

AGENDA



Recommendation for Council Action

AUSTIN CITY COUNCIL

Regular Meeting: October 5, 2017

Item Number: 022

Purchasing Office

Authorize negotiation and execution of a contract through the State of Texas Department of Information Resources cooperative purchasing program with SHI Government Solutions Inc., to provide Novell SUSE operating systems including maintenance and support, for a term of five years for a total contract amount not to exceed \$1,265,000. (Note: This procurement was reviewed for subcontracting opportunities in accordance with City Code Chapter 2-9C Minority Owned and Women Owned Business Enterprise Procurement Program. For the services required for this procurement, there were no subcontracting opportunities; therefore, no subcontracting goals were established.)

Fiscal Note	Funding in the amount of \$253,000 is available in the Fiscal Year 2017-2018 Operating Budget of Austin Energy. Funding for the remaining contract term is contingent upon available funding in future budgets. A fiscal note is not required.
<u>Purchasing Language</u>	Multiple vendors within this cooperative purchasing program were reviewed for these services. The Purchasing Office has determined this contractor best meets the needs of the department to provide the services required at the best value for the City.
<u>For More Information</u>	Inquiries should be directed to the City Manger's Agenda Office, at 512-974-2991 or AgendaOffice@austintexas.gov or to the buyer, Gabriela Harthcock, at 512-322-6118 or Gabriela.Harthcock@austinenergy.com .
<u>Council Committee, Boards and Commission Action</u>	September 18, 2017 - Recommended by the Electric Utility Commission on a 7-0 vote, with Commissioners Fath, Reel, and Wray absent and one vacancy.

<u>Client Department(s)</u>	Austin Energy.

Additional Backup Information:

The contract is for the purchase of Novell SUSE products and services, including maintenance and support for Austin Energy. The contract will facilitate the upgrade, renewal and consolidation of Austin Energy's Novell SUSE portfolio.

Novell SUSE is an enterprise-class variant of Linux, which is an operating system. Austin Energy uses several versions, but the SUSE version is preferred, and is very well supported with operating system updates, patches. There are 122 systems with this operating system in our VMWare landscape. Many of Austin Energy's critical infrastructure servers are running on SUSE based virtual machines. The Tivoli Access Manager (TAM) operates from a SUSE Virtual Machine. This system manages all access to Austin Energy's enterprise systems, both internal and external (customer-facing). A second example is the web servers for many critical applications including AE Call, Meter Data Management System (MDMS), Customer Care and Billing, Maximo and finally the Tibco Enterprise Service Bus. This contract is a consolidation of purchases of these products and services into a single contract. The requested authorization amount is based on forecasted needs; Austin Energy's historical spend for these products and services have averaged approximately \$253,000 per year. SHI Government Solutions Inc. is HUB certified by the State of Texas.

The State of Texas Department of Information Resources cooperative establishes competitively bid contracts that can be utilized by the State and other government agencies through a cooperative agreement. Cooperative agreements save taxpayer dollars by leveraging the State's volume-buying power to drive down costs on hundreds of contracts through a streamlined cooperative purchasing program.