# Spirit of East Austin

February 22, 2018

# Agenda

- History & Overview
- Timeline of Events & Meetings
- Community Engagement Table Talks
- Director's Meetings
  - Impact and Effort
  - Themes Found
  - Lessons Learned
- List of Initiatives
- Next steps

## Overview

### Our overall Objective:

Bring together projects/programs across departments to create a collaborative effort so the Spirit of East Austin Initiative will be transformative for the Eastern Crescent Community.

# History

- Council working Group –
   Mayor Adler, CM Houston, Renteria, Pool, and Troxclair
- September 2015 event
  - Almost 500 participants
  - 2000 comments, ideas, requests
- Review and analysis
- Community check-in tour
- Organize ideas and develop initiative lists
- Table Talks community engagement
- Director engagement
- Synthesize and report

## Timeline - Table Talks

Attended meetings with QoL Commissions and Council Working Group

February 2017

Created initial database – used City Council's priority outcomes May

Analyzed data to find common themes

June











Engaged with communities to receive feedback

March - April

Translated community feedback

May - June

## Timeline - Directors' Meetings

Visioning for the short/long term with challenges, opportunities, & accomplishments June 18, 2017

Placed Mayor's initiatives and projects on high/low impact axes
August 7, 2017





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Analyzed and placed notes according to Mayor's initiatives

Current/future projects & initiatives places on high/low impact & effort axes

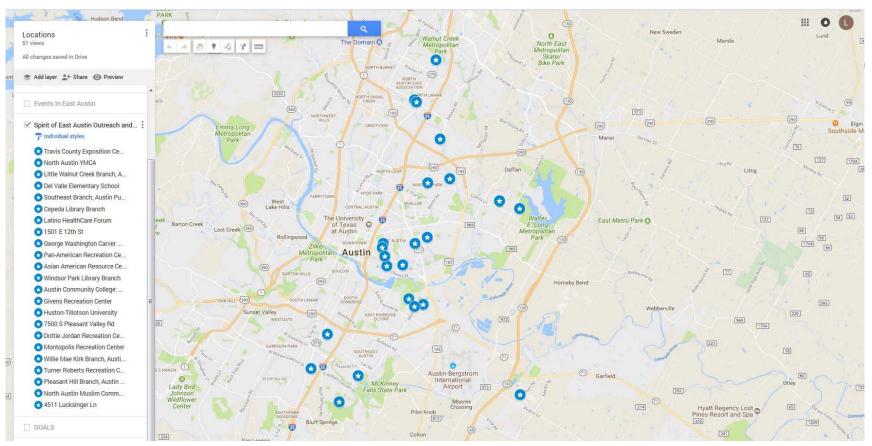
October 4,2017

## Community Engagement - Table Talks

## Community Engagement - Social Research

- Targeted engagement those that are not usually available to attend community engagement events
- Main Results:
  - Total responses were 866 entries
  - Percentages represent number of entries out of total comments
  - Spanish speaking entries were approximately 20% of total feedback
  - Most hits on one common theme were under Affordability at 46% of total

## Social Research



# High/Low Impact

- Impact on the community was determined by the comments and feedback analyzed by our team
- Social research concluded the "common themes" and their respective impact on the Eastern Crescent of the Austin
  - Highest Impact common theme: **Health**

### What we heard from the Community

### Common Themes Observed

Health – 39%

- Access to affordable healthcare
- Access to affordable healthy food 12%
- Affordable medicine (over the counter and prescription)
- Housing 38% / Culture 31%
  - Affordable housing in East Austin
  - Inclusive cultural atmosphere
  - Property taxes
  - Access to housing for those with disabilities
  - CodeNEXT Zoning and how it works
- Jobs 30% / Training 6%
  - Wage improvement
  - Training for upward mobility Higher paying jobs
  - High level computer skills training
  - Availability of jobs for variety of skill sets

### Strategic Plan Alignment

Health and Environment

Economic Opportunity & Affordability Culture and Lifelong Learning

**Economic Opportunity & Affordability** 

### What we heard from the Community

### Common Themes Observed

Transportation – 26%

- Improved public transit system
- Affordable monthly passes
- Improved bus stops
- Traffic improvement on Mopac and I35

#### • Education – **24**%

- After school programs for students/children
- Basic life skill computer training
- Night classes for parents/adults English classes
- Workshops for financial assistance

#### • Safety – 22%

- Improved security in neighborhoods
- Improved public safety and relationship with APD

### Strategic Plan Alignment

#### Mobility

Economic Opportunity & Affordability

Safety

# Director's Meetings

## Impact & Effort - Our Lens

We created a *lens* while looking at policy initiatives and directors' priorities

#### Two main lenses

- Low and High Effort
- Low and High Impact

### Low Effort Defined

Low Effort was determined by directors as:

- Already allocated resourced
- Developed Strategic, or Master Plan
  - Community feedback loop in place
- Refocusing of existing program/project
- Consolidation of initiatives
  - Collaborate with other departments
- External partners are willing to play
- "Political champion", resolution, audit findings
- Speed of project → ability to move forward

# High Effort Defined

High Effort was determined by directors as:

- Reverse of the previous points (meaning: lack of resources, etc.)
- Measurements, do we have instruments?
  - Surveys, feedback, etc.
- Cultural shift, partnership with community
  - Leaving my individual needs, generational focus instead of "me in the now" focus
- Regional Alignment / be part of the solution
- Mobility

# Impact Defined

Impact was determined by directors as:

- Able to see a change
- Sustainable
- Making Austin more livable
- Improve quality of life
- Getting "bang for a buck"

### Low Effort / High Impact

- Racial equity training
- Mobility
  - Bonds
  - Existing Cap Metro projects and programs
- Workforce development
- Green jobs, co-op to hire, 21st century skills

### High Effort / High Impact

- Health
  - Innovation district, greater healthcare education and access, digital health hub
- Affordability
  - Housing strategic plan
- Mobility
  - Bigger projects: Cut and cap I-35, better public transit, coordination between agencies
- Holistic development, preservation of culture
- Education, workforce development
  - COA EDC, after school programs, applied research hub in E Austin, tech/computer training

### Low Effort / Low Impact

- Environmental
  - Urban trails, more nature, programs to get kids in nature
- Community health assessment
- US-Mexico incubator

### High Effort / Low Impact

- Public safety, relations between community and APD
- Housing for disabled
- Cap Metro Project Connect
  - Green Line

### Directors Lessons Learned

#### Lessons

- Improve performance metrics
- Legislative challenges
- Efficient communication tools between departments
  - Answer the Q: How do we know the statuses of all projects?
- How do we tell our story to the community?
- How might we create a common narrative between communities and City Hall?

# Directors-Low Effort/High Impact

- Austin Affordable Fund (Strike Fund)
- Cultural Revitalization and Preservation
- Operationalize Racial Equity in City Practices
- Place Based Centers
- Colony Park Pool Installation (Master Plan)
- Gentrification and displacement policies
- Anti-Displacement Tools
- Co-op to Hire Education Program
- Promoting Immigration Inclusion
- Dashboard for Inclusive, Sustainable and Multi-Dimensional Growth
- "Green Collar" Jobs Program in Southeast Austin

- "Bridge the Knowledge Economy" Program
- Creative Districts
- Capital Metro Service Expansion
- Comprehensive Community Workforce Plan (Underway)
- Integrate Workforce Plans with City Afterschool Funding Curriculum
- Establish Restorative Justice Circles
- Greater Austin Community Schools Coalition, including Universal Pre-K
- Property Tax Mitigation Conversation
- Racial Equity and Implicit Bias and Education Training
- Create Eastern Crescent Cycling Association

# Directors-High Effort/High Impact

- Holistic Community Development
- Community Affordable Housing Blueprint
- AISD/COA/Travis County Surplus Land Use
- Reform City of Austin's Economic Incentive Programs
- Higher Level Computer Training (for jobs)
- Cut and Cap IH-35 Improving Connectivity between East & West Austin
- Place- and Race-Based Health and Healthcare Planning and Intervention
- End Food Deserts in the Eastern Crescent
- Land Use Reform
- Wage Improvement
- Improve Public Transit System
- Education: After School Programs for Children
- Access to affordable healthcare
- Availability of Affordable Housing
- Digital Health Hub
- Inclusive Cultural Atmosphere
- Training for higher paying jobs
- Comprehensive Land Planning City/State/AISD/CapMetro
- How should community capitalize on public land?

- Basic Level Computer Training (Education)
- Access to more affordable and healthy food
- East Austin as an Applied Research Hub
- Neighborhood Connectors
- East Austin Jobs
- "Formal" School and trade training
- 21st Century Health and Wellness Center in Central East Austin
- East Austin Pipeline Education
- Mixed Income Housing and Inclusive Culture
- Safe East Austin Public Safety Ideas
- East Austin 21st Century Skills Workforce Training and Innovation Center
- Connected East Austin Mobility
- Healthy East Austin Health Ideas
- Huston Tillotson University Opportunities
- Mobility Bond
- Community Health Assessment/Community Health Plan (CHA/CHIP)

# Directors-Low Effort/Low Impact

- Negotiating Parkland and Open Space
- Adopt-a-Park East Austin Park and Park Beautification
- Families in Nature
- US Mexico Incubator Accelerator
- Community Saturday School
- The Goodness Bench
- Library WiFi Hotspot Landing Program for Austin Residents
- Cites Connecting Children to Nature

# Directors-High Effort/Low Impact

- Green Line
- Improved Public Safety in Neighborhoods
- Building/Housing Access for the Disabled
- Improve the Relationship with APD
- Green East Austin Environmental Justice

# Next Steps

- Brief Council working group
- Policy direction