AUSTIN ENERGY UTILITY OVERSIGHT COMMITTEE **REGULAR MEETING**
MINUTES **MARCH 27, 2017**

The Austin Energy Utility Oversight Committee convened in a regular meeting on Monday, March 27, 2017 at 301 W. 2nd Street in Austin, Texas.

Chair Leslie Pool called the committee meeting to order at 9:43 a.m.

Committee Members in attendance:
Council Member Leslie Pool, Chair
Mayor Steve Adler, Vice Chair
Mayor Pro Tem Kathie Tovo
Council Member Alison Alter
Council Member Ora Houston
Council Member Ann Kitchen

Committee Members absent:
Council Member Gregorio Casar
Council Member Jimmy Flannigan
Council Member Delia Garza
Council Member Sabino "Pio" Renteria
Council Member Ellen Troxclair

APPROVAL OF MINUTES

1. **Approve the minutes of the Austin Energy Utility Oversight Committee meeting of February 27, 2017.**

The minutes of the February 27, 2017 meeting were approved on Mayor Pro Tem Tovo's motion, and Council Member Houston's second, on a 6-0 vote. Council Members Casar, Flannigan, Garza, Renteria, and Troxclair were off the dais.

CITIZEN COMMUNICATION: GENERAL

2. **The first five speakers signed up before the meeting is called to order will each be allowed three minutes to speak on items not on the agenda.**

There were five speakers:
- Susan Lippman stated that traction should not be lost in reaching our goals in the review of the Resource Plan. She said some goals should be increased, Fayette should be closed, low income customers should be kept in mind.
- Austen Hyde said Fayette and Decker need to be closed, and he would like a deadline on Decker's closure.

- Kaiba White said that Council needs to ensure program access to all including low income customers and renters. She stated Austin Energy has done a good job, but Council could make program access to multifamily a priority.
- Dave Cortez said there is a lot of work being done in the community on the Generation Plan and climate issues. He also said he wants to see the plant closure dates followed.
- Paul Robbins said that he notified Austin Energy in September 2014 that Customer Assistance Program benefits were going to wealthy customers, and there are still some customers receiving water and drainage discounts that have homes valued over $250,000 or own multiple properties. He stated tariff changes are needed.

DISCUSSION AND POSSIBLE ACTION

3. **General Manager's report:**
   - **Vendor communication error sent to some customers;**
   - **State of Texas electric service contract;**
   - **upcoming procurements: manual meter reading, software licensing.**

   (Notes: SPONSOR: Council Member Leslie Pool, CO 1: Council Member Ann Kitchen, CO 2: Mayor Steve Adler)

Jackie Sargent, General Manager, provided the report.

4. **Employee Engagement section of the Austin Energy Monthly Performance Dashboard related to safety and human resources.**
   (Notes: SPONSOR: Council Member Leslie Pool, CO 1: Council Member Ann Kitchen, CO 2: Mayor Steve Adler)

Elaina Ball, Deputy General Manager Chief Operating Officer, and Mark Dombroski, Deputy General Manager and Chief Financial and Risk Officer, provided the presentation. Discussion included the use of contractors to perform some work, recruiting methods, and career progression.

A request was made for school participation in the Science Festival broken down by Council district.

5. **Customer debt arrearage management.**
   (Notes: SPONSOR: Council Member Leslie Pool, CO 1: Mayor Pro Tem Kathie Tovo, CO 2: Mayor Steve Adler)

Jerry Galvan, Vice President of Customer Care Services provided the presentation. Discussion included the memo sent by Austin Water indicating their participation in the arrearage management program.

There were two speakers:
- Carol Biedrzycki stated that she was pleased this program is moving forward with both utilities and hopes that it is a success for the utilities and those who will participate.
- Paul Robbins stated he wants to know the program's cost and how it will affect the Customer Assistance Program, and said he is concerned with how the program was created.

6. **Demand charges for general service customers below 20 Kw.**
   (Notes: SPONSOR: Council Member Leslie Pool, CO 1: Mayor Pro Tem Kathie Tovo, CO 2: Mayor Steve Adler)

Jackie Sargent; Russell Maenius, Finance Director; and Kerri Davis, Key Accounts Manager, provided the presentation. Discussion included the numbers and assumptions used in staff's analysis, necessity of a rate review to move forward with either of the alternate scenarios, and an explanation of load factor.

EXECUTIVE SESSION

7. **Discuss competitive matters related to generation resource planning (Certain Public Power Utilities: Competitive Matters – Section 551.086 of the Government Code).**
   (Notes: SPONSOR: Council Member Leslie Pool, CO 1: Council Member Ann Kitchen, CO 2: Mayor Steve Adler)

This item was postponed to the April 11 Council work session.

FUTURE ITEMS

8. **Discussion of future agenda items.**

This item was not addressed.

ADJOURN
Chair Pool adjourned the meeting at 11:20 a.m. without objection.

The minutes were approved on this the 24th day of April 2017 on Council Member Casar's motion, Council Member Alter's second on a 7-0 vote. Mayor Adler and Council Members Kitchen, Renteria, and Troxclair were off the dais.