

## NEIGHBORHOOD RESOURCES ONLINE

### General City of Austin Website Navigation & Search Tips:



Clicking on this logo, at the top of nearly every page, will take you back to the City's Home Page, [www.AustinTexas.gov](http://www.AustinTexas.gov)

**TOP CONTENT**

right side of most pages, links to most frequently used pages; items listed vary

**CONTACT INFO**

right side of many Departments' Home pages; most Organization Charts are here

- Black bar of hyperlinks across top of every page = static content :

[AUSTINTEXAS.GOV](http://AUSTINTEXAS.GOV) | [AIRPORT](#) | [LIBRARY](#) | [AUSTIN ENERGY](#) | [AUSTIN WATER](#) | [CONVENTION CENTER](#) | [VISITORS BUREAU](#) | [OPEN GOVERNMENT](#)

- Standard 5 “portals” across top of every webpage. Hovering your mouse over each one will display several ‘branches’, each of which may have more ‘branches’ below them:



- Grey panel of buttons on the left side of every page – departmental navigation; structure varies
- Grey bar across the bottom of every page: consistent across all City pages: Website Feedback, Public Records Search, etc.
- Searching for specific text/content on CoA websites: go to [Google.com](http://Google.com) and search for “City of Austin” + your key terms = more productive than searching within the AustinTexas.gov site.

**COUNCIL BRIEFINGS**

<https://austincouncilorientation.bloomfire.com> – Materials from February 2015 orientation sessions presented by all City Dept. Directors to the new 10-1 City Council. **Useful for the rest of us, too!**

**Council Message Board**

Council Message Board: <http://austincouncilforum.org> - relatively new method of communication among Council offices when off the dais. The public can view, but not participate in, their online discussions.

**Austin Notes** [www.austintexas.gov/notes](http://www.austintexas.gov/notes) Select which department(s) you want to subscribe to.

**City Council** [www.austintexas.gov/government](http://www.austintexas.gov/government) Many links to other resources:

- Individual members' websites, their support staff, link to emailing all Councilmembers at once.
- **Council & Council Committee Meetings** [www.austintexas.gov/department/city-council/council-meetings](http://www.austintexas.gov/department/city-council/council-meetings)
- **City Council & Find-My-District** [www.austintexas.gov/page/new-city-council-members](http://www.austintexas.gov/page/new-city-council-members)
- **Boards & Commissions** <http://www.austintexas.gov/department/boards-and-commissions>  
Each body has their own website: Bylaws & Procedures, Meeting Agendas & Minutes, Members & contact information; also applications for serving on a Board/Commission

**ATXN Channel 6** [www.austintexas.gov/atxn](http://www.austintexas.gov/atxn) Watch Commission & City Council meetings live or archived; watch informative videos produced by numerous City departments

**Office of the City Manager** [www.austintexas.gov/department/city-manager](http://www.austintexas.gov/department/city-manager) Understand the upper level structure of City management

**Community Registry** [www.austintexas.gov/cr](http://www.austintexas.gov/cr) Look up groups by name, part of name, or ZipCode;

**Officers:** keep your record updated! See individual maps; access the most recently uploaded spreadsheet of all registered groups on the “Data Portal”: <https://data.austintexas.gov>

**Notifications** [www.austintexas.gov/page/development-notifications](http://www.austintexas.gov/page/development-notifications) See list of types of cases that City Code **requires** public notice be mailed (via USPS), and links to that section of the Code. For groups listed in the Community Registry ([www.austintexas.gov/cr](http://www.austintexas.gov/cr)), that notice goes to the **Primary Contact's** mailing address. Make sure yours is accurate! Required Notices are **not** mailed to the Secondary Contact.

**Planning & Zoning Dept.** [www.austintexas.gov/department/planning-and-zoning](http://www.austintexas.gov/department/planning-and-zoning)

- **“Quick Primer”** [www.austintexas.gov/blog/quick-primer-development-related-information](http://www.austintexas.gov/blog/quick-primer-development-related-information)
- **Imagine Austin Comprehensive Plan** [www.imagineaustin.net](http://www.imagineaustin.net)
- **CodeNEXT** [www.austintexas.gov/codenext](http://www.austintexas.gov/codenext)
- **Neighborhood Plans Infill Tools, FLUMS, Contact Teams, Bylaws, Amendments**  
[www.austintexas.gov/page/adopted-neighborhood-planning-areas-0](http://www.austintexas.gov/page/adopted-neighborhood-planning-areas-0)
- **NP Implementation Program** [www.austintexas.gov/department/implementation-program](http://www.austintexas.gov/department/implementation-program)

**Neighborhood Assistance Center:** [www.austintexas.gov/neighbor](http://www.austintexas.gov/neighbor) - links to resources commonly requested by neighborhood organizations, contact information for reaching a Neighborhood Advisor

**Development Services Dept.** [www.austintexas.gov/department/development-services](http://www.austintexas.gov/department/development-services) - all things related to actually building things: Subdivisions, Site Plans, Building Plan Review, Permit Center, Inspections, Development Assistance Center, etc.

**Online Tools & Resources** [www.austintexas.gov/department/online-tools-resources](http://www.austintexas.gov/department/online-tools-resources) - helpful for monitoring zoning & subdivision cases, development permits, etc. **Especially useful:**

- **Codes and Regulations** – links to Land Development Code, Technical Codes, Rules Postings  
[www.austintexas.gov/department/development-services/codes-and-regulations](http://www.austintexas.gov/department/development-services/codes-and-regulations)
- **Development Web Map** [www.austintexas.gov/GIS/DevelopmentWebMap/Viewer.aspx](http://www.austintexas.gov/GIS/DevelopmentWebMap/Viewer.aspx)  
Click **Map Tools** to view entire list of Map Layers that can be displayed.
- **Permits Database** [www.austintexas.gov/page/interactive-development-review-permitting-and-inspection](http://www.austintexas.gov/page/interactive-development-review-permitting-and-inspection)  
- click on **Information Search**. See **Web Help** for assistance navigating the database and deciphering the acronyms.
- **Zoning Resources** [www.austintexas.gov/department/zoning](http://www.austintexas.gov/department/zoning)
- **Zoning Profile Tool (search by address):** [www.austintexas.gov/gis/ZoningProfile/](http://www.austintexas.gov/gis/ZoningProfile/)
- **Zoning Districts:** [www.austintexas.gov/page/zoning-districts](http://www.austintexas.gov/page/zoning-districts)
- **Zoning Definitions:** [www.austintexas.gov/department/zoning-resources](http://www.austintexas.gov/department/zoning-resources)
- **Permitted Use Chart:**  
[www.austintexas.gov/sites/default/files/files/Planning/Zoning/permitted\\_use\\_chart.pdf](http://www.austintexas.gov/sites/default/files/files/Planning/Zoning/permitted_use_chart.pdf)
- **Commercial Design Standards & Mixed Use (“MU” in zoning label):**  
[www.austintexas.gov/design-standards](http://www.austintexas.gov/design-standards)
- **Vertical Mixed Use (“V” in zoning label):**  
[www.austintexas.gov/sites/default/files/files/Planning/2010\\_vmu\\_overview.pdf](http://www.austintexas.gov/sites/default/files/files/Planning/2010_vmu_overview.pdf)
- **Commercial Site Development Regulations:**  
[www.austintexas.gov/sites/default/files/files/Planning/site\\_stds\\_comm.pdf](http://www.austintexas.gov/sites/default/files/files/Planning/site_stds_comm.pdf)
- **Compatibility (Height + Setbacks) Illustration:**  
[www.austintexas.gov/sites/default/files/files/Planning/compatibility\\_hgt\\_setbks.pdf](http://www.austintexas.gov/sites/default/files/files/Planning/compatibility_hgt_setbks.pdf)
- **Residential Design & Compatibility Standards (“McMansion” Regulations):**  
[www.austintexas.gov/department/residential-design-compatibility-standards](http://www.austintexas.gov/department/residential-design-compatibility-standards)
- **Residential Site Development Standards:**  
[www.austintexas.gov/sites/default/files/files/Planning/site\\_stds\\_res.pdf](http://www.austintexas.gov/sites/default/files/files/Planning/site_stds_res.pdf)

**Austin 3-1-1** [www.austintexas.gov/department/311](http://www.austintexas.gov/department/311) - online form / phone call / “Austin311” SmartPhone App.  
Staffed 24x7x365, also serves as the Switchboard for all City of Austin employees.

**City Clerk’s Office, Public Records Search** [www.austintexas.gov/department/city-clerk](http://www.austintexas.gov/department/city-clerk)

**Outdoor Music Venue Permits** [www.austintexas.gov/department/sound-permits](http://www.austintexas.gov/department/sound-permits)

**Special Events** [www.austintexas.gov/citystage](http://www.austintexas.gov/citystage)