

# Recommendation for Council Action (Purchasing)

| Austin City Council |                | Item ID: | 68864 | Agenda Number | 39. |  |  |  |  |  |
|---------------------|----------------|----------|-------|---------------|-----|--|--|--|--|--|
| Meeting Date:       | March 23, 2017 |          |       |               |     |  |  |  |  |  |
| Department:         | Purc           | hasing   |       |               |     |  |  |  |  |  |

#### Subject

Authorize negotiation and execution of a 12-month contract with DUDE SOLUTIONS, INC., to provide technical support and services for a web-based work order application, in an estimated amount of \$197,414, with four 12-month extension options in an estimated amount of \$65,842 for the first extension option, \$69,134 for the second extension option, \$72,591 for the third extension option, and \$76,220 for the fourth extension option, for a total contract amount not to exceed \$481,201.

# Amount and Source of Funding

Funding in the amount of \$100,000 is available in the Fiscal Year 2016-2017 Capital Budget of the Building Services Department. Funding in the amount of \$97,414 is available in the Fiscal Year 2016-2017 Operating Budget of the Building Services Department. Funding for the remaining seven months of the original contract period and extension options are contingent upon available funding in future budgets.

# Fiscal Note

# A fiscal note is attached.

| Purchasing<br>Language:       | Sole Source  |  |  |  |
|-------------------------------|--|--|--|--|
| Prior Council                 |  |  |  |  |
| Action:                       |  |  |  |  |
| For More Information:         | Elisa Folco, Corp. Contract Administrator, 512-974-1421  |  |  |  |
| Boards and                    |  |  |  |  |
| Commission                    |  |  |  |  |
| Action:                       |  |  |  |  |
| Related Items:                |  |  |  |  |
| MBE / WBE:                    | This contract is exempt from the City Code Chapter 2-9C Minority Owned and Women Owned Business Enterprise Procurement Program; therefore, no subcontracting goals were established. |  |  |  |
| Additional Backup Information |  |  |  |  |

The Building Services Department (BSD) is currently using a proprietary, Dude Solutions, Inc., software application called MaintenanceEdge, which is a web-based work order application. The contract will provide BSD with ongoing technical support, online access to databases and files, field data collection, facility condition assessment, evaluation, cost estimating, and equipment inventory of building systems and major related equipment. The solution will assist in identifying when repairs, renovations and replacements are required, allowing BSD to accurately calculate costs and prioritize projects.

BSD is collaborating with the Austin Fire Department on the facility condition assessments, which will be performed on 55 properties to include all fire stations as well as BSD's core City shared sites. The assessment results will help to maximize the accuracy and impact of BSD's capital planning, for deferred maintenance and life cycle renewal.

The new contract is based on an estimated requirement of 1.4 million square feet over a five year period.

This request will enhance the City's and BSD's pursuit of strategic planning for facility maintenance, and efforts to shift from a fix on failure model to proactive asset management program. Without this additional technology, BSD will struggle to maintain an effective, cost efficient maintenance program that ensures facilities and facility equipment are operating at the highest level and required capacity and reaching lifespan expectancies. This request supports Councils strategic outcome of "Government that Works," continuous improvement, and condition/quality of City facilities.

| DUDE SOLUTIONS, INC. |          |                    |                |                       |                   |  |  |  |  |
|----------------------|----------|--------------------|----------------|-----------------------|-------------------|--|--|--|--|
|                      | # months | Contract<br>Amount |                | Contract<br>Amendment | Revised<br>Amount |  |  |  |  |
| Original Term        | 12       | \$                 | 197,414        | n/a                   | n/a               |  |  |  |  |
| Extension Option 1   | 12       | \$                 | 65,842         | n/a                   | n/a               |  |  |  |  |
| Extension Option 2   | 12       | \$                 | 69,134         | n/a                   | n/a               |  |  |  |  |
| Extension Option 3   | 12       | \$                 | <b>72,</b> 591 | n/a                   | n/a               |  |  |  |  |
| Extension Option 4   | 12       | \$                 | 76,220         | n/a                   | n/a               |  |  |  |  |
| TOTAL                | 60       | \$                 | 481,201        | \$ -                  | \$ -              |  |  |  |  |