

September 2017 Animal Services Report

Animal Center News

- The live outcome rate was 97.5 percent.
- A total of 672 dogs and cats were adopted.
- A total of 272 cats and dogs were returned to owner (RTO).

Field Services (Animal Protection and Outreach)

- Staff heavily involved with Hurricane Harvey response, including monitoring shelters and providing supplies.
- Animal Protection Officers worked 191 calls for stray-injured dogs and cats, 121 wild animal-injured calls (raccoons, skunks, birds); 205 bite investigations, and 55 return to owner in the field.

Neighborhood Level Programming

- Pet Resource Specialists continued work in 78724, with canvassing moving into 78617 in Del Valle.
- Completed 1,314 initial contacts with 341 opportunities for more in-depth conversations about Animal Services programs and services to assist pet owners.
- Two part-time Pet Resource Specialists positions are posted; posting closes on October 7.

Pet Resource Center

- A total of 15 stray-pet finders and the owners of 58 pets who were facing animal-related challenges, were connected to appropriate resources and organizations by Pet Resource Center staff

- Over-the-counter intake of owner surrendered and stray animals was 1,084 for September 2017, a 3.4 percent increase in overall intake for this population of animals.

Veterinarian Services

- Medically responsible for a total of 995 animals (319 animals in foster homes and 676 onsite animals)
- Veterinarians treated 123 emergency cases and performed 486 spay/neuter surgeries.
- A total of 104 animals completed rabies quarantine.

Volunteer, Foster and Rescue Programs

- A total of 324 volunteers donated 3,587.5 service hours during September; three volunteers contributed more than 100 hours and 11 volunteers recorded more than 50 hours for the month.
- Nineteen volunteers also fostered animals in their homes, resulting in 839 additional hours of service; 10 Community Service Restitution volunteers contributed 124 hours to animal care duties.
- A total of 43 volunteers contributed 422.5 hours to the emergency response for Hurricane Harvey
- Coordinators facilitated seven new volunteer orientations for 115 individuals.
- A total of 420 animals were transferred to 33 rescue groups; currently, there are a total of 179 approved partners.