

# May 2017 Animal Services Report

## Animal Center News

- The live outcome rate was 97.8 percent.
- The Pet Resource Center (formerly, the 'intake' department) operated its first, full month in May. The purpose of the Pet Resource Center is to provide resources, support and solutions to keep pets in homes and out of the shelter, whenever possible.
- Animal protection officers have started microchipping pets in the field, and more than 75 animals already have received microchips through this new program.
- A microchip clinic was held at the corner of Decker Lake Road and Loyala Street, with 53 pets microchipped.
- There were 119 fewer intakes in May 2017 compared to the previous year.
- Animal Protection responded to 143 calls about injured animals, and 35 of these were returned to their owners.
- Austin Animal Center (AAC), in partnership with the Capital Area Counseling Center, started a free, weekly pet loss support group which is open to the public and will be held every Tuesday, 7 to 8:30 p.m., at AAC. <http://www.fox7austin.com/news/local-news/258864801-story>
- Two adoption specials were held, including Cinco de Adopción and Be a Hero to a Shelter Pet, resulting in 303 adoptions. Adoption fees also were waived over the Memorial Day Weekend, May 26 through 29.
- News releases were distributed for the three Community Meetings held on May 1 for District 2 (CM Garza); May 6, District 5 (CM Kitchen), and May 20, Districts 9 and 10 (CMs Tovo and Alter).
- Adoptions were up from 613 to 701.
- Austin Animal Center was approved by Maddie's Fund to host two more adult dog foster apprenticeships. 30 foster coordinators and managers from around the U.S. will come to AAC for a four-day, sponsored trip to learn how to start and run an adult dog foster program.

## Personnel

- Deputy Chief Animal Services Officer Kristen Auerbach has accepted a position outside of Austin and will vacate her position on June 24. The vacant position is expected to be advertised in July.
- Lee Ann Shenefiel began her role as the interim chief animal services officer on May 20, 2017.

- Jason Garza from the City Manager's office has been assigned to Lee Ann Shenefiel's former position as the acting Deputy Chief Animal Services Officer.
- The position of animal services program manager (communications and marketing) is vacant and will be advertised in June.

### **Volunteer, Foster and Rescue Programs**

- A total of 680 animals went to foster homes, including 395 kittens and 130 adult dogs.
- There are currently 1,138 approved foster caregivers.
- A total of 316 volunteers gave 5,280 hours of service, and 26 one-time groups gave 507 hours.
- Fourteen community restitution volunteers contributed 267 hours.
- There were six new volunteer information sessions.