2016 Texas Tourism Region and MSA Visitor Profile

Hill Country Region

MSAs: Austin-Round Rock INSIGHTS THAT TAKE YOU PLACES



2016 Texas Tourism Region and MSA Visitor Profile

An Inside Look at the Travel Market in the Hill Country Region

D. K. Shifflet 1749 Old Meadow Rd, Suite 425 McLean, Virginia 22102

> Tel.: +1.703.536.0500 www.dksa.com

Jeffrey Eslinger Senior Director, Client Insights jeslinger@dkshifflet.com



AN MMGYGLOBAL COMPANY

Table of Contents



Objectives of this report...

The objective of this report is to provide comprehensive and reliable travel information for each of Texas' seven Tourism Regions and individual Metropolitan Statistical Areas (MSAs) within each Tourism Region. A MSA is a geographical region defined by the U.S. Office of Management and Budget (OMB) as one or more counties having a large central population area and being related to the central population area by economic, geographic, and other factors. Not every Texas county is in a MSA.

How to read this report

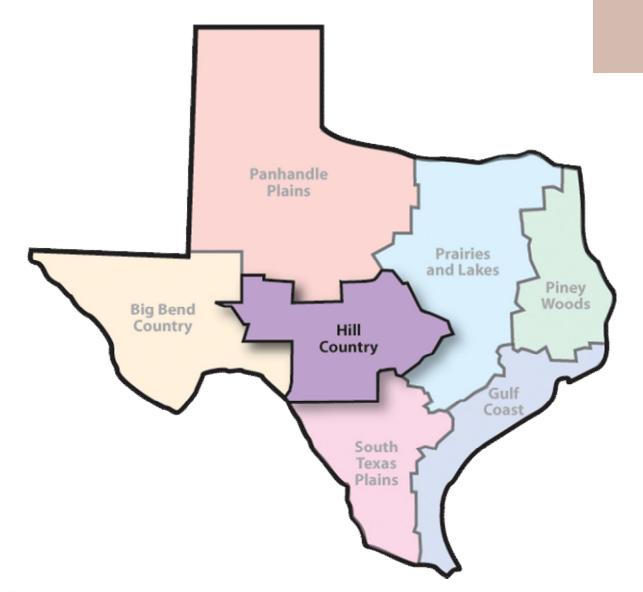
The data are presented in a user-friendly manner to allow decision makers to fully understand travel patterns in their market and to help them design specific strategies for their product.

The data are made available by D.K. Shifflet and Associates, Ltd, through its *DIRECTIONS* syndicated traveler tracking system. It provides an accurate representation of domestic travel patterns to Texas' Tourism Regions and MSAs.

Texas Destinations 2016 prepared for The Office of the Governor, Economic Development & Tourism Division. Copyright © 2017 DK Shifflet. All rights reserved.

Data

Hill Country Tourism Region Profile



Texas Destinations 2016 prepared for The Office of the Governor, Economic Development & Tourism Division. Copyright © 2017 DK Shifflet. All rights reserved.

Hill Country Region Executive Summary

Highlights of Visitors to the Hill Country Region

- Texans generated 70.8% of Person-Days to the Hill Country Region; Non-Texans 29.2%
- Top 3 Texan origin DMAs (Houston, Dallas-Fort Worth, San Antonio); Non-Texan DMAs (San Francisco-Oakland-San Jose, Los Angeles, New York)
- Leisure travel represented 75.2% of Person-Days to the Hill Country Region; Vacation 24.4% and Non-Vacation 50.9%
- Business travel represented 24.8% of Person-Days to the Hill Country Region; Meetings 11.5% and Transient 13.3%
- Activity categories participated: Attractions 20.3%, Culture 31.6%, Family/Life Events 38.6%, Libation/Culinary 30.3%, Nature 15.7%, Outdoor Sports 9.4%, General 41.7%
- Average Party Size (Adults and Children): 1.73 persons
- Average Length of Stay was 1.86 days (overnight and days); 2.40 nights (overnight only).
- 84.3% traveled by Auto; 13.9% by Air
- Average distance traveled: 416 miles
- Accommodation Type: Paid 63.9%; Non-Paid 36.0%; Other Overnight 0.1%
- Average Per Person Per Day Spending: \$123.80
- Average Age: 46.5 years
- Average Household Income: \$98,142
- Employment: Employed 73.1%, Retired 14.0%, Not Employed 12.9%
- Marital Status: Married 63.1%, Never Married 27.3%, Divorced/Widowed 9.6%
- Children in Household: Yes 32.6%, No 67.4%

Hill Country Region Executive Summary

Volume/Share

The Hill Country Tourism Region contains the following MSAs: Austin-Round Rock

The number of Person-Stays to the Hill Country Region was estimated at 31.96 million in 2016 and the volume of Person-Days was estimated at 61.86 million.

The Hill Country Region's share of total Person-Days to Texas ranked 4 out of the 7 Texas Tourism Regions.

Hill Country Volume (millions)					
Total	Leisure	Business			
61.86	44.81	17.05			
59.62	42.78	16.84			
57.16	40.83	16.34			
Total	Leisure	Business			
31.96	22.26	9.70			
30.11	20.73	9.38			
		8.77			
	Total 61.86 59.62 57.16 31.96 30.11	Total Leisure 61.86 44.81 59.62 42.78 57.16 40.83 Total Leisure 31.96 22.26			

Hill Country Share of Texas Travel

Person-Days	Total	Leisure	Business
2016	11.6%	11.1%	13.0%
2015	11.5%	11.4%	11.9%
2014	10.7%	10.3%	11.8%

Top Origin DMAs (Person-Days) Top Origin DMAs (Person-Days)	
In State DMAs Out-of-State DMAs	
Total Texans (Intrastate)70.8%Total Non-Texans (Interstate)	29.2%
Houston 15.6% San Francisco-Oakland-San Jose, C	A 2.3%
Dallas-Fort Worth 13.6% Los Angeles, C	A 1.7%
San Antonio 12.0% New York, N	Y 1.5%
Austin 10.9% Chicago,	L 1.4%
Harlingen-Weslaco-Brownsville-McAllen 5.2% Minneapolis-St. Paul, M	1.2%
San Angelo 2.2% Denver, C	0 1.1%
Waco-Temple-Bryan 1.9% Boston, MA (Manchester, N) 0.7%
Corpus Christi 1.9% Tampa-St. Petersburg (Sarasota), I	L 0.7%

		REGION			REGION
Purpose of Stay (P	Person-Days)		Purpose of Stay (Person-Days)	
Total Leisure		75.2%	Total Business		24.8%
Vacation		24.4%	Meetings		11.5%
	Getaway Weekend-Overnight	12.7%		Seminar/Training	5.2%
	General Vacation-Overnight	8.6%		Convention	3.7%
	Day Trip Vacation/Getaway	3.0%		Other Group Meeting	2.5%
Non-Vacation		50.9%	Transient		13.3%
	Visit Friend/Relative	28.0%		Construction/Repair	2.9%
	Special Event (celebration, reunion)	9.8%		Sales/Purchasing	2.7%
	Convention/Show/Conference	2.3%		Consulting/Client Service	2.6%
	Medical/Health Care	2.2%		Inspection/Audit	0.5%
	Seminar/Class/Training (personal)	0.4%		Government/Military	0.5%
	Other Leisure/Personal	8.3%		Other Business	4.1%

	REGION		REGION	
Activities Summary (Stays)				
Attractions (Net)	20.3%	Nature (Net)	15.7%	
Nightlife (bar, nightclub, etc.)	13.1%	Parks (national/state, etc.)	10.6%	
Amateur Sports (attend/participate)	4.0%	Beach/Waterfront	2.8%	
Show: Boat, Car, Home	3.3%	Eco/Sustainable Travel	2.6%	
Culture (Net)	31.6%	Outdoor Sports (Net)	9.4%	
Historic Sites	9.3%	Hiking	3.2%	
Museums/Art Exhibits etc.	8.8%	Fishing	1.8%	
Concerts/Theatre/Dance etc.	8.5%	Golfing	1.7%	
Family/Life Events (Net)	38.6%	General (Net)	41.7%	
Visit Friends/Relatives (general visit)	29.1%	Shopping	24.2%	
Personal Special Event (Anniversary, Birthday)	5.2%	Business	10.3%	
Holiday Celebration (Thanksgiving, July 4 th , etc.)	4.9%	Religious/Faith Based Conference	3.4%	
Libation and Culinary (Net)	30.3%	Trip Party Composition (Trip-Days)		
Culinary/Dining Experience	29.4%	Avg. Party Size (Adults and Children)	1.73	persons
Winery/Distillery/Brewery Tours	3.4%	One Male Only	27.8%	
		One Female Only	22.6%	
		One Male and One Female	31.3%	
		Two Males or Two Females	5.5%	
		Three or More Adults	5.0%	
		Adult(s) with Children	7.8%	

	REGION			RI	EGION
ength of Stay (Stays)			Accommodation Type (Person-Days)		
Average Length (Incl. Days)	1.86	days	Paid Accommodations		63.9%
Average Length (Overnight Only)	2.40	nights	Hotel/Motel		46.9%
Day –Trips	53.6%			High-End	11.2%
1-3 Nights	39.0%			Mid-Level	20.5%
4-7 Nights	6.1%			Economy	11.6%
8+ Nights	1.2%		Other Hotel/Motel		3.7%
Primary Mode of Transportation (Pers	on-Days)		Non-Hotel/Motel		17.0%
Air	13.9%		Non-Paid Accommodations		36.0%
Auto Travel (Net)	84.3%		Other Overnight		0.1%
Other Transportation (Net)	1.9%				
Bus	1.5%				
Train	0.3%				
Other	0.1%				
Distance Traveled One-Way from Home (F	Person-Days	5)			
Average Distance Traveled	416	miles			
250 Miles or Fewer	61.3%				
251-500 Miles	11.0%				
500-1000 Miles	10.7%				
	17.0%				

		REGION		REGION
Expenditure Sumn	nary (Person-Days)		Expenditure Summary (Person-Days)	
			Avg. Per Person Per Day Spending	\$123.80
Transportation - Te	otal	30.6%	Transportation - Total	\$37.90
	Transportation - Excluding Airfare	21.0%	Transportation - Excluding A	irfare \$26.00
	Transportation - Airfare	9.6%	Transportation - A	irfare \$75.80
	Transportation - Rental Car	4.6%	Transportation - Rent	al Car \$37.80
	Transportation - Other	16.4%	Transportation -	Other \$20.30
Food		26.6%	Food	\$32.90
Lodging - Total		18.9%	Lodging - Total	\$50.10
	Lodging - Room	18.0%	Lodging -	Room \$51.70
	Lodging - Services	0.9%	Lodging - Se	rvices \$3.30
Shopping		13.6%	Shopping	\$16.80
Entertainment		7.4%	Entertainment	\$9.20
Miscellaneous		2.8%	Miscellaneous	\$3.50

		REGION		REGION
Demographic Profile (Person-Days				
Average Age		46.5	Employment	
	18-34 Years	27.5%	Employed	73.1%
	35-49 Years	29.2%	Retired	14.0%
	50-64 Years	29.7%	Not Employed	12.9%
	65+ Years	13.6%		
			Marital Status	
Average HH Income (in \$1,000)		\$98,142	Married	63.1%
	Under \$25,000	8.7%	Never Married	27.3%
	\$25,000-\$49,999	16.4%	Divorced/Widowed	9.6%
	\$50,000-\$74,999	20.1%		
	\$75,000-\$99,999	15.5%	Children in Household	
	\$100,0000+	39.3%	Yes	32.6%
			No	67.4%

Texas Destinations 2016 prepared for The Office of the Governor, Economic Development & Tourism Division. Copyright © 2017 DK Shifflet. All rights reserved.

Austin-Round Rock, TX MSA Executive Summary

Highlights of Visitors to the Austin-Round Rock MSA

- Texans generated 67.9% of Person-Days to the Austin-Round Rock MSA; Non-Texans 32.1%
- Top 3 Texan origin DMAs (Houston, Dallas-Fort Worth, Austin); Non-Texan DMAs (San Francisco-Oakland-San Jose, Los Angeles, New York)
- Leisure travel represented 62.1% of Person-Days to the Austin-Round Rock MSA; Vacation 22.4% and Non-Vacation 49.7%
- Business travel represented 27.9% of Person-Days to the Austin-Round Rock MSA; Meetings 13.7% and Transient 14.2%
- Activity categories participated: Attractions 21.2%, Culture 30.4%, Family/Life Events 38.2%, Libation/Culinary 29.1%, Nature 14.8%, Outdoor Sports 8.3%, General 39.5%
- Average Party Size (Adults and Children): 1.69 persons
- Average Length of Stay was 1.89 days (overnight and days); 2.41 nights (overnight only).
- 81.3% traveled by Auto; 16.6% by Air
- Average distance traveled: 445 miles
- Accommodation Type: Paid 62.6%; Non-Paid 37.3%; Other Overnight 0.1%
- Average Per Person Per Day Spending: \$130.30
- Average Age: 45.2 years
- Average Household Income: \$99,567
- Employment: Employed 76.2%, Retired 11.9%, Not Employed 11.9%
- Marital Status: Married 61.1%, Never Married 30.9%, Divorced/Widowed 7.9%
- Children in Household: Yes 33.1%, No 66.9%

Austin-Round Rock, TX MSA Executive Summary

Volume/Share

The number of Person-Stays to the Austin-Round Rock MSA was estimated at 25.61 million in 2016 and the volume of Person-Days was estimated at 50.27 million.

The Austin-Round Rock MSA's share of total Person-Days to Texas ranked 4 out of 26 Texas MSAs.

Person-Days	Total	Leisure	Business
2016	50.27	34.43	15.84
2015	48.18	32.58	15.59
2014	45.55	30.54	15.01
Dorcon Stave	Total	Laiouro	Destination
Person-Stays	Total	Leisure	Business
2016	25.61	16.88	8.73

Austin-Round Rock, TX MSA Share of Texas Travel

Person-Days	Total	Leisure	Business
2016	9.6%	9.0%	11.7%
2015	9.3%	8.7%	11.3%
2014	8.9%	8.2%	10.8%

MSA		MSA
	Top Origin DMAs (Person-Days)	
	Out-of-State DMAs	
67.9%	Total Non-Texans (Interstate)	32.1%
15.9%	San Francisco-Oakland-San Jose, CA	2.7%
14.8%	Los Angeles, CA	2.0%
10.3%	New York, NY	1.6%
9.0%	Minneapolis-St. Paul, MN	1.4%
6.3%	Denver, CO	1.4%
2.2%	Chicago, IL	1.1%
1.9%	Tampa-St. Petersburg (Sarasota), FL	0.8%
1.4%	Atlanta, GA	0.8%
	67.9% 15.9% 14.8% 10.3% 9.0% 6.3% 2.2% 1.9%	Top Origin DMAs (Person-Days)Out-of-State DMAs67.9%Total Non-Texans (Interstate)15.9%San Francisco-Oakland-San Jose, CA14.8%Los Angeles, CA10.3%New York, NY9.0%Minneapolis-St. Paul, MN6.3%Denver, CO2.2%Chicago, IL1.9%Tampa-St. Petersburg (Sarasota), FL

		MSA			MSA
Purpose of Stay (Person-Days)		Purpose of Stay (Person-Days)		Person-Days)	
Total Leisure		72.1%	Total Business		27.9%
Vacation		22.4%	Meetings		13.7%
	Getaway Weekend-Overnight	11.1%		Seminar/Training	6.4%
	General Vacation-Overnight	8.7%		Convention	4.4%
	Day Trip Vacation/Getaway	2.6%		Other Group Meeting	2.9%
Non-Vacation		49.7%	Transient		14.2%
	Visit Friend/Relative	30.3%		Sales/Purchasing	3.1%
	Special Event (celebration, reunion)	8.3%		Consulting/Client Service	3.1%
	Medical/Health Care	2.0%		Construction/Repair	3.0%
	Convention/Show/Conference	1.9%		Government/Military	0.5%
	Seminar/Class/Training (personal)	0.5%		Inspection/Audit	0.5%
	Other Leisure/Personal	6.7%		Other Business	4.0%

	MSA		MSA	
Activities Summary (Stays)				
Attractions (Net)		Nature (Net)	14.8%	
Nightlife (bar, nightclub, etc.)	14.7%	Parks (national/state, etc.)	9.6%	
Amateur Sports (attend/participate)	3.9%	Eco/Sustainable Travel	3.1%	
Show: Boat, Car, Home	2.1%	Beach/Waterfront	2.6%	
Culture (Net)	30.4%	Outdoor Sports (Net)	8.3%	
Concerts/Theatre/Dance, etc.	9.8%	Hiking	2.5%	
Historic Sites	8.9%	Golfing	1.9%	
Museums/Art Exhibits, etc.	8.6%	Biking	1.8%	
Family/Life Events (Net)		General (Net)	39 .5%	
Visit Friends/Relatives (general visit)	29.5%	Shopping	21.0%	
Personal Special Event (Anniversary, Birthday)		Business	11.9%	
Holiday Celebration (Thanksgiving, July 4 th , etc.)		Religious/Faith Based Conference	3.1%	
Libation and Culinary (Net)		Trip Party Composition (Trip-Days)		
Culinary/Dining Experience	28.7%	Avg. Party Size (Adults and Children)		persons
Winery/Distillery/Brewery Tours	2.5%	One Male Only	29.6%	
		One Female Only	22.5%	
		One Male and One Female	30.2%	
		Two Males or Two Females	6.0%	
		Three or More Adults	4.8%	
		Adults with Children	6.8%	

	MSA				MSA
Length of Stay (Stays)			Accommodation Type (Person-Days)		
Average Length (Incl. Days)	1.89	days	Paid Accommodations		62.6%
Average Length (Overnight Only)	2.41	nights	Hotel/Motel		48.4%
Day –Trips	52.6%			High-End	12.8%
1-3 Nights	39.9%			Mid-Level	22.7%
4-7 Nights	6.2%			Economy	8.8%
8+ Nights	1.3%		Other Hotel/Motel		4.1%
Primary Mode of Transportation (Person-Da	ys)		Non-Hotel/Motel		14.2%
Air	16.6%		Non-Paid Accommodations		37.3%
Auto Travel (Net)	81.3%		Other Overnight		0.1%
Other Transportation (Net)	2.1%				
Bus	1.6%				
Train	0.3%				
Other	0.2%				
Distance Traveled One-Way from Home (Person	-Days)				
Average Distance Traveled	445	miles			
250 Miles or Fewer	58.2%				
251-500 Miles	11.6%				
500-1000 Miles	11.8%				
1001 Miles or More	18.5%				

		MSA		MSA
Expenditure Summary (Person-Days)			Expenditure Summary (Person-Days)	
			Avg. Per Person Per Day Spending	\$130.30
Transportation - Total		31.8%	Transportation - Total	\$41.40
	Transportation - Excluding Airfare	20.9%	Transportation - Excluding Air	fare \$27.30
	Transportation - Airfare	10.8%	Transportation - Air	fare \$79.40
	Transportation - Rental Car	4.9%	Transportation - Rental	Car \$39.50
	Transportation - Other	16.0%	Transportation - O	ther \$20.90
Food		26.1%	Food	\$34.10
Lodging - Total		19.1%	Lodging - Total	\$55.00
	Lodging - Room	18.1%	Lodging - Ro	oom \$56.80
	Lodging - Services	1.0%	Lodging - Serv	ices \$3.80
Shopping		12.7%	Shopping	\$16.50
Entertainment		7.6%	Entertainment	\$9.90
Miscellaneous		2.6%	Miscellaneous	\$3.40

		MSA		MSA
Demographic Profile (Person-Days)				
Average Age		45.2	Employment	
1	8-34 Years	29.7%	Employed	76.2%
3	5-49 Years	31.3%	Retired	11.9%
5	0-64 Years	27.3%	Not Employed	11.9%
	65+ Years	11.6%		
			Marital Status	
Average HH Income (in \$1,000)		\$99,567	Married	61.1%
Und	er \$25,000	9.1%	Never Married	30.9%
\$25,00	0-\$49,999	17.1%	Divorced/Widowed	7.9%
\$50,00	0-\$74,999	19.0%		
\$75,00	0-\$99,999	14.9%	Children in Household	
\$	100,0000+	39.7%	Yes	33.1%
			No	66.9%

Appendix

User's Guide

Basic Units of Measure

The majority of data in the report is presented in travel person "days," also referred to as "Person-Days." The use of "days" accounts for the difference in party size and travel duration between travel parties. For example, each person does not spend the same amount of time at a travel destination. One person may stay for one day while another stays for eight days, each generating different revenue and economic impacts; therefore, "Person-Days" based data captures a fuller impact of a person's travel and represents a more comprehensive understanding of the competitive destinations market. "Person-Days" includes Day-Trips of over 50 miles one-way as well as overnight trips. Overnight trips are converted to "days" by adding to the number of nights a "day" factor.

"Person-Stays" represents the measure of the travel industry for which one person accounts for one trip regardless of trip length. "Person-Stays" is used to estimate travel volume. While "Person-Stays" does not capture the full impact of a person's travel, volume in "Person-Stays" is widely used in the industry. The estimated volume therefore allows comparison with other industry sources. "Person-Stays" includes Day-Trips of over 50 miles one-way and overnight trips.

"Trip-Days" represents the number of travel days spent in the market, regardless of the number of people in the travel party, and allows trips of longer length by any particular trip party type to have a greater weight than shorter trips. This measure is used to report trip party composition.

User's Guide

Volume/Share of Travel:

The volume of travel is estimated as the number of Person-Stays as well as the number of Person-Days at a specific destination. The share of travel is the percentage of total Person-Days to Texas accounted for by a specific destination. This information is helpful in assessing the relative volume of travel to specific destinations.

Designated Market Area (DMA):

A DMA is geographic area defined by Nielson Media Research, Inc. for what is commonly known as a television broadcast market. Every U.S. county is one and only one DMA. The data present a list of top Texas origin DMAs as well as Non-Texas origin DMAs. Some Texas DMAs are larger than 50 miles and include out-of-state counties. This information is very useful when evaluating advertising markets.

Purpose of Stay:

The primary reasons for visiting a destination are outlined. Business Person-Days are divided into Group Meetings (e.g., conventions/seminars) and Transient Business (e.g. sales/consulting). Leisure Person Days are segmented into Leisure Vacation (e.g., general vacation/getaway weekend) and Leisure Non-Vacation (e.g., visiting friends and relatives/special event). They are also segmented by activities that are grouped in various categories, such as: Attractions, Outdoor Sports, Nature, Culture, and Touring. Information on purpose of stay and activities is useful in understanding travel motivations and has direct implications for advertising messages.

Travel Party Composition/Length of Stay:

Trip Party Composition is defined as the makeup of people in the immediate travel party. Trip Party Compositions include the following segments: adults traveling with children (families), couples (one male/one female), one male alone, one female alone, or other adult combinations. The Length of Stay is distributed into Day-Trips, short trips (1-3 nights), medium trips (4-7 nights), and long trips (8+ nights). Information obtained from Trip Party Composition and Length of Stay helps profile the traveler. Both measures are strongly related to the purpose of stay. For instance, the Transient Business person (e.g., salesperson) generally travels alone and has a shorter trip length.

User's Guide

Expenditures:

Data on expenditures represent direct spending per person per day for six expenditure categories: transportation, food/drink, entertainment, shopping, accommodations, and other miscellaneous expenditures. Expenditure information is critical in assessing the direct economic impact of visitors.

Mode of Transportation/Distance Traveled:

The primary modes of transportation include air, car, bus, train, van/small truck, and camper/RV. The distance traveled (one-way) from home is categorized into short distances (less than 250 miles), medium distances (251 to 500 miles; 501 to 1,000 miles), and long distances (1,001 miles or more). This information is useful in deciding on advertising vehicles and communication reach.

Type of Accommodations:

The proportion of Day-Trips versus one or more nights travel is shown. Lodging types are distributed into paid accommodations (i.e., hotel/motel and non-hotel/motel) and non-paid accommodations. The strength of the hotel/motel market is compared to other paid and non-paid accommodations.

Demographic Profile:

Visitors' age, income, and employment status are key to determining the socioeconomic profile of visitors.

Statistical References

Confidence Interval

The confidence interval table indicates how well the data, based on a sample, reflects the entire population of travelers. The smaller the interval, the more relevant the data and the greater confidence we have that the sample number represents the population. Percentage Findings in Report or Data Tables as follows:

Total Travel	Sample Size for 2016	At or near 2% or 98%	At or near 5% or 95%	At or near 10% or 90%	At or near 25% or 75%	At or near 50%
Total Texas	5,507	0.2%	0.4%	0.6%	0.8%	1.1%
Hill Country Region	1,156	0.5%	0.9%	1.3%	1.8%	2.4%
Austin-Round Rock, TX MSA	1,033	0.5%	0.9%	1.3%	1.9%	2.6%

Research Methodology

DKSA's **TRAVEL** *PERFORMANCE/Monitor*SM is a comprehensive study measuring the travel behavior of US residents. DKSA contacts 50,000 distinct U.S. households monthly and has done so since 1991. DKSA is able to provide current behavior and long term trended analyses on a wide range of travel.

DKSA data are collected using an online methodology employing KnowledgePanel®, an address based sample panel offered by Knowledge Networks. The sample is drawn as a national probability sample and returns are balanced to ensure representation of the U.S. population according to the most recent U.S. Census. Key factors used for balancing are Origin State, Age, Income, Education, Gender, Ethnicity/race and return rates. The Knowledge Networks sample is used to create benchmark weights which are applied to surveys returned from other managed panels used by DKSA.

Both traveling and non-traveling households are surveyed each month enabling DKSA to generate the best estimate of travel incidence (volume) within the total U.S. population. Among those who have traveled (overnight in the past three months, and daytrips in the past month) details of their trip(s) are recorded for each month. This overlapping, repeating monthly approach boosts the observed number of trips for each travel month and controls for seasonality and telescoping biases. "Travel" is defined as either an overnight trip defined as going someplace, staying overnight and then returning home or as a day trip defined as a place away from home and back in the same day. Respondents report travel behavior for each stay of each trip; an approach that enhances reporting for specific travel events, activities and spending.

A wide variety of general travel information is collected including travel to destinations at a city level, hotel stayed in, purpose of stay and activities, expenditures, mode of transportation, party composition, length of stay, travel agent and group tour usage, satisfaction and value ratings, and demographics, including origin markets.

Several questions are asked as open-ends to ensure that the responses are not influenced by a pre-listed set of response categories. Each respondent identifies the actual destination visited with an open-end response. This is particularly significant for obtaining accurate data for smaller cities and counties and representing total travel. This increases time and expense to accurately capture these responses but quality requires it.

Extensive coding lists are updated regularly to ensure that all data is recorded accurately. DKSA's Quality control committee conducts bi-monthly meetings to review survey results and examine methods to maintain and improve quality control.

About DKSA

D.K. Shifflet & Associates Ltd. is the leading U.S. consumer travel research firm. DKSA is located in McLean, VA and has, for the last 27 years, provided the Industry's most complete consumer based travel data on U.S. residents and their travel worldwide. Our clients include destination marketing organizations, theme parks, credit cards, auto clubs, hotel chains and more.

Texas Destinations 2016 prepared for The Office of the Governor, Economic Development & Tourism Division. Convright © 2017 DK Shaffet - Altrinois reserved