



December 2016
Austin Public Library
Monthly Statistical Report

	A	B	C	D	E	F
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4	Population for Austin: 937,065					
5	FY Annual Budget (Oct. 2015 - Sep. 2016): \$47,167,036			Total FTEs (Full Time Equivalent Staff): 433.30		
6	FY Annual Materials Budget (Oct. 2015 - Sep. 2016): \$3,599,633			Total Facilities: 23 (20 Branches, Faulk Central, Austin History Center, & Recycled Reads)		
7						
8		DEC	3 MONTH	3 MONTH	%	
9		2016	FY 16-17	FY 15-16	CHANGE	
10	Collection Size					
11	<i>Physical Materials:</i>					
12	Books	1,003,297				
13	CDs	61,721				
14	Audiobooks	38,216				
15	DVDs	112,209				
16	Other Physical Materials	18,357				
17	Total Physical Materials	1,233,800				
18	Total Digital Materials	665,212				
19	Total Collection Size ¹ to-date	1,899,012	1,899,012	1,792,692	6	
20	Circulation					
21	Physical Materials Checked Out	349,266	1,101,762	1,137,485	-20	
22	Digital Materials Checked Out	86,171	247,671	238,305	4	
23	Total of All Materials Checked Out ²	435,437	1,349,433	1,375,790	-2	
24	Cardholders					
25	All Registered Cardholders	576,382	576,382	547,895	5	
26	New Resident Youth Cards	205	873	885	-1	
27	New Non-Resident Youth Cards	11	33	13		
28	New Resident Adult Cards	1,387	5,019	4,649	8	
29	New Non-Resident Adult Cards	42	149	124	20	
30	Total of All New Library Cards	1,645	6,074	5,671	7	
31	New TEXShare Cards	24	99	134	-26	
32	Holds Requested	57,295	176,334	181,936	-3	
33	Holds Filled	46,255	139,522	146,687	-5	
34	Volunteers					
35	Active Volunteers	195	662	668	-1	
36	Volunteer Service Hours	1,115	4,370	4,877	-10	
37	Customers					
38	Customers in our Facilities	233,504	766,432	734,167	4	
39	Library Programs & Events	442	1,812	1,934	-6	
40	Attendance at Programs & Events	11,714	43,387	53,932	-20	
41	Reference Questions ³	1,126	4,087			

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	A	B	C	D	E	F
42	Computers and Internet					
43	Public Computers in our Facilities	600	600	603	0	
44	Public Computer Station Users (Pharos wired)	39,737	129,595	156,272	-17	
45	Web page visits to Library website	1,479,142	4,505,687	6,258,595	-28	
46	Connections to Library wifi (wireless) ⁴	11,353	37,476			
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50	¹ Collection size does not include archival materials at the Austin History Center.					
51	² Includes Bookmobile circulation starting September 1, 2016.					
52	³ Reference Questions recieved by Reference Librarians at Central Library Services and Austin History Center. Comparative data will not be available until FY 2018.					
53	⁴ Cisco Meraki implemented October 1, 2016. Due to change in methodology, comparative data will not be available until FY 2018.					
54						
55	Finalized February 6, 2017					

	A	B	C	D	E	F	G	H	I	J	K	L	M
1	FY 2017	ALL MATERIALS CHECKED OUT				CUSTOMERS VISITING OUR FACILITIES				PUBLIC COMPUTER STATION USERS			
2	Dec-16	source: Sirsi/Dynix				source: electronic gate counter				source: Pharos Sign In Report			
3		Dec-16	3 Months	3 Months	%	Dec-16	3 Months	3 Months	%	Dec-16	3 Months	3 Months	%
4	Location		FY 16-17	FY 15-16	CHANGE		FY 16-17	FY 15-16	CHANGE		FY 16-17	FY 15-16	CHANGE
5	Austin History Center ¹					2,969	10,436	10,561	-1				
6	Carver	6,089	19,141	18,591	3	21,331	84,094	45,169	86	1,261	4,381	5,105	-14
7	Faulk Central	41,328	124,786	142,152	-12	29,663	86,193	107,979	-20	8,048	25,865	35,462	-27
8	Cepeda	2,645	8,699	9,634	-10	3,334	10,529	16,916	-38	1,145	3,567	4,712	-24
9	Howson	9,629	30,524	31,544	-3	9,151	38,921	23,355	67	450	1,626	1,568	4
10	Little Walnut Creek	11,286	36,164	43,689	-17	20,656	51,339	39,616	30	2,747	9,323	11,138	-16
11	Milwood ²	23,237	72,242	34,865	107	8,519	26,978	7,532	258	599	1,712		
12	Manchaca Road	21,063	67,993	71,986	-6	10,209	33,608	38,572	-13	2,469	7,893	9,596	-18
13	North Village	23,339	72,827	86,616	-16	9,853	34,108	40,132	-15	1,636	5,817	8,603	-32
14	Hampton at Oak Hill	47,120	152,002	150,274	1	8,815	31,142	44,953	-31	859	2,679	2,818	-5
15	Old Quarry	17,275	51,942	55,388	-6	11,752	34,184	30,651	12	844	2,409	3,417	-29
16	Pleasant Hill	10,893	34,713	40,108	-13	7,677	24,950	24,995	0	1,803	5,758	6,123	-6
17	Recycled Reads ¹					4,073	10,838	11,257	-4				
18	Ruiz	7,385	25,956	32,899	-21	10,517	42,458	37,430	13	3,968	11,905	11,514	3
19	Southeast	5,545	19,102	20,402	-6	8,365	26,687	28,534	-6	1,614	5,907	7,285	-19
20	St. John	3,783	12,503	13,863	-10	5,950	19,725	18,998	4	1,977	6,049	6,860	-12
21	Spicewood Springs	50,462	154,291	160,217	-4	16,240	51,757	55,882	-7	1,622	5,047	7,082	-29
22	Terrazas	3,444	10,244	14,315	-28	6,555	21,180	20,009	6	1,729	5,927	6,354	-7
23	Twin Oaks	19,407	62,227	66,535	-6	10,602	37,206	38,593	-4	1,797	6,121	7,602	-19
24	University Hills	5,924	20,028	22,100	-9	5,906	19,617	21,640	-9	1,436	4,804	6,164	-22
25	Willie Mae Kirk	3,622	11,932	12,136	-2	3,735	13,383	14,195	-6	1,160	3,957	4,200	-6
26	Windsor Park	10,039	32,142	32,285	0	6,093	19,156	21,185	-10	1,247	4,514	5,479	-18
27	Yarborough	25,735	82,223	77,886	6	11,539	37,943	36,013	5	1,326	4,334	5,190	-16
28	Bookmobile ³	16	81	0	0								
29													
30	Total Physical Materials	349,266	1,101,762	1,137,485	-3	233,504	766,432	734,167	4	39,737	129,595	156,272	-17
31	Total Digital Materials (downloadables and streaming)	86,171	247,671	238,305	4								
32	Total Physical and Virtual	435,437	1,349,433	1,375,790	-2								
33	¹ Austin History Center and Recycled Reads do not circulate materials.												
34	² Milwood reopened on June 4, 2016.												
35	³ Bookmobile opened on September 1, 2016. The Bookmobile is a new branch location. Comparative data will not be available until FY 2018.												
36	Finalized February 6, 2017												
37													

	A	B	C	D	E	F	G	H	I	J	K
1	FY 2017	PROGRAMS SPONSORED BY THE LIBRARY									
2	Dec-16	YOUTH	YOUTH	TEEN CENTER	YOUTH	ADULT-FAMILY	ADULT-FAMILY	BRANCH TOTAL	3 MONTH	3 MONTH	%
3	LOCATION	ONSITE	OFFSITE	ONSITE	TOTAL	ONSITE	OFFSITE	Dec-16	FY 16-17	FY 15-16	CHANGE
4	Carver	1	0	23	24	4	0	28	110	96	15
5	Faulk Central	8	1	5	14	27	0	41	160	144	11
6	Cepeda	8	2	0	10	6	0	16	62	97	-36
7	Howson	5	1	1	7	8	0	15	70	77	-9
8	Little Walnut Creek	7	4	2	13	3	0	16	60	40	50
9	Milwood ¹	5	0	0	5	1	0	6	35	0	0
10	Manchaca Road	8	0	1	9	2	0	11	46	62	-26
11	North Village	4	1	0	5	9	0	14	66	67	-1
12	Hampton at Oak Hill	8	0	1	9	9	0	18	94	104	-10
13	Old Quarry	5	0	0	5	5	0	10	41	37	11
14	Pleasant Hill	2	0	0	2	2	0	4	24	49	-51
15	Ruiz	4	4	12	20	1	0	21	108	158	-32
16	Southeast	25	2	16	43	4	1	48	179	171	5
17	St. John	10	0	12	22	5	0	27	112	185	-39
18	Spicewood Springs	3	0	1	4	6	0	10	42	70	-40
19	Terrazas	9	1	10	20	8	0	28	63	87	-28
20	Twin Oaks	7	0	0	7	3	0	10	62	61	2
21	University Hills	17	0	19	36	0	0	36	109	68	60
22	Willie Mae Kirk	1	0	7	8	4	0	12	63	45	40
23	Windsor Park	2	2	16	20	0	0	20	123	126	-2
24	Yarborough	15	0	1	16	4	0	20	81	62	31
25	Youth Services Outreach (citywide)		4		4			4	7	47	-85
26	Recycled Reads					15		15	42	47	-11
27	Austin History Center Outreach					2	2	4	29	22	32
28	Branch Services and Grants						8	8	24	12	100
29	Total	154	22	127	303	128	11	442	1,812	1,934	-6
31	¹ Milwood reopened on June 4, 2016.	Comparisons are not appropriate until FY18 when AMI has had a reasonable time to reestablish its customer base.									
32	Performance Measures associated with Programs										
33	IFLA 39a-40c and TSLAC 7.9-7.16 Number of Library Programs										
34	PM 6871 Library program attendance per capita										
35	PM 2270 Number of adult program attendees										
36	PM 2298 Number of youth program attendees										
37	PM 7621 Number of youth completing Summer Reading Program										
38	PM 2301 Cost per youth program attendee										
39											
40	Finalized February 6, 2017										
41											

	A	B	C	D	E	F	G	H	I	J	K
1	FY 2017	ATTENDANCE AT LIBRARY SPONSORED PROGRAMS									
2	Dec-16	YOUTH ONSITE	YOUTH OFFSITE	TEEN CENTER ONSITE	YOUTH TOTAL	ADULT-FAMILY ONSITE	ADULT-FAMILY OFFSITE	BRANCH TOTAL Dec-16	3 MONTH FY 16-17	3 MONTH FY 15-16	% CHANGE
3	LOCATIONS										
4	Carver	26	0	462	488	216	0	704	3,128	2,079	50
5	Faulk Central	292	40	45	377	200	0	577	1,636	1,081	51
6	Cepeda	255	45	0	300	51	0	351	1,058	1,679	-37
7	Howson	218	14	2	234	45	0	279	1,315	1,272	3
8	Little Walnut Creek	151	127	27	305	7	0	312	1,294	406	219
9	Milwood ¹	434	0	0	434	8	0	442	1,902	0	
10	Manchaca Road	319	0	11	330	53	0	383	1,522	2,252	-32
11	North Village	197	30	0	227	45	0	272	1,413	2,323	-39
12	Hampton at Oak Hill	172	0	0	172	161	0	333	2,250	4,405	-49
13	Old Quarry	210	0	0	210	287	0	497	1,112	949	17
14	Pleasant Hill	345	0	0	345	265	0	610	1,344	1,109	21
15	Ruiz	89	48	79	216	35	0	251	1,602	1,997	-20
16	Southeast	512	67	227	806	268	40	1,114	3,797	3,534	7
17	St. John	111	0	224	335	246	0	581	1,834	5,405	-66
18	Spicewood Springs	367	0	0	367	312	0	679	2,716	3,524	-23
19	Terrazas	213	35	18	266	82	0	348	1,177	863	36
20	Twin Oaks	190	0	0	190	208	0	398	2,221	2,032	9
21	University Hills	195	0	67	262	0	0	262	1,128	1,323	-15
22	Willie Mae Kirk	2	0	30	32	24	0	56	566	747	-24
23	Windsor Park	50	38	186	274	0	0	274	1,828	3,997	-54
24	Yarborough	750	0	6	756	487	0	1,243	3,534	3,119	13
25	Youth Services Outreach		145		145			145	408	6,087	-93
26	Recycled Reads					670		670	1,038	759	37
27	Austin History Center ² Outreach					125	729	854	3,349	2,733	23
28	Branch Services and Grants						79	79	215	257	-16
29	Total	5,098	589	1,384	7,071	3,795	848	11,714	43,387	53,932	-20
30	¹ Milwood reopened on June 4, 2016. Comparative data will be presented in FY 2018 once AMI has had a reasonable time to reestablish its customer base.										
31											
32											
33	Performance Measures Associated with Attendance										
34	IFLA 39a-40c and TSLAC 7.9-7.16 Library Programs Attendance										
35	PM 6871 Library program attendance per capita										
36	PM 2270 Number of adult program attendees										
37	PM 2298 Number of youth program attendees										
38	PM 7621 Number of youth completing Summer Reading Program										
39	PM 2301 Cost per youth program attendee										
40											
41	Finalized February 6, 2017										
42											
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	A	B	C	D	E	F
1	Dec-16	Reference Questions ¹ TSLAC Q7.1			Monthly Total	3 MONTH FY 16-17
2	Source	Online Email, Chat, Text	Other In Person, Phone, Mail	Total	1,126	4,087
3	Austin History Center	69	281	350		
4	Faulk Central Library Services (ACLS)	125	651	776		
5		Grant: My Library Keeps Me Healthy (ACLS)		0		
6				1126		
7						
8						
9						
10	¹ Year comparisons can not be made due to the change in the definition and methodology for this metric. Central Library Services Reference and Austin History Center Librarians count RefQ. Year 2 of My Library Keeps Me Healthy Grant RefQ are included in the Total.					
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14	TSLAC Q7.1					
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19	Finalized February 6, 2017					