November 2017 Animal Services Report

Animal Center News

- A total 139 animals (81 dogs, 57 cats, and one rabbit) were adopted during the adoption promotion, "Home for the Pawlidayz," November 24 – 26
- 78 reports of coyote activity, most from District 10, zip codes 78731 and 78750 (Allendale neighborhood)
- Maddie's Fund awarded funding to expand the Maddie's Lifesaving Academy, which is a partnership between Austin Pets Alive! and the Austin Animal Center to offer training and learning opportunity to other organizations to increase lifesaving in their communities.

Animal Protection

- Officers responded to 4,259 requests for assistance
- A total of 74 animals were returned to the owner in the field; a total of 230 animals were impounded; 209 exposures reported; one circus inspection

Neighborhood Level Program

- Staff continued work in zip code 78617, canvassing the Los Cielos neighborhood and coordinating an upcoming microchip event with the Elroy Library; completed 460 calls for service
- Team met with Colony Loop Neighborhood Association at the Turner Roberts Recreation Center to introduce themselves to the community
- Two staff attended Nicole Wilde's seminars, sponsored by Dogs Out Loud, on helping fearful dogs, separation anxiety, and dog play

<u>Outreach</u>

 Rabies vaccination clinic, November 4, at Richard Moya Park; 318 animals vaccinated and 150 microchipped.

Pet Resource Center

- A total of 59 cats participated in SNR program through partnership with Austin Humane Society
- A total of 69 stray pet finders were provided resources and information to aid in the pets care and reunification; 41 presenters/pet finders were provided found flyers, scripts, and supplies to aid in reunification
- Owners of 70 pets were connected to appropriate resources and organizations by Pet Resource staff
- Marisa Ledesma, Senior Pet Resource Specialist, attended Maddie's Pet Retention and Helpline Apprenticeship at St. Hubert's Animal Welfare Center, November 6 - 10

Veterinary Services

- Veterinarians were medically responsible for 708 animals: 279 foster animals and 429 onsite animals
- A total of 57 animals completed rabies quarantine

Volunteer, Foster and Rescue Programs

- A total of 322 volunteers donated 4,253 service hours (643 of those hours dedicated to fostering pets); 23 one-time groups of 235 volunteers donated 470 hours with their "Giving Group" to the Center; 16 Community Service Restitution volunteers contributed 241 hours toward animal care tasks
- Coordinators facilitated six New Volunteer Orientations, introducing 110 individuals to our organization and volunteer opportunities
- To improve tracking and participation, coordinators added calendar shifts in one and two-hour increments for large dog walking assignments

- Volunteer Program staff completed a series of Service Enterprise group trainings, facilitated by the Best Friends Animal Society, to identify and resolve challenges
- Volunteer Program staff, working with Veterinary Services (VS), presented a volunteer workshop on what the VS team does
- Results from a survey of volunteers were collected, analyzed and shared with volunteers; as a result of the survey, volunteer meetings will be held quarterly instead of monthly and a monthly newsletter will be shared with all volunteers
- A total of 93 animals were adopted directly from foster care
- Currently, there are 730 approved fosters in the GivePulse group; 60 new foster applications were processed
- Foster coordinator met with corporate staff of Pet Super Market about the opening of two
 new stores, one in Austin and one in Hutto, that will feature cats and kittens from the
 foster program in their store cattery
- A total of 507 animals were transferred to 28 rescue groups
- Total number of rescue partners is 182; a total of 312 live outcomes attributed to 28
 partners in November 2017; live outcomes decreased for local partners, Austin Pets
 Alive! and Austin Humane Society while live outcomes with other partners(foster-based
 rescue organizations and small shelters) increased