October 2018 ANIMAL SERVICES REPORT



Animal Services News

- The live outcome rate for September was 99 percent.
- A total of 699 animals were adopted (414 dogs, 274 cats, eight birds and three small pets).
- A total of 270 dogs and cats were returned to their owners (RTOs).

Adoption Promotions

- Hairy Pawter weekend adoption event, October 26-28. Adoption fees were waived resulted in 61 adoptions (29 cats and 32 dogs).
- Waived adoption fees to make space, October 14-21. Resulted in 181 adoptions (60 cats and 121 dogs).
- Austin Pittie Limits waived fee adoption event, October 12-14. Resulted in 82 adoptions (40 cats and 42 dogs).
- Partnered with Austin Pets Alive! to waived adoptions fees in order to make space in both shelters, October 5-7. Resulted in 123 adoptions at AAC (56 cats and 67 dogs).

Animal Protection

- Animal Protection Officers returned 82 pets in the field. Officers impounded 97 injured animals and took 232 potential rabies exposure reports. Forty five bats were submitted for rabies testing, and 14 returned with positive results.
- Wildlife APO received 91 total coyote complaints; 67 percent were sightings, 9 percent were mange reports, six percent were observations, four percent were incidents, two percent were encounters, and two percent were public assists.
 - 61 sightings
 - 8 mange reports
 - 5 observations
 - 4 incidents
 - o 2 encounters
 - 2 public assists regarding coyote outreach
- 2 Encounters: Pets a factor in of 2 verified activities
 - 2 encounters included a coyote following a person while walking a dog.
- 4 Incidents: Pets a factor in 3 verified activities.
 - 2 incidents included coyote killing unattended pet cats.



- 1 incident included coyote killing unattended dog in backyard.
- 1 incident included coyote killing livestock.

Neighborhood Level Program

- In September, the NLP completed 140 calls. Of those calls, Pet Resource Specialists were able to share information with 138 residents and/or community members.
- Pet Resource Specialists participated in three community events at Elroy Library: National Night out on October 2, Pet Food Donation for Seniors on October 2, and Microchip Clinic on October 27.

Pet Resource Center

- 85 cats participated in Spay Neuter Release (SNR) through partnership with the Austin Humane Society.
- Customer interactions offered 1023 opportunities for PRC staff to provide education about pet care and resources; pet owners experiencing animal-related challenges were connected to the following resources:
 - o 20 crates
 - o 75 bags of pet food
 - o 70 flyers

Enrichment

- The Behavior Team engaged 934 dogs in 32 playgroups for the month.
- The team evaluated 199 dogs resulting in 135 pairs made.
- Total playgroup time was 380.2 hours.

Volunteer, Foster and Rescue Programs

- A total of 323 volunteers donated 4,993 service hours; 15 groups of volunteers donated 268 hours with their "Giving Group" to the Center; 22 community service restitution volunteers contributed 221 hours toward animal care tasks.
- Coordinators facilitated six New Volunteer Orientations, introducing 131 individuals to our organization and volunteer opportunities.



 The Volunteer Program hosted the University of Texas Women's Basketball and Rowing teams for a group volunteer activity walking dogs. They loved it so much they wanted to be able to help the shelters pets on a more regular basis, both as a group and individually. We have begun facilitating orientations and introductory dog handling trainings for them to join our team as official volunteers and we look forward to a continued partnership caring for AAC shelter pets.

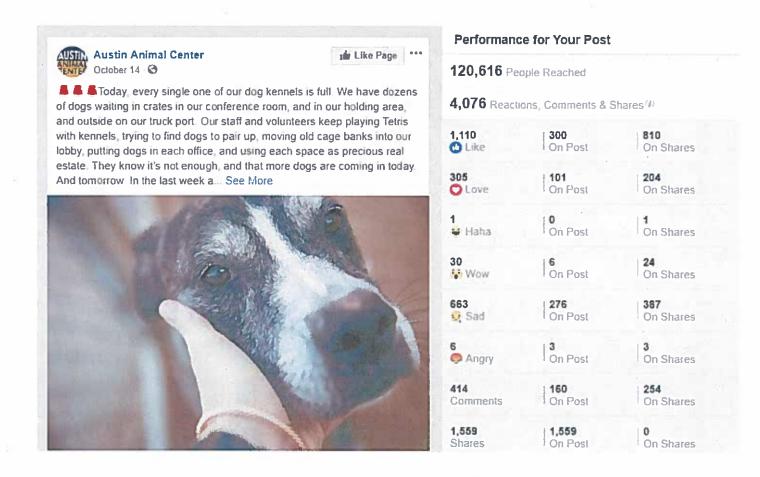


- A total of 342 families provided foster care.
- A total of 109 animals were adopted directly from foster care.
- There are currently 518 animals in 349 foster homes.
- There are 902 approved fosters in GivePulse.
- 159 new foster applications were processed.

Communications

 Highest paid engagement Facebook post was a plea for adopters and fosters on October 14, with a reach of 120.6 thousand.





 Highest organic engagement Facebook post on October 22, was a thank you post to San Antonio Water Systems (SAWS) for bringing the shelter water during the Austin boil water notice, receiving a reach of 48.3 thousand.

