



**THE AUSTIN ENERGY UTILITY OVERSIGHT COMMITTEE WILL MEET
ON MONDAY, FEBRUARY 27, 2017 AT 9:30 AM, AUSTIN CITY HALL
301 W. SECOND STREET
AUSTIN, TEXAS**

**Leslie Pool, Chair
Alison Alter
Ora Houston
Delia Garza
Sabino “Pio” Renteria**

**Steve Adler, Vice Chair
Gregorio Casar
Ann Kitchen
Jimmy Flannigan
Ellen Troxclair
Kathie Tovo**

AGENDA

The Austin Energy Utility Oversight Committee consists of a quorum of the City Council. However, no action will be taken except as the Austin Energy Utility Oversight Committee.

The Austin Energy Utility Oversight Committee may go into a closed session on any item on this agenda under Texas Government Code Section 551.071 to receive advice from legal counsel or Section 551.086 to discuss utility competitive matters.

CALL TO ORDER

Approval of Minutes

1. Approve the minutes of the Austin Energy Utility Oversight Committee meeting of January 30, 2017.

Citizen Communication: General

2. The first five speakers signed up before the meeting is called to order will each be allowed three minutes to speak on items not on the agenda.


Discussion and Possible Action


3. General Manager's report:
 - Austin Energy Regional Science Festival,
 - Dell Seton Medical Center energy efficiency rebate,
 - upcoming procurements: residential and commercial electric meters, information technology hardware and software.(Notes: SPONSOR: Council Member Leslie Pool, CO 1: Mayor Steve Adler, CO 2: Mayor Pro Tem Kathie Tovo)
4. Discussion of the Customer Collaboration section of the Austin Energy Monthly Performance Dashboard related to customer account services.
(Notes: SPONSOR: Council Member Leslie Pool, CO 1: Mayor Steve Adler, CO 2: Mayor Pro Tem Kathie Tovo)
5. Update regarding the collections process, including payment arrangements and disconnections.
(Notes: SPONSOR: Council Member Leslie Pool, CO 1: Mayor Steve Adler, CO 2: Mayor Pro Tem Kathie Tovo)
6. Update regarding arrearage management.
(Notes: SPONSOR: Council Member Leslie Pool, CO 1: Mayor Steve Adler, CO 2: Mayor Pro Tem Kathie Tovo)

Future Items

7. Identify items to discuss at future meetings.

ADJOURN

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A person may request a Spanish language interpreter be made available by contacting the Office of the City Clerk not later than twenty-four hours before the scheduled time of the item on which the person wishes to speak. Please call (512) 974-2210 in advance or inform the City Clerk's staff present at the council meeting.

Cualquier persona puede solicitar servicios de intérprete en español comunicándose con la oficina del Secretario/a Municipal a no más tardar de veinte y cuatro horas antes de la hora determinada para el asunto sobre el cual la persona desea comentar. Por favor llame al (512) 974-2210 con anticipo o informe al personal del Secretario/a Municipal presente en la sesión del Consejo.