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We want to hear from you! Please take a few minutes to complete our [online customer survey](#).

Nos gustaría escuchar de usted. Por favor, tome un momento para [completar nuestra encuesta](#).

Scheduled Meeting Disclosure Information (not applicable to walk-in consultations from 9a-12p weekdays in the Development Assistance Center where I office): In accordance with City of Austin Ordinance 20160922-005, responsibility of written disclosure is required by visitors when attending a scheduled meeting with a City Official regarding a municipal question as defined within City Code 4-8-2 for compensation on behalf of another person. Development Services Department has elected to implement an electronic survey as the methodology to provide the opportunity to record information as required of the department under Section 4-8-8 (E) of the City Code. Individuals scheduling or accepting a meeting invitation with a City Official are requested to provide responses to the questions included in the department survey available at the following link: [DSD Survey](#). Please note that all information provided is subject to public disclosure via DSD's open data portal.

From: [REDACTED]
Sent: Thursday, August 17, 2017 12:21 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: 2005 Manana St BOA Process -- Safety Inspection 25-2-476

Good Afternoon Mr. Hernandez,

I believe you may now see that COA has scheduled a public hearing for the matters per LDC 25-1-214 as follows:

FOLDER DETAILS

Permit/Case: 2017-000043 BA
Reference File Name: C15-2017-0043
Description: Interpretation appeal of City staff decision regarding whether a bulkhead is existing or new
Sub Type: Interpretation
Work Type: Residential
Project Name: 2005 MANANA STREET
Status: Awaiting Hearing
Application Date: Aug 15, 2017
Issued:
Expiration Date:
Related Folder: No

FOLDER INFO

Description	Value
BOA/SRB Case Manager	Leane Heldenfels
Hearing Date	2017-09-18

I am the Authorized Agent for the application under COA review and we are formally seeking Board of Adjustments "ACTION ON AN APPLICATION" per LDC 25-1-215. Please accept this request to the building official, to perform a "Health and Safety" inspection on the property in accordance with the COA's BOA Community Guidebook, and LDC 25-2-476. Please let me know when the inspection results are available, thanks!

Kindest Regards,

Rick Rasberry, CESSWI
Lake Austin Boat Dock & Shoreline Permits
512-970-0371
 [REDACTED]

Austin Code Department
Communications

Rick Rasberry

From: [REDACTED]
Sent: Wednesday, August 16, 2017 4:10 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: Chuck
 2005 Manana St BOA Hearing Scheduled for 9/18/17

Mr. Horn,

I understand that you recently contacted Ms. Findlay by phone wanting to know the status of the specific actions she has taken to resolve any alleged non-compliances purported by COA. Please be reminded that I am the authorized agent for Ms. Findlay (record owner) regarding all City application(s) per LDC 25-1-81 – any additional requests for information about the applications should be directed to me.

We specifically invited you to the June 7, 2017 OTC meeting which was called-for by the DSD and WPD Department Staff in response to our March 9, 2017 Site Plan Application. It was our hope that all assigned staff with authority would be present at that meeting, and that any/all of the issues purported by the three (3) separate COA Division's on this matter would be addressed comprehensively. However, we did not find any attendance by you nor the Austin Code Department at the June 7, 2017 meeting at OTC.

The City's online AMANDA data systems would erroneously suggest that the application has been deemed "inactive". Our efforts and requests to COA about reconciling this error have gone unanswered.

FOLDER DETAILS

Permit/Case: 2017-027980 SP
Reference File Name: SP-2017-0082D
Description: The applicant is proposing to stabilize shoreline erosion with associated improvements.
Sub Type: Site Plan Administrative
Work Type: Boat Docks/Shoreline Modification
Project Name: 2005 Manana Street
Status: Inactive
Application Date: Mar 9, 2017
Issued:
Expiration Date:
Related Folder: No

However, we would suggest that you contact the DSD and WPD Staff specifically regarding the results of the June 7, 2017 meeting. Furthermore, we see that COA has accepted our application for BOA Hearing on the matters as follows:

FOLDER DETAILS

Permit/Case: 2017-000043 BA
Reference File Name: C15-2017-0043
Description: Interpretation appeal of City staff decision regarding whether a bulkhead is existing or new
Sub Type: Interpretation
Work Type: Residential
Project Name: 2005 MANANA STREET
Status: Awaiting Hearing
Application Date: Aug 15, 2017
Issued:

Expiration Date:
Related Folder: No

FOLDER INFO

Description	Value
BOA/SRB Case Manager	Leane Heldenfels
Hearing Date	2017-09-18

Please let me know of any specific questions or other needs regarding the 2005 Manana Street property in advance of the scheduled 9/18/17 hearing. Additionally, please offer a detailed reply of actions taken by the Austin Code Department to enforce the same rules in a fair and consistent fashion regarding the illegal structures found on the adjoining 2007 Manana St property.

We respectfully request that the City of Austin make a special effort to put forward a "single voice" on these matters -- and eliminate all the cross-department misinterpretations.

Kindest Regards,

Rick Rasberry, CESSWI
Lake Austin Boat Dock & Shoreline Permits
512-970-0371



From: [REDACTED]
 Sent: Thursday, May 25, 2017 5:56 PM
 To: [REDACTED]
 Cc: [REDACTED]
 <Ma [REDACTED]>
 <Liz [REDACTED]>
 Subject: 2005 Manana St -- June 7 Mtg

Mr. Chapman,

We wanted to alert you and your staff regarding a scheduled meeting coordinated by Atha Phillips (EV Review) to review the site plan application and recent staff comments. The meeting is scheduled for June 7, 2017 at 10:00 a.m. in room 450 of your offices. We believe it would forward the processes more comprehensively if you or your staff representatives from the inspection department are also in attendance.

Additionally, please advise if COA has located the approved site plans and building permits for: 1. sports court, 2. bulkhead, and 3. boat ramp developed on the adjoining 2007 Manana St property.

Kindest Regards,

Rick Rasberry, CESSWI

Lake Austin Boat Dock & Shoreline Permits

512-970-0371



From: [REDACTED]
Sent: Friday, March 31, 2017 5:51 PM

To: [REDACTED]
<[REDACTED]>
<[REDACTED]>
Cc: [REDACTED]

Subject: Formal Site Plan Application Accepted by COA - 2005 Manana St

Hello All,

We have paid the required application fees and provided the formal application submittal today.

https://abc.austintexas.gov/web/permit/public-search-other?t_detail=1&t_selected_folderrsn=11685921&t_selected_propertyrsn=547136

Please let us know of any other requirements or conditions at this time, thanks!

Kindest Regards,

Rick Rasberry, CESSWI
Lake Austin Boat Dock & Shoreline Permits
512-970-0371



From: [REDACTED]
Sent: Thursday, March 9, 2017 12:40 PM

To: [REDACTED]
Cc: [REDACTED]
To: [REDACTED]

<[REDACTED]>

Subject: Site Plan Application Submitted 2005 Manana St

Mr. Chapman,

This communication is provided to inform that we have submitted a site plan application for consideration today per COA Stop Work Order dated February 7, 2017. A copy of the records we provided during the COA Intake process can be viewed here: https://www.dropbox.com/sh/5lnnwp74x2agez/AAAapTsl_Eiobill1gEpln2za?dl=0

Please let us know of any additional needs now, thanks!

Kindest Regards,

Rick Rasberry, CESSWI
Lake Austin Boat Dock & Shoreline Permits
512-970-0371



From: [REDACTED]

Sent: Tuesday, February 21, 2017 1:26 PM

To: [REDACTED]

Cc: [REDACTED]

To: [REDACTED]

Subject: Stop Work Order Issued 2005 Manana St

Mr. Chapman,

Please accept this communication on behalf of the referenced property owner, Mrs. Gail Findlay, in reply to your letter dated February 9, 2017. I have been retained by Mrs. Findlay (Agent Letter Attached) to prepare the required site plans and applications -- and we are in the "land survey" process for the lot right now. We will move as quickly as possible and please let me know of any specific needs, requests, or other ordering provisions. In the meantime, we would like to request getting a copy of all City approved site plans and building permits for: 1. sports court, 2. bulkhead, and 3. boat ramp developed on the adjoining 2007 Manana St property (see pictures below):

I01/175

