

Action Plan to End Homelessness in Austin/Travis County

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February 13, 2018



Action Plan Process

In 2017

- Mayor Steve Adler & Mayor Pro Tem Kathie Tovo partnered with ECHO to develop action plan with stakeholders
- Over 50 organizations participated, informing the plan
- Included input sessions, stakeholders interviews, presentations, a public comment period

In 2018

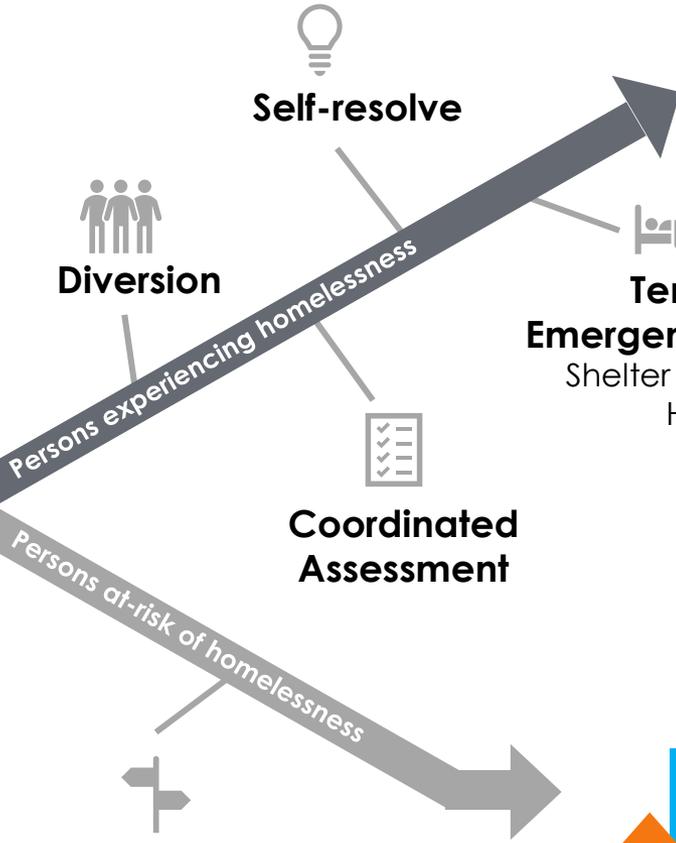
- February 5th – ECHO's Membership Council, chaired by Mayor Pro Tem Kathie Tovo, endorsed the plan as a working document to present to City Council

Action Plan available at: <http://www.austinecho.org/echo-reports/>

Our System to Prevent and End Homelessness

Identification & System Entry Points

- Street Outreach Service Providers
- Health Institutions
- Schools
- Police/Prisons/Jail
- Child Welfare System



Self-resolve

Diversion

Coordinated Assessment

Temporary Emergency Placement

Shelter or Transitional Housing

Prevention Services



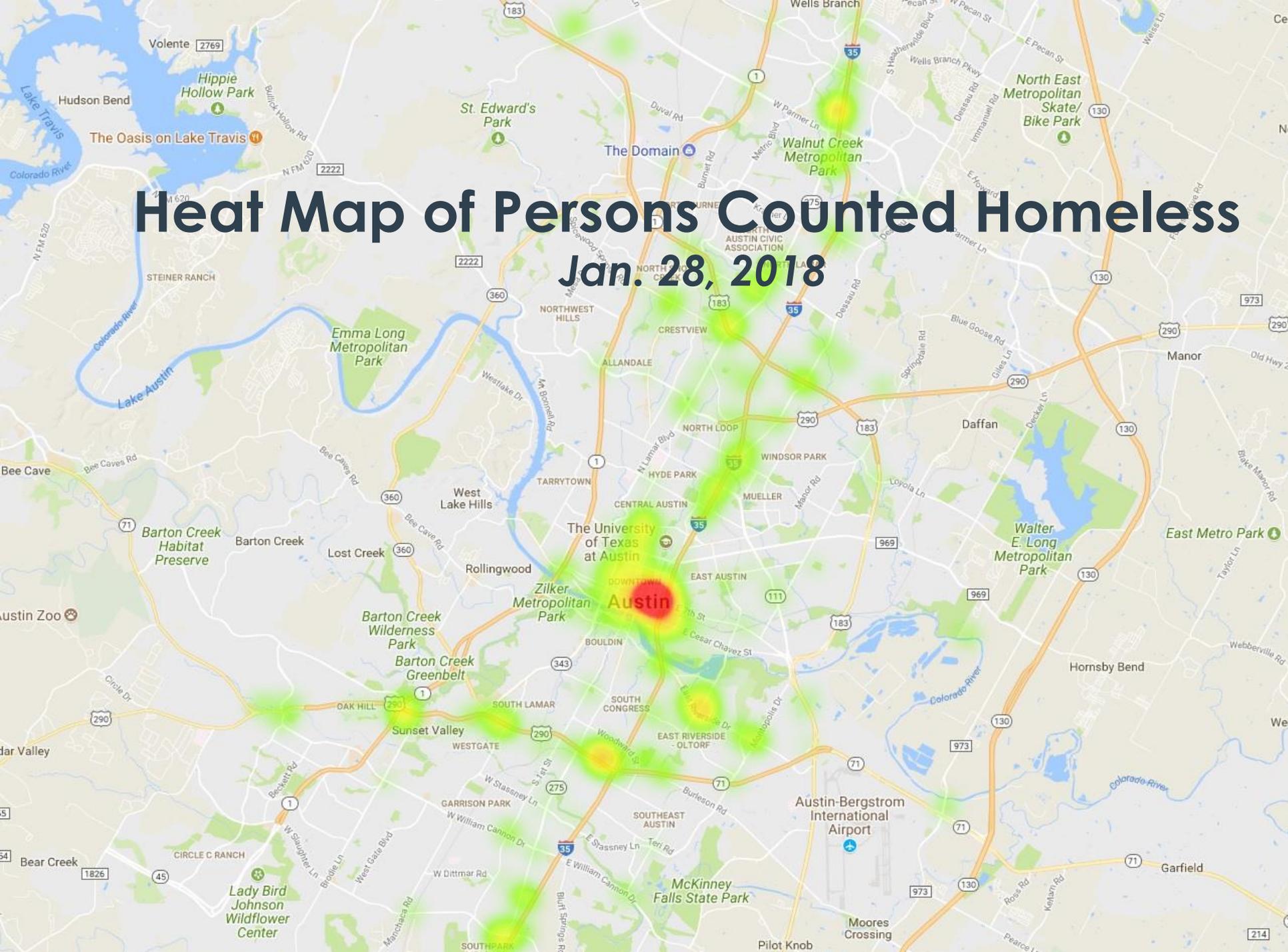
Financial Assistance + Supportive Services

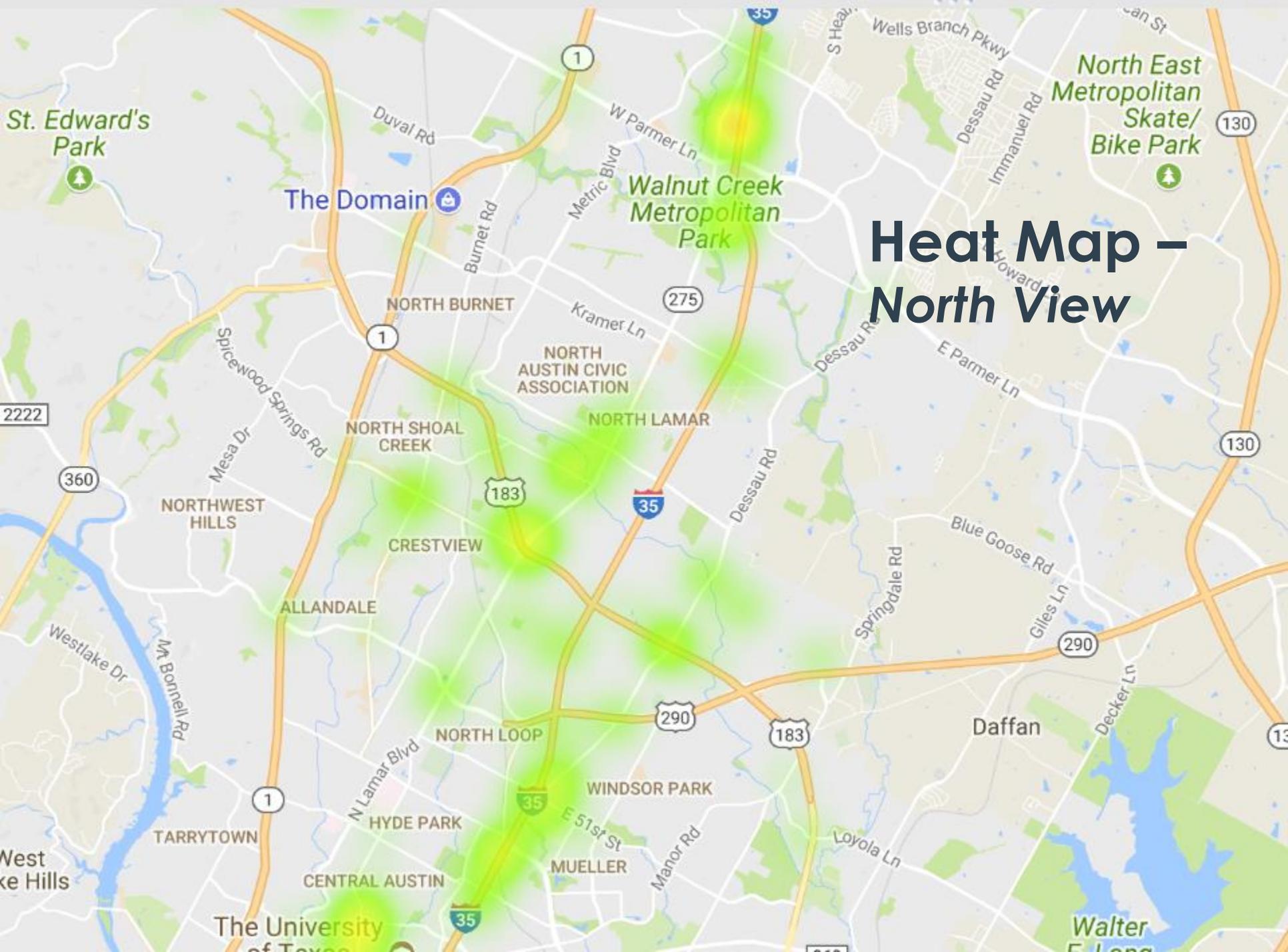
- ### Outcomes
- Housing Stability
 - Health
 - Recovery
 - Employment
 - Life Stability



Heat Map of Persons Counted Homeless

Jan. 28, 2018





Heat Map - North View

St. Edward's Park

The Domain

Walnut Creek Metropolitan Park

North East Metropolitan Skate/Bike Park

NORTH BURNET

NORTH AUSTIN CIVIC ASSOCIATION

NORTH LAMAR

NORTH SHOAL CREEK

NORTHWEST HILLS

CRESTVIEW

ALLANDALE

NORTH LOOP

WINDSOR PARK

Daffan

TARRYTOWN

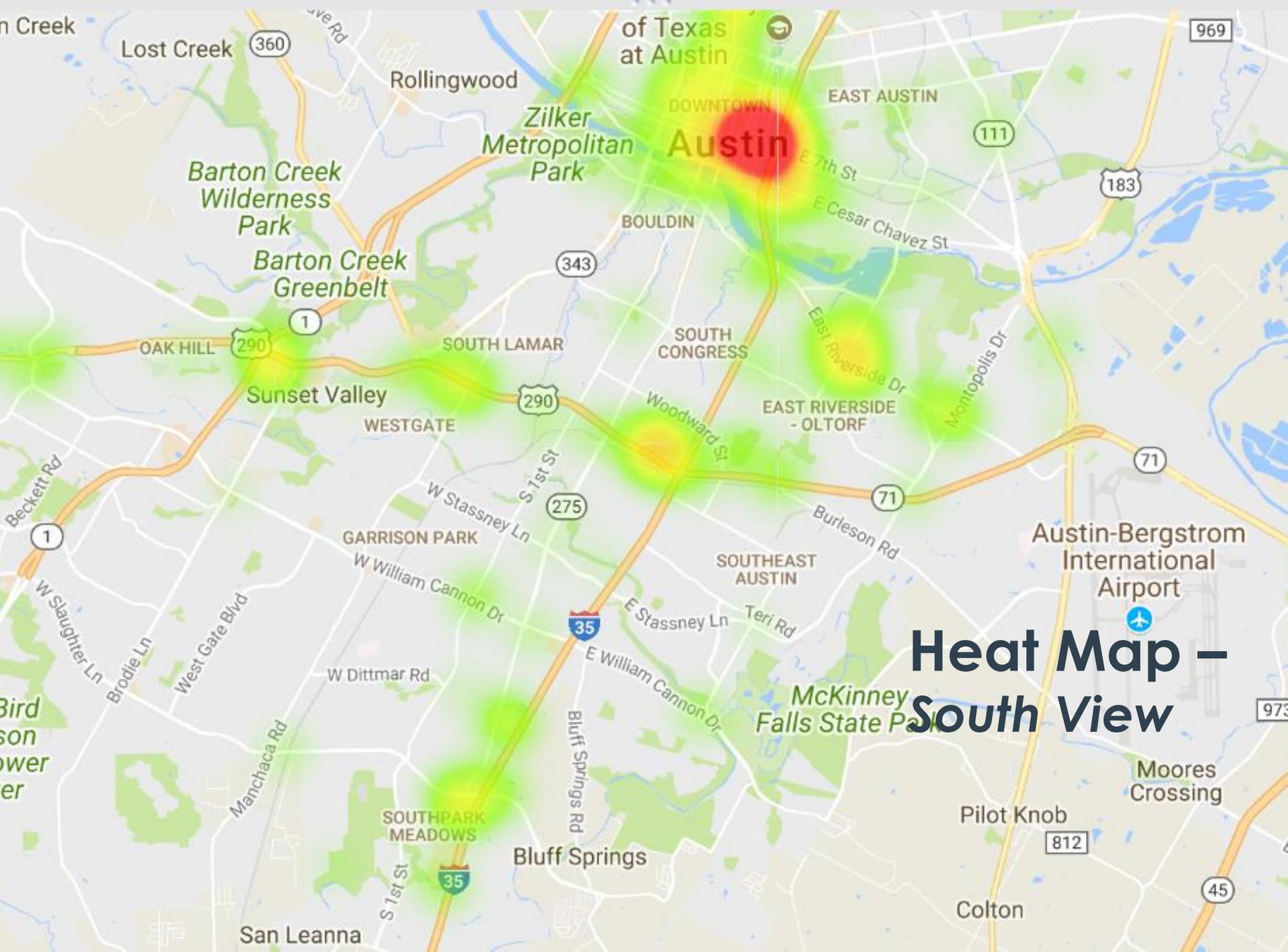
HYDE PARK

MUELLER

CENTRAL AUSTIN

The University of Texas

Walter E. Long



Austin

Heat Map - South View

of Texas
at Austin

Barton Creek
Wilderness
Park

Barton Creek
Greenbelt

Zilker
Metropolitan
Park

DOWNTOWN

EAST AUSTIN

BOULDIN

SOUTH
CONGRESS

OAK HILL

SOUTH LAMAR

Sunset Valley

WESTGATE

EAST RIVERSIDE
- OLTORF

GARRISON PARK

SOUTHEAST
AUSTIN

Austin-Bergstrom
International
Airport

McKinney
Falls State Park

SOUTHPARK
MEADOWS

Bluff Springs

Pilot Knob

Moore's
Crossing

San Leanna

Colton

Challenges of Experiencing Homelessness

Inter-related health, social, and economic challenges often make it difficult for persons to end homelessness on their own



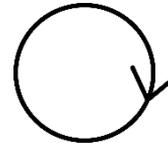
62%

Have experienced trauma or abuse in their life



44%

Report currently experiencing mental health issues



69%

Report having no planned activities that bring them happiness



61%

Access healthcare through an emergency room or do not access any healthcare



36%

Report having legal stuff going on that may result in jail or fines



29%

Report having experienced domestic violence in their lifetime



60%

Report they do not have any income

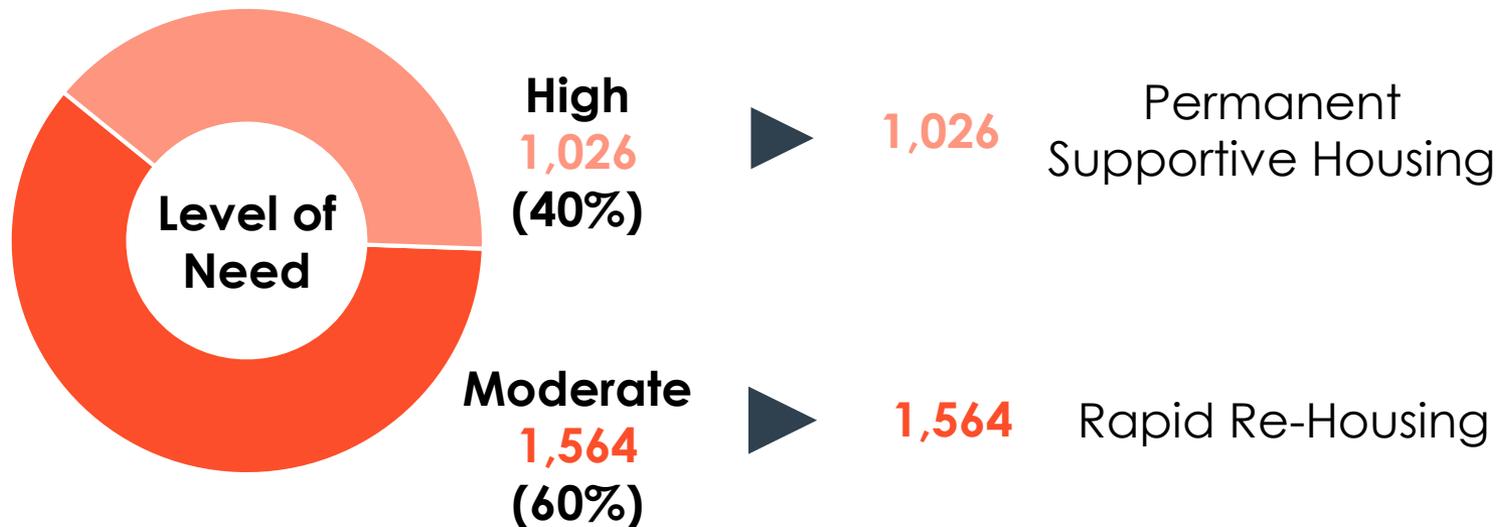


17%

Report consuming drugs and/or alcohol almost every or every day for the past month

2,590 Households Experiencing Homelessness

Recommended Interventions



2,590 Households Experiencing Homelessness

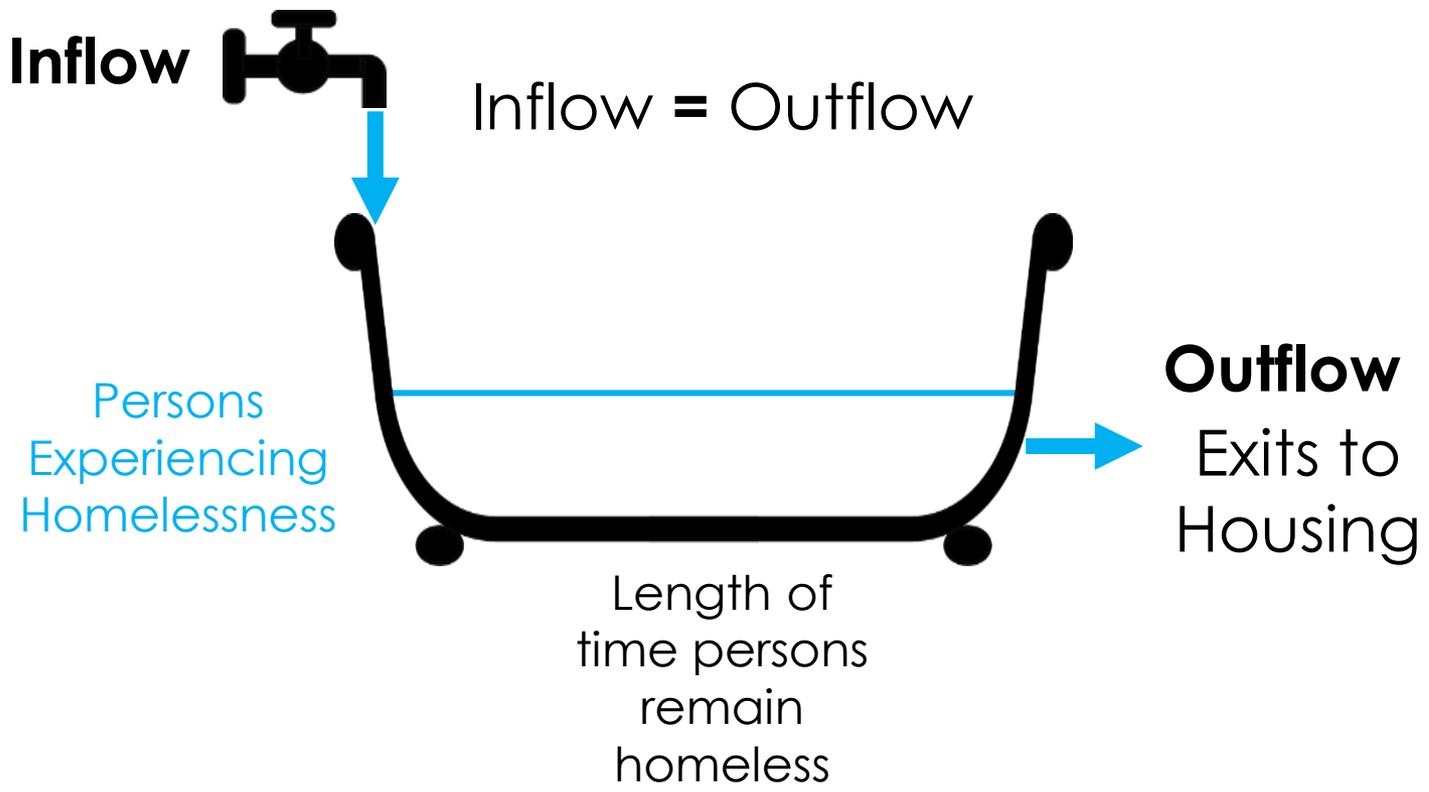
Household Size & Corresponding Housing Units Needed

	Size	# of Households		Units Size	# of Units
82%	1 person	2,136	→	Studios/ 1 bedroom	2,136
5%	2-3 persons	326	→	1-2 bedrooms	326
13%	4+ persons	128	→	3+ bedrooms	128

Our Current Response System as a Bathtub



Our Desired Response System as a Bathtub



System Components to End Homelessness





Outreach and Shelter

Proposed Actions

- ❑ Increase mobile outreach to cover all city/county
- ❑ Smarter outreach
(e.g. better coordination, protocol standardization, shared data)
- ❑ New but small low-barrier shelters with 24 hour services throughout city/county
- ❑ Transform outreach & shelter services to serve as platforms for housing access
- ❑ More diversion/family reunification services



Housing + Support Services

Proposed Actions

- ❑ Scale up Rapid Re-housing & Permanent Supportive Housing to meet known need
- ❑ Create more low-barrier, low-cost housing opportunities within the current rental market
- ❑ Increase future availability of affordable, low-barrier housing units (e.g. *Tax Incentives, G.O. Bonds*)
- ❑ Strengthen connections to mainstream benefits, healthcare, substance use treatment, and other support services



Addressing Disparities

Proposed Actions

- ❑ Gain understanding and address root causes that place subgroups at higher risks of homelessness
- ❑ Gain understanding and address subgroup barriers to exiting homelessness
- ❑ Leverage the abilities of people that have experienced homelessness
- ❑ Provide more access to housing in geographically dispersed and high opportunity areas



Effective System Response

Proposed Actions

- ❑ Increase coordination and outcomes among all agencies working to end homelessness
- ❑ Expand use of the HMIS system and the system wide performance measures to inform improvement and funding
- ❑ Increase access to staff training, development and technology
- ❑ Tackle alignment and effectiveness of prevention programs



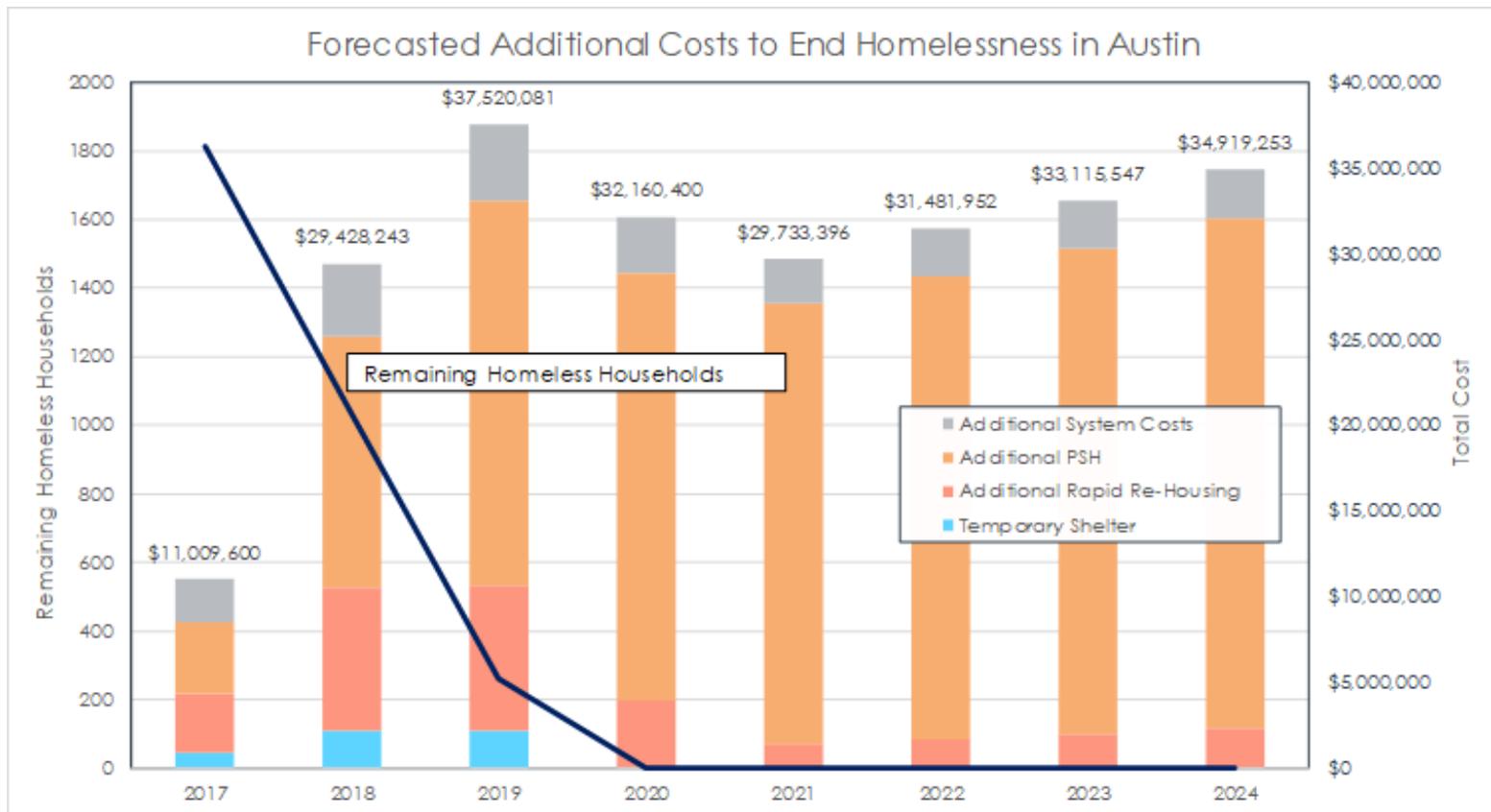
Community Commitment

- Government
- Nonprofits
- Business
- Faith Community
- Other Institutions
- Community Members
- Foundations

Estimated Funding Gap

Current system investment: **\$30,155,741** per year

Estimated additional need: **\$30,000,000** per year





Suggested Actions for the City of Austin

1. Adopt Action Plan to End Homelessness
2. Invite Travis County and private sector to strategize on plan implementation
3. Set local goals to end chronic, youth and family homelessness and invest accordingly
4. Identify dedicated funding streams to implement the plan (e.g. *Pay for Success*, *MMDs*, *TIFs*, *TPIDs*)
5. Support better connection between outreach (e.g. HOST) emergency shelters and Permanent Supportive Housing
6. Rescope ARCH to model shelter transformation



Suggested Actions for the City of Austin

6. Align and actively manage all City of Austin homelessness contracts - funded with local, state and federal funds - to focus on achieving strong system wide performance
7. Expand housing strategies that incentivize property owners to offer low-barrier affordable rental units
8. Facilitate connection between City-funded programs related to employment, direct financial assistance and education (e.g. WERC) with ECHO partners
9. Finish the work on existing resolutions related to employment, city owned land for housing and shelter and community engagement – all in relation to the Action Plan

For questions contact Ann Howard @

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