Item 11

The Evolution of Austin Energy's Performance Reporting

Debbie Kimberly, Vice President

Customer Energy Solutions & Corporate Communications

Heather Bailey, Chief of Staff





August 2018 © 2018 Austin Energy



Evolution of the Annual Performance Report

- Began with a resolution in 2001 with 10 reportable metrics
- Report now has multiple tables and data fields across several Austin Energy departments
- Available now in PDF format online
- Want to move to accessibility via a data portal greater accessibility and ability to download, visualize and analyze data
 - How to Use the City of Austin Open Data Portal home





Why the Reporting Evolution?

• Austin Energy website users

- "I want to be able to download the data"
- "I was looking for data that could be understood"

Technology

• Research shows dashboards can save time and lead to better data-driven decisions





How the Evolution Will Work

AustinEnergy.com

- Historical annual reports will be available on the AE website or by contacting Corporate Communications
- <u>https://austinenergy.com/ae/about/reports</u> <u>-and-data-library/corporate-reports</u>

• Data.austintexas.gov

- Interactive dashboard report available on the City's data portal with a link on Austin Energy's website
- <u>https://data.austintexas.gov/stories/s/</u> <u>82cz-8hvk</u>





Next Steps

- Completed FY16 report in PDF with links to data portal. https://austinenergy.com/ae/about/reports-and-datalibrary/corporate-reports.
- Complete data portal population of FY17 data
- •Create links on austinenergy.com for dashboard report for FY17 and future year reporting
- Continue other reports currently produced monthly, quarterly and annually





Customer Driven. Community Focused.SM



Confidential & Proprietary ©2018 Austin Energy. All rights reserved. Austin Energy and the Austin Energy logo and combinations thereof are trademarks of Austin Energy, the electric department of the City of Austin, Texas. Other names are for informational purposes only and may be trademarks of their respective owners.