Language Access Initiative
Update to the Joint Inclusion Committee

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Prior & current initiatives

- **Community engagement initiatives**
  - **Engagement staff focused on limited access**
  - **QOL Task Force (Hispanic, Asian-American)**
- **Translation & Interpretation Policy (2014)**
- **Community Engagement Task Force (2016)**
- **Language Access Audit (2016)**

Admin. policy initiatives

- **Terminology bank**
- **Document bank**
- **Vendor registration & prequalification**
- **Annual review for effectiveness**

Task force initiatives

- Website translation

- Partnerships with community organizations

- Place-based engagement

Audit recommendations

- Develop a multi-department group to define plans and initiatives

- Assign/define responsibility for ongoing monitoring and ownership

Identified gaps & needs

- **Natural language translation for online services**

- **Use and monitoring of bilingual stipend**

- **Consistent plans for federal compliance**

- **Single-point resource for all departments**

- **Prequalification & access to vetted resources**

Current status

- Convening internal "front line" team and leadership/community team consistent with Audit recommendations

- Reviewing best practices internally and from outside agencies

Timeline

- Convene initial meetings to define scope and deliverables – Aug/Sep

- Continue meetings with internal and external stakeholders – Sep through Nov

- Conduct needs identification and develop initial recommendations by end of 2016

Timeline

- **Integrate activities with new Equity Office when appropriate**

- **Integrate recommendations with website redesign in 2017**

- **Align recommendation with departmental policies (ex. HRD) in 2017**

Questions?