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City of Austin

Recommendation for Action

File #: 19-1531, Agenda Item #: 27.

4/25/2019

Posting Language

Authorize negotiation and execution of a cooperative contract with Insight Public Sector, to provide Solarwinds products and services including maintenance, training, and support services, for a term of five years in an amount not to exceed \$700,000.

(Note: This procurement was reviewed for subcontracting opportunities in accordance with City Code Chapter 2-9C Minority Owned and Women Owned Business Enterprise Procurement Program. For the goods and services required for this procurement, there were no subcontracting opportunities; therefore, no subcontracting goals were established).

Lead Department

Purchasing Office.

Client Department(s)

Austin Energy.

Fiscal Note

Funding in the amount of \$97,000 is available in the Fiscal Year 2018-2019 Operating Budget of Austin Energy. Funding for the remaining contract term is contingent upon available funding in future budgets.

Purchasing Language:

Multiple cooperative purchase programs were reviewed for these goods and services. The Purchasing Office has determined this contractor best meets the needs of the department to provide the goods and services required at the best value for the City.

For More Information:

Inquiries should be directed to the City Manager's Agenda Office, at 512-974-2991 or AgendaOffice@austintexas.gov, or to Brett Hardy, at 512-322-6122 or Brett.Hardy@austinenergy.com mailto:Brett.Hardy@austinenergy.com.

Council Committee, Boards and Commission Action:

April 8, 2019 - Recommended unanimously by the Electric Utility Commission on a 9-0 vote, with Commissioners Hopkins and Wray absent.

Additional Backup Information:

The contract is for Solarwinds products and services including maintenance support, upgrades and training for Austin Energy. Solarwinds is a network performance management software utilized by Austin Energy to manage and monitor technology networks, systems, and infrastructure. This system alerts Austin Energy personnel to issues related to its technology control systems prior to failure or damage so that remedies may be completed in less time and with minimal expense.

This contract is new and represents a consolidation of purchases of these products and services into a single

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contract. The requested authorization amount is based on forecasted needs for the term of the contract.

U.S. Communities Information Technology Products and Services cooperative establishes competitively bid contracts that can be utilized by government agencies through a cooperative agreement. Cooperative agreements save taxpayer dollars by leveraging the volume-buying power to drive down costs on hundreds of contracts through a streamlined cooperative purchasing program.