

Audits and Special Requests by Department, January 2013 to September 2017

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**Department then Audit Title**

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Animal Services

Animal Services Program Audit

Animal Services, Commission

Animal Advisory Commission Audit

Austin Code

Consistency of Austin Code Investigations and Resolutions Audit

Austin Code, Financial Services

Short-Term Rental Registration and Tax Compliance Audit

Austin Energy

311 Customer Service Follow-up Audit

Austin Energy Appliance Efficiency Program Audit

Austin Energy Low-Income Weatherization Program Audit

City of Austin Utility Customer Care Audit

Management of User Access for the Utility Billing System

Special Report on Chilled Water Sub-Billing

Austin Resource Recovery

Austin Resource Recovery Employee Safety Audit

Zero Waste Audit

Austin Water

Austin Water Central Stores Inventory Management Audit

Sewer Overflow Prevention and Response Audit

Water Billing Process Audit

Water Loss Management Audit

Aviation

Airport Construction Projects Audit

Airport Rental Car Concession Agreement Audit

Building Services

Special Report on Building Services Department Cash Handling Compliance

City Clerk, All Departments

Protection of Personally Identifiable Information Audit

Communications and Technology Management

AustinGO: Website Governance and Management Audit

Follow-Up Audit of Windows Active Directory Security

Information Technology Governance and Planning

Procurement Card Usage Audit – Communications and Technology Management

Development Services

Building and Development Fees Audit

Development Services, Planning and Zoning

Demolition Permits Audit

Economic Development

Audit of the Development Agreements Monitoring

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**Department then Audit Title****Emergency Medical Services**

- EMS Outcomes Audit
- EMS Worker Safety Audit
- EMS Inventory Management Audit

**Financial Services**

- Enterprise Fund Transfers Audit
- Hotel Occupancy Tax Revenue Audit
- Performance Measurement System Audit
- Special Request on Program and Department Budget Review Processes
- Special Request Report on City Transactions with Office Depot

**Financial Services, All Departments**

- Procure to Pay Process Audit

**Financial Services, Human Resources**

- Pension Contribution Audit

**Fire**

- Austin Fire Department (AFD) Planning Process Audit
- Status Update on Austin Fire Department Overtime

**Fleet**

- Fleet Preventive Maintenance for Light Duty Vehicles
- Public Safety Vehicle Repair Audit
- Special Report on Fleet Services Purchasing Practice Resulting in Waste of City Resources

**Homeland Security**

- Homeland Security Grant Funding Optimization Audit

**Human Resources**

- Audit of Employee Health Claims and Eligibility
- Audit of Management of User Access for the Human Resources Management System
- Fitness for Duty: Criminal Background Investigations Audit
- Fitness for Duty: Drug and Alcohol Testing Audit
- Special Report on Waste of City Resources Due to Human Resources Control Weakness

**Human Resources, All Departments**

- Audit of the City's Harassment, Discrimination, and Retaliation Investigation Practices

**Library**

- Austin Public Library Service Delivery Measures Audit

**Municipal Court**

- Special Request Report on Alternatives to Incarceration at Municipal Court

**N/A**

- Affordability District Profiles
- Report on Peer City Council Committees and Council Meeting Management
- Special Request Report - Review of Foundation Communities, Inc. Expenditures
- Special Request Report on Peer City Performance Evaluation Practices for Council Appointees

**Neighborhood Housing**

- Follow-Up Audit of Affordable Housing: Rental Housing Eligibility Monitoring
- Neighborhood Housing and Community Development (NHCD) Contract Monitoring
- Prioritization of Affordable Housing Development Audit

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**Department then Audit Title****Parks and Recreation**

- Audit of the Parks and Recreation Department Cash Handling
- Audit of the Parks and Recreation Department Resource Allocation
- Cemetery Sales Administration and Management Audit
- Hazardous Materials Storage and Handling Audit Series – Parks and Recreation Department (PARC)
- PARC Mid-Year Program Changes Audit
- Parkland Dedication Audit
- Parks and Recreation Department (PARC) Patron Safety Audit
- Special Request Report on PARC Special Parking Revenue Collection

**Planning and Zoning**

- Audit of Neighborhood Planning
- Audit of the Historic Preservation Program
- Special Request Report on Planned Unit Development (PUD) Application Process

**Planning and Zoning, Commission**

- Follow-up Audit of the Historic Landmark Commission

**Police**

- Audit of the Austin Police Department's Handling of Complaints
- Public Safety Camera System Audit
- Special Report on Driving While Intoxicated Incidents

**Police, Fire, Labor Relations**

- Special Report on Police and Fire Labor Agreements

**Police, Purchasing**

- Austin Police Department Evidence Section Follow-Up Audit
- Evidence Disposition Audit

**Public Health**

- Health and Human Services Department (HHSD) Contract Monitoring Follow-Up Audit

**Public Works**

- Bridge Safety Audit
- Hazardous Materials Storage and Handling Audit Series – Public Works Department (PWD)

**Public Works, Capital Contracting**

- Capital Projects Delivery Audit

**Real Estate**

- Real Estate Asset Management Audit

**SMBR**

- Small & Minority Business Resources (SMBR) Participation Goals Audit

**Sustainability, Fleet**

- Alternative Fuel Vehicle Follow-up Audit

**Transportation**

- Transportation Effectiveness Audit

**Watershed Protection**

- Audit of Stormwater Infrastructure Management

**Watershed Protection, Real Estate**

- Audit of the Flood Buyout Program
- Special Request Report on WPD Recovery Buyout Program

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