

# AGENDA



## Recommendation for Council Action

**AUSTIN CITY COUNCIL**  
**Regular Meeting: April 26, 2018**

Item Number: **009**

### Emergency Medical Services

Approve third reading of an ordinance renewing a non-emergency medical transfer franchise to American Medical Response of Texas, Inc. under City Code Chapter 10-2. (THE PUBLIC HEARING FOR THIS ITEM WAS HELD AND CLOSED ON March 22, 2018).

<b>Lead Department</b>	Emergency Medical Services
<b>Fiscal Note</b>	This item has no fiscal impact.
<b>Prior Council Action</b>	December 19, 1996 approved transfer of franchise from Gold Cross to AMR; June 11, 1998 renewed AMR's franchise for a five-year term; April 24, 2003 renewed AMR's franchise for a five-year term; April 24, 2008 renewed AMR's franchise for a five year term; June 24, 2013 renewed AMR's franchise for a five year team; March 1, 2018 Set a public hearing and 1st reading; March 22, 2018 Conducted a public hearing and 1st reading; April 12, 2018 conducted a second reading.
<b>For More Information</b>	Kerri Lang, Assistant Director 512-972-7211, Ernesto Rodriguez, Chief 512-972-7203
<b>Council Committee, Boards and Commission Action</b>	The Austin-Travis County EMS Advisory Board reviewed this agenda item on February 7, 2018 and a five year franchise extension was approved on a motion of 8-0.

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**Additional Backup Information:**

The purpose of this RCA is to request that Council approve on third reading an ordinance granting the renewal of a franchise to American Medical Response of Texas, Inc. for non-emergency transfer services.

American Medical Response of Texas, Inc. has held a non-emergency transfer franchise with the City of Austin since 1996. The franchise will expire on June 24, 2018. American Medical Response is requesting a renewal of the franchise for a five year term.

In order for a private ambulance company to provide non-emergency medical transfer service with the limits of the City of Austin, the provider must hold a franchise from the City. Non-emergency transfers typically occur between skilled nursing facilities and hospitals and are usually prescheduled by medical personnel. Currently, two companies hold non-emergency transfer franchises in Austin. American Medical Response of Texas, Inc. (AMR) and Acadian Ambulance Services, Inc. (Acadian).

Staff analysis of AMR's franchise renewal application has been complete with satisfactory findings. The analysis included a review of the applicant's operations, and performance ratings as a current franchise provider in Austin. The Austin-Travis County Emergency Medical Services Advisory Board unanimously recommended the approval of the franchise renewal for five years; their recommendation is attached, along with a memorandum outlining staff findings.