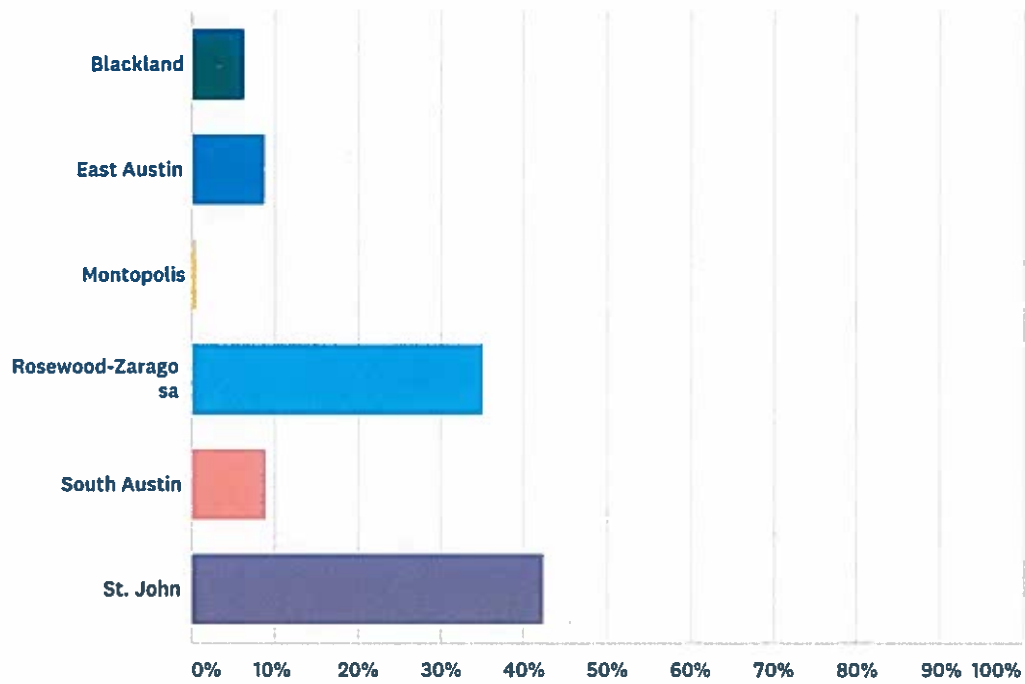


## Neighborhood Center:

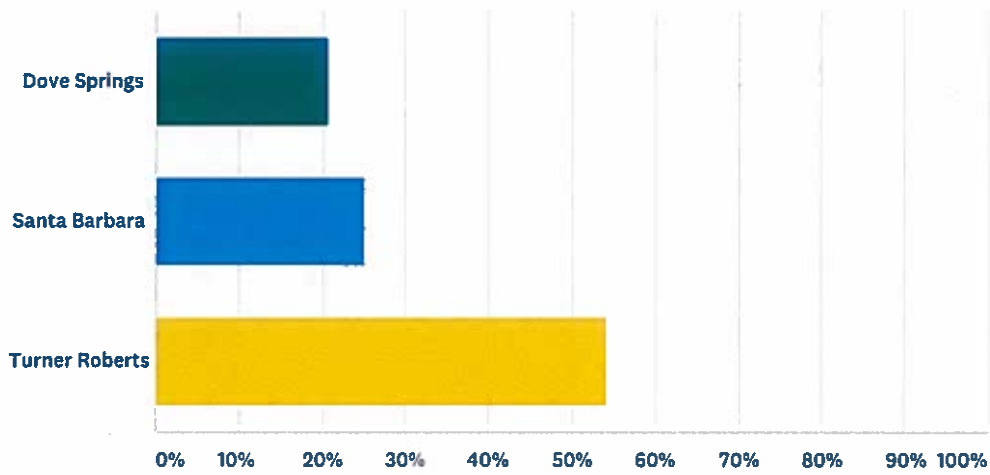
Answered: 444 Skipped: 127



ANSWER CHOICES	RESPONSES	
Blackland	6.31%	28
East Austin	8.78%	39
Montopolis	0.68%	3
Rosewood-Zaragosa	35.14%	156
South Austin	9.01%	40
St. John	42.57%	189
Total Respondents: 444		

### Outreach Site:

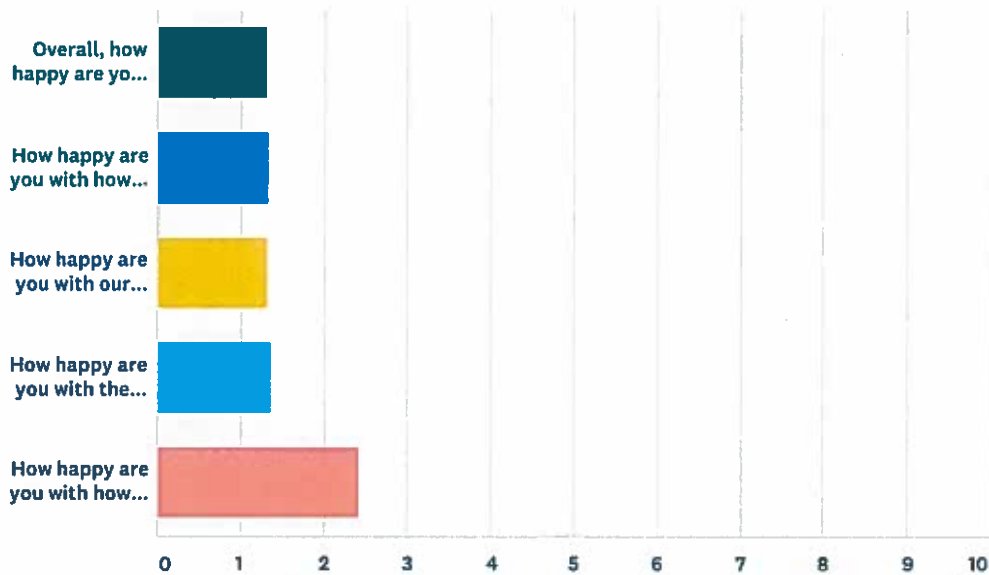
Answered: 223 Skipped: 348



ANSWER CHOICES	RESPONSES	
Dove Springs	20.63%	46
Santa Barbara	25.11%	56
Turner Roberts	54.26%	121
<b>TOTAL</b>		<b>223</b>

Please check the box that best tells us how you felt about your visit today.

Answered: 571 Skipped: 0



	VERY HAPPY	HAPPY	NOT HAPPY	NOT AT ALL HAPPY	N/A	TOTAL	WEIGHTED AVERAGE
Overall, how happy are you with the services you received today?	76.88% 439	20.32% 116	0.53% 3	0.18% 1	2.10% 12	571	1.30
How happy are you with how you were treated during your visit?	76.53% 437	20.32% 116	1.05% 6	0.00% 0	2.10% 12	571	1.31
How happy are you with our Center in general?	74.78% 427	22.77% 130	0.18% 1	0.00% 0	2.28% 13	571	1.32
How happy are you with the location of the Center or Outreach site (for example, is it close to where you live or work)?	73.56% 420	22.42% 128	0.70% 4	0.35% 2	2.98% 17	571	1.37
How happy are you with how you were treated when you made an appointment?	53.42% 305	14.36% 82	0.53% 3	0.18% 1	31.52% 180	571	2.42

## Comments:

Answered: 145 Skipped: 426

#	RESPONSES	DATE
1	excelente	9/26/2017 8:35 AM
2	Excelente	9/26/2017 8:35 AM
3	Gracias Por su labor	9/26/2017 8:34 AM
4	excelente	9/26/2017 8:34 AM
5	muchos gracias la ayuda que nos damos muchas bendiciones dios les bendiga	9/26/2017 8:33 AM
6	excelente	9/26/2017 8:32 AM
7	excelente	9/26/2017 8:32 AM
8	visits takes extra long and could be more concise	9/26/2017 8:31 AM
9	amor	9/26/2017 8:29 AM
10	es muy bien como nos tratan	9/26/2017 8:28 AM
11	no comentarios todo bien	9/26/2017 8:27 AM
12	si muy bien me senti - los alimentos de apoyo para mi familia	9/26/2017 8:26 AM
13	me gusta porque cuando no tengo ayuda suficiente comida para mis hijos pues	9/26/2017 8:25 AM
14	todo me parece bien	9/26/2017 8:25 AM
15	me parece muy bien como ayudan	9/26/2017 8:24 AM
16	todo esta bien	9/26/2017 8:23 AM
17	un buen servicio	9/26/2017 8:22 AM
18	todo bien gracias	9/26/2017 8:22 AM
19	un buen servicio	9/26/2017 8:20 AM
20	yo estoy satisfecho con los servicios y con las personas amables que hay aqui gracias	9/26/2017 8:19 AM
21	i really enjoy the help and assistance that the food bank provides	9/26/2017 8:18 AM
22	un buen servicio	9/26/2017 8:17 AM
23	que es un buen servicio que dan para todos	9/26/2017 8:10 AM
24	es un buen servicio ayuda a la comidad y se necesita mucha	9/26/2017 8:09 AM
25	aqui vengo	9/26/2017 8:08 AM
26	excellent people and friendly	8/8/2017 9:27 AM
27	staff is nice	8/8/2017 9:24 AM
28	great resource thank you very much	8/8/2017 9:18 AM
29	friendly people	8/8/2017 9:12 AM
30	very friendly and helpful	8/8/2017 9:10 AM
31	they always very fine people	8/8/2017 9:09 AM
32	not on time people. Little disappointment sometimes misinformed	8/8/2017 9:08 AM
33	i really appreciate the way i was treated I wasnt under pressure and felt that the person really paid close attention to my concerns and how they could be of help to me. Thank and keep up the good work	8/7/2017 8:55 AM
34	gracias por sus atenciones dios les bendigo	8/7/2017 8:54 AM

## NC Satisfaction Survey

SurveyMonkey

35	lugar para sentar y agua	8/7/2017 8:48 AM
36	todo bien	8/7/2017 8:45 AM
37	todo muy bien	8/7/2017 8:44 AM
38	excelente	8/7/2017 8:43 AM
39	very thankful for this service	8/7/2017 8:42 AM
40	very happy	8/7/2017 8:40 AM
41	very good food	8/4/2017 10:25 AM
42	good	8/4/2017 10:24 AM
43	very satisfied	8/4/2017 10:23 AM
44	indoor preference when not too cold	8/4/2017 10:03 AM
45	would like to have the food distribution indoors	8/4/2017 9:57 AM
46	have it in doors and summer and winter	8/4/2017 9:57 AM
47	other food pantry offer more food then here	8/4/2017 9:52 AM
48	everything is good	8/4/2017 9:51 AM
49	very happy with staff	8/4/2017 9:51 AM
50	satisfied with services	8/4/2017 9:48 AM
51	happy for the help thank you	8/4/2017 9:45 AM
52	staff have been kind respectful yet professional	8/4/2017 9:45 AM
53	very great	8/4/2017 9:44 AM
54	cool	8/4/2017 9:28 AM
55	good	8/4/2017 9:27 AM
56	ME GUSTO QUE EMPESARON MAS TEMPRANO	8/4/2017 8:53 AM
57	bueno	8/4/2017 8:52 AM
58	muy bien trabajo	8/4/2017 8:52 AM
59	muy bueno	8/4/2017 8:47 AM
60	very satisfied people always helpful	8/4/2017 8:45 AM
61	very happy with service and staff	8/4/2017 8:43 AM
62	excellent service	8/4/2017 8:42 AM
63	thank you	8/4/2017 8:32 AM
64	great place	8/4/2017 8:31 AM
65	love this place	8/4/2017 8:31 AM
66	keep up the good works	8/4/2017 8:30 AM
67	thankful for janelles assistance and guidance	8/3/2017 11:40 AM
68	parking lot very dirty. Receptionist was friendly. Its far but I wanted to come to see nurse since I found out that I had diabetes. The nurse Maria worked around my schedule and told me i could bring my child if needed since i had trouble finding a baby sitter.Nurse taught me alot and was very kind.	8/3/2017 11:33 AM
69	very hot needs help with ac	8/3/2017 11:14 AM
70	case intake worker was prompt and efficient thanks	8/3/2017 10:40 AM
71	good	8/3/2017 10:38 AM
72	no	8/3/2017 10:35 AM
73	thank you	8/3/2017 10:18 AM

74	n/a	8/3/2017 10:04 AM
75	muy bien	8/3/2017 10:03 AM
76	gracias	8/3/2017 10:03 AM
77	gracias	8/3/2017 10:02 AM
78	thank you	8/3/2017 9:58 AM
79	great job	8/3/2017 9:37 AM
80	muy bien	8/3/2017 9:34 AM
81	n/a	8/3/2017 9:30 AM
82	n/a	8/3/2017 9:28 AM
83	n/a	8/3/2017 9:13 AM
84	n/a	8/3/2017 9:12 AM
85	n/a	8/3/2017 9:11 AM
86	n/a	8/3/2017 9:11 AM
87	free food took alot of stress out of my life	8/3/2017 9:10 AM
88	lila	8/3/2017 9:04 AM
89	n/a	8/3/2017 8:56 AM
90	need for people to stop skipping line	8/3/2017 8:45 AM
91	you should restrict the practice of people breaking into line	8/3/2017 8:44 AM
92	so much echo in the hallway during wait. Kids screaming something ? to help buffer noise? thank you for being here	8/3/2017 8:41 AM
93	the employees are very hospitable	8/3/2017 8:40 AM
94	great food service/Professional customer service	8/3/2017 8:39 AM
95	staff very helpful and considerate	7/31/2017 3:52 PM
96	very satisfied with staff and volunteers	7/31/2017 3:39 PM
97	very good program	7/31/2017 3:18 PM
98	good to come early and appreciative	7/31/2017 3:18 PM
99	very good program for my kids	7/31/2017 3:17 PM
100	n/a	7/31/2017 3:14 PM
101	very nice staff ready to assist for anything	7/31/2017 3:10 PM
102	very good with service and staff	7/31/2017 3:07 PM
103	i am very happy of wonderful service and thank you to all	7/31/2017 3:06 PM
104	very grateful with the services	7/31/2017 3:05 PM
105	I really appreciated the way i was treated i wasn't under pressure and felt that the person. Really paid close attention to my concerns and how they could be help to me thank and keep up the good work	7/31/2017 2:58 PM
106	n/a	7/31/2017 2:54 PM
107	none	7/31/2017 2:54 PM
108	very happy with program	7/31/2017 2:53 PM
109	none	7/31/2017 2:52 PM
110	none	7/31/2017 2:39 PM
111	excellent	7/31/2017 2:36 PM
112	nos atienden muy bien cada vez	7/31/2017 1:55 PM

113	very helpful mary and yolanda took good care of me	7/31/2017 1:45 PM
114	staff is friendly	7/31/2017 1:45 PM
115	irene is great	7/31/2017 1:18 PM
116	i am very grateful for this service i found out my bp was too low and my doctor is now notified too, thank you cecila wilson	7/31/2017 1:05 PM
117	bp,bs	7/31/2017 1:02 PM
118	thank you so much	7/31/2017 1:00 PM
119	she very nice	7/31/2017 11:34 AM
120	very friendly seen on time and shared great info	7/31/2017 11:33 AM
121	thanks for the help i need it	7/31/2017 11:32 AM
122	i am very happy with the center and my visit	7/31/2017 11:31 AM
123	although i was not eligible for assistance my visit was very helpful	7/31/2017 11:31 AM
124	everyone is very good and happy	7/31/2017 11:29 AM
125	staff always make you feel good very friendly and helpful	7/31/2017 11:28 AM
126	this is a great place	7/31/2017 11:17 AM
127	n/a	7/31/2017 11:12 AM
128	this is my first time and i was impressed with the service	7/31/2017 11:11 AM
129	thanks	7/31/2017 11:03 AM
130	sin comentarios todo bien	7/31/2017 11:01 AM
131	this is excellent from the way the line is put together to the way we're treated	7/31/2017 11:00 AM
132	cool	7/31/2017 10:57 AM
133	good	7/31/2017 10:55 AM
134	muy bien	7/31/2017 10:54 AM
135	excelente	7/31/2017 10:53 AM
136	everything was good line moved fast workers polite etc.	7/31/2017 10:08 AM
137	very happy	7/31/2017 10:05 AM
138	thank you	7/31/2017 10:01 AM
139	food	7/31/2017 9:58 AM
140	Thanks	7/31/2017 9:26 AM
141	I like Crystal she was very very nice and polite with me and i would like to see her again	7/31/2017 9:23 AM
142	Thank you for trying to help I really do appreciate it	7/31/2017 9:21 AM
143	Overall happy. Things have improved so much since Maria Allen came. I love chazpin Sandy and the nurse	7/31/2017 9:20 AM
144	Everyone was very helpful. Im over joyed with all the resources they were able to assist me with moms disability	7/31/2017 9:18 AM
145	I really appreciate this and the people have treated me very nicely.	7/31/2017 9:12 AM