1	
1 2	ORDINANCE NO.
3 4 5 6	AN ORDINANCE CREATING CITY CODE CHAPTER 13-7 TO ENACT REGULATIONS FOR VEHICLE IMMOBILIZATION SERVICES; AUTHORIZING RELATED FEES; AND CREATING OFFENSES.
7	BE IT ORDAINED BY THE CITY COUNCIL OF THE CITY OF AUSTIN:
8 9 10 11 12 13	<b>PART 1.</b> The Council finds that it is the policy of the city to provide for the protection of the public interest as it relates to the unauthorized parking of vehicles on parking lots and to the immobilization of those vehicles by applying a boot to a vehicle without the consent of the vehicle owner or operator. To this end, this chapter provides for the regulation of vehicle immobilization service, to be administered in a manner that protects the public health and safety and promotes the public convenience and necessity.
14 15	<b>PART 2.</b> A new Chapter 13-7 ( <i>Vehicle Immobilization Services</i> ) of the City Code is adopted to provide as follows:
16	Article 1. General Provisions
17	§ 13-7-1 DEFINITIONS.
18	In this chapter:
19 20 21 22	(1) BOOT means a lockable vehicle wheel clamp, a lockable device that covers a vehicle's windshield, or a similar device that is designed to be placed on a parked vehicle to prevent the operation of the vehicle until the device is unlocked and removed.
23	(2) DEPARTMENT means the department designated by the city manager.
24 25 26	(3) DIRECTOR means the department director designated by the city manager, and includes representatives, agents, and department employees designated by the director.
27 28 29	(4) IMMOBILIZE means to place a boot on a parked vehicle to prevent the operation of the vehicle until the boot is unlocked and removed. The term includes any installation, adjustment, or removal of a boot.
30 31 32	(5) LICENSEE means a person licensed under this chapter to engage in vehicle immobilization service. The term includes any owner or operator of the licensed business.

serving or adjacent to a business, church, school, home that charges a fee 39 40 for parking, apartment complex, property governed by a property owner's association, or government-owned property leased to a private 41 42 person for parking vehicles. 43 (7) PARKING LOT OWNER means a person, or the person's agent or lessee, who holds legal title, deed, or right of occupancy to a parking lot, 44 but does not include a vehicle immobilization service licensee or an 45 employee or representative of a vehicle immobilization service licensee. 46 47 (8) PERMITTEE means an individual who has been issued a vehicle 48 immobilization operator's permit under this chapter. 49 (9) POLICE CHIEF means the Chief of the Austin Police Department, and includes representatives, agents, and department employees designated 50 by the police chief. 51 52 UNAUTHORIZED VEHICLE means a vehicle that is parked, stored, or (10)located on a parking lot or in a restricted space on a parking lot without 53 54 having paid the parking fee required by the parking lot owner for parking on the parking lot or without permission from the parking lot owner to 55 56 use the restricted space on the parking lot. 57 (11) VEHICLE means a device in, on, or by which a person or property may 58 be transported on a public street. The term includes, but is not limited to, 59 an operable or inoperable automobile, truck, motorcycle, recreational 60 vehicle, or trailer, but does not include a device moved by human power 61 or used exclusively on a stationary rail or track. 62 (12)VEHICLE IMMOBILIZATION OPERATOR means any individual who 63 installs, affixes, places, adjusts, or removes a boot on or from a vehicle in a parking lot. 64 65 (13)VEHICLE IMMOBILIZATION OPERATOR'S PERMIT means a permit 66 issued under this chapter to an individual by the police chief authorizing 67 that individual to immobilize vehicles for a vehicle immobilization 68 service in the city. Page 2 of 16

PARKING LOT means public or private property (other than public right-of-way) that is used, wholly or in part, for restricted or paid motor

(a) a restricted space on a portion of an otherwise unrestricted parking

(b) a commercial parking lot, a parking garage, and a parking area

33

34

35

36

37

38

(6)

lot; and

vehicle parking, including:

69 70	(14) VEHICLE IMMOBILIZATION SERVICE means the business of immobilizing an unauthorized vehicle on a parking lot.
71 72 73	(15) VEHICLE IMMOBILIZATION SERVICE LICENSE means a license issued under this chapter to a person by the director authorizing that person to operate a vehicle immobilization service in the city.
74 75	(16) VEHICLE OWNER or OPERATOR means a person, or the designated agent of a person, who:
76	(a) holds legal title to a vehicle, including any lienholder of record; or
77	(b) has legal right of possession or legal control of a vehicle.
78	§ 13-7-2 ADMINISTRATION.
79 80	(A) The police chief has the authority to administer and enforce articles 1, 3, 4, and 5 of this chapter.
81 82 83	(B) The director has the authority to administer and enforce articles 1, 2, 4, and 5 of this chapter.
84 85 86 87	(C) The police chief and the director have the authority to adopt rules for the administration and enforcement of this chapter, under the procedure prescribed in Chapter 1-2 ( <i>Adoption of Rules</i> ). The rules must be reasonably designed to promote public health and safety and ensure that:
88 89 90	(1) vehicle immobilization services and vehicle immobilization operators are able to perform their responsibilities under this chapter and carry adequate liability insurance;
91 92 93	(2) the director and the police chief are able to determine the correct identity and qualifications of vehicle immobilization services and vehicle immobilization operators licensed or permitted under this chapter;
94 95 96	vehicle immobilization services promptly notify vehicle owners that it has placed a boot on a vehicle and promptly respond to requests from the vehicle owner or operator to remove a boot; and
97 98 99	(4) vehicle immobilization services and vehicle immobilization operators use vehicle immobilization equipment that is safe and in good working condition.
100	§ 13-7-3 COMPLIANCE REQUIRED.
101	(A) A person commits an offense if the person:

102	(1) performs an act prohibited by this chapter;
103	(2) fails to perform an act required by this chapter; or
104	(3) violates a rule adopted under this chapter.
105 106	(B) A violation of this chapter is a Class C misdemeanor punishable as provided in § 1-1-99 ( <i>Offenses</i> ; <i>General Penalty</i> ).
107 108	(C) Proof of a culpable mental state is not required for the prosecution of a violation of this chapter.
109 110	(D) An exception to an offense under this chapter may be used as an affirmative defense.
111	§ 13-7-4 ENTITIES EXCLUDED.
112	This chapter does not apply to the immobilization of a vehicle by:
113	(1) a governmental entity;
114 115	(2) a person exercising a statutory or contractual lien right with regard to the vehicle; or
116 117	(3) a commercial office building owner or manager who installs or removes a boot in the building's parking lot.
118	§ 13-7-5 FEE SCHEDULE.
119 120	The council shall establish the fees required or authorized under this chapter by separate ordinance.
121 122	§ 13-7-6 RECEIPT FOR PAYMENT OF IMMOBILIZATION FEE, AND OUTSTANDING PARKING FEES.
123 124 125	(A) In addition to the vehicle immobilization fee, a licensee or permittee may also collect any outstanding parking lot fee, not including any fine or penalty, from the vehicle owner or operator on behalf of the parking lot owner.
126 127	(B) A licensee or permittee, either personally or through an employee or agent, is prohibited from charging:
128 129	(1) more than the maximum fee allowed by this chapter for vehicle immobilization; or
130 131 132 133	(2) any fee in addition to the fees authorized in this chapter, including any fee to process a payment made by a vehicle owner or operator in the form of an electronic check, debit card, other electronic payment platform, or major credit card.

134 A licensee or permittee shall provide a vehicle owner or operator the option of paying the fee for vehicle immobilization by cash, electronic check, debit card, 135 other electronic payment platform, or major credit card. A licensee or permittee 136 may not collect a fee for any charge associated with the removal of a boot from a 137 138 person who offers to pay the charge with a form of payment that the licensee or 139 permittee is not equipped to accept. 140 Upon removal of a boot, a licensee or permittee shall provide to the vehicle 141 owner or operator: a receipt in exchange for payment of the vehicle immobilization fee and, 142 (1) if applicable, any outstanding parking fees; and 143 144 (2) notice of the right of the vehicle owner or operator to request a hearing 145 regarding whether probable cause existed to immobilize the vehicle, which notice shall comply with Section 2308.455, Texas Occupations 146 147 Code (Contents of Notice). 148 (E) The receipt required under Subsection (D)(1) must state: 149 the name of the licensee and permittee that removed the boot; (1) 150 (2) the date and time the boot was removed from the vehicle; 151 the name of the vehicle owner or operator; (3) 152 the amount paid by the vehicle owner or operator for the vehicle (4) immobilization fee and any outstanding parking fees; and 153 154 the right of the vehicle owner or operator to request a hearing under (5)155 Subchapter J, Chapter 2308, Texas Occupations Code (Rights of Owners 156 and Operators of Stored or Booted Vehicles), regarding whether probable 157 cause existed to immobilize the vehicle. 158 If a parking lot owner removes or causes the removal of a boot from a 159 vehicle that has been immobilized on a parking lot in order to have that vehicle 160 towed from the parking lot under Chapter 13-6 (Vehicle Towing Services), the licensee or permittee who removes the boot may not charge the vehicle owner or 161 162 operator the vehicle immobilization fee or any other fee, fine, or penalty for immobilization of the vehicle. The vehicle tow service that tows the vehicle from 163 164 the parking lot may charge the vehicle owner or operator the vehicle tow service fee authorized under Chapter 13-6 (Vehicle Towing Services). 165 166 A licensee shall maintain a copy of the receipt at its place of business for a 167 period of three years. A peace officer or parking enforcement officer has the right,

168 169	on request, to inspect and copy the records to determine compliance with the requirements of this section.
170	§ 13-7-7 COMPLIANCE WITH STATE LAW.
171 172	(A) Licensees and permittees shall comply with all applicable state laws related to the immobilization of vehicles with a boot or similar device.
173 174	(B) A licensee or permittee that violates a state law related to vehicle immobilization commits an offense under this chapter.
175	Article 2. VEHICLE IMMOBILIZATION SERVICE LICENSE.
176	§ 13-7-21 LICENSE REQUIRED; APPLICATION.
177 178	(A) A person, or the person's agent or employee, acting within the city, is prohibited from:
179 180	(1) engaging in vehicle immobilization service on any property other than a parking lot;
181 182	(2) engaging in vehicle immobilization service without a valid vehicle immobilization service license;
183 184	(3) causing a vehicle to be immobilized by a vehicle immobilization service that does not hold a valid vehicle immobilization service license; and
185 186 187	(4) employing or contracting with a vehicle immobilization service not licensed by the director under this chapter for the purpose of having a vehicle immobilized.
188 189	(B) To obtain a vehicle immobilization service license, a person must make written application to the director on a form provided for that purpose.
190 191	(C) To obtain a vehicle immobilization service license, a person must submit evidence to the director that the vehicle immobilization service is covered by:
192	(1) a general liability insurance policy on a broad form with:
193 194	(A) a combined single limit for bodily injury and property damage for each occurrence of at least \$500,000; and
195 196	(B) an aggregate limit for all occurrences for each policy year of at least \$500,000
197 198	(2) an automobile liability insurance policy covering the person and the person's employees for vehicles, owned, hired, or otherwise used in

199 the applicant's business, with a combined single for each occurrence of at least \$500,000. 200 201 (D) The application for a vehicle immobilization service license must be 202 completed and signed by any person who will own, control, or operate the 203 proposed vehicle immobilization service. 204 An application for a vehicle immobilization service license must include all (E) information required by rule adopted under this chapter. 205 206 (F) A vehicle immobilization service license applicant must attach to the 207 application a copy of the nationwide criminal history issued and certified by the Texas Department of Public Safety, or other relevant governmental entity as 208 209 determined by the department, for any person who will own, control, or operate the proposed vehicle immobilization service. The criminal history must be issued and 210 certified not earlier than the 30th day before the date the applicant submits an 211 application for a vehicle immobilization service license. 212 213 A vehicle immobilization service license applicant must submit the prescribed fee with the application. The fee is non-refundable. 214 215 § 13-7-22 LICENSE ISSUANCE; DISPLAY; TRANSFERABILITY. 216 The director shall, within 30 days after the date an application is received with a fee, issue a vehicle immobilization service license to an applicant who 217 218 complies with the provisions of this article and the applicable rules established by the police chief. 219 220 A license issued to a vehicle immobilization service authorizes the licensee 221 and any bona fide employee to engage in vehicle immobilization service. 222 (C) A vehicle immobilization service license issued pursuant to this article must be conspicuously displayed in the vehicle immobilization service establishment. 223 224 (D) A vehicle immobilization service license, or any accompanying permit, 225 badge, sticker, ticket, or emblem, is not assignable or transferable. § 13-7-23 LICENSE TERM AND RENEWAL 226 Unless revoked or suspended, a vehicle immobilization service license 227 expires two years after the date of issuance. 228 229 To renew the license, a vehicle immobilization service licensee must 230 complete a new application.

231

232	§ 13-7-24 DUPLICATE LICENSE.
233 234	(A) A vehicle immobilization licensee may obtain a duplicate vehicle immobilization service license to replace a lost or destroyed license.
235	(B) The licensee must pay the required fee.
236	§ 13-7-25 APPLICATION AFTER REVOCATION OR DENIAL.
237 238 239 240	If the director revokes a vehicle immobilization service license, or if the director denies a person's application for a vehicle immobilization service license, that person may not reapply for a license for six months after the date of revocation or denial.
241	Article 3. VEHICLE IMMOBILIZATION OPERATOR'S PERMIT
242 243	§ 13-7-31 PERMIT REQUIRED FOR VEHICLE IMMOBILIZATION OPERATORS.
<ul><li>244</li><li>245</li><li>246</li></ul>	(A) A person is prohibited from immobilizing a vehicle for a vehicle immobilization service in the city without a valid vehicle immobilization operator's permit.
247 248 249 250	(B) A licensee is prohibited from employing or otherwise allowing a person to immobilize a vehicle using a boot or other vehicle immobilization equipment owned, controlled, or operated by the licensee unless the person has a valid vehicle immobilization operator's permit.
251 252 253	(C) A vehicle immobilization operator permitted under this article must conspicuously wear or display the operator's permit while performing a vehicle immobilization.
254	§ 13-7-32 OPERATION WHILE FIRST APPLICATION PENDING.
<ul><li>255</li><li>256</li></ul>	(A) An applicant whose first application for a vehicle immobilization operator's permit under this article is pending may:
257 258	(1) perform vehicle immobilizations in the city if the applicant has a valid vehicle immobilization operator's permit issued by another city; or
259 260	(2) accompany and assist a vehicle immobilization operator permitted under this chapter.
261 262 263	(B) A person commits an offense if the person performs vehicle immobilizations or provides assistance under this section after the police chief denies the person's application.

## TRANSFERABILITY. 265 266 An applicant for a vehicle immobilization operator's permit must file an application with the police chief on a form prescribed by the police chief and 267 signed by the applicant and the vehicle immobilization service licensee sponsoring 268 the applicant. 269 270 An application must include all information required by rule adopted under (B) 271 this chapter. 272 An applicant for a vehicle immobilization operator's permit must attach to the application a copy of the applicant's nationwide criminal history issued and 273 274 certified by the Texas Department of Public Safety, or other relevant governmental 275 entity as determined by the police chief. The criminal history must be issued and certified not earlier than the 30th day before the date the applicant submits an 276 277 application for a vehicle immobilization operator's permit. 278 An applicant must submit the prescribed fee with the application. The fee is 279 non-refundable. The police chief shall, within 30 days after the date of application, issue a 280 (E) 281 vehicle immobilization operator's permit to an applicant who complies with the 282 provisions of this article and the applicable rules established by the police chief. 283 A vehicle immobilization operator's permit, or any accompanying permit, badge, sticker, ticket, or emblem, is not assignable or transferable. 284 § 13-7-34 PERMIT TERM AND RENEWAL. 285 286 Unless revoked or suspended, a vehicle immobilization operator's permit expires two years after the date of issuance. 287 288 To renew a permit, a permittee must complete a new application and pay the 289 prescribed non-refundable fee. § 13-7-35 DUPLICATE PERMIT. 290 291 A permittee may obtain a duplicate vehicle immobilization operator's permit (A) to replace a lost or destroyed permit. 292 293 (B) The permittee must pay the required fee. 294 § 13-7-36 CHANGE IN APPLICATION INFORMATION; EMPLOYMENT

§ 13-7-33 APPLICATION FOR PERMIT; FEES; PERMIT ISSUANCE;

264

295

296

STATUS.

A permittee shall notify the police chief not later than the 30th day after:

297	(1) a material change in the permittee's application information; or
298 299	(2) the permittee's employment by a particular vehicle immobilization service ends.
300	§ 13-7-37 APPLICATION AFTER REVOCATION OR DENIAL.
301 302 303 304	If the police chief revokes a person's vehicle immobilization operator's permit, or if the police chief denies a person's application for a vehicle immobilization operator's permit, that person may not reapply for a permit for six months after the date of revocation or denial.
305	Article 4 VEHICLE IMMOBILIZATION REGULATIONS
306	§ 13-7-41 REQUIREMENTS FOR IMMOBILIZATION.
307 308	(A) A person is prohibited from immobilizing, or causing to be immobilized, a vehicle on a parking lot, unless:
309	(1) at the time the vehicle is immobilized:
310 311	(a) the parking lot owner signs written authorization for immobilization of the vehicle by the licensee, or
312 313 314 315	(b) a current written agreement exists between the parking lot owner and the licensee authorizing immobilization of unauthorized vehicles on the parking lot and a photograph is taken reasonably showing that the immobilized vehicle was unauthorized on the parking lot; and
316 317	(2) at the time the vehicle is to be immobilized and for at least 24 hours prior to immobilization:
318 319 320	(a) the parking lot has posted the signs required by Subchapter G, Chapter 2308, Texas Occupations Code (Signs Prohibiting Unauthorized Vehicles and Designating Restricted Areas); and
321 322	<ul> <li>(b) all numbered parking spaces in the parking lot are correctly numbered and easily readable both day and night.</li> </ul>
323 324	<ul><li>(B) The written authorization for immobilization required by Subsection</li><li>(A)(1)(a) must contain:</li></ul>
325 326 327	(1) a description of the vehicle to be immobilized including the make, model color, state license plate number, and vehicle identification number of the vehicle;
328	(2) the date and time of the vehicle's immobilization:

329	(3) the location at which the vehicle is immobilized;
330	(4) the reasons for immobilizing the vehicle; and
331	(5) the signature of the parking lot's owner or agent.
332	(C) The written agreement required by subsection (A)(1)(b) must:
333 334 335 336 337	(1) contain a clear election, signed by the parking lot owner or the parking lot owner's duly authorized agent, as to whether the licensee is authorized to immobilize unauthorized vehicles on the parking lot 24 hours a day, seven days a week, or only during the normal business hours of the parking lot owner; and
338 339	(2) be renewed at least every two years or whenever there is a change in ownership of the parking lot.
340 341 342 343 344	(D) Except for signs required by Subchapter G, Chapter 2308, Texas Occupations Code ( <i>Signs Prohibiting Unauthorized Vehicles and Designating Restricted Areas</i> ), a licensee in connection with immobilizing a vehicle in a parking lot may not directly or indirectly give anything of value to a parking lot owner.
345 346 347	(E) A licensee may not for compensation immobilize vehicles in a parking lot in which the parking lot owner has a direct or indirect monetary interest in the licensee.
348 349	§13-7-42 REQUIREMENTS FOR INSTALLATION AND REMOVAL OF A BOOT.
350 351	(A) A licensee or permittee, either personally or through an employee or agent, is required to:
352 353	(1) install at least one boot on a tire located on the driver's side of the vehicle when immobilizing a vehicle;
354 355 356 357	(2) remove the boot, in exchange for the vehicle immobilization fee, not later than one hour after the time the owner or operator of the vehicle contacts the licensee responsible for installation of the boot to request removal of the boot;
358 359 360	(3) waive the amount of the fee for removal of a boot, excluding any associated parking fees, if the licensee fails to have the boot removed within the time prescribed by subsection (A)(2);

361 362 363	(4) remove a boot without charge to the vehicle owner or operator, or to the parking lot owner, if the removal is requested before the boot is completely installed;
364 365	(5) remove a boot upon the order of a peace officer or parking enforcement officer; and
366 367	(6) wear high-visibility retro-reflective safety apparel when installing or removing a boot.
368 369 370	(B) A licensee responsible for the installation of more than one boot on a vehicle may not charge a total amount for the removal of the boots that is greater than the amount of the fee for the removal of a single boot.
371 372	§13-7-43 PROHIBITIONS AGAINST IMMOBILIZING AND TOWING THE SAME VEHICLE
373 374 375	(A) A vehicle may not be immobilized and towed from a parking facility before the expiration of 16 hours after the initial installation of the boot.
376 377 378 379	(B) After the initial 16 hour prohibition against immobilizing and towing in subsection (A), immobilized vehicles may not be towed unless the vehicle immobilization licensee or permittee placed a conspicuous notice on the vehicle informing the vehicle owner or operator that:
380 381 382 383	(1) unless the boot is removed, in exchange for the vehicle immobilization fee, within 16 hours, the vehicle may be towed; and
384 385 386	(2) vehicle tow service and storage fees that exceed the vehicle immobilization fee may be incurred.
387 388 389	(C) This section is applicable to vehicles that remain immobilized and have not been removed from the parking lot for a continuous 16 hour period.
390 391 392	(D) This section is not applicable to an immobilized vehicle if the owner or operator poses an imminent threat to the booting permittee, or causes, attempts to cause, or threatens to cause damage to the boot.
393	§13-7-44 NOTIFICATION OF VEHICLE OWNER.
394 395 396	(A) A licensee or permittee shall provide the owner of any vehicle immobilized on a parking lot by the licensee with written notice containing the following information:

397 398	(1) The company name, address, telephone number, and vehicle immobilization service license number of the licensee;
399 400	(2) A statement that the vehicle has been immobilized and damage may occur if the vehicle is moved;
401	(3) The date and time the vehicle was immobilized;
402 403 404 405	(4) An explanation of how to request removal of the boot from the vehicle, including a telephone number, answered 24 hours a day, at which a vehicle owner or operator may obtain information to have the boot removed from the vehicle;
406	(5) The amount of the immobilization fee and any outstanding parking fees;
407 408 409	(6) A statement approved by the police chief explaining how and to whom a complaint concerning the vehicle's immobilization or a violation of this chapter can be made; and
410 411 412 413	(7) A statement that the vehicle owner or operator has a right to request a hearing under Subchapter J, Chapter 2308, Texas Occupations Code ( <i>Rights of Owners and Operators of Stored or Booted Vehicles</i> ), regarding whether probable cause existed to immobilize the vehicle.
414 415	(B) The notice must be conspicuous, and adhered to the front windshield or driver's side window of the vehicle at the time of immobilization.
416 417 418	(C) The licensee shall include with the notice required under this section, a notice that complies with the content requirements of Section 2308.455, Texas Occupations Code ( <i>Contents of Notice</i> ).
419	Article 5. VEHICLE IMMOBILIZATION EQUIPMENT.
420	§13-7-51 VEHICLE IMMOBILIZATION EQUIPMENT.
421	(A) Each boot used by a vehicle immobilization service must:
422	(1) not be modified from the manufacturer's design; and
423	(2) be maintained in a safe and good working condition.
424 425 426	(B) The police chief, a peace officer, or the director, may, at any time, inspect a boot or other equipment used by a licensee for vehicle immobilization service to determine whether the equipment complies with this section.
427 428	(C) A licensee or permittee, either personally or through an employee or agent, shall not immobilize a vehicle with a boot that has not been reported to the city as

prescribed in rules adopted by the police chief and the director.

429

430	Article 6. ENFORCEMENT
431	§ 13-7-61 DENIAL, SUSPENSION, AND REVOCATION OF LICENSE.
432 433 434 435	The director may deny a person's application for a vehicle immobilization service license and suspend or revoke a vehicle immobilization service license issued under this chapter, as prescribed in rules adopted by the police chief and the director.
436	§ 13-7-62 DENIAL, SUSPENSION, AND REVOCATION OF PERMIT.
437 438 439 440	The police chief may deny a person's application for a vehicle immobilization service permit and suspend or revoke a vehicle immobilization service permit issued under this chapter, as prescribed in rules adopted by the police chief and the director.
441	§ 13-7-63 NOTICE REQUIRED.
442 443 444	(A) Before taking adverse action under this article, the police chief or the director, as applicable, shall notify the applicant, licensee, or permittee, of the intended action.
445 446 447	(B) The police chief or the director shall send the notice by certified mail, return receipt requested to the mailing address listed on the person's application, permit, or license, as applicable.
448 449	(C) The notice is presumed to have been received on the 10th working day after mailing, unless an earlier date is shown on the return receipt.
450 451 452	(D) Except for actions that are authorized to take effect without advance notice, a denial, suspension, revocation, or removal is effective on the 20th day after the notice is mailed.
453 454 455	(E) If the police chief or the director takes action without advance notice, the police chief or the director shall send a notice to the person or company affected by the action that includes the factual basis for the action.
456	§ 13-7-64 HEARING.
457	(A) The person to whom the notice is sent may request a hearing.
458 459 460 461 462 463	(B) The request must be in writing and received by the police chief or the director, as applicable, not later than the 15th day after the notice was sent. If the person fails to submit to the police chief or director a request for hearing not later than the 15th day after the notice is sent, the suspension, revocation or denial of the license or certificate, or the removal from the list or program, becomes final on expiration of the time specified in the notice.

464 465 466 467	(C) The police chief or director, as applicable, shall hold an informal hearing not later than the 15th day after the request for a hearing is received. At the hearing the formal rules of evidence do not apply. The police chief or director shall decide the appeal on the basis of the preponderance of the evidence presented.
468 469 470	(D) The police chief or director, as applicable, shall make a determination on the appeal not later than the 10th day after the hearing. The police chief or director may affirm, reverse, or modify the previous determination.
471	§ 13-7-65 APPEAL.
472 473 474	(A) A person may appeal the police chief's or director's decision in writing to the city manager not later than the 10th day after the effective date of the decision. The person must include a statement of the grounds for the appeal.
475	(B) The notice of appeal does not stay the police chief's or director's decision.
476 477 478 479	(C) The city manager shall schedule a public hearing not later than the 15th day after receipt of the notice of appeal. The city manager shall give notice of the time and place set for the hearing to the police chief or director, as applicable, and the appellant not less than five days before the hearing.
480	§ 13-7-66 APPEAL PROCEDURE.
481 482 483 484	(A) At an appeal hearing under Section 13-7-65 ( <i>Appeal</i> ), the police chief or director, as applicable, and the appellant may present evidence, testimony, and argument.
485 486	(B) The city manager may designate a hearing officer to conduct an appeal hearing under Section 13-7-65 ( <i>Appeal</i> ).
487	(C) The decision of the city manager or designated hearing officer is final.
488 489	<b>PART 3.</b> Exhibit "A" of Ordinance No. 20170913-002 is amended to add new fees to read:
490	Transportation Department
491	Vehicle Immobilization Service Fees
492	Vehicle Immobilization Service License \$50.00
493	Replacement or Revised Vehicle Immobilization Service License \$11.00
494	

	n, 2018.
PASSED AND APPROVED	
	<b>§</b> §
, 2018	§ 
	Steve Adler
	Mayor
APPROVED: Anne L. Morgan	ATTEST: Jannette S. Goodall
City Attorney	City Clerk