

**Community Services Block Grant
Programmatic/Financial Report
March 12, 2019**

The Community Services Block Grant funds the delivery of services to low income Texas residents in all 254 counties. These funds support a variety of direct services in addition to helping maintain the core administrative elements of community action agencies.

For the City of Austin, the grant provides funding for the delivery of basic needs, case management, preventive health and employment support services through the City's six (6) Neighborhood Centers and the three (3) Outreach Sites.

- **Basic Needs** (food, clothing, information and referral, notary services, transportation, car safety education and car seats, tax preparation, Blue Santa applications, fans, Thanksgiving food baskets and other seasonal activities);
- **Preventive Health** (screenings for blood pressure, blood sugar including a1C, and cholesterol; pregnancy testing; health promotion presentations, coordination and participation in health fairs, immunizations, coordination of wellness activities, linkages to medical home providers and diabetes case management);
- **Case Management** (individual/family support counseling, advocacy, self-sufficiency case management, crisis intervention, linkages with employers, educational opportunities and training, and working with individuals on quality of life issues);
- **Employment Support** (intake, assessment and goal setting, job readiness training, job placement assistance, and job retention services)

Expenditures Categories	2018 Contract Budget	Cumulative Expenditures as of 1/31/19	% of Total
Personnel	\$654,554.00	\$678,821.64	103.7%
Fringe Benefits	\$382,969.00	\$361,220.77	94.3%
Contractual	\$54,583.00	\$57,401.00	105%
Other	\$10,000.00	\$3,000.00	30%
Total	\$1,102,106	\$1,100,443.41	99.8%

Austin Public Health Report on PY18 Community Action Plan

MISSION: To prevent disease, promote health, and protect the well-being of our community.

TOP 5 NEEDS: Employment; housing services; education; basic needs, health

Report Date January, 2019

FNPI	Outcome Description	Target	#Enrolled	#Achieved	Success Rate %
1	Employment				
1B	Unemployed adults who obtained a job up to a living wage	55	12	3	5.45%
1C	Unemployed adults obtained and maintained a job for at least 90 days (up to a living wage)	20	11	0	0%
1E	Unemployed adults who obtained a job with a living wage	10	6	2	20.0%
1H	Employed participants in a career-advancement related program who entered or transitioned into a position with increased income and/or benefits	55	13	6	10.91%
2	Education and Cognitive Development	Target	#Enrolled	#Achieved	Success Rate %
2F	Adults who demonstrated improved basic education	5	0	0	0%
2H	Individuals who obtained a recognized credential, certificate or degree relating to the achievement of educational or vocational skills	7	0	0	0%
4	Housing				
4B	Households who obtained safe and affordable housing	25	1	0	0%
4E	Households who avoided eviction	375	35	17	4.53%
5	Health and Social/Behavioral Development		#Enrolled	#Achieved	Success Rate %
5B	Individuals who demonstrated improved physical health and well being	10	0	0	0%
5D	Individuals who improved skills related to the adult role of parents/caregivers	50	0	0	0%
SRV	Service Description	Number Served			
3O	Tax Preparation Programs	0			
4C	Rent Payments	15			
4D	Deposit Payments	0			
4I	Utility Payments	15			
5A	Immunizations	0			
5JJ	Food Distribution	6,021			
7A	Case Management	19			
7B	Eligibility Determinations	190			
7D	Transportation	18			
7N	Emergency Clothing	326			

Transition Out of Poverty Goal		Goal	Achieved		Success Rate%
TOP	Individuals who transitioned out of poverty	43	5		11.62%

- 1. Rosewood Zaragosa and St. John Manager Positions** – We are working with Human Resources to fill these positions. We are in the process of conducting face-to-face interviews with the 6 top candidates.
- 2. Annual Update** – As part of the CSBG Organizational Standards, staff provides an annual update on to the CDC which includes an analysis of the agency's outcomes and any strategic program adjustments or improvements needed, as well as the demographic information on clients served throughout the year. A copy of last year's update is provided in the back-up documents for this meeting. We will be providing this information again in the May meeting.
- 3. NSU Client Satisfaction Survey** -- The bi-annual customer service survey was completed in January at the Neighborhood Centers and outreach locations. Information on the results of the survey is included in the back-up. Center Managers have reviewed and followed up with any clients who expressed concerns if contact information was provided.
- 4. Designated Geographic Areas & Responsible Organizations** – The recommendations that the CDC adopted at the January meeting were approved by City Council on February 21st.
- 5. CDC Geographic Areas Nomination/Selection Meetings** – We are working with the Responsible Organizations to schedule the 8 Nomination/Selection meetings in March and April.
- 6. Neighborhood Center Improvements** – The Rosewood Zaragosa Neighborhood Center parking lot renovations (grading and access improvement for individuals with disabilities) have been completed. The South Austin Neighborhood Center is having its roof replaced this month. The construction of the new Montopolis Recreation and Community Center is underway and on schedule. Schedule milestones: Completion of building foundation – March 2019.

Success Story

Our client is a single 21 year old woman. She was working two jobs and going to school part-time when she started to struggle with some health issues which unexpectedly caused her to lose one of her jobs. When she came to Austin Public Health's Neighborhood Services Unit she was on the verge of eviction. She applied for rent assistance and was enrolled in self-sufficiency case management. This client was facing several challenges: health issues, financial issues,

relationship issues, housing instability, and employment instability. Unfortunately we were unable to preserve her housing, however, she was able to move out of her apartment without being evicted. With our support and self-sufficiency case management counseling she quickly found a new apartment and a better job. The Social Worker met with client on a regular basis to provide support, crisis counseling, financial coaching and community referrals. The services she received included: rent & utility assistance and gift cards. Upon her transition, she was caught up on her bills (that had snowballed due to moving costs and move-in fees). The final assistance allowed client to proceed with a zero balance and a great chance at success going forward. Most importantly, through individualized self-sufficiency case management at one of our neighborhood centers, she was able to define what success and happiness looked like for her and achieve her goals.