving vehicles in service

BENCHMARKS (AUGUST 1st)

- 25% by May 1, 2016
- **50% by August 1, 2016**
- 85% by December 1, 2016
- 99% by February 1, 2016

- Compliant Drivers
- Hours driven
- Miles driven

- Ordinance No. 20160623-066 adopted in June established penalties



Enforcement

- ATD routinely conducts investigations onto unpermitted and non-compliant operations.
- Some investigations lead to additional enforcement measures.

Questions?