

From: [REDACTED]
Subject: RE: Focus Group Meetings
Date: Monday, February 12, 2018 10:00:09 AM
Attachments: [image002.png](#)
[image003.png](#)

IF they need to review the Action items, they can be viewed on the Data Portal:
<https://data.austintexas.gov/Building-and-Development/Building-a-Better-Austin-Action-Steps/6s5y-evgf/data>

From: Heldenfels, Leane
Sent: Monday, February 12, 2018 9:42 AM
To: [REDACTED]
[REDACTED]
[REDACTED]
Subject: FW: Focus Group Meetings

Hi Sylvia – I plan to come to the Focus group meeting on the 15th, but is there any way I could print out pages at least cover and pages 1-6 to put in the Board of Adjustment’s late back up packet for tonight’s hearing?

They have a new business item discussing some of the Zucker report items regarding the Board of Adjustment that weren’t acted on (see attached agenda). I think it would be good for them to see the department did take action on 200 of the 462 items created in the report.

I know it’s not otherwise ready for public consumption, but wonder if an exception can be made in this case.

Chris and Andy – advise if you don’t think this would be an appropriate staff response to the issues one Board member has raised (see attached excerpt from report and agenda).

Thanks for advising –

Leane Heldenfels
Planner Senior – Board of Adjustment Liaison
[City of Austin Development Services Department](#)
One Texas Center, 505 Barton Springs Road, 1st Floor, Development Assistance Center
Walk-in hours 9a-12p M-F
Office: 512.974.2202 Cell: 512.567.0106 (*personal, for meeting day & after hours emergency use only*)



From: [REDACTED]

Subject: Focus Group Meetings

Focus Group Participants,

Thank you for agreeing to serve on the Focus Group to review the “*Blueprint for Change.*” This document (attached) is a reflection of the department’s two year history. It begins with the release of the Zucker Report and ends with the Sunset of the Action Plan, the department’s response to the Zucker Report.

Please read the document and share your opinions (good or bad) about the content and/or images used in the document. Your feedback will assist us in producing a document that can be shared externally. **Please note, this is a DRAFT document, and not for public distribution.**

The focus group will meet on the dates and times listed below. You are only required to attend one session, but may attend more sessions if you desire. If you cannot attend any of these sessions, please e-mail your comments to me.

Wednesday	February 14	10-11 am	Room 400
Thursday	February 15	1-2 pm	Room 400
Tuesday	February 20	1-2 pm	Room 400

Thank you for your participation!!

Sylvia Arzola

Public Information and Marketing Manager

[City of Austin Development Services Department](#)

One Texas Center, 7th Floor

505 Barton Springs Road

Office: 512-974-6448



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