



## Recommendation for Action

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**File #:** 18-4053, **Agenda Item #:** 19.

3/7/2019

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### **Posting Language**

Authorize an amendment to an existing cooperative contract with CDW Government, Inc., to provide continued hardware and software support for the City's networking infrastructure, for an increase in the amount of \$2,500,000, for a revised total contract amount not to exceed \$9,090,080.

(Note: This procurement was awarded by a cooperative purchase agreement with the State of Texas Department of Information Resources in accordance with Chapter 2054 of the Texas Government Code; therefore, goals were not established).

### **Lead Department**

Purchasing Office.

### **Client Department(s)**

Austin Convention Center Department; Austin Public Library; Austin Water; Communications and Technology Management.

### **Fiscal Note**

Funding in the amount of \$1,998,671 is available in the Fiscal Year 2018-2019 Operating Budget of various City departments. Funding for the remaining contract term is contingent upon available funding in future budgets.

### **Purchasing Language:**

Contract Amendment.

### **Prior Council Action:**

February 16, 2017 - Council approved the original contract, item 21, on an 11-0 vote.

### **For More Information:**

Inquiries should be directed to the City Manager's Agenda Office, at 512-974-2991 or [AgendaOffice@austintexas.gov](mailto:AgendaOffice@austintexas.gov) <<mailto:AgendaOffice@austintexas.gov>> or to Gil Zilkha, at 512-751-7631 or [Gil.Zilkha@austintexas.gov](mailto:Gil.Zilkha@austintexas.gov) <<mailto:Gil.Zilkha@austintexas.gov>>.

### **Council Committee, Boards and Commission Action:**

February 13, 2019 - Recommended by the Water and Wastewater Commission on a 9-0 vote, with Commissioner Bell of the dais and Commissioner Turrieta absent.

### **Additional Backup Information:**

The proposed amendment is for adjusting current hardware and software support for the City's networking infrastructure to satisfy updated critical needs requirements. On February 16, 2017, Council approved a contract with the contractor to allow the Austin Convention Center, Austin Public Library, Austin Water, and

Communications and Technology Management to have access to Cisco SmartNet Total Care Services for technical support of Cisco Networking Gear. Cisco SmartNet Total Care Services allows city information technology staff access to technical support on systems that provide essential network services such as interconnections to desktop computers, servers and printers as well as on systems that transmit and receive information via the internet.

With the initiation of this contract, Cisco SmartNet data collection has exposed the need for additional mission critical Cisco Networking Gear that require SmartNet Total Care support. Data collection has also determined that a number of previously unsupported mission critical Cisco assets now require Advanced Cisco Support.

The additional spending authority will allow the City to purchase additional Cisco SmartNet Total Care service needed to ensure the City's networking infrastructure is properly covered for support and product lifecycle management. Without this continued support the City will not be able to maintain critical systems essential to City infrastructure.

**Contract Detail:**

<b>Contract Term</b>	<b>Length of Term</b>	<b>Current Contract Authorization</b>	<b>Requested Additional Authorization</b>	<b>Revised Total Authorization</b>
Initial Term	1 yr.	\$1,318,016		\$1,318,016
Extension Option 1	1 yr.	\$1,318,016		\$1,318,016
Contract Amendment		\$ 458,034		\$ 458,034
Proposed Amendment			\$2,500,000	\$2,500,000
Optional Extension 2	1 yr.	\$1,165,338		\$1,165,338
Optional Extension 3	1 yr.	\$1,165,338		\$1,165,338
Optional Extension 4	1 yr.	\$1,165,338		\$1,165,338
<b>TOTALS</b>	<b>5 yrs.</b>	<b>\$6,590,080</b>	<b>\$2,500,000</b>	<b>\$9,090,080</b>

**Note:** Contract Authorization amounts are based on the City's estimated annual usage.