



**Recommendation for  
Water & Wastewater Commission**

<b>Commission Meeting Date:</b>	September 13, 2017
<b>Council Meeting Date:</b>	October 5, 2017
<b>Department:</b>	Purchasing
<b>Client:</b>	Steve Hutton, Teri Pennington and Rick Harland
<b>SUBJECT</b>	
<p>Authorize negotiation and execution of a contract with <b>INFOR (US), INC.</b>, to provide maintenance and support for the Infor/Hansen Asset Management software and the Infor/Enterprise Asset Management (EAM) software, for an initial term of one year, with two one year extension options, for a total contract amount not to exceed \$1,052,565.</p>	
<b>AMOUNT AND SOURCE OF FUNDING</b>	
<p>Funding in the amount of \$340,537 is available in the Fiscal Year 2017-2018 Operating Budget of the Austin Water. Funding for the extension options is contingent upon available funding in future budgets.</p>	
<b>Purchasing Language:</b>	Sole Source
<b>Prior Council Action:</b>	N/A
<b>Boards and Commission Action:</b>	September 13, 2017 – To be reviewed by the Water and Wastewater Commission.
<b>MBE/WBE:</b>	Sole source contracts are exempt from the City Code Chapter 2-9C Minority Owned and Women Owned Business Enterprise Procurement Program; therefore, no subcontracting goals were established.

The contract will provide maintenance and support for the Infor/Hansen Asset Management software being used by Austin Water pipeline operations and the Infor/Enterprise Asset Management (EAM) software being used by Austin Water treatment operations. The software is used for tracking and recording service requests, work orders, and asset inspections for the linear and vertical assets of Austin Water. Both of these critical asset management products have been in use at Austin Water since the mid 1990's. Austin Water is heavily dependent upon this software for daily activities of dispatching work crews and tracking the maintenance history of critical assets. In addition, the software application is the prime source of information for analysis of operations utilizing the data in the Austin Water Business Intelligence solution. The software application is integrated with the Austin Water geographic information system application.

Austin Water uses the EAM concurrent licenses for their asset management modules, the advanced reporting named author seats, the advanced reporting consumer seats, and the calibration modules in the daily operations of the water and wastewater treatment business segments.

Infor (US) Inc. is the sole developer of this software and retains copyrights and proprietary responsibility over this software. New versions, updates, fixes and maintenance of the original core product can only be provided by Infor (US), Inc.

The current maintenance contract for both products expire on November 15, 2017. The average annual spend on the current contract over the past five years was \$738,427. Costs are related to upgrades, new versions, training and other items of software maintenance.

Austin Water is heavily dependent upon this software for the daily activities of operating the water and waste water treatment plants in the tracking of the maintenance history of the plant assets. In addition, the application is the prime source of information for analysis of operations utilizing the data in the Austin Water Business Intelligence solution. Austin Water would be unable to perform critical maintenance functions without this software.

<b>Infor (US), Inc.</b>				
	<b>Contract Term</b>	<b>Contract Amount</b>	<b>Contract Amendment</b>	<b>Revised Amount</b>
Initial Term	1	\$340,537	n/a	n/a
Extension Option 1	1	\$350,753	n/a	n/a
Extension Option 2	1	\$361,275	n/a	n/a
<b>TOTAL</b>	<b>3</b>	<b>1,052,565</b>	<b>\$ -</b>	<b>\$ -</b>