

MNA Directions Survey Summary

Presentation to the Mueller Commission

August 14, 2018



Background

The MNA has conducted meetings aimed at identifying issues of importance to the membership.

MNA Directions meetings were conducted in Jan 2015 and Feb 2017.

In an attempt to broaden our reach, the MNA opted to conduct an MNA Directions online survey in 2018.

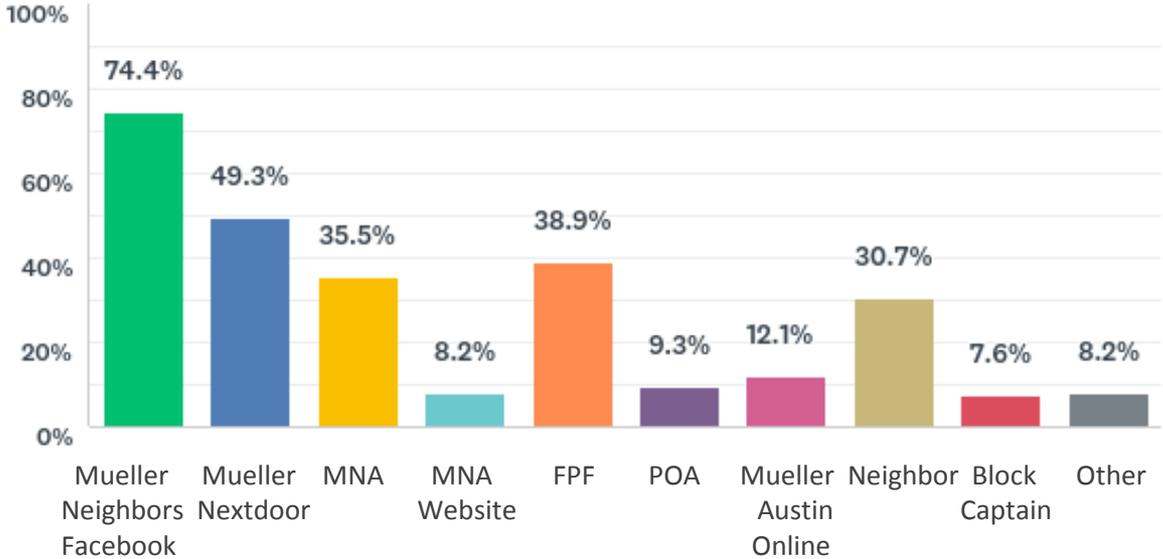
Descriptive Statistics

The online survey was posted to Mueller Neighbors Facebook, Mueller Nextdoor, and included in the MNA e-newsletter.

The survey was open for two weeks, from April 29 to May 13.

We heard from 356 respondents; approximately 5 respondents were from surrounding neighborhoods who also receive our MNA e-newsletter.

Q6 Where do you get information about what is happening in the neighborhood?



Respondents listed Mueller Neighbors Facebook Group as the place to go to keep informed.

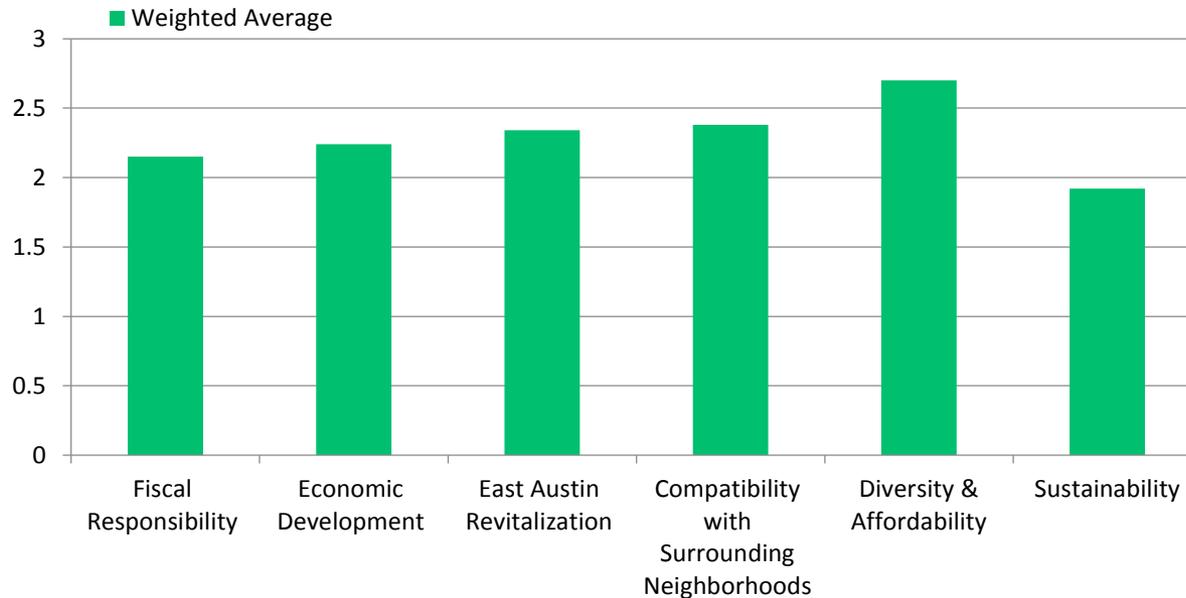
They also use Mueller Nextdoor and the Front Porch Flyer.

The MNA is relied upon for information by over a third of respondents.



How well is Mueller fulfilling its original development principles?

1=very well, 5=very poorly



Respondents feel Mueller is doing well in fulfilling its original development principles, especially relating to Sustainability.

Respondents indicated Mueller could do more to fulfill the principle of Diversity & Affordability. Comments mainly related to missing middle housing and outreach.



Priority One: Transportation, Safety, Connectivity

Encouraging Muellerites to ride the bus or use other alternate means of transportation is a high priority.

I have children and care greatly about safety – slow drivers and making sure kids riding bikes and skateboards and walking are safe.

Community building and interface with surrounding neighborhoods is important to me. Particularly on issues such as transit, bike and pedestrian infrastructure...

Priority One: Transportation, Safety, Connectivity

- Comments related to Priority One focused on 3 main issues:
 - Safety
 - For all – pedestrians, cyclists, motorists
 - Speed calming features to encourage multi-modal travel
 - Sight line obstruction – overhanging trees and parking
 - Maintenance – crosswalk repaint, overhanging trees
 - Concerning intersections
 - Transit Options
 - Rail
 - More options, connectivity
 - Parking
 - Enforcement
 - Additional

Priority One: Transportation, Safety, Connectivity

- Concerning Intersections, Roadways
 - Berkman Road
 - Zach Scott Street
 - Aldrich 3-way intersection at Town Center
 - Aldrich Roundabout
 - Antone Street
 - Simond

Priority Two: Diversity and Building Community

It is much more difficult to get to know people in the neighborhood than I thought it would be, especially if you don't have kids. I'm on one of the busy thoroughfare roads so it doesn't have the same community feel as the small streets/blocks.

Neighborhood amenities are great but we need to be sure that we are welcoming to everyone. How can we develop an attitude of openness and against things like Facebook shaming? How can we invite folks from surrounding neighborhoods to join us for sports leagues, etc.?

...I just wish maybe the affordable housing program actively sought and advertised to minority communities to build inclusion.

Integrating Mueller into the surrounding communities and making the people, both in and outside of Mueller feel welcomed. As a POC living in Mueller I do not feel that I am accepted (or for that matter perceived to be) as part of the community.

Priority Two: Diversity and Building Community

- Comments related to Priority Two focused on 4 main issues:
 - Increasing, promoting, and sustaining the affordable housing program
 - Building a physical structure (or set of structures) for community gathering.
 - Boosting diversity and inclusivity in MNA, POA, PIAC leadership/membership, events, and shared spaces
 - Creating programs focused on diversity and inclusivity that promote Mueller development values
 - Education Program
 - Diversity Council
 - Shared amenities program

Priority Three: Amenities

Parks - making sure the parks have enough maintenance to keep them clean, as they are a huge asset to Mueller.

I would like to see some spaces in or near the community developed for use by artists, musicians, etc. We have a multitude of talent here...

Pools - promoting a culture of shared spaces. I would like to consider giving youth from surrounding neighborhoods who use our sports facilities the option of a free pool pass just like residents so they feel truly welcome at Mueller, not second class.

Community Building

We need an affordable or free option for hosting indoor events and parties. We don't have a clubhouse like most planned neighborhoods and most of our residences are too small to host these events...

Priority Three: Amenities

- Comments related to Priority Three focused on 4 main issues:
 - Maintenance
 - Shared spaces (trees, equipment repair and replacement)
 - Individual residences (yards, overgrown trees)
 - Trash
 - More frequent clean up
 - More receptacles
 - Rules
 - Increased monitoring and enforcement
 - Dogs
 - Tree-trimming
 - No smoking
 - Dogs
 - Leash enforcement
 - Clean-up
 - Off-leash space

Priority Three: Amenities

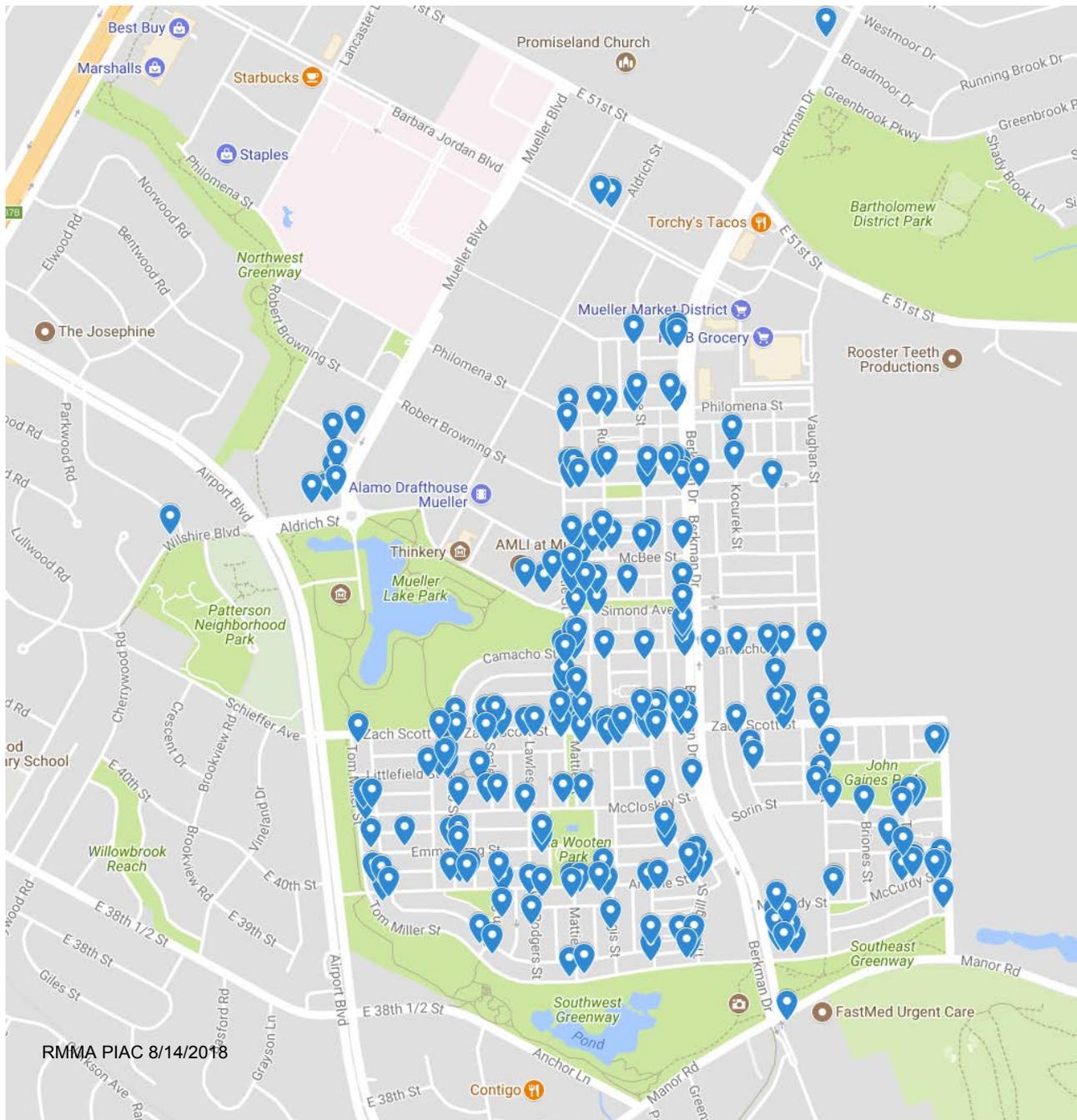
- More Parks and Green Spaces
 - Develop medians
 - Simond
 - Berkman
 - Tower Center development
 - Complete hike/bike trails
 - Off-leash parks
 - More shaded areas
- Access
 - Extend pool schedule
 - Renter access
 - Promote community building through programs providing increased access to surrounding neighbors

Q13. When did you first move to the Mueller Neighborhood?



Most respondents first moved to Mueller in 2008, followed by 2015 and 2016.



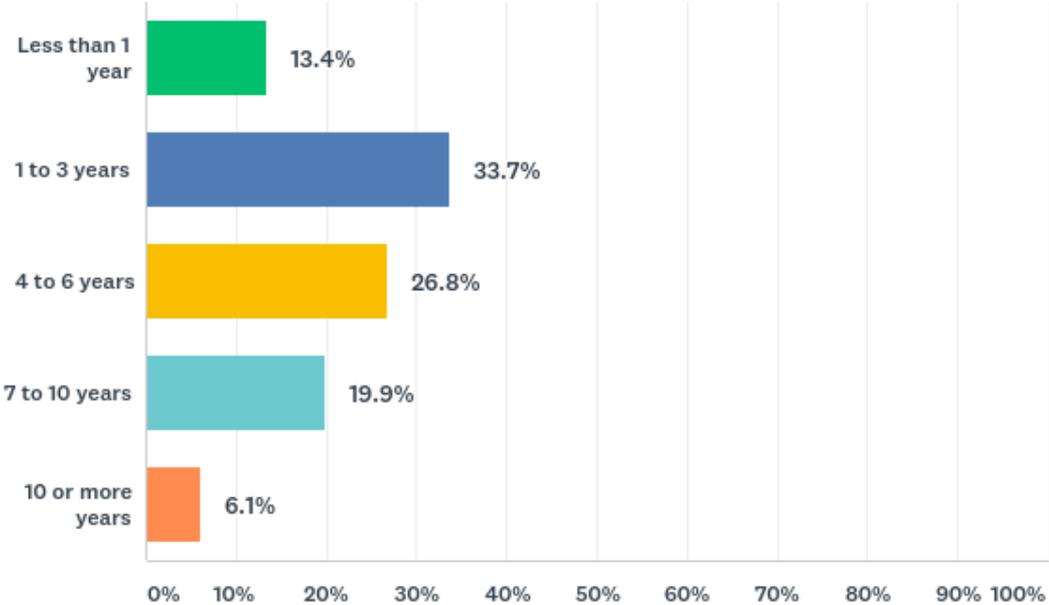


RMMA PIAC 8/14/2018

n=235



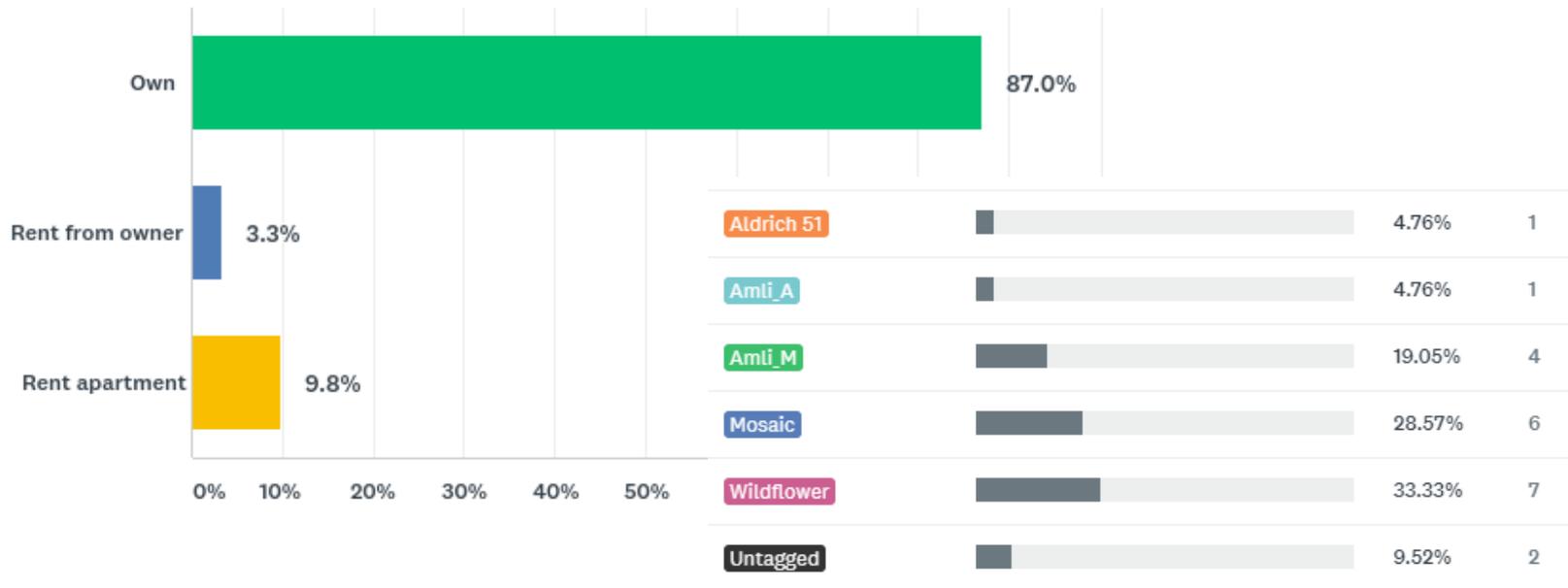
Q14 How long have you lived in your current Mueller residence?



Nearly half (47%) of respondents have lived in their current residence 3 years or less.



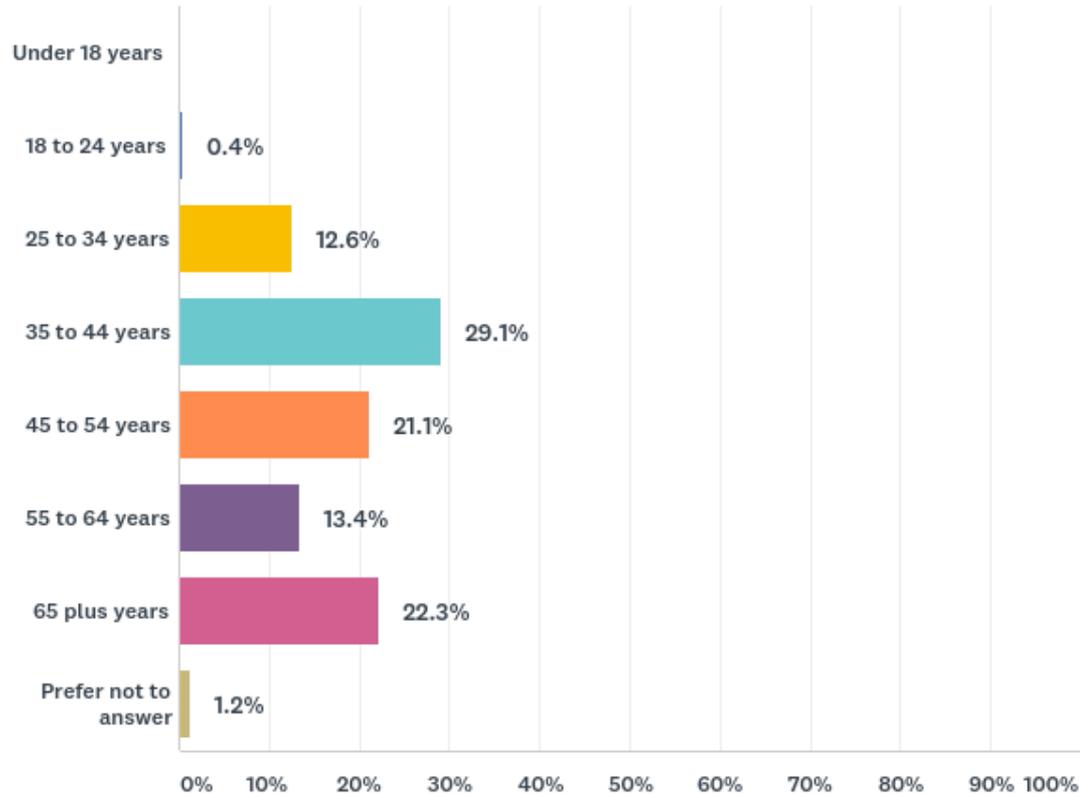
Q15 Which of the following best describes your home?



The large majority of respondents are home owners in Mueller.

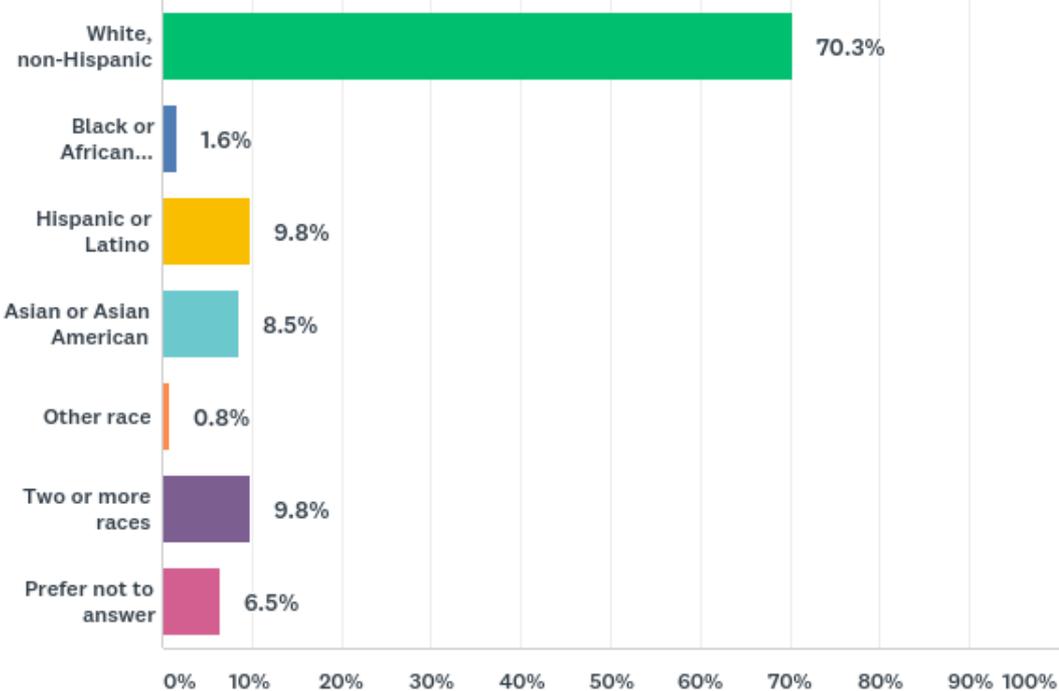
Of respondents renting apartments, the majority reside in Wildflower Terrace and the Mosaic.

Q16 Which of the following best describes your age?



Most respondents were 35 years and older.

Q17 Which of the following would you use to describe yourself and/or your family?



Most respondents described themselves as White NH, followed by Hispanic, Two or more races, and Asian or Asian American.



Next Steps

MNA Steering Committee will use survey responses to guide goals and objectives.

Goals will be presented at subsequent MNA general meetings.

Survey results will be archived for use by future steering committees.

Survey findings will be shared with other stakeholders and decision makers, including Mueller Commission, POA, Associa, and Catellus

Questions?

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