Council Appointee Evaluation Form

Corrie Stokes City Auditor March 2019

Section 6: Discussion of Anticipated Future Performance Issues and Key Result Areas

- Identify goals and objectives to be met during the upcoming performance period.
- Identify key issues and result areas

Overall office goals:

- Achieve a high level of satisfaction from our primary customer, the City Council, for issued audit products and integrity services as measured by responses to our annual Council satisfaction survey
- Improve accountability, transparency, and encourage a culture of continuous improvement in the City
- Maintain the competency of Office of the City Auditor staff
- Promote continuous improvement of office systems and processes

Specific priorities for 2019-2020:

- Identify audits for the FY2020 audit plan related to alignment and progress towards Council's strategic priorities and highest priority indicators
- Identify audit topics for the FY2020 plan related to duplication or overlap of City efforts
- Develop performance measures or other metrics to better capture audit impact; this could include capturing policy action taken following an audit
- Continue to focus on external outreach by implementing equity assessment recommendations to increase awareness of the role/work of the office and identify potential topics for audit
- Begin preparing for Office of the City Auditor redistricting responsibilities
- Document criteria for referring hotline allegations to other entities