

## Staff Direction

**Direction to staff with regards to dockless bikes and scooter administrative rules and related processes:**

- Establish penalties and fines for noncompliance.
- Establish clear mechanisms to insure the dockless vehicles themselves and their associated batteries do not proliferate in our landfills nor in our creeks and rivers. These mechanisms should insure that the costs of environmentally sound disposal are borne by the companies and not the taxpayers and support our zero waste goals.
- Create an easy public complaint process and procedures for follow up of any complaints.
- Update as needed any related public safety ordinances to clarify liability in the case of accidents or other incidents related to operation of these dockless vehicles.
- Update, clarify, or create ordinances or procedures that may be necessary to ensure access for Austinites with disabilities.
- Address outstanding issues of liability of such vehicles left on private property.
- Provide for the possibility to increase fee rates should the costs of service related to the permits increase substantially even before the first 6 months are up.
- Provide for the possibility that permit holders' apps have to provide specific alerts to riders in real time, for instance on rules and regulations such as motorized vehicles are not allowed on the Hike and Bike trail.