

FY19 Budget Amendment Form

Late Backup

Budget Amendment

First Response to Mental Health Incidents Planning Process

Strategic Outcomes

HEALTH & ENVIRONMENT

SAFETY

CLSK

Indicators

HE.B. Accessibility to quality health care services, both physical and mental*

S.A. Success of emergency response

Metrics

HE.A.1. Years of potential life lost before age 75 per 100,000 population

HE.A.2. Percentage of people who report 5 or more poor mental health days within the last 30 days

S.A.2. Percentage of residents who say they trust the City's public safety services

S.A.3. Percent of community members (public safety consumers) who say they feel the response to their emergency was delivered effectively

S.A.4. Number and percentage of our responders who have completed initial and continuing training related to serving vulnerable and diverse community members (examples: mental, behavioral health, de-escalation)

S.D..74. Percentage of people who agree they were treated fairly during our enforcement and judicial processes

S.D..75. Number and percentage of use of force incidents in proportion to the number of arrests made

S.D..79. Number and percentage of unique individuals incarcerated in local jail, state prison, or federal prison, or jailed awaiting trial

Strategies

HE4. Adjust our contracts with social service providers to include accountability for outcome-based results and determine the best approach to award multi-year contracts so that each funding category (e.g. mental

S1. Develop and act on recommendations to ensure that all community members are treated fairly and equitably in the enforcement of laws and the adult and juvenile justice systems, whether they are defendants or victims of crime.

S9. Improve positive outcomes in the justice system by understanding the perspectives of those who interact with the adult and juvenile justice systems (crime victims, defendants, etc.). Increase information-sharing across partner organizations, with an initial focus on increasing access to services and alternatives to adjudication (formal decision by a judge).

S11. Pursue evidence-based strategies to address root causes of harm, crime, and lack of public safety.

Amount and Source of Funding

Ongoing	One-Time	FTEs	Source of Funds
	\$100,000		GF

75K

Description of Need

To fund a planning process for improvements to Austin's first response system, informed by the Office of the City Auditor's report "APD Response to Mental Health-Related Incidents" and mental health response best practices. System improvements will ensure that in an incident involving an individual in mental health crisis,

Full Description on Reverse

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Description of Need

Purpose: To fund a planning process for improvements to Austin's first response system, informed by the Office of the City Auditor's report "APD Response to Mental Health-Related Incidents" and mental health response best practices. System improvements will ensure that in an incident involving an individual in mental health crisis, Austin's first responders will ensure that individual receives clinical care as quickly as possible, thereby ensuring the safety and security of the individual and the community.

Enhancement Direction: The City Manager shall commission a planning process, the scope of which should include, but not be limited to, the following:

- Bring together stakeholders, including community based organizations, to ensure the new first response strategies developed fulfill the stated purpose and goal of the planning process
- Identify enhancements/changes to existing programs and trainings and/or develop additional interventions with key stakeholders that addresses the identified goal
- Analyze data related to mental health calls including Use of Force, Use of lethal force, number of arrests of people with mental health issues, calls categorized as mental health calls coming into 911 and others to be determined to highlight potential solutions
- Review the Office of the City Auditor's report "APD Response to Mental Health-Related Incidents" for specific findings, including recommended next steps
- Analyze 911 calls and dispatch data to identify potential opportunities within 911 – opportunities for triage and dispatch changes
- Identify emerging best practices from other communities, including Houston, San Antonio and Dallas, around the system responding to individuals experiencing mental health crises from 911 or other call through triage, dispatch and response to identify strategies that address identified purpose
- Review data and information collected in existing reports related to emerging best practices in response to mental health calls from other communities and identify strategies that align with identified purpose
- Review local programs to identify what is currently in place and how to build on our community's strong foundation (community health paramedics, HOST, MCOT, EMCOT, Sobering Center, possibly others)
- Identify any policy or procedure changes across systems necessary or desirable to support goals

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CLERK

Budget Amendment

Services for Those Experiencing Homelessness

Strategic Outcomes

ECONOMIC OPPORTUNITY & AFFORDABILITY

Indicators

EOA.E. Homelessness*

Metrics

- EOA.E.1. Number of persons experiencing homelessness (point-in-time count and the annual count of sheltered homeless persons in the Homelessness Management Information System [HMIS])
- EOA.E.2. Number and percentage of persons who successfully exit from homelessness
- EOA.E.3. Number of persons who have not been served by the community's homeless system in the two years prior to entry into the homeless system
- EOA.E.4. Number and percentage of people receiving homelessness services through City of Austin contracts and Downtown Austin Community Court case management who move into housing
- EOA.E.6. Number of persons served by Homeless Outreach Street Team and estimated dollars of resulting avoided system costs related to those individuals
- EOA.E.8. Number of people who return to homelessness after moving into housing

Strategies

EOA8. Define and enact our response to homelessness focusing on efficient and effective use of our resources to address disparities, prevent homelessness, and support housing stability.

Amount and Source of Funding

Ongoing	One-Time	FTEs	Source of Funds
\$1.0M		TBD	General Fund

Description of Need

Increased funding and scope of programs is necessary to provide immediate intervention for those experiencing homelessness or who are housing insecure, as well as the services and infrastructure to provide means for a long-term solution. Council expects the funding to address the following areas of need :

- Rapid Rehousing
- Housing security protection, eviction prevention
- Revitalization and safety of ARCH and surrounding area
- Navigation outreach services, to include HOST Expansion, outside city central core providing entry to services and continuing support

Council further expects Staff to return with a plan, based on need and stakeholder input *as soon as possible* by 10/1/2018 with the expectation that approximately 40% of the total expenditure be for navigation outreach services outside the central city core.

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with consideration for