

**Electric Utility Commission
Annual Internal Review Report – Goals Section
Approved July 18, 2016**

3. List the board's goals and objectives for the new calendar year.

- Encourage public discussion on the future policies and programs of Austin Energy
- Provide public oversight of Austin Energy's annual budget and efforts to reduce costs and provide clean, reliable power
- Provide public oversight over long-term planning regarding electric rates
- Review and provide public input and oversight over Austin Energy's compliance with the Austin Climate Protection Plan, including how actions and proposed actions of the utility impact climate change, sustainability goals and water usage.
- Provide oversight and guidance regarding the Generation, Resource and Climate Protection Plan.
- Provide review for replacement of power from aging baseload and peaking assets that is consistent with the Council adopted plan.
- Encourage a process that would allow on-line billing for donations to Customer Assistance Programs (CAP).
- Encourage utility transparency in providing data important to the public, including data broken down by Council District, more data in the utility's Annual Performance Report and the inclusion of data regarding generation units in Quarterly reports.
- Encourage fair and equitable treatment of all customers, including demand charges that are not overly burdensome for small businesses.
- Encourage adoption and implementation of energy efficiency measures prioritized by the EUC this year.
- Encourage tours of Austin Energy Facilities by EUC members.
- Improve the Commission's process for requesting and receiving information from Austin Energy Staff.
- Encourage equitable distribution of energy efficiency benefits to low and low moderate income customers and renters.
- Encourage excellence in Austin Energy customer satisfaction.