

**AUSTIN TRANSPORTATION DEPARTMENT
MOBILITY SERVICES DIVISION
GROUND TRANSPORTATION REGULATORY REFORM
REVISED DRAFT ORDINANCE RECOMMENDATIONS**

LAST REVISED 02/07/2018

CHAPTER 13-2. - GROUND TRANSPORTATION PASSENGER SERVICES.

Subpart X – TAXICAB OPERATING AUTHORITY

§ 13-2-xxx - DEFINITIONS

In this subsection:

- (1) TAXICAB means every automobile or motor-propelled vehicle, whether the vehicle is identified or not as a taxicab as set forth herein, used for the transportation of passengers for hire over the public streets of the city, whether or not the operation extends beyond the city limits. Provided, the term taxicab shall not apply to limousines, school vehicles, emergency vehicles, sightseeing or charter vehicles, low-speed shuttles, or transportation network vehicles that operate under a permit issued by the city or any other governmental regulatory authority, and, provided further, the term shall not apply to limousines that are chartered, hired or provided in connection with funeral services or any vehicles operating under a contract with the city.
- (2) ELECTRIC TAXICAB VEHICLE means an all-electric vehicle (also known as electric car or EV) that uses energy stored in its rechargeable batteries to power its motor, which is used as a taxicab.
- (3) VIRTUAL TAXI METER means a device that utilizes software designed to record the miles or distance traveled or time consumed, or both, during the period of engagement of taxicab service and is so constructed and mounted as to visibly record and display the cumulative charges to the person engaging the service.

DIVISION 1. -ADMINISTRATION

§ 13-2-xxx – TAXI OPERATING AUTHORITY SERVICE PERMIT APPLICABILITY

A person or entity shall not provide taxicab service or represent the person's business to the public as providing taxicab service unless that person or entity submits a written application to the department on a form prescribed by the department and is issued a permit to operate the taxicab service. The application must be sworn to or affirmed.

§ 13-2-xxx - COMPLIANCE WITH THIS CHAPTER REQUIRED.

A permittee shall comply with all applicable provisions of the permit issued, this chapter, rules adopted under this chapter, orders issued under this chapter, and/or applicable federal, state, and local laws and rules.

§ 13-2-xxx - ENFORCEMENT.

A driver or permittee that fails to comply with this article shall be subject to Section 13-2-13 (*Enforcement*).

§ 13-2-xxx – OPERATING AUTHORITY REQUIRED.

- (A) A person may operate a taxicab within the City under a department authorized Operating Authority.
- (B) A person must apply for an Operating Authority under the requirements of Section 13-2-161 (*Operating Authority Application Required*);
- (C) A taxicab applicant must have a representative located in the City and named on the application for a Taxi Operating Authority, and as an agent for process.
- (D) Before a permittee may operate any taxicab service in the City the applicant must obtain a public liability policy issued by a licensed insurance company and must furnish a certificate of insurance for the policy upon the request of the City. The policy must comply with all applicable current state and federal requirements.
- (E) A Taxi Operating Authority shall maintain a fleet of at least twenty-five (25) taxicabs.
- (F) A Taxi Operating Authority will be for a term of one year.
- (G) A Taxi Operating Authority may not be transferred or reassigned.

§ 13-2-xxx - TAXICAB POSTED PUBLIC CONTACT INFORMATION REQUIRED.

A taxicab must maintain an active website or app which displays a 24-hour customer service phone number and email address in order for members of the public to communicate with the permittee.

§ 13-2-xxx - TAXICAB OPERATING FEES.

- (A) Each Taxicab operating under the Taxi Operating Authority shall pay an annual operating fee which may be paid quarterly.
- (B) Each Modified Ground Transportation Service Vehicle shall pay one-half of the required annual operating fee per vehicle up to 6% of their operating fleet. Each additional Modified Ground Transportation Service Vehicles totaling more than 6% of an operating fleet shall not be charged an operating fee.
- (C) Each all-Electric Taxicab Vehicle shall pay one half of the required annual operating fee per vehicle.

- (D) Each Taxicab Operating Authority shall pay the Taxicab Operating Authority application fee before placing any taxicab into service.
- (E) Fees paid to the department under this chapter are non-refundable.

§ 13-2-xxx - DATA REPORTING REQUIREMENTS.

- (A) A taxicab must comply with the reporting requirements of this section as a condition of its Taxicab Operating Authority for the purpose of supporting public safety and transportation planning.
- (B) A Taxicab Operating Authority shall record the following data monthly and report it to the director on the last day of each month:
 - (1) Number of trips completed
 - (2) Number of passengers transported;
 - (3) Gross receipts generated for all taxicabs
 - (4) Total hours and miles driven by all drivers;
 - (5) Any and all reported accidents totaling more than \$500 in damages
- (C) A Taxicab Operating Authority is automatically suspended if it fails to submit the data required under this section within fifteen days of the required reporting deadline.

§ 13-2-xxx - STANDARDS FOR ISSUING AND DENYING TAXICAB SERVICE PERMIT.

In a decision to approve or deny an initial or renewal application for taxicab service permit, the department shall consider whether:

- (1) all applicable requirements of this chapter have been met;
- (2) a previous taxicab service permit, state operating authority, or federal operating authority of the applicant has been revoked;
- (3) the applicant advertised, offered, or provided taxicab service before the application was approved in violation of Section 13-2-xxx (TAXI OPERATING AUTHORITY REQUIRED); and
- (4) the criminal history of the applicant, if any, may adversely affect the applicant's ability to provide safe taxicab service to the public.

§ 13-2-xxx - CONTENTS OF TAXICAB SERVICE PERMIT.

A taxicab service permit must contain the following conditions and limitations:

- (1) number and type of authorized vehicles;
- (2) maximum and minimum number of passengers that may be transported in each vehicle;
- (3) that the permittee will own, lease, or contract for control of every taxicab service vehicle used in providing the ground transportation service; and
- (4) any other conditions or limitations considered necessary by the department and not in conflict with any other law.

§ 13-2-xxx - APPEAL OF APPLICATION DENIALS.

- (A) The department shall notify an applicant in writing of the denial of an application and the reason for the denial. The notice must include a statement of the applicant's right to appeal.
- (B) An applicant may appeal a denial of the application to the director. The appeal must be made in writing no later than the 30th business day after the notice of denial is mailed to the applicant.

- (C) The director shall issue a decision on the appeal not later than the 30th day after receipt of the written appeal.

§ 13-2-xxx - TAXICAB PERMIT TERM.

A permit is valid for a 12-month period from the date of issuance, unless the permit is revoked or suspended before the period expires.

§ 13-2-xxx - AUTOMATIC REVOCATION OR SUSPENSION OF TAXICAB SERVICE PERMIT.

- (A) A taxicab service permit is automatically revoked on the occurrence of the following:
 - (1) A driver or permittee may not sell or provide an alcoholic beverage or a controlled substance to a passenger in a taxicab vehicle
 - (2) A permittee may not knowingly allow a driver of a taxicab vehicle to engage in criminal or illegal conduct in connection with the driver's operation of the taxicab vehicle.
 - (3) A permittee may not transfer or assign a taxicab vehicle permit.
- (B) Before a permittee may operate any taxicab service in the City the applicant must obtain a public liability policy issued by a licensed insurance company and must furnish a certificate of insurance for the policy upon the request of the City. The policy must comply with all applicable current state and federal requirements.

§ 13-2-xxx - REVOCATION OR SUSPENSION OF TAXICAB SERVICE PERMIT.

- (A) The department may revoke or suspend a permit if the permittee:
 - (1) submits a written request or application containing false or misleading information, or omits required information;
 - (2) is convicted of an offense for which the department may deny an application for an taxicab permit;
 - (3) fails to comply with a provision of this chapter;
 - (4) fails to comply with a condition of the permit;
 - (5) fails to pay the permit fee when due;
 - (6) fails to provide scheduled service, if applicable; or
 - (7) fails to pay an outstanding final judgment that arises out of circumstances related to taxicab service against the permittee.
- (B) The department shall provide written notice to the permittee of the revocation or suspension of a taxicab service permit not later than the 10th business day after the action is taken.

§ 13-2-xxx - APPEAL OF REVOCATION OR SUSPENSION OF PERMIT.

- (A) A permittee whose permit is suspended or revoked may appeal the revocation or suspension to the director of the department not later than the 30th day after the notice of suspension is mailed by the department.
- (B) An individual whose permit is suspended or revoked may not drive a taxicab service vehicle during the pendency of an appeal.

§ 13-2-xxx - VEHICLE TO DISPLAY PERMIT.

A person may not drive or allow another to drive a vehicle as a taxicab service vehicle unless the vehicle displays a permit or other insignia issued by the City to be located beneath the United States Department of Transportation or Texas Department of Transportation registration number of the vehicle.

§ 13-2-xxx - DRIVER CREDENTIALS.

- (A) A person may not drive a taxicab service vehicle unless they are duly licensed by a state to drive the type of vehicle in service and a valid chauffeur permit.
- (B) While on duty, a driver of a taxicab vehicle shall allow enforcement personnel and customers to examine, upon request, the driver's valid chauffeur permit.
- (C) The department may maintain records regarding an individual who drives a taxicab vehicle.

§ 13-2-xxx - ADDITIONAL RECORDKEEPING AND REPORTING.

Each Taxicab Operating Authority shall report the information contained within this section to the City of Austin Ground Transportation Office on a monthly basis.

- (A) The permittee shall maintain a daily activity log for each modified ground transportation service vehicle that includes,
 - (1) the total number of trips made, the number of trips that include a wheelchair passenger, and the percentage of wheelchair passenger trips.
 - (2) the total number of requests for wheelchair accessible service received by the holder and the number of requests filled.
 - (3) The total number of gross receipts for each modified ground transportation service vehicle.

§ 13-2-xxx - SALE OF ALCOHOLIC BEVERAGES, CONTROLLED SUBSTANCES PROHIBITED.

A driver or permittee may not sell or provide an alcoholic beverage or a controlled substance to a passenger in a taxicab service vehicle.

§ 13-2-xxx - CRIMINAL CONDUCT PROHIBITED.

A permittee may not knowingly allow a driver of a taxicab service vehicle to engage in criminal or illegal conduct in connection with the driver's operation of the taxicab service vehicle.

§ 13-2-xxx - DRIVER'S DUTIES AND CONDUCT.

- (A) A driver shall comply with this chapter, rules established under this chapter, orders issued under this chapter, and all applicable federal, state, and local laws and rules.
- (B) While on duty, a driver shall act in a professional and courteous manner, and a driver may not:
 - (1) consume an alcoholic beverage, controlled substance, or other substance that could adversely affect the driver's ability to drive a motor vehicle, and may not drive a vehicle while under the influence of an alcoholic beverage, controlled substance, or other substance that could adversely affect the driver's ability to drive a motor vehicle; or

§ 13-2-xxx - UNLAWFUL ACTS.

A driver may not knowingly:

- (1) facilitate the commission of an unlawful act;
- (2) solicit another person to engage in sexual conduct with another person for compensation;
- (3) transport an individual who is engaged in the commission of an unlawful act, or otherwise aid or promote an unlawful act; or
- (4) permit an unlawful act to be conducted in the taxicab service vehicle.

DIVISION 2. -OPERATIONS

§ 13-2-xxx - LOADING AND UNLOADING.

A driver may not load or unload passengers in the roadway of a street, but shall drive to the right-hand sidewalk as nearly as possible, except on one-way streets where passengers may be discharged at either the right-hand or left-hand sidewalk, or at the side of a roadway without a sidewalk.

§ 13-2-xxx - ALTERNATIVE TRANSPORTATION.

When a taxicab service vehicle becomes inoperable, the driver shall immediately notify the permittee's dispatcher or home office that the vehicle has become inoperable. The permittee shall then immediately arrange alternative transportation for any passengers occupying the inoperable vehicle.

§ 13-2-xxx - USE OF AIR CONDITIONING OR HEATING.

The vehicle's air conditioning or heating equipment shall be operated when the vehicle is in service unless a passenger requests that the equipment not be operated.

§ 13-2-xxx - DISPOSITION OF ABANDONED PROPERTY.

If practicable, a driver shall promptly attempt to return to a passenger property that is left by the passenger in a taxicab service vehicle. If unable to locate the passenger, the driver shall deliver the property to a secure location for safekeeping not later than 24 hours after discovery of the property and retain the property for a reasonable time to allow the passenger to claim the property.

§ 13-2-xxx - NUMBER OF TAXICABS PLACED IN SERVICE.

A Taxicab Operating Authority must have a minimum fleet consisting of twenty-five (25) vehicles, which shall include modified ground transportation service vehicles in accordance with section 13-2-xxx (Access to Service for Disabled Persons).

§ 13-2-xxx - CITY-WIDE TAXICAB SERVICE REQUIRED.

A Taxicab Operating Authority may not refuse to provide taxicab service to the general public to and from any point inside the City that is accessible by a public street. It is an affirmative defense to

prosecution under this section that the holder or the driver had reason to believe that service in a particular circumstance would have subjected the driver to violence or the taxicab to destruction.

§ 13-2-xxx - PROMPT RESPONSE REQUIRED.

(A) A Taxicab Operating Authority shall maintain a dispatch service within that is operational 24 hours each day for the purpose of receiving calls and dispatching taxicabs.

(B) A Taxicab Operating Authority shall respond to each call received for service inside the city as soon as practicable. If the service cannot be rendered within a reasonable time, the Taxicab Operating Authority shall inform the caller of the reason for the delay and the approximate time required to answer the call.

§ 13-2-xxx - RESPONSE TO DISPATCHED SERVICE REQUESTS.

While in service, a taxicab driver shall accept service requests from the driver's dispatch service when the driver's taxicab is determined by the dispatch's global positioning system to be the closest taxicab to the pick-up location.

§ 13-2-xxx - REFUSAL TO CONVEY PASSENGERS.

While operating a taxicab, a driver may not refuse to convey a person who requests service unless:

- (1) the driver is engaged in answering a previous request for service;
- (2) the person requesting service is disorderly;
- (3) the driver has reason to believe that the person is engaged in unlawful conduct;
- (4) the driver has reason to believe that the safety of the driver or the taxicab is at risk; or
- (5) the person cannot present proof of ability to pay the fare.

§ 13-2-xxx - DIRECT ROUTE.

(A) A driver shall transport a passenger to the passenger's destination by the most direct route available unless otherwise directed by the passenger.

(B) This section applies only to taxicab service in which a taximeter is used to calculate the rate of fare.

§ 13-2-xxx - LIMITATIONS ON SOLICITATIONS.

(A) A driver may not solicit business in a loud or annoying tone of voice, or obstruct the movement of any person.

(B) A driver may not leave the taxicab and enter the depot, the sidewalk, or private property of a railroad company, airline, or bus company to solicit the transportation of arriving passengers.

§ 13-2-xxx - NUMBER OF PASSENGERS.

The number of passengers a driver may transport during a single trip is limited to the number of seatbelts available in the taxicab up to a maximum of 8 passengers.

§ 13-2-xxx - ADDITIONAL PASSENGERS.

Unless the passenger currently employing a taxicab consents, a driver may not admit additional passengers to the taxicab on that trip.

§ 13-2-xxx - USE OF TAXI ZONES.

- (A) To enter a taxi zone, a taxicab driver shall drive the taxicab into the taxi zone from the rear of the zone and proceed to the front of the zone in an orderly manner.
- (B) The driver of a taxicab may not admit passengers in a taxi zone unless:
 - (1) each taxicab ahead of the driver's taxicab, if any, in the taxi zone has loaded passengers;
 - or
- (C) the passenger to be loaded has rejected service from each taxicab ahead of the driver's taxicab in the taxi zone.

§ 13-2-xxx - BUSINESS ESTABLISHMENTS REQUESTING TAXICABS FOR CUSTOMERS.

An employee of a business establishment, other than a taxicab service, who acts as an agent in obtaining taxicab service for prospective taxicab passengers may not solicit or accept payment from a permittee or driver in return for giving preferential treatment by directing passengers to a taxicab, or interfere with the orderly progression of taxicabs from the rear to the front of a taxi zone.

DIVISION 3. –VEHICLES AND EQUIPMENT

§ 13-2-xxx – PAYMENT METHOD

- (A) A licensee or permittee shall not drive or cause or suffer or allow to be driven a taxicab in the city unless it is equipped with a properly functioning credit card payment device. Additionally, it shall be unlawful for any permittee or licensee to refuse to accept a passenger's payment by credit card.
- (B) Each Taxicab driver shall be equipped with a manual credit card reader or imprinter and shall receive credit card payment manually if the mobile credit card payment device fails to connect or operate.
- (C) If all forms of credit card payment fail to function or operate a rider shall not be charged for the trip.

§ 13-2-xxx - NUMBERING OF TAXICABS.

- (A) The department shall designate consecutive numbers for each vehicle in the Taxicab Operating Authority taxicab fleet and issue an individual number for each vehicle.
- (B) A Taxicab Operating Authority shall assign one of the designated numbers to each taxicab and shall securely affix a numbered decal to the exterior of each taxicab in a manner described by the department.

§ 13-2-xxx - NOTICE OF COMPLAINT PROCEDURES.

- (A) A Taxicab Operating Authority shall affix to the interior of each taxicab, in clear view of all passengers, a notice informing passengers of the procedures for filing complaints with the department regarding taxicab service.
- (B) The department shall prescribe the contents of the notice.

§ 13-2-xxx - ELECTRIC SIGNS OR TOP LIGHTS OPTIONAL

If a taxicab elects to equip their vehicle with an electric sign or top light, the electric sign or top light shall display either the name of the company or the word TAXI and be affixed to the roof of the taxicab.

§ 13-2-xxx - NAME OF TAXICAB OPERATING AUTHORITY DISPLAYED.

- (A) The lettering and designs displayed on a taxicab must be approved by the department.
- (B) The following information must be displayed on the exterior of a taxicab:
 - (1) the taxicab name or the registered assumed name of the taxicab service;
 - (2) the telephone number of the service; and
 - (3) the taxicab number issued by the department under Section 13-2-xxx (Numbering of Taxicabs)
- (C) The lettering and designs of the information required in Subsection (A) must be displayed:
 - (1) in characters at least 2½ inches in height and at least 5/16 of an inch in width;
 - (2) in a clear, legible manner and in colors contrasting to the colors of the taxicab; and
 - (3) on the exterior of the front or rear doors and the rear of the taxicab.
- (D) The Taxicab Operating Authority may also display its insignia on the exterior of the taxicab in a manner approved by the department.

§ 13-2-xxx – PROTECTED COLOR SCHEME OPTIONAL

- (A) Each Taxicab Operating Authority shall have the option to adopt a particular color scheme for their taxicab fleet to be approved by and registered with the department.
- (B) A Taxicab Operating Authority may not adopt a color scheme for taxicabs used in its service unless that color scheme has been approved by the department.
- (C) A Taxicab Operating Authority may not operate a taxicab until the taxicab has been painted the color or colors adopted.
- (D) Once approved by the department, all vehicles in a Taxicab Operating Authority fleet must be the same color scheme.

§ 13-2-xxx - ADVERTISING ON TAXICABS PERMITTED.

A Taxicab Operating Authority may affix an advertisement to a taxicab that does not obstruct the view of the driver, the visibility of signs, vehicle lights, or signal equipment required by this chapter.

§ 13-2-xxx - VEHICLE DESIGN

- (A) The body design of a vehicle to be used as a taxicab is limited to the following:
 - (1) a sedan, station wagon, or sport utility vehicle with at least four doors for passenger loading and unloading and with front and rear seats; and
 - (2) a full-size van or minivan with at least three doors for passenger loading and unloading and with front and rear seats.

- (B) A vehicle used as a taxicab must have a minimum passenger occupancy capacity of five and a maximum passenger occupancy of eight, and seat belts must be available for every occupant.

§ 13-2-xxx – VEHICLE SAFETY INSPECTION AND STANDARDS.

- (A) A holder shall make a vehicle that is in service available for inspection by the department at any time.
- (B) The department shall issue an inspection decal for a vehicle that passes the state inspection. The decal shall be affixed to the vehicle in a manner prescribed by the department.
- (C) A person may not place a vehicle in service that does not comply with state inspection requirements.
- (D) A vehicle must conform to the following:
 - (1) The vehicle must conform to state safety standards.
 - (2) The vehicle must be equipped with a chemical fire extinguisher of a capacity of one quart or greater. The extinguisher must be mounted within the driver's reach.
 - (3) The vehicle must be equipped with a spare tire, a jack, and a lug nut wrench or the manufacturer's tire inflation kit. The spare tire must be appropriately mounted and meet state safety requirements. This paragraph does not apply to a vehicle modified to operate using alternative fuels or to allow the transport of disabled passengers if the modification prevents compliance with this paragraph.
 - (4) The vehicle must be in condition to provide dependable and safe mechanical operation.
 - (5) The vehicle must be equipped with communication equipment capable of transmitting and receiving vocal communications between the vehicle and the dispatching office of the service.
 - (6) The vehicle must be equipped with air conditioning and heating equipment operating within manufacturer's specifications.
 - (7) Tires must be of the same size and have a minimum tread depth of at least 2/32nd of an inch.
 - (8) Windshield damage impairing a driver's view or creating a safety hazard must be repaired or replaced immediately.
 - (9) Missing, broken, or significantly damaged interior parts that affect the operation or safety of the vehicle must be repaired or replaced.
- (E) The department may order the removal of a vehicle from service if the vehicle fails to meet the inspection standards prescribed by this chapter.
- (F) The department shall notify a Taxicab Operating Authority of any inspection failure, identifying the vehicle, the driver, and the specific inspection standard violated.
- (G) If an order to remove a vehicle from service is issued to a driver for a vehicle that is occupied by a passenger, the driver may continue to the passenger's destination before removing the vehicle from service.
- (H) The department's failure to issue an order to remove a vehicle from service is not a defense to an allegation of a violation under this chapter.

DIVISION 4. –MODIFIED GROUND TRANSPORTATION SERVICE VEHICLES

§ 13-2-xxx - ACCESS TO SERVICE FOR DISABLED PERSONS.

A permittee shall comply with all applicable federal and state laws regarding accessibility for persons with disabilities, and may not allow its drivers to refuse to accept a passenger who is disabled, or to charge a higher fare or additional fee to a person who is disabled, based on the person's disability, use of a support dog, wheelchair, crutches, or other mobility assistance device.

- (A) The department may issue special permits to each Taxicab Operating Authority holder for modified ground transportation service vehicles. The total number of special permits issued by the department may not be less than six percent (6%) of the total fleet of a Taxicab Operating Authority. However, an agreement with another Taxicab Operating Authority may be established in lieu of a holder's own requirement.
- (B) For a Taxicab Operating Authority to qualify for special permits, each modified ground transportation service vehicle for which a special permit was issued shall:
 - (1) Maintain an average response time to request for modified ground transportation service vehicle service within seven (7) minutes of the Taxicab Operating Authority's average response time for standard service requests; and
 - (2) Provide service to between one and three percent of the total dispatched modified ground transportation service vehicle trips completed by the Taxicab Operating Authority monthly.
- (C) A Taxicab Operating Authority that fails to perform to the service standards required by subsection (B) (2) above shall be required to pay the remaining balance of the annual operating fees of a standard taxicab vehicle.

§ 13-2-xxx - TRAINING.

- (A) A franchise holder who operates a modified ground transportation service vehicle shall provide training for its modified vehicle drivers, its dispatchers, and telephone or other agents.
- (B) The content of the training program must be approved by the City's Americans with Disabilities Act Coordinator. The coordinator may seek recommendations relating to the training program from community groups knowledgeable about disability issues.

§ 13-2-xxx - EQUIPMENT REQUIRED.

A modified ground transportation service vehicle must include equipment for loading and unloading passengers using wheelchairs and safety devices to hold wheelchairs in a stationary position while the vehicle is in motion.

DIVISION 5. –RATES AND TAXI METERS

§ 13-2-xxx – DETERMINATION OF RATES.

A permittee or a permittee's designated manager shall be responsible to determine or change the current rates of fare or flat rate charges of the permittee's taxicab fleet and may do so at will.

- (A) Rates of fare or flat rate charges may be set to vary by location or time of day, but shall not vary between one taxicab and another within a single permittee's taxicab fleet.
- (B) Drivers shall not be permitted to alter or negotiate differing rates of fare or flat rate charges, but shall charge the rates of fare or flat rate charges determined by the permittee or permittee's designated manager.

- (C) Permittees shall publicly post the current rates of fare or flat rate charges on the permittee's website.
- (D) Permittees shall allow the department to collect current rates of fare or flat rate charges from the permittee's website.

§ 13-2-xxx - DISCLOSURE OF FARE.

- (A) A Taxicab shall not begin any trip until the rider has agreed to the rate of fare or flat rate charge.
- (B) Rates of fare and current charges shall be displayed within the taxi in a conspicuous location and in view of the passenger being charged.
- (C) A taxicab must transmit a receipt documenting the origin and destination of each taxicab trip and the total amount paid upon completion of each trip.

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