

A1

[illegible]

[illegible]

[illegible]

A3

Attachment A3: Needs Assessment - Addressing Top Five Needs and Gaps in Services



Austin HHS					
Gaps in Services					
Subrecipient:	Narrative of Gaps in Services	County where Gap exists	How will the Subrecipient address the Gaps in Services?	Name the Coordinating Partner	How will the Coordinating Partner address the Gaps in Services?
	Lack of affordable childcare which prevents parents from obtaining or maintaining employment	Travis	Child Inc. currently has two child care programs located in the City of Austin's Neighborhood Centers which are designed to assist low income families with child care. Workforce Solutions Child Care program provides child care assistance to low income families throughout Travis County. We have continued to build on our partnerships with both organizations to provide priority slots for Neighborhood Center clients.	Child, Inc.; Workforce Solutions	Workforce Solutions has an existing child care program through which eligible families are provided affordable child care and coordinates with the City of Austin. Child Inc. also has several locations providing affordable child care throughout the community and has a long standing relationship with the City of Austin's Neighborhood Centers.
	Lack of reliable transportation and assistance for auto repairs	Travis	Austin Public Health provides both daily and monthly bus passes to assist clients with getting to work. Austin Public Health works with churches in the community to assist clients with auto repair needs.	Transit Empowerment Fund, St. Vincent de Paul	St. Vincent de Paul offers financial assistance for a wide variety of needs

Attachment A3: Needs Assessment - Addressing Top Five Needs and Gaps in Services



Subrecipient:	Austin HHS	
Employment for persons with criminal backgrounds or other barriers	The City of Austin has worked with Workforce Solutions and the DARS to help people obtain employment, even though they may have barriers that make finding work difficult. Several of our social workers have completed an Offender Employment Specialist training to better assist our clients. Travis	Workforce Solutions works closely with our social workers to identify job openings for which our clients may qualify and apply. The City of Austin has an employment program for youth called Austin Youth Development which employs youth who may have a criminal background. The City's Day Labor program helps provide those with barriers to employment an opportunity to find work. Goodwill employs people with criminal backgrounds and DARS works with individuals who may have a disability which would otherwise make it difficult to find work.

[illegible]

Attachment A4: Needs Assessment - Addressing Top Five Needs and Gaps in Services

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NPIs	Data Entry Form		(Attachment A1-A5)	Estimated Number of Individuals to be served
SRV 1	Employment Services (SRV 1)			
SRV 1a-f	Skills Training and Opportunities for Experience			
SRV 1a	Vocational Training	A3	10	
SRV 1b	On-the-Job and other Work Experience			
SRV 1c	Youth Summer Work Placements			
SRV 1d	Apprenticeship/Internship			
SRV 1e	Self-Employment Skills Training			
SRV 1f	Job Readiness Training	A3	10	
SRV 1g-h	Career Counseling			
SRV 1g	Workshops			
SRV 1h	Coaching	A3	10	
SRV 1i-n	Job Search			
SRV 1i	Coaching	A3	25	
SRV 1j	Resume Development	A3	10	
SRV 1k	Interview Skills Training	A3	5	
SRV 1l	Job Referrals	A3	35	
SRV 1m	Job Placements			
SRV 1n	Pre-employment physicals, background checks, etc.			
SRV 1o-p	Post Employment Supports			
SRV 1o	Coaching	A3	10	
SRV 1p	Interactions with employers			
SRV 1q	Employment Supplies			
SRV 1q	Employment Supplies	A3	20	
SRV 2	Education and Cognitive Development Services (SRV 2)			
SRV 2a-j	Child/Young Adult Education Programs			
SRV 2a	Early Head Start			
SRV 2b	Head Start			
SRV 2c	Other Early-Childhood (0-5 yr. old) Education			
SRV 2d	K-12 Education			
SRV 2e	K-12 Support Services			
SRV 2f	Financial Literacy Education			
SRV 2g	Literacy/English Language Education			
SRV 2h	College-Readiness Preparation/Support			
SRV 2i	Other Post Secondary Preparation			
SRV 2j	Other Post Secondary Support			
SRV 2k	School Supplies			

NPIs		Data Entry Form		Attachment (Attachment A1-A5)	Estimated Number of Individuals to be served
SRV 2k		School Supplies			
SRV 2l-q		Extra-curricular Programs			
SRV 2l		Before and After School Activities			
SRV 2m		Summer Youth Recreational Activities			
SRV 2n		Summer Education Programs			
SRV 2o		Behavior Improvement Programs (attitude, self-esteem, Dress-for-Success, etc.)			
SRV 2p		Mentoring			
SRV 2q		Leadership Training			
SRV 2r-z		Adult Education Programs			
SRV 2r		Adult Literacy Classes			
SRV 2s		English Language Classes			
SRV 2t		Basic Education Classes	A5		10
SRV 2u		High School Equivalency Classes			
SRV 2v		Leadership Training			
SRV 2v		Parenting Supports (may be a part of the early childhood programs identified above)			
SRV 2x		Applied Technology Classes			
SRV 2y		Post-Secondary Education Preparation			
SRV 2z		Financial Literacy Education			
SRV 2aa		Post-Secondary Education Supports			
SRV 2aa		College applications, text books, computers, etc.			
SRV 2bb		Financial Aid Assistance			
SRV 2bb		Scholarships			
SRV 2cc		Home Visits			
SRV 2cc		Home Visits			
SRV 3		Income and Asset Building Services (SRV 3)			
SRV 3a-f		Training and Counseling Services			
SRV 3a		Financial Capability Skills Training			
SRV 3b		Financial Coaching/Counseling	A4		20
SRV 3c		Financial Management Programs (including budgeting, credit management, credit repair, credit counseling, etc.)			
SRV 3d		First-time Homebuyer Counseling			
SRV 3e		Foreclosure Prevention Counseling			
SRV 3f		Small Business Start-Up and Development Counseling Sessions/Classes			
SRV 3g-l		Benefit Coordination and Advocacy			
SRV 3g		Child Support Payments	A4		5

NPIs	Data Entry Form	Attachment (Attachment A1-A5)	Estimated Number of Individuals to be served
SRV 3h	Health Insurance	A2	10
SRV 3i	Social Security/SSI Payments		
SRV 3j	Veteran's Benefits		
SRV 3k	TANF Benefits		
SRV 3l	SNAP Benefits	A4	10
SRV 3m-r	Asset Building		
SRV 3m	Saving Accounts/IDAs and other asset building accounts		
SRV 3n	Other financial products (IRA accounts, MyRA, other retirement accounts, etc.)		
SRV 3o	VITA, EITC, or Other Tax Preparation programs	A4	500
SRV 3p	Loans And Grants		
SRV 3q	Micro-loans		
SRV 3r	Business incubator/business development loans		
SRV 4	Housing Services (SRV 4)		
SRV 4a-e	Housing Payment Assistance		
SRV 4a	Financial Capability Skill Training		
SRV 4b	Financial Coaching/Counseling	A1	20
SRV 4c	Rent Payments (includes Emergency Rent Payments)	A1	300
SRV 4d	Deposit Payments	A1	5
SRV 4e	Mortgage Payments (includes Emergency Mortgage Payments)		
SRV 4f-h	Eviction Prevention Services		
SRV 4f	Eviction Counseling	A1	50
SRV 4g	Landlord/Tenant Mediations	A1	5
SRV 4h	Landlord/Tenant Rights Education	A1	15
SRV 4i-l	Utility Payment Assistance		
SRV 4i	Utility Payments (LIHEAP-includes Emergency Utility Payments)	A1	35
SRV 4j	Utility Deposits	A1	5
SRV 4k	Utility Arrears Payments	A1	25
SRV 4l	Level Billing Assistance		
SRV 4m-p	Housing Placement/Rapid Re-housing		
SRV 4m	Temporary Housing Placement (includes Emergency Shelters)		
SRV 4n	Transitional Housing Placements		
SRV 4o	Permanent Housing Placements		
SRV 4p	Rental Counseling	A1	5
SRV 4q	Housing Maintenance & Improvements		
SRV 4q	Home Repairs (e.g. structural, appliance, heating systems. etc.) (Including Emergency Home Repairs)		

NPIs	Data Entry Form	Attachment (Attachment A1-A5)	Estimated Number of Individuals to be served
SRV 4r-t	Weatherization Services		
SRV 4r	Independent-living Home Improvements (e.g. ramps, tub and shower grab bars, handicap accessible modifications, etc.)		
SRV 4s	Healthy Homes Services (e.g. reduction or elimination of lead, radon, carbon dioxide and/or fire hazards or electrical issues, etc.)		
SRV 4t	Energy Efficiency Improvements (e.g. insulation, air sealing, furnace repair, etc.)		
SRV 5	Health and Social/Behavioral Development Services (SRV 5)		
SRV 5a-j	Health Services, Screening and Assessments		
SRV 5a	Immunizations	A2	100
SRV 5b	Physicals	A2	5
SRV 5c	Developmental Delay Screening		
SRV 5d	Vision Screening		
SRV 5e	Prescription Payments		
SRV 5f	Doctor Visit Payments		
SRV 5g	Maternal/Child Health	A2	5
SRV 5h	Nursing Care Sessions	A2	15
SRV 5i	In-Home Affordable Seniors/Disabled Care Sessions (Nursing, Chores, Personal Care Services)		
SRV 5j	Health Insurance Options Counseling	A2	15
SRV 5k-o	Reproductive Health Services		
SRV 5k	Coaching Sessions	A2	15
SRV 5l	Family Planning Classes		
SRV 5m	Contraceptives	A2	15
SRV 5n	STI/HIV Prevention Counseling Sessions	A2	15
SRV 5o	STI/HIV Screenings		
SRV 5p-q	Wellness Education		
SRV 5p	Wellness Classes (stress reduction, medication management, mindfulness, etc.)		
SRV 5q	Exercise/Fitness		
SRV 5r-x	Mental/Behavioral Health		
SRV 5r	Detoxification Sessions		
SRV 5s	Substance Abuse Screenings		
SRV 5t	Substance Abuse Counseling		
SRV 5u	Mental Health Assessments		
SRV 5v	Mental Health Counseling		
SRV 5w	Crisis Response/Call-In Responses		
SRV 5x	Domestic Violence Programs		

NPTs		Data Entry Form		Journey Notes (Attachment A1-A5)	Estimated Number of Individuals to be served
SRV 5y-aa	Support Groups				
SRV 5y	Substance Abuse Support Group Meetings				
SRV 5z	Domestic Violence Support Group Meetings				
SRV 5aa	Mental Health Support Group Meeting				
SRV 5bb-ee	Dental Services, Screenings and Exams				
SRV 5bb	Adult Dental Screening/Exams				
SRV 5cc	Adult Dental Services (including Emergency Dental Procedures)				
SRV 5dd	Child Dental Screenings/Exams				
SRV 5ee	Child Dental Services (including Emergency Dental Procedures)				
SRV 5ff-jj	Nutrition and Food/Meals				
SRV 5ff	Skills Classes (Gardening, Cooking, Nutrition)				
SRV 5gg	Community Gardening Activities				
SRV 5hh	Incentives (e.g. gift card for food preparation, rewards for participation, etc.)				
SRV 5ii	Prepared Meals				
SRV 5jj	Food Distribution (Food Bags/Boxes, Food Share Program, Bags of Groceries)	A2			20000
SRV 5kk-mm	Family Skills Development				
SRV 5kk	Family Mentoring Sessions	A2			50
SRV 5ll	Life Skills Coaching Sessions				
SRV 5mm	Parenting Classes				
SRV 5nn-oo	Emergency Hygiene Assistance				
SRV 5nn	Kits/boxes	A2			10
SRV 5oo	Hygiene Facility Utilizations (e.g. showers, toilets, sinks)				
SRV 6a-f	Civic Engagement and Community Involvement Services (SRV 6a-f)				
SRV 6a	Voter Education and Access				
SRV 6b	Leadership Training				
SRV 6c	Tri-partite Board Membership				
SRV 6d	Citizenship Classes				
SRV 6e	Getting Ahead Classes				
SRV 6f	Volunteer Training				
SRV 7	Services Supporting Multiple Domains (SRV 7a-b)				
SRV 7a	Case Management				
SRV 7a	Case Management	A1, A2, A3, A4, A5			85
SRV 7b	Eligibility Determinations				
SRV 7b	Eligibility Determinations	A1, A3, A4			1400

NPIs	Data Entry Form	Attachment (Attachment A1-A5)	Estimated Number of Individuals to be served
SRV 7c	Referrals		
SRV 7c	Referrals	A1, A2, A3, A4, A5	600
SRV 7d	Transportation Services (e.g. bus passes, bus transport, support for auto purchase or repair; including emergency services)		
SRV 7d	Transportation Services (e.g. bus passes, bus transport, support for auto purchase or repair; including emergency services)	A4	200
SRV 7e-f	Childcare		
SRV 7e	Child Care subsidies		
SRV 7f	Child Care payments		
SRV 7g	Eldercare		
SRV 7g	Day Centers		
SRV 7h-j	Identification Documents		
SRV 7h	Birth Certificate		
SRV 7i	Social Security Card		
SRV 7j	Driver's License		
SRV 7k	Re-Entry Services		
SRV 7k	Criminal Record Expungements		
SRV 7l	Immigration Support Services (relocation, food, clothing)		
SRV 7l	Immigration Support Services (relocation, food, clothing)		
SRV 7m	Legal Assistance (includes emergency legal assistance)		
SRV 7m	Legal Assistance		
SRV 7n	Emergency Clothing Assistance		
SRV 7n	Emergency Clothing Assistance	A4	150
SRV 7o	Mediation/Customer Advocacy Interventions (debt forgiveness, negotiations or issues with landlords, coordinating with other services or government)		
SRV 7o	Mediation/Customer Advocacy Interventions		

Attachment E.4: Performance Statement and Targets
Module 4: Individual and Family Services

Subrecipient:		Austin HHS			
		Counts of Change for Indicators		Identify Need (Attachment A1-A3)	
NPIs		Employment Indicators (FNPI 1)			
FNPI 1					
FNPI 1a		The number of unemployed youth who obtained employment to gain skills or income.			
FNPI 1b		The number of unemployed adults who obtained employment (up to a living wage).		A3	65
FNPI 1c		The number of unemployed adults who obtained and maintained employment for at least 90 days (up to a living wage).		A3	38
FNPI 1d		The number of unemployed adults who obtained and maintained employment for at least 180 days (up to a living wage).			
FNPI 1e		The number of unemployed adults who obtained employment (with a living wage or higher).		A3	24
FNPI 1f		The number of unemployed adults who obtained and maintained employment for at least 90 days (with a living wage or higher).		A3	12
FNPI 1g		The number of unemployed adults who obtained and maintained employment for at least 180 days (with a living wage or higher).			
FNPI 1h		The number of employed participants in a career-advancement related program who entered or transitioned into a position that provided increased income and/or benefits.			
FNPI 1h.1		Of the above, the number of employed participants who increased income from employment through wage or salary amount increase.		A3	97
FNPI 1h.2		Of the above, the number of employed participants who increased income from employment through hours worked increase.		A3	76
FNPI 1h.3		Of the above, the number of employed participants who increased benefits related to employment.		A3	
FNPI 1		Other Employment Outcome Indicator (FNPI 1)			
FNPI 1z.1		The number of unduplicated persons who achieved a household income above 125% transitioning to self-sufficiency (Must be State assigned TOP goal or higher)		A3	51
					76
					43

Attachment E.4: Performance Statement and Targets
Module 4: Individual and Family Services

Subrecipient:	Austin HHS				
NPIs	Counts of Change for Indicators	Identify Need (Attachment A1-AS)	PY 2016 Results	PY 2017 Results	2019 Target
FNPI 2	Education and Cognitive Development (FNPI 2)				
FNPI 2a	The number of children (0 to 5) who demonstrated improved emergent literacy skills.				
FNPI 2b	The number of children (0 to 5) who demonstrated skills for school readiness.				
FNPI 2c	The number of children and youth who demonstrated improved positive approaches toward learning, including improved		0	0	0
FNPI 2c.1	Early Childhood Education (ages 0-5)				
FNPI 2c.2	1st grade-8th grade				
FNPI 2c.3	9th grade-12th grade				
FNPI 2d	The number of children and youth who are achieving at basic grade level (academic, social, and other school success skills).		0	0	0
FNPI 2d.1	Early Childhood Education (ages 0-5)				
FNPI 2d.2	1st grade-8th grade				
FNPI 2d.3	9th grade-12th grade				
FNPI 2e	The number of parents/caregivers who improved their home environments.				
FNPI 2f	The number of adults who demonstrated improved basic education.	A5	0	0	5
FNPI 2g	The number of individuals who obtained a high school diploma and/or obtained an equivalency certificate or diploma.				
FNPI 2h	The number of individuals who obtained a recognized credential, certificate, or degree relating to the achievement of educational or vocational skills.	A5	7	6	5
FNPI 2i	The number of individuals who obtained an Associate's degree.				
FNPI 2j	The number of individuals who obtained a Bachelor's degree.				

Attachment E.4: Performance Statement and Targets

Module 4: Individual and Family Services

Subrecipient:	Austin HHS				
NPIs	Counts of Change for Indicators	Identify Need (Attachment A1-A5)	PY 2016 Results	PY 2017 Results	2019 Target
FNPI 3	Income and Asset Building (FNPI 3)				
FNPI 3a	The number of individuals who achieved and maintained capacity to meet basic needs for 90 days.				
FNPI 3b	The number of individuals who achieved and maintained capacity to meet basic needs for 180 days.				
FNPI 3c	The number of individuals who opened a savings account or IDA.				
FNPI 3d	The number of individuals who increased their savings.				
FNPI 3e	The number of individuals who used their savings to purchase an asset.				
FNPI 3e.1	Of the above, the number of individuals who purchased a home.				
FNPI 3f	The number of individuals who improved their credit scores.				
FNPI 3g	The number of individuals who increased their net worth.				
FNPI 3h	The number of individuals engaged with the Community Action Agency who report improved financial well-being.	A4	12	11	10

Attachment E.4: Performance Statement and Targets
Module 4: Individual and Family Services

Subrecipient:	Austin HHS				
NPIs	Counts of Change for Indicators	Identify Need (Attachment A1-A5)	PY 2016 Results	PY 2017 Results	2019 Target
FNPI 4	Housing (FNPI 4)				
FNPI 4a	The number of households experiencing homelessness who obtained safe temporary shelter.				
FNPI 4b	The number of households who obtained safe and affordable housing.	A1	139	168	25
FNPI 4c	The number of households who maintained safe and affordable housing for 90 days.				
FNPI 4d	The number of households who maintained safe and affordable housing for 180 days.				
FNPI 4e	The number of households who avoided eviction.	A1	238	423	375
FNPI 4f	The number of households who avoided foreclosure.				
FNPI 4g	The number of households who experienced improved health and safety due to improvements within their home (e.g. reduction or elimination of lead, radon, carbon dioxide and/or fire hazards or electrical issues, etc).				
FNPI 4h	The number of households with improved energy efficiency and/or energy burden reduction in their homes.				

Attachment E.4: Performance Statement and Targets
Module 4: Individual and Family Services

Subrecipient:		Austin HHS					
NPIs		Counts of Change for Indicators		Identify Need (Attachment A1-A5)	PY 2016 Results	PY 2017 Results	2019 Target
FNPI 5		Health and Social/Behavioral Development (FNPI 5)					
FNPI 5a	The number of individuals who demonstrated increased nutrition skills (e.g. cooking, shopping, and growing food).						
FNPI 5b	The number of individuals who demonstrated improved physical health and well-being.			A2			10
FNPI 5c	The number of individuals who demonstrated improved mental and behavioral health and well-being.						
FNPI 5d	The number of individuals who improved skills related to the adult role of parents/ caregivers.			A2	55	60	50
FNPI 5e	The number of parents/caregivers who demonstrated increased sensitivity and responsiveness in their interactions with their children.						
FNPI 5f	The number of seniors (65+) who maintained an independent living situation.			A4			250
FNPI 5g	The number of individuals with disabilities who maintained an independent living situation.			A4			300
FNPI 5h	The number of individuals with chronic illness who maintained an independent living situation.			A4			300
FNPI 5i	The number of individuals with no recidivating event for six months.						
FNPI 5i.1	Youth (ages 14-17)						
FNPI 5i.2	Adults (ages 18+)						

Attachment E.4: Performance Statement and Targets
Module 4: Individual and Family Services

Subrecipient:	Austin HHS					
NPIs	Counts of Change for Indicators		Identify Need (Attachment A1-A5)	PY 2016 Results	PY 2017 Results	2019 Target
FNPI 6	Civic Engagement and Community Involvement Indicators (FNPI 6)					
FNPI 6a	The number of Community Action program participants who increased skills, knowledge, and abilities to enable them to work with Community Action to improve conditions in the community.					
FNPI 6a.1	Of the above, the number of Community Action program participants who improved their leadership skills.					
FNPI 6a.2	Of the above, the number of Community Action program participants who improved their social networks.					
FNPI 6a.3	Of the above, the number of Community Action program participants who gained other skills, knowledge and abilities to enhance their ability to engage.					

Attachment E.4: Performance Statement and Targets
Module 4: Individual and Family Services

Subrecipient:	Austin HHS					
NPIs	Counts of Change for Indicators		Identify Need (Attachment A1-A5)	PY 2016 Results	PY 2017 Results	2019 Target
FNPI 7	Outcomes Across Multiple Domains (FNPI 7)					
FNPI 7a	The number of individuals who achieved one or more outcomes as identified by the National Performance Indicators in various domains.			0	0	400

Attachment D2: Performance Statement and Targets

Module 2: Agency Level

Subrecipient:		Austin HHS	
Section B: CSBG Eligible Entity Capacity Building - Data Entry Form			
B.2		Hours of Agency Capacity Building (e.g. training, planning, assessment):	
B.2a	Hours of Board Members in capacity building activities		
B.2b	Hours of Agency Staff in capacity building activities		
B.3	Volunteer Hours of Agency Capacity Building (e.g. program support, service delivery, fundraising):		
B.3a	Total number of volunteer hours donated to the agency		
B.3a.1	Of the above, the total number of volunteer hours donated by individuals with low-incomes		
B.4		The number of staff who hold certifications that increase agency capacity to achieve family and community outcomes, as measured by one or more of the following:	
B.4a	Number of Nationally Certified ROMA Trainers		
B.4b	Number of Nationally Certified ROMA Implementers		
B.4c	Number of Certified Community Action Professionals (CCAP)		
B.4d	Number of Staff with a child development certification		
B.4e	Number of Staff with a family development certification		
B.4f	Number of Pathways Reviewers		
B.4g	Number of Staff with Home Energy Professional Certifications		
B.4g.1	Number of Energy Auditors		
B.4g.2	Number of Retrofit Installer Technicians		
B.4g.3	Number of Crew Leaders		
B.4g.4	Number of Quality Control Inspectors (QCI)		
B.4h	Number of LEED Risk Certified assessors		
B.4i	Number of Building Performance Institute (BPI) certified professionals		
B.4j	Number of Classroom Assessment Scoring System (CLASS) certified professionals		
B.4k	Number of Certified Housing Quality Standards (HQ5) inspectors		
B.4l	Number of American Institute of Certified Planners (AICP)		
B.4m	Other (Please specify others below):		
B.5	Number of organizations, both public and private, that the CSBG Eligible Entity actively		
B.5a	Non-Profit	10	
B.5b	Faith Based	5	
B.5c	Local Government	1	
B.5d	State Government	3	
B.5e	Federal Government	1	
B.5f	For-Profit Business or Corporation	1	
B.5g	Consortiums/Collaborations	4	
B.5h	School Districts	1	
B.5i	Institutions of Post-Secondary Education/Training	2	
B.5j	Financial/Banking Institutions		
B.5k	Health Service Organizations	5	
B.5l	Statewide Associations or Collaborations		

Attachment B: Provision of Nutritious Foods and Initiatives, Case Management Services, Caseload and Referral Organizations



Subrecipient:	Austin HHS
Section B1: Provision of Nutritious Foods and Initiatives	
Provision of Nutritious Foods: Describe how the Subrecipient will provide, on an emergency basis, such supplies and services, nutritious foods, and related services, as may be necessary to counteract the conditions of starvation and malnutrition among low-income individuals. The City of Austin's Neighborhood Centers provide nutritious foods primarily through a partnership with the Central Texas Food Bank which provides food for our emergency food pantries, the Fresh Food for Families produce program, Healthy Options Program for the Elderly (HOPE), Mobile Food Pantries and Shop For. The program serves the underserved population such as youth, persons who are elderly and/or disabled, homeless, unemployed and under-employed and families with multiple crises. Staff have also been trained to assist clients with applying for SNAP (food stamps) to help clients connect to additional benefits which may assist them in obtaining food. Finally, the City of Austin works closely with the Women, Infants and Children (WIC) program, which is co-located at many of the Neighborhood Centers. Clients who are interested and may benefit are referred for WIC services. WIC Services include nutritious foods and Farmer's Market Nutrition Program.	
Initiatives: Describe the use of CSBG funds to support innovative community and neighborhood-based initiatives related to the purposes of CSBG, which may include fatherhood initiatives and other initiatives with the goal of strengthening families and encouraging effective parenting.	
The City of Austin Neighborhood Centers have a long standing partnership with Safe Kids Austin, led by Dell Children's Medical Center of Central Texas, whose mission is to reduce childhood injury and death in children ages 14 and under. Through this partnership, the City of Austin provides mobile fitting stations at the neighborhood centers and field offices. Families receive child passenger safety education, as well as assistance with car seats and proper installation. In addition, the public health nurses in the Neighborhood Centers provide nutrition classes in partnership with the Central Texas Food Bank and other organizations, to encourage healthy eating for parents and their children. WIC is co-located in many of the City of Austin Neighborhood Centers and provides educational classes for parents, breastfeeding support, and mother friendly work-site programs. Child Inc. is co-located in two Neighborhood Centers, and works with parents to provide quality child care and encourage effective parenting. We work with Child Inc. to support their services and provide CSBG direct funded services to the parents and families that use these programs.	

Attachment B: Provision of Nutritious Foods and Initiatives, Case Management Services, Caseload and Referral Organizations



Subrecipient:		Austin HHS	
Section B2: Case Management Services and Caseload			
1. Have all case managers completed the case management training video series through the TDHCA website, or attended case management training? http://www.tdhca.state.tx.us/community-affairs/csbj/case-management-training-series.htm		Yes	
2. Do the case managers have appropriate documentation of their case management process in their client files?		Yes	
3. How often are the case managers evaluated, by supervisors, towards their TOP goals?		Monthly	

Number of Case Managers	5	Average Household Size	2
Agency TOP Goal assigned by State	43	Minimum Number of Clients per Case Manager to TOP	4

Section B3: Referral Organizations			
Referral Organizations		Social Service Coalitions	
Child Support Offices		Texas Workforce Commission Offices	
Combine all four groups into one excel worksheet - template provided in Tab: Referrals			

Subrecipient:		Austin HHS									
CSBG Service Area	County/Zip Code	Population in Poverty by County/Zip Code	% of Population in Poverty	Main Office (Yes or No)	Service Center (Yes or No)	Outreach (Yes or No)	How are services provided to persons that are unable to apply for services in person?				
							Online Application	Mail Application	Home Visit	Other - explained to client the application is online and can be returned by mail, email or fax	
							No	No	No	Yes	
76574		896	1%	No	Yes	No					
78602		989	1%	No	Yes	No					
78610		834	1%	No	Yes	No					
78612		407	1%	No	Yes	No					
78613		1,063	2%	No	Yes	No					
78615		62	0%	No	Yes	No					
78617		1,141	2%	No	Yes	No					
78619		61	0%	No	Yes	No					
78620		426	1%	No	Yes	No					
78621		1,042	2%	No	Yes	No					
78634		604	1%	No	Yes	No					
78641		1,077	2%	No	Yes	No					
78645		375	1%	No	Yes	No					
78652		104	0%	No	Yes	No					
78653		815	1%	No	Yes	No					
78654		613	1%	No	Yes	No					
78660		1,699	2%	No	Yes	No					
78663		81	0%	No	Yes	No					
78664		1,517	2%	No	Yes	No					
78665		806	1%	No	Yes	No					
78669		247	0%	No	Yes	No					
78676		294	0%	No	Yes	No					
78681		1,009	1%	No	Yes	No					
78701		302	0%	No	Yes	No					
78702		1,942	3%	Yes	Yes	No					
78703		845	1%	No	Yes	No					
78704		2,941	4%	No	Yes	No					
78705		5,006	7%	No	Yes	No					
78717		224	0%	No	Yes	No					
78719		60	0%	No	Yes	No					
78721		1,150	2%	No	Yes	No					
78722		372	1%	No	Yes	No					
78723		2,871	4%	No	Yes	No					
78724		1,553	2%	No	Yes	No					
78725		392	0%	No	Yes	No					
78726		534	1%	No	Yes	No					
78727		722	1%	No	Yes	No					
78728		789	1%	No	Yes	No					
78729		835	1%	No	Yes	No					
78730		179	0%	No	Yes	No					
78731		1,106	2%	No	Yes	No					
78732		46	0%	No	Yes	No					
78733		125	0%	No	Yes	No					
78734		599	1%	No	Yes	No					
78735		516	1%	No	Yes	No					
78736		68	0%	No	Yes	No					
78737		164	0%	No	Yes	No					
78738		180	0%	No	Yes	No					
78739		161	0%	No	Yes	No					
78741		5,761	8%	No	Yes	No					
78742		71	0%	No	Yes	No					
78744		2,933	4%	No	Yes	No					
78745		2,877	4%	No	Yes	No					
78746		450	1%	No	Yes	No					
78747		348	1%	No	Yes	No					
78748		1,553	2%	No	Yes	No					
78749		785	1%	No	Yes	No					
78750		739	1%	No	Yes	No					
78751		1,362	2%	No	Yes	No					
78752		1,972	3%	No	Yes	No					
78753		3,651	5%	No	Yes	No					
78754		884	1%	No	Yes	No					
78756		420	1%	No	Yes	No					
78757		1,165	2%	No	Yes	No					
78758		3,156	5%	No	Yes	No					
78759		1,179	2%	No	Yes	No					



Support Services

County Served	Organization Name	Address	City/Town	Zip	Phone	Contact Person	Email	Website	Employment	Job Skills/Training	Income	Housing	Healthcare	Food	Utilities	Child Care	Clothing	Transportation	State Organization	CoC/CRCG	Additional Services	Partnership MOU or Contract Y/N
Travis	Austin Community College (ACC) Adult Basic Education	5930 Middle Fiskville Rd.	Austin		(512) 223-7528	Mieca Johnson			N	Y	N	N	N	N	N	N	N	N	N	N		Y
Travis	All Saints Episcopal	209 W. 27th St.	Austin		(512) 476-3589				N	N	N	N	N	Y	N	N	N	N	N	N		N
Travis	Any Baby Can	1121 E. 7th St.	Austin		(512) 477-1130				N	Y	N	Y	Y	Y	Y	N	N	N	N	N		N
Travis	APS	701 W. 51st	Austin		(800) 252-5400				N	N	N	N	N	N	N	N	N	Y	Y	N		N
Travis	Austin Resource Center for the Homeless (ARCH)	500 E. 7th	Austin		(512) 305-4100				Y	Y	N	Y	Y	N	N	Y	Y	N	N	N		Y
Travis	Austin Area Urban League	8011 Cameron Rd. Ste 100	Austin		(512) 478-7176				Y	Y	Y	Y	N	N	N	N	N	N	N	N		N
Travis	Austin Child Guidance	810 W. 45th	Austin		(512) 451-2242				N	N	N	N	N	N	N	N	Y	N	N	N		Y
Travis	Austin Free-Net	Various Locations	Austin		(512) 236-8225	Juanita Budd			Y	Y	N	N	N	N	N	N	N	N	N	N		Y
Travis	Austin ISD Parent Support	4900 Gonzales	Austin		(512) 414-3196	Leonor Vargas			N	Y	N	N	N	N	N	N	N	N	N	N		Y
Travis	Austin Tenant's Council	1640-B E. 2nd Ste 150	Austin		(512) 474-7006				N	Y	N	N	N	N	N	N	N	N	N	N		Y
Travis	Austin Travis County Integral Care		Austin		(512) 472-4357	Laura Gold			N	N	N	N	N	N	N	N	Y	N	N	N		Y
Travis	Baptist Community Ctr	2000 E. 2nd St.	Austin		(512) 478-7243				N	N	N	N	N	Y	N	N	N	N	N	N		N
Travis	Cap Metro Access	2910 E. 5th	Austin		(512) 852-7272	Eric Bustos			N	N	N	N	N	N	N	Y	N	N	N	N		Y
Travis	Capital Area Counseling	2824 Real St.	Austin		(512) 302-1000				N	N	N	N	N	N	N	N	Y	N	N	N		N
Travis	Capital Idea	PO Box 1784	Austin		(512) 457-8610				Y	Y	N	N	N	N	N	N	N	N	N	N		N
Travis	Caritas of Austin	611 Neches	Austin		(512) 472-4135	Adelita Winchester			N	N	N	Y	Y	Y	N	N	N	N	N	N		Y
Travis	Central Health/Community Care	1111 E. Cesar Chavez	Austin		(512) 978-8000				N	N	N	N	N	N	N	N	Y	N	N	N		N
Travis	Child Inc.	818 E. 53rd St.	Austin		(512) 451-7361	Patrick Sanders			N	Y	N	N	N	N	Y	N	N	N	N	N		Y
Travis	CHIP	PO Box 149024	Austin		(800) 647-6558				N	N	N	N	N	N	N	N	Y	N	Y	N		N
Travis	Christian Service Ctr	1903 University Ave	Austin		(512) 476-9584				N	N	N	N	N	N	Y	N	N	N	N	N		N
Travis	CPS	701 W. 51st	Austin		(800) 252-5400				N	N	N	N	N	N	N	N	N	Y	Y	N		N
Travis	DARS - Voc Rehab	5811 Berkman	Austin		(800) 711-3350				Y	Y	Y	N	N	N	N	N	N	N	Y	Y		N
Travis	East Austin Clinic	211 Comal	Austin						N	N	N	N	N	N	N	N	Y	N	N	N		N
Travis	El Buen Samaritano	7000 Woodhue	Austin		(512) 439-0700				N	N	N	N	Y	N	N	N	Y	N	N	N		Y
Travis	Family Eldercare	1700 Rutherford Ln.	Austin		(512) 467-6168	Joyce Hefner			N	N	N	Y	Y	Y	N	N	Y	N	N	N		Y
Travis	Family Resource Centers	Various Locations	Austin		(512) 797-4847	Julie Weeks			N	Y	N	N	Y	N	N	N	N	N	N	N		Y
Travis	First Baptist Church Austin	901 Trinity St.	Austin		(512) 476-2625				N	N	N	N	N	Y	N	N	N	N	N	N		N

