



BOARD/COMMISSION RECOMMENDATION

Electric Utility Commission

Recommendation No. 20180122-014

Date: January 22, 2018

Subject: Water Meter Readings and Associated High Bill Concerns

Motioned: Jim Boyle

Seconded: Michael Osborne

Recommendation: The Electric Utility Commission recommends that Austin Energy promptly issue a refund or credit to customers who have low August consumption followed by high September consumption levels where the high September consumption is a function of the low August billed amount, if they are entitled to the credit; and further, that Austin Energy shall identify promptly the customers who fall into the pattern set forth above.

Vote: 8-0

For: Chair Cary Ferchill, Vice Chair Karen Hadden, Commissioners Jim Boyle, Marty Hopkins, Michael Osborne, Teresa Reel, Dave Tuttle, and Stefan Wray.

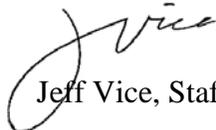
Against: None

Abstentions: None

Absences: Commissioners Mary Katherine Stout

Vacancies: Two

Attest:


Jeff Vice, Staff Liaison