Carlos Leon 4/1/19

TO: Public Safety Commission

Re! Information packet/backup materials for Hoday's meeting

The first three pages show where I when in the online Public Safety Commission archive I spoke and provided written evidence against the State Bar of Texas / CDC/BODA re: City attorney Elizabeth Cary Grare's alleged professional + Criminal misconduct State Bar Investigator, George Othe's homosexual, harassment Stalking behaviors against me a STRAIGHT CHRISTIAN MAN, ort 1414 Colorado and Austin Public Library Security, Guard Vincent (Vince) Wade's honosexual harassment, stalking

against me, a STRAJEHT
CHRISTIAN MAN, while
on duty at New Central
Library.

Page 4 documents my BODA
appeal of my dismissed
amended CDC grievance
against Elizabeth Cary Grace,

Page 5 do coments the official state Bar complaint process against non-attorney 579the Bar employees.

Page 6 shows the "Official"
State Bar response to my
official complaint against State
Bar Investigator George Whe.

Notice that on the "official"
response there is no state
Bor lefterhead or seal, that
HR is not mentioned, & that no
one from HR or anywhere

else at the state Bar claims authorship or signed it.

Pages 7-26 comprise the information I handed to the Library Commission on 3/25/19 re: Vince Wade including!

- my letter to the Library Commission
- the 10/27/17 & 7/27/18 Austin Chronicle articles re: April Balcombe & Vince Wade
- APL Director Weeks letter
  to me recognizing the many
  complaints against wade while
  employed at the Travis County
  Court yet saying that wade
  listing the Travis County
  Sheriff's Office as past
  employer on his City of Austin
  employment application is the
  extent of pertinent information

APL has about Mr. Wade's employment with the Travis - APL's memo to wade that has Pages 27-33 are Visite hade's City of Austin job application for the APL security Guard position including the app application Stating Wade worked at the Travis Carry sheriff Department 10/31/217-though Trans (any Auditor's office says wade worked there & 8/18/1997 -11/01/2017. That 18-year discrepancy with the start date of wade's employment with the Trais county sheriff's office appears to exist to try starting his employment after what

April Balkonbe as if it never happened. Therefore, that date nismatch appears to be tampening with governmental regard to detrave a state jail-telony per Texas fenal Code 37.10 (a)(1) + (O(1), Though hade certified he made no nisrepresentation in his application. Therefore, because wade authorited The City of Austin to investigate and verify any representations made by him & see his certify! Statement at the end of the application), ear either or ally or in writing, tell the City of Austin to ramedicately investigate + verity this nisrepresentation allegedly made by wade to FIRE him now, while he's

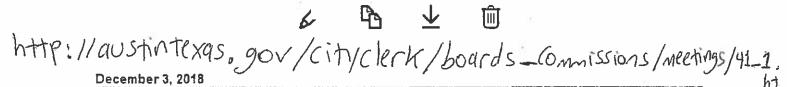
Still on probation ary status, when he can be legally dismissed at any time on any basis without Stand against sexual harassment, Stalking & assault to stand for public safety. In Solidarity, Carlos Sean Carlos Leon

amended grievance as

City of Austin afterney

# Public Safety Commission - 2018 Meetings ...

2 minutes ago • expires in 14 days



Regular Meeting of the Public Safety Commission - PSC Monthly Meeting - December 2018

- Agenda PSC Agenda for the December 3, 2018 meeting (33KB)
- Backup Back up document for item #8 Vision Zero (2.848)
- Backup Citizen communication handout from Carlos Leon (484K6)
- Backup Citizen handout from Joell McNew for item #6 Lighting study West Study (289KB)
- Backup Citizen Hanout for item #7 Vision Zero from Jay Blazek Crossley (69KB)
- Backup PSC Back Up #3 from Austin Police Department (317KB)
- Backup PSC Back Up #3 Monthly Stats from EMS (105KB)
- 🌅 Backup PSC Back Up #3 stats from Austin Fire Dept (а7Кв)
- Backup PSC Back Up #9 2019 Revised Meeting Schedule for PSC (23KB)
- 👼 Backup PSC Back Up document from Laura Dierenfield- Austin Transportation Department (2.0MB)

#### November 5, 2018

Regular Meeting of the Public Safety Commission - Monthly Regular Meeting for November 2018

- Agenda PSC Mtg Agenda for Hovember 5, 2018 @ 4pm (33KB)
- Play video PSC Video for Hovember 5, 2018 Meeting
- Backup AFD Call Types Monthly Stats (306KB)
- Backup AFD Monthly Stats Added Time Hours by Rank (20KB)
- 5 Backup APD's Monthly Stats Report (200K5)
- Backup Backc up AFD Monthly Stats (32KB)
- Backup Citizen Communications Handout from Carlos Leon Document #2 for the November 5, 2018 mtg (2.3MB)
- Backup Citizens Communication Handout from Carlos Leon (5.2118)
- 🔀 Backup EMS Monthly Stats Report 11-5-2018 (129KB)
- Backup Item #8 AFD Wildfire California Carr Fire Presentation (4.3MB)
- Backup PSC Agenda Item 9 Presentation from EMS (11-5-2018) (134KB)

October 1, 2018

Regular Meeting of the Public Safety Commission - Public Safety Commission Regular Monthly Meeting for October 2018

Agenda - PSC Agenda for Monday, October 1, 2018 (32KB)

Backup - Handout from Citizen Carlos Leon - @ 10-1-2018 PSC Meeting (8 5MB)

Geridence & original attorney Elizabeth Cary Grace against City of Austin attorney Elizabeth Cary Grace 3/3172019, 4:371

http://austintexas.gov/cityclerk/boards\_commissions/meetings/4etings of the Public Safety Commission - Page 1 | AustinTexas.go... // gustintexas gov/cityclerk/boards\_commissions/meetings/41\_ 🔼 Backup - PSC Back Up - Power Point - develop contract to evaluate how reported sexual assaults are processed (115KB) Eackup - PSC Handout - Citizen Communication - Julianna Gonzales (3-4-2019) (119KB) February 4, 2019 Regular Meeting of the Public Safety Commission - Public Safety Commission Monthly Meeting Agenda - PSC Monthly Mtg Agenda for February 4, 2019 (33KB) Approved Minutes - PSC Meeting Minutes for February 4, 2019 (31KB) Play video - Video - PSC Meeting February 4, 2019 Backup - Citizen Communication Handout Part 1 from Carlos Leon (2.7MB) Backup - Citizen Communication Handout Part 2 from Carlos Leon (8.9MB) Backup - Citizen Communication Handout Part 3 from Carlos Leon (8.4MB) Backup - Handout from Office of Police Oversight Community Engagement Team (29KB Backup - Handout from SAFE-monthly data report (41KB) Backup - Handout from Travis County Interagency Sexual Assault Team (182KB) Backup - Item #3 - Uniform Crime Reporting Audit Report (137KB) Backup - Item #3 -Memo from Chief Manley to DPS dated 2-4-2019 re: UCR Audit Rpt 1-11-2019 (157KB) Backup - Item #4 - Handout Victims of Sexual Assault and Domestic Violence Asset Map (230KB) Backup - Item #5 - Cooperative Working Agreement from SARRT (225KB) Backup - Item #5 - Power Point from SARRT (Sexual Assault Response and Resource Team) (113KB) Backup - Item #5 - SARRT (Sexual Assault response and Resource Team) Bylaws (225KB) Backup - Item #6 - Memorandum of Understanding from ISAT (11.1MB) January 8, 2019 (Cancelled) Regular Meeting of the Public Safety Commission - CANCELLED Mtg for Tuesday, January 8, 2019 Cancellation Notice - Cancellation Notice (15KB) January 7, 2019 Special Called Meeting of the Public Safety Commission - PSC Special Called Mtg 👼 Agenda - PSC Agenda - Monday, January 7, 2019 (32KB) Play video - Link to Video - PSC Meeting on January 7, 2019 Backup - AFD Monthly Stats Report (151KB) Backup - APD Monthly Stats Report (318KB) Backup - Carlos Leon document posting for public record (8.3MB)

Backup - Carlos Leon document posting for public record (6.9MB)

Backup - Carlos Leon document posting for public record (10.1MB)

Backup - Carlos Leon document posting for public record (4.8MB)

3/24/19, 4:04 PM

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Department » City Clerk



2019 Meetings; Page 1 of 1

# 2019 Meetings: Public Safety Commission

Meeting documents are also available for:

2018 | 2017 | 2016 | 2015 | 2014 | 2013 | 2012 | 2011 | 2010 | 2009

#### March 4, 2019

Regular Meeting of the Public Safety Commission - Monthly Public Safety Commission Meeting

2019 (32KB)

Show I spoke at against

Shire Wade during

Copies of

Complaint

Tout-Carlos Leon (3-4-2019) (13.1MB) Agenda - PSC Meeting Agenda for March 4, 2019 (32KB) Play video - PSC Mtg- March 4, 2019 video 🔼 Backup - PSC Back Up (34KB) Backup - PSC - Citizen Communication Handout - Carlos Leon (3-4-2019) (13.1MB)

Backup - PSC Back Up - # 5 - Follow up to February 4, 2019 from ISAT (Inter-agency Sexual Assau Team)from Beverly Mathews w/Travis County District Attorney (144KB)

Backup - PSC Back Up - #3 from EMS (164KB)

Backup - PSC Back Up - #3 Scope of Work (108KB)

Backup - PSC Back Up - #4 - Sobering Center Power Point (553KB)

Backup - PSC Back Up - #4 2018 Crime report stats from APD (2.1MB)

Backup - PSC Back Up - #5 - Form (EVAW) (87KB)



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EXECUTIVE DIRECTOR & GENERAL COUNSEL CHRISTINE E. McKEEMAN

DEPUTY DIRECTOR/COUNSEL GAYLE RILEY VICKERS

EXECUTIVE ASSISTANT JACKIE TRUITT

# THE BOARD OF DISCIPLINARY APPEALS APPOINTED BY THE SUPREME COURT OF TEXAS

March 29, 2019

Carlos Leon

RE: Notice of Appeal Received
Carlos Leon v. Elizabeth Cary Grace
201900660; BODA Case No. 61808

Dear Mr. Leon:

On March 28, 2019, the Board of Disciplinary Appeals received your appeal from the dismissal of your grievance against Elizabeth Cary Grace. The Board will obtain a copy of your grievance from the Office of the Chief Disciplinary Counsel of the State Bar of Texas, and three Board members will read it and decide whether the appeal alleges a violation of the Texas Disciplinary Rules of Professional Conduct. The attorney does not need to respond or take any action at this time unless contacted to do so.

The Board decides the appeals in conference; no hearing is held. The Board considers only the material in the grievance that the Office of the Chief Disciplinary Counsel reviewed. Please do not send any additional information concerning the grievance to the Board. We will notify both parties in writing of the Board's decision.

Sincerely,

Jackie Truitt

**Executive Assistant** 

xc: Elizabeth Cary Grace



# STATE BAR OF TEXAS



#### **COMPLAINT PROCESS**

#### **POLICY**

Pursuant to State Bar Act Section 81.036, the State Bar of Texas will maintain a file on the receipt, investigation, resolution, and communications regarding all written complaints, other than a grievance against an attorney, filed with the State Bar.

#### SUBMITTING A COMPLAINT

A written complaint must include the facts upon which the complaint is based.

Written complaints may be submitted online at texasbar.com/contactus or by mail to:

State Bar of Texas 1414 Colorado Street Austin, TX 78701

The sender must provide the following the following information when filing a complaint:

- full name, mailing address, email address, and phone number;
- the subject matter of the complaint; and
- if applicable, the name of each person/department contacted in relation to the complaint

The State Bar will acknowledge receipt of your complaint within 10 working days. Anonymous complaints will not be processed.

The State Bar will provide a written response to you within 60 days of receipt of your written complaint.

Until final disposition of the complaint, you shall be notified at least quarterly of the status of the investigation unless the notice would jeopardize an undercover investigation.

For any other questions regarding this process please call 800.204.1724.



#### **NON-DISCIPLINARY COMPLAINT**

Submitted by: Mr. Carlos Leon (in person)

**Address:** None provided **Phone:** None provided

Regarding: State Bar of Texas Employee

Date Received: March 19, 2019

We have investigated the subject of your complaint filed with the State Bar on January 18, 2019. After a consultation with the subject employee, we believe the matter has been resolved and no further action is necessary.

Note: The subject employee of my complaint is state Bar Investigator George Uthe. Carlos León 3/25/19

To: Library Commission

Re: Innediately + permanently firing New Central Library Security Guard Vincent (Vince) Wade

Vincent (Vince) Wade's predatory criminal abuse of official capacity behavior pattern across security jobs for the Travis County Sheriff's Office I the City of Abstin's Rubic Library, against women & men, shows wade should not be working at the public library or with the public in any capacity and not have any legal power over anyone.

Go online to the Astin Rublic Safety Commission backup materials page to click on my Citizen Communication Handot - Carlos León (3-4-2019) to re-read my two handwritten Complaints against Vince Wade as

(195

Security guard at New Central Library for the connected incidents Vince wade initiated against me Jan. 14, 2019 + Feb. 8, 2019.

Then read Vince wade's reports of those two incidents to his boss, Security supervisor Jeff Rowland.

See for yourself that wade omitted many important details from what he actually said & did, & rewrote others, to try gaslighting. Rowland, HR, & ne by trying to overwrite the reality with his half-truths & lies to try creating an alternate reality that did not happen how wade described it. to try covering his ass ex post facto (after the fact).

In fact, wade contradicted himself.
Per Rowland's Feb. 11) 2019, it 10:35 enail to wade wade is wade it initially storted he placed his hand

2 0 (5)

on me, which is Assault by Contact per Texas Penal Code 22.01 (a)(3),

Then to avoid being held legally accountable for his crime of assault against me, wade changed his story in his feb. 14, 2019 3:54 pm enail to Rowland, when he then claimed in his "rough draft" of his 2/8/19 incident report that he only lightly touched the right sheve of my jacket.

Similarly, Wade did not enter the elevator with me on 1/14/19 as he claimed; he followed me onto that elevator, wade allegedly tried rewriting what he actually did to avoid being held legally accountable for stalking me, another serious sexual harassment & Sexual assault precursor crime,

Therefore I believe April Balcombe's claims that Vince wade sexually harassed & sexually assautted her

(3 4 5

at nork when Wade was a travis County Court bailiff working for the Travis County Sheriff's Office as a Certified peace officer,

Thelieve Balcombe's claims about Wade being in her office when she was out + doing what She alleges he did. I believe Balcombe's claims about her computer being hacked, with files + countersurveillance videos being deleted.

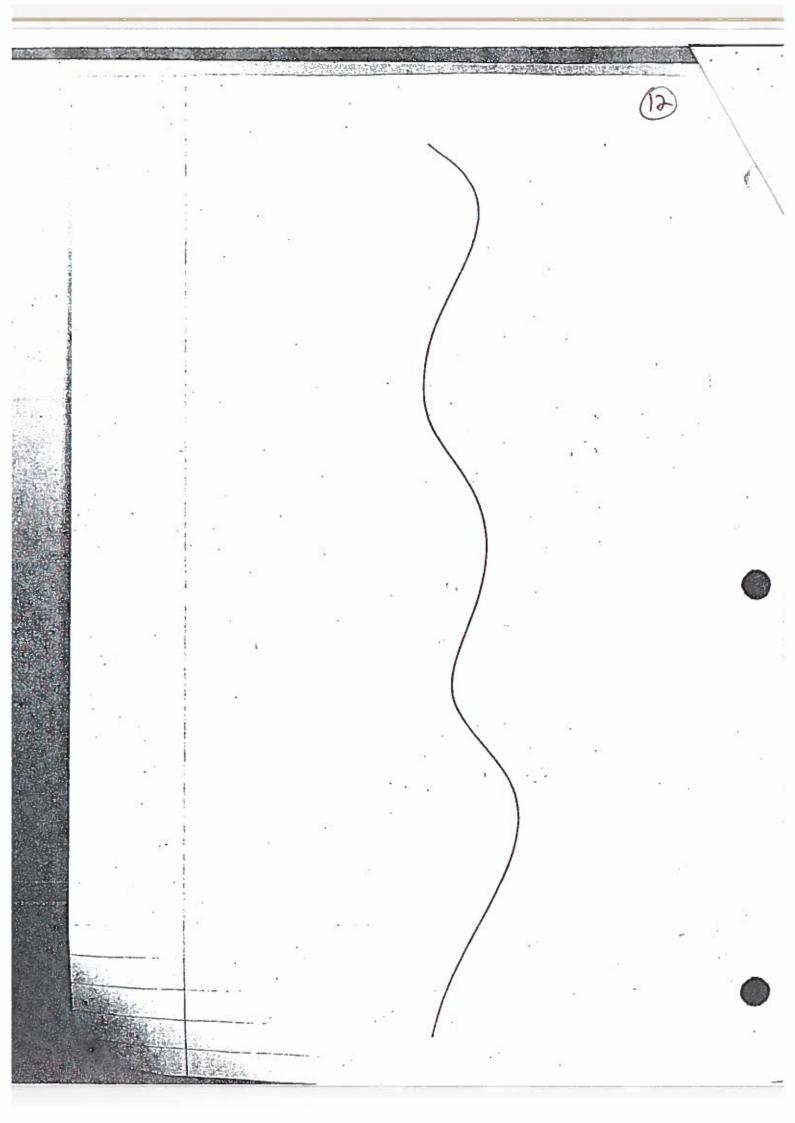
This is how evil actors + networks
operate to attack targeted individuals,
while protecting + entrenching
Thenselves, Notice also that wade
was not officially penished for
what he allegedly did to Balcombe
or what he said + did to me;
Rowland's official 3/13/19
memoranden to wade has no
disciplinary action in it.

However according to the City of Austin Law Department, Wade's

probation period with the City of Astin does not end until July 20, 2019 because wade is a new City of Austin employee at APL.

Therefore, now is the time to uproot Wade before he noots at APL for 20 years, like he previously did at the Travis County Sheriff's Office; he Shouldn't be allowed another 20 minutes on duty for an APL security job that should not be his, based on his work-related professional + criminal misconduct.

Respect-fully,
& Carlos León



# Federally Sanctioned Sexual Assault? Legal loophole at heart of court reporter's case



By Sarah Marloff, Fri., Oct. 27, 2017

https://www.austinchronicle.com/news/2017-10-27/federally-sanctioned-sexual-assault/

April Balcombe may never get her day in court. On Sept. 27, one year after filing a federal lawsuit against Travis County alleging sexual harassment and retaliation in the workplace during her employment as a court reporter for County Judge Elisabeth Earle, Magistrate Judge Mark Lane recommended that the court dismiss Balcombe's claim in light of a Title VII Civil Rights Act loophole known as a personal staff exemption. Turns out, Travis County has a similar exemption on its books.

Balcombe began working as Earle's court reporter in January 2015. She was excited about the career change, and the regular work hours and health insurance benefits that came with working for the county. But a few weeks into the job, Balcombe says, she started receiving unsolicited sexual attention from the court's deputy bailiff, a member of the Travis County Sheriff's Office who was also staffed in Earle's office. It began with uncomfortable advances: The bailiff, Vince Wade, would tell her how "sexy" she looked and compliment her legs and breasts. That March 30, Wade allegedly kissed Balcombe on the neck and told her, via text message, that she "smelled good."

"I told him 'No," she recalled. "I should have said it more, but I was still scared. I was so new to the job."

Balcombe's suit alleges that Wade shortly thereafter ceased advances and began acting "cold and distant." She claims he yelled at her in court several times and filed a complaint against her because she "dressed too sexy." Items from her office began disappearing, prompting her to set up surveillance. Several video clips she shared show a man – who Balcombe says is Wade – entering her office while she was out, rummaging through her desk and cabinets, and at one point crawling beneath her desk with what looks like a CD. For the next few months, Balcombe claims, her computer was routinely hacked and files, including several surveillance videos, were deleted.

That July, Balcombe submitted a formal complaint to Earle and Court Administrator **Debra Hale**. She was temporarily placed on administrative leave and questioned by the County Court's civil litigation attorneys. Upon returning to work, Earle changed Balcombe's hours and gave her additional duties, which Balcombe considered retaliatory. "It felt like they were trying to overwhelm and sabotage me," she said. She recalls being locked out of the women's restroom after Earle changed the locks, and, according to Balcombe, "gave keys to all other staff except me." Balcombe also said she received little computer support despite her fears of being hacked – at least until she contacted the FBI's cyber security department. (Balcombe believes an investigation is still ongoing.) She was fired on Oct. 25, 2015, three days after her lawyers sent Earle a cease and desist letter for her perceived retaliation.

The county's response, filed last October, alleges a different story: that Balcombe showed "performance deficiencies" and became "increasingly more hostile and resistant" to the job, and to Earle. (The response also says Earle "took immediate corrective action" to make sure Balcombe and Wade never worked together again.) The county claims she was fired for two subsequent mistakes during the week of Oct. 12. Earle said she couldn't comment on pending litigation, but did write: "No harassment of any kind will be tolerated by my office. Ms. Balcombe's allegations were taken very seriously, were independently investigated, and were found to be without any merit."

The case currently hangs in limbo. Lane, appointed to assist with pretrial hearings, has recommended that Judge Lee Yeakel grant the county's motion for summary judgment and dismiss the case, arguing that as a court reporter Balcombe was part of Earle's personal staff and therefore barred by Title VII's personal staff exception. The loophole protects cities, counties, and states from being sued. According to the county's motion for summary judgment, filed in July, the "term 'employee' shall not include any person elected to public office ... or any person chosen by such officer to be on such officer's personal staff." That is, you're not an employee if you were elected into office — or if you were individually chosen to work within that office.

lcombe said she and her previous attorneys decided against filing the civil suit in Travis County to avoid any iffict of interest. However, her current lawyer Robert Goodman said there's a chance the personal staff exemula have been a nonissue in a district court. He said there is "not an exception to the definition of employee under apter 21 of the Texas Labor Code, which essentially has the same prohibitions against discrimination." Though odman said it isn't "directly relevant" to Balcombe's suit, Travis County does have a similar policy. According to apter 9 of the Human Resources Policies and Procedures, the county's policies do "not apply to the employees of relected Official unless that Elected Official expressly adopts it in writing."

unclear if Earle had adopted the policy. She did not specifically address that in her response to me, and both acey Calloway, the county's HRMD director, and Hale said it would be "inappropriate to comment on pending gation." But Earle's July affidavit reads: "Balcombe also signed an 'At-Will Acknowledgement' ... recogniz[ing] I acknowledg[ing] that Chapters 9 and 15 [of the Travis County Code] do not apply to [her]." Earle did confirm t she adheres to the Travis County Criminal Courts Personnel Manual, which the county adopted this June, and ich forbids employee harassment of any nature and promises a Criminal Courts investigation.

king matters more complicated is the consideration of whether court reporters indeed fall under "personal staff." ly the 8th Circuit Court of Appeals has addressed the issue, and that case (Hemminghaus v. Missouri) relied on six tors set by the 5th Circuit during Teneyuca v. Bexar County, to determine whether an employee falls into the ception. The court reporter in the 8th Circuit case was deemed to be personal staff. The Department of Labor issued nions in 1998 and 2005 stipulating that court reporters do not represent judges in the public eye, but Lane argues t Balcombe's chamber roles were "distinguishable from the court reporter role addressed in the opinion letters" and represent Earle, referencing Hemminghaus and Teneyuca.

akel is expected to issue a ruling within the next few months. If he sides with the county, Balcombe says she will real to the 5th Circuit Court of Appeals "only for other people.

is is definitely an issue that needs to be brought to the public's eye and needs to be changed," she said, "regardless whether I'm spit under the personal staff exemption or not. Nobody should fit under that exemption."

ps://www.austinchronicle.com/news/2018-07-27/eeoc-takes-up-balcombes-case/

# **EOC Takes Up Balcombe's Case**

# ormer Travis County court reporter who claimed sexual harassment id retaliation will get a hearing - By Sarah Marloff, Fri., July 27, 2018

E Travis County court reporter who claimed she was sexually harassed by a colleague, retaliated against, and lied a trial in federal court due to a Title VII Civil Rights Act loophole known as <u>personal staff exemption</u> may her day in court. The Equal Employment Opportunity Commission is moving forward with April Balcombe's e under the 1991 Government Employees Rights Act. A tentative hearing has been set for the week of Dec. 10; ugh it will be held in Austin, an out-of-state judge has been hired to preside.

combe was Judge Elisabeth Earle's court reporter for 10 months in 2015. She claims the court's deputy bailiff ice Wade made unsolicited sexual comments, but when she denied his advances he became cold and distant. She da complaint with Earle, and was soon after fired. Balcombe claimed it was retaliatory, while the county argued was let go for "performance deficiencies." Her case was dismissed last October, due to a loophole that protects ted officials from being sued by their personal staff.

combe said she wanted to thank whoever it was that made the anonymous tip to her lawyer about the Government ployees Rights Act. "Thank you for protecting our civil rights," she said. "Now I will have a fair discovery and a hearing in front of a highly qualified, administrative law judge.

(1)

Citizen Assistance Form CAF # 13813 March 18, 2019

Citizen: Carlos Leon

Dear Mr. Leon,

Thank you for contacting the Law Department requesting information about Austin Public Library Security Officer Vincent Wade at the Central Library, specifically whether Vincent Wade is the same individual that had a number of complaints against him while employed by the Travis County Court. The Law Department has asked me to address your concerns.

APL Security Guard Vincent Wade did list the Travis County Sheriff's Office as a past employer on his City of Austin employment application. That is the extent of the pertinent information that Austin Public Library has about Mr. Wade's employment with Travis County.

Again, thank you for bringing your concern to our attention. Should you have any further questions, please contact Sharon Herfurth, Division Manager, Office of Programs & Partnerships, at 512-974-7420 or by email at sharon.herfurth@austintexas.gov.

Sincerely,

Roosevelt Weeks, Director Austin Public Library

Pearul Weeks

#### David Salazar

From:

Rachel Ortiz

Sent:

Wednesday, March 20, 2019 11:29 AM

To:

David Salazar

Subject:

RE: Request for information from Constituent

Sheriff's department, as a Certified Peace Officer.

From: David Salazar

Sent: Wednesday, March 20, 2019 11:28 AM

To: Rachel Ortiz < Rachel, Ortiz@traviscountytx.gov> Subject: RE: Request for information from Constituent

During the first set of dates, he was employed by which department?

-rom: Rachel Ortiz < Rachel.Ortiz@traviscountytx.gov>

Sent: Wednesday, March 20, 2019 11:26 AM

fo: David Salazar < David Salazar@traviscountytx.gov >

c: Norma Guerra < Norma.Guerra@traviscountytx.gov>; Carley Arnold < Carley.Arnold@traviscountytx.gov>

iubject: RE: Request for information from Constituent

le was employed 08/18/1997 – 11/01/2017. He was than rehired on 04/02/18 – 06/08/2018, worked for Facilities.

hank you,

ocky

rom: David Salazar

ent: Wednesday, March 20, 2019 11:22 AM

p: Rachel Ortiz < Rachel Ortiz@traviscountytx.gov >

:: Norma Guerra < Norma.Guerra@traviscountytx.gov >; Carley Arnold < Carley.Arnold@traviscountytx.gov >

ibject: Request for information from Constituent

r. Carlos Leon has asked for information of inclusive dates of employment for a former Travis County employee:

ncent (Vince) Wade

ease provide any information about former employee(s) dates and department of employment only.

ank you for your assistance.

vid A. Salazar

280 -

is electronic mail message, including any attachments, may be confidential or privileged under applicable





To:

Vincent Wade

Security Guard

Austin Public Library (APL)

From:

Jeff Rowland

Security Supervisor

Austin Public Library (APL)

Date:

March 13, 2019

Subject:

Reminder: Austin Public Library Security Guard Procedures

The purpose of this memorandum is to provide a reminder of the Austin Public Library's Security Guard procedures which prohibit security personnel from making physical contact with APL patrons, unless in an emergency situation. On February 8, 2019, I received a report that while on patrol, you had an interaction with an APL patron by the name of Carlos Leon. After speaking to you and looking into the concern, I determined that you had attempted to get Mr. Leon's attention by waving your hand in front of him. However, Mr. Leon was wearing headphones, his vision was fixed on the computer screen directly in front of him, and he did not provide you with an acknowledging response. You explained that you attempted to draw Mr. Leon's attention to a piece of paper laying on the floor by his foot and in close proximity to where he was seated. When you were not able to obtain Mr. Leon's attention, you subsequently tapped Mr. Leon on his right sleeve in order to draw his attention to the piece of paper on the floor. You also stated that you were attempting to be helpful by asking the patron if the piece of paper lying on the floor was his. In response to you tapping him on the shoulder, Mr. Leon became visibly upset and vocalized his displeasure. You immediately moved away from Mr. Leon, in an effort to deescalate the interaction.

During the three (3)- months that you have been employed as a full-time employee with the Austin Public Library, you have received verbal training relating to Security procedures which prohibit security personnel from making physical contact with APL patrons, unless in a medical or emergency situation, where you are directed to contact 911 and Austin-Travis County Emergency Medical Services (ATCEMS). You recently completed the "Prepare Training Program's Foundation Course (CPI Safety)," on Tuesday, March 12, 2019. You have also been scheduled to attend the "Nonviolent Crisis Intervention (NCI) Training Program's Disengagement Skills Course (CPI Safety)" on Wednesday, March 20, 2019. During our meeting on Thursday, February 14, 2019, I discussed the importance of officer safety as it relates to putting our hands on any person and reiterated that physical contact with patrons is not acceptable.

Please understand that moving forward, you are expected to adhere to the rules established under these procedures. You will also refrain from making physical contact with APL patrons, in order to get someone's attention, unless in an emergency situation.

Vincent Wade, Security Guard

Austin Public Library

Date



## Rowland, Jeff

From:

Wade, Vincent

Sent:

Monday, February 11, 2019 11:08 AM

To:

Rowland, Jeff

Cc:

Clapper, Jennifer

Subject:

Re: Patron interaction - Carlos Leon

10-4.. Thanks and I will take it all in aa a learning lesson

Get Outlook for iOS

From: Rowland, Jeff <jeff.rowland@austintexas.gov>

Sent: Monday, February 11, 2019 10:35

To: Wade, Vincent Cc: Clapper, Jennifer

Subject: Patron interaction - Carlos Leon

Greetings Vincent,

02-08-2019 at approximately 1620hrs you had an interaction with Library patron Carlos Leon. You stated that during the interaction you placed your hand on this person in an attempt to get their attention. You have received training to include that we should not put our hands on patrons for any reason. This is an example of how different individuals respond to your well meant intentions. I want you to take this situation and make sure you understand it as a learning

On a separate note, while investigating this incident I noted that you are patrolling while carrying a beverage, an open top beverage in areas where we enforce the rule that drinks must have a lid. Please refrain from carrying food or drink on your patrols, in the future.

f you have any questions, please feel free to contact me.

leff Rowland Security Supervisor ?hone: (512) 974-9613 office

mail: jeff.rowland@austintexas.gov







## wland, Jeff

From:

Wade, Vincent

Sent:

Tuesday, January 15, 2019 12:32 PM

To:

Subject:

Rowland, Jeff Carlos Leon

Attachments:

carlos.avi

On the date of 01/14/2019, I entered elevator #5 with an individual named Carlos Leon. During the elevator ride, the only interaction I had with this individual was me informing Leon that he had food on the left corner of his mouth. As I exited the elevator. I again informed him about the food in case he wanted to wipe it off. As I walked away from the elevator I could hear Leon shouting "What's your name?!" Nothing further to report on this incident.

#### Rowland, Jeff

From:

Rowland, Jeff

Sent:

Thursday, February 14, 2019 12:32 PM

Го:

Martinez, Stuart

Subject:

Carlos Leon - conversation Tuesday 2/12

Breetings,

er our conversation the following are details related to my conversation with Carlos Leon on 2/12/2019. Carlos has sked to speak with me in reference to the actions of a security staff member that he ( Carlos) thought were olicy/procedure issues that needed to be addressed to and with the officer involved.

Ir. Leon provided me with a hand written document. Mr. Leon stated that Officer Wade had harassed him, assaulted m and attempted to gaslight him. Mr. Leon went on to stated that while seated at a workstation he had seen Officer ade approaching. He was seated at the workstation "minding his own business with his sunglasses and headphones on hen Officer Wade approached him and pounded on the desk top to get his (Mr. Leon's) attention. Mr. Leon stated the ignored Officer Wade who then proceeded to touch him on his hand (in an attempt to get his attention) and Mr. on stated that he had been assaulted. At this time I listened to his input about the incident and did not take the time read thru the 23 pages of document he was providing me. Mr. Leon expressed his opinion about what actions should taken. I informed Mr. Leon that we would be investigating and addressing any issues if they occurred. Mr. Leon asked on responded that he would have a response and outcome to his concerns and I advised him possible the following week. Mr. u and open records request. I thanked Mr. Leon for his time and we parted.

s is the details of the conversation with Carlos Leon to the best of my recollection and I have not omitted any details an effort to distort the details.

T Rowland urity Supervisor me: (512) 971-9613 office all: jeff.rowland@austintexas.gov





### artinez, Stuart

From:

Martinez, Stuart

Sent:

Thursday, February 14, 2019 4:47 PM

To:

Ruiz, Reyna FW: Rough draft

Subject:

Attachments:

Carlos2-8.docx

**FYI** 

Stuart Martinez, MHRM, SHRM-CP, PHR Human Resources Office | Human Resources Advisor 512-974-9637 | stuart.martinez@austintexas.gov







2018 TOP INNOVATOR

From: Rowland, Jeff

Sent: Thursday, February 14, 2019 3:58 PM

To: Martinez, Stuart <Stuart.Martinez@austintexas.gov>

Subject: FW: Rough draft

Is there anything else you think Vincent needs to add to his incident report before it is submitted?

From: Wade, Vincent

Sent: Thursday, February 14, 2019 3:54 PM

To: Rowland, Jeff < < left.Rowland@austintexas.gov >

Subject: Rough draft

Attached is the rough draft:

At approximately 1620 hours, on the date of 11-08-2019, and while on interior patrol conducting Guard Trax, I encountered a patron identified and recognized as Carlos Leon who was sitting at a computer on the North 6th floor. I noticed a piece of paper on the floor near him, and out of a courteous gesture of customer service, I stopped to inform him that a piece of paper was on the floor near his right foot. I was thinking that it might belonged to him. I verbally tried to get his attention several times without him responding. I then lightly touched the right sleeve of his jacket and asked was the paper on the floor his. He then began yelling in a loud voice "Whats your name!! Don't put your hands on me!! You assaulted me!!". Other than engage in further conversation with this individual and to deescalate the situation, I walked away to continue my patrol. His extremely loud outburst had begun to get the attention of other nearby patrons. A few minutes later, after seeing he had departed the area, I passed by the area where he had been sitting, and picked up the paper from the floor and placed it on the table. There was no further interaction between myself and this I individual. A copy of the video has been placed in NCL Video titled 19Carlos6th



3/24/19, 4:04 PM

Explore your city...

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# austintexas\*gov

Department » City Clerk



2019 Meetings: Page 1 of 1.

# 2019 Meetings: Public Safety Commission

Meeting documents are also available for:

2018 | 2017 | 2016 | 2015 | 2014 | 2013 | 2012 | 2011 | 2010 | 2009

#### March 4, 2019

Regular Meeting of the Public Safety Commission - Monthly Public Safety Commission Meeting

Agenda - PSC Meeting Agenda for March 4, 2019 (32KB)

Play video - PSC Mtg- March 4, 2019 video

When I Spoke at against

Opies of my

Backup - PSC Back Up (34KB)

Backup - PSC - Citizen Communication Handout - Carlos Leon (3-4-2019) (13.1MB)

Backup - PSC Back Up - #5 - Follow up to February 4, 2019 from ISAT (Inter-agency Sexual Assault Walle Team) from Beverly Mathews w/Travis County District Attorney (144KB)

- Backup PSC Back Up #3 from EMS (164KB)
- Backup PSC Back Up #3 Scope of Work (108KB)
- Backup PSC Back Up #4 Sobering Center Power Point (553KB)
- Backup PSC Back Up #4 2018 Crime report stats from APD (2.1MB)
- Backup PSC Back Up #5 Form (EVAW) (87KB)



City of Austin - Austin Public Library (APL)

Subject: PIR C026228-030619- Open Record Request

Requestor: Carlos Leon

Request: Regarding two (2) complaints made to Jeff Rowland concerning Security Guard Vincent Wade (on January 14, 2019 and February 8, 2019). Here is the information he is

- 1. APL HR's official reports;
- 2. APL HR's official responses;
- 3. APL HR's official disciplinary actions against Vincent Wade;
- 4. Any and all other APL written communication, including any and all electronic communication including those by any APL security staff or employees;

5. Vincent Wade's official responses.

Due Date: Monday, March 18, 2019

APL Responsive Information: Attached

Responsive Information Cost estimate:

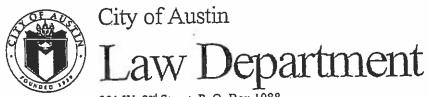
Research, Gather and Print materials:

30 minutes

Number of pages provided:

54 (not including cover)





301 W. 2<sup>nd</sup> Street, P. O. Box 1088 Austin, Texas 78764-1088 (512) 974-2268

March 7, 2019

Carlos Leon

Dear Carlos Leon,

Please find enclosed the responsive document for your public information request (PIR C026002-030419):

"When does APL Security Guard, Vincent Wade's probationary period end? Meaning, the first 90 days of employment.

- Carlos Leon

\*I'll pick up the answer at the front desk of the Law Department (4th floor)\*."

Thank you for contacting the City of Austin.

PIR Team City of Austin- Law Department (512) 974-2268



APL Security Guard Vincent Wade's probationary period will conclude on Saturday, July 20, 2019.



# Application: Vincent Wade

Posting number: COA078604

Posting: Security Guard (City of Austin)

Form: Application

Submitted: July 30, 2018 at 10:33 PM (confirmation number: CN002009775)

## Personal Information

#### Personal Information

First Name:	Vincent
Middle Name:	N.
Last Name:	Wade
Mailing Address:	
City:	
State:	
Zip Code:	
Country:	United States of America
Residential Address:	
City:	·
State (OLD):	3 3
State:	
Zip Code:	
Country:	United States
Home Telephone:	
Other Telephone:	
Email Address:	
What date are you available to begin working?	08/06/2018
Salary Desired:	\$14/hr
Are you legally eligible for employment in the U.S.?	Yes
Are you a current City of Austin Employee?	No
If you are a current City of Austin Employee, please enter your eight digit Employee Number	2 × v

## Page 2 of 7 | Created 03-11-2019 16:45:59 | Vincent Wade



If you are a City of Austin Employee, what is your employment status?	
If you are currently or ever have been an employee of the City of Austin, which department did you work in?	Convention Center
If you are not a current City of Austin employee, have you previously worked for the City?(HISTORICAL)	
If you are currently or ever have been an employee of the City of Austin, which department did you work in? (HISTORICAL)	
If yes, please list the dates of your employment:	2015 - 2017
Are you related to any member of the City Council or any person now employed by the City of Austin?	No ·
If yes, please list the relative's name, department, and relationship:	

#### Educational Information

Did you graduate from High School or	Yes
receive a GED?	# *

# Confidential EEO Information

## Voluntary Demographic Data

Have you ever applied for a job with the City of Austin?	Yes
How did you hear about this opportunity?	City of Austin Website

# Educational Record

### **Educational Record**

Name of School:	Austin Community College	
City:	Austin	
State:	TX	
Type of School:	Undergraduate College/University	
Major Field of Study:	Criminal Justice	
Diploma, Degree, or Certificate earned:	Associates	

# Page 3 of 7 | Created 03-11-2019 16:45:59 | Vincent Wade



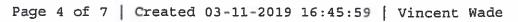
Hours Earned:	90
Did you graduate?	Yes

# **Employment Record**

# **Employment Record**

Employer:	Travis County Facilities Management	
Address:	700 Lavaca	
City:	Austin	
State:	TX	
Type of Position:	Full-Time	
If part time, enter the number of hours worked per week:	. A	
Position Title:	Building Security	
Number of employees supervised by you:	0	
Start Date:	04/02/2018	
End Date:	06/07/2018	
Supervisor's Name:	Mark Jackson	
Supervisor's Phone:	5128548635	
May we contact this employer?	Yes	
Reason for Leaving:	Resigned -working part time private security	
Describe responsibilities and duties you performed or skills you have that are required for the position for which you are applying:	Provides basic building security for County facilities during normal business hours or after hours and on weekends and holidays. Ensures doors and windows are locked and secured during non-business hours. Reports security violations and questionable activities	

Employer:	Travis County Sheriff Dept  509 W.11th Street	
Address:		
City:	Austin	1.0
State:	TX	
Type of Position:	Full-Time	and the same of th





If part time, enter the number of hours worked per week:	
Position Title:	Corrections Officer / Peace Officer
Number of employees supervised by you:	
Start Date:	08/19/2015
End Date:	10/31/2017
Supervisor's Name:	Stephen McBride
Supervisor's Phone:	512-854-4180
May we contact this employer?	Yes
Reason for Leaving:	Retired
Describe responsibilities and duties you performed or skills you have that are required for the position for which you are applying:	Maintained safety and security for the jails, staff and courthouses. Trained officers on policies and procedures of the department.

## References

#### References

Name of Reference:	Jennifer Martinez
Phone Number:	512-799-3194
Email Address	Jennifer.Martinez@traviscountytx.gov
How do you know this reference?	Friend, former co-worker

Name of Reference:	John Curtis		
Phone Number:	4065435984		
Email Address		 18	
How do you know this reference?	Friend		10

# Additional Information

Licenses & Certifications

# Page 5 of 7 | Created 03-11-2019 16:45:59 | Vincent Wade

10
131

Check those that apply for your Valid Texas Driver's License:	Operator C	
List other current/valid licenses, certifications, or registrations required for the position for which you are applying. Indicate types and dates received.	Peace Officer, Private Security License	

## Special Training/Skills/Languages

List all job related training and skills and/or equipment you can operate:	Proficient in Microsoft Word, Excel, PowerPoint, Prezi, Microsoft Office
Typing Test by TWC or City of Austin:	No
Typing Test Date:	
Typing Score (wpm):	
Languages other than English if required for this position:	
Language proficiency (first):	
Languages other than English if required for this position:	S.
Language proficiency(second):	= = = = = = = = = = = = = = = = = = = =

#### Veteran Info

Are you an honorably discharged Veteran, serving on active duty or	Yes	, iii	
currently serving in the Guard or			Q.
Reserves in the United States Armed Forces?			
1 3/3003		 - 1	

# **Supplemental Questions**

Required fields are indicated with an asterisk (\*).

1. The Minimum Qualifications for this position are: Graduation from High School or equivalent, pl	us one (1)
year experience providing security services. Do you meet these Minimum Qualifications?	

[X] 1. Yes

[] 2.No

[] 3. No Answer

2. Do you have a valid Texas Class "C" Driver's License, or equivalent?

[X] 1. Yes

[] 2. No

[] 3.I have a current out of state driver's license

[] 4. No Answer

3. Please describe how you meet the preferred qualifications listed for this position.

## Page 6 of 7 | Created 03-11-2019 16:45:59 | Vincent Wade



I've been in the security field for over twenty years, serving as a trainer as well as a supervisor. I hold an Associate Degree in Criminal justice

4. Driving is an essential function of this job, so driving eligibility and insurability must be verified at the time of hire. If selected as the top candidate, do you understand that your driving record will be evaluated to ensure it meets the City's Safety Driving Record Standards?  [X] 1. Yes
[] 2.No
[] 3. No Answer
5. This position has heavy public contact with adults, children and other diverse populations. Please describe your experience working and/or interacting with these groups? As a peace officer i have worked in the community as well as providing security for various functions which adults and children of all races attended.
<ol> <li>Detail your daily work responsibilities from the security jobs listed on your application.</li> <li>Provided security in the jail, courtroom, courthouses and various Travis County facilities.</li> <li>Conducted foot patrol inside and outside of buildings to ensure public safety and to report any crimes</li> </ol>
7. Do you have experience preparing daily activity and/or incident reports?
[X]1.Yes
[] 2.No
[] 3. No Answer
8. This position requires frequent computer usage in order to serve our customers. Please explain how you have previously applied your computer knowledge with a prior employer.  I've used computer programs such as powerpoint and prezi to present training information i would compile to staff
<ol> <li>Please describe your experience providing security services for public assemblies, private, and/or entertainment events.</li> <li>As a peace i worked various security assignments such as football stadiums, convention center, and many concerts</li> </ol>
10. How many years of experience do you have working with and monitoring security systems?
[] 1.Less than 2 years
[] 2.2 - 3 years
[] 3.3 - 4 years
[X] 4. More than 4 years
[] 5. None
[] 6. No Answer
11. Do you have experience monitoring fire alarm systems and access codes systems?
[X] 1. Yes
[] 2.No

12. Providing excellent customer service is an essential part of what makes an organization successful. Give

[] 3. No Answer



an example of a time you provided great customer service. What was the situation and how did your actions help the customer(s) have a better experience?

- 13. In your own words, define "teamwork," and explain why working as a team is an integral part of a job? Teamwork is all employees coming together to perform and accomplish task to satisfy the goal of their agency or industry
- 14. If identified as a top candidate, do you agree to a Criminal Background Investigation (CBI)?

[X] 1. Yes

[] 2. No

[] 3. No Answer

15. My job application is detailed and complete, and I understand that if I am selected as the top candidate for this particular job, my salary will be determined based on the experience submitted on my job application.

[X] 1. Yes

[] 2. No

[] 3. No Answer

## Optional & Required Documents

#### Required Documents

No required documents added.

#### Optional Documents

Kind	Name	Conversion Status
Resume	•	- 3

## Certify

I understand that if I am hired, it will be at the discretion of the Department Director, subject to the approval of the City Manager, as prescribed in the City Charter. I further understand that if I am not currently employed by the City of Austin in a regular position, then I will be in a probationary status following my Initial Selection for a period of six (6) months. While in probationary status, I will be an at-will Employee and may be dismissed from employment at any time and on any basis, not prohibited by federal or state law, and without a right to the Appeal Procedures under Municipal Civil Service. City employees are subject to the City of Austin Ethics and Financial Disclosure Ordinance, Chapter 2-7 of the Code of the City of Austin, 1992, as amended. Copies of the Ordinance are available at the Human Resources Department. I certify that I have made no misrepresentation in this application and I have not withheld information in my statements and answers to questions. I hereby authorize the City of Austin to investigate and verify any representations made by me, either orally or in writing. I hereby release the City, and any individual who provides or obtains information pursuant to this authorization, from any and all liability for damages of any kind that may result to me on account of compliance, or attempts to comply, with this authorization. I am also aware that my application is subject to the Texas Open Records Law and may be released as a public document. I also understand that this application is the property of the City of Austin and will become a part of my personnel file if I am hired.

[X] BY SIGNING BELOW, I certify that I have read and agree with these statements.

vnw Please enter your initials to verify your identity.

Submitted on July 31, 2018 at 03:33 AM by Vincent Wade

