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RESOLUTION NO. _____

WHEREAS, active duty service members whose residences are unoccupied for the duration of their deployment are inconvenienced with service installation and monthly costs for services that are not utilized; and

WHEREAS, the Service members Civil Relief Act (SCRA), is a federal law designed in 1918 meant to support full-time military personnel by providing financial relief to members during extended periods of military service; and

WHEREAS, the SCRA covers issues such as security deposits, rental agreements, evictions, and other housing and financial relief benefits, but does not apply to many charges issued by the city, such as waivers on monthly fees charged by Austin Resource Recovery (ARR); and

WHEREAS, Rule §4-1-12, of the ARR Administrative Rules, states that, “Regardless of occupancy, premises will be charged the cart fee if a cart is present. Premises that are not occupied may have their carts removed ... Once the carts have been removed, the cart fee will be removed from the billing account. The Base Charge and Clean Community Fee will continue to be billed while the electric or water utility services are active”; and

WHEREAS, Rule §4-1-13, of the ARR Administrative Rules, states that, “Customers that will be away from the premise for a period of at least (3) three months (90 days) may request to have their carts removed from the premise... Upon their return, the customer must call the Utility Contact Center... to request a cart drop-off. The Cart Exchange Fee will be charged to re-deliver the cart”; and

