

RECEIVED MAY 28 2019

Complaint

NAME: MR. Anon Y. Ma

DATE: 5/28/19

TIME:

DATE: 5/27/19

TIME: 8:56-8:59 AM

Bus #: 2653

Route: 383-Northbound

Location: on route

Operator ID #: 600434

Block #: 000

* Major
Safety
Issue *

White Male driver Operator
ID # 600434, acted unprofessionally,
~~ass~~ ass-backwards + wrong
violating CAP METRO policy /
+ procedure, causing an
unnecessary safety hazard
for the exiting female
Passenger and HIMSELF.

(1 of 6)

Specifically, at a red light that
was not a bus stop,
a younger female Indian (India)
Passenger approached
Operator ID # 600434 +
asked him if she could
exit at the red light, though
there was no bus stop there ->

and there was a lane of traffic, a ~~area~~ right turn lane / throughway not governed by the red light to the bus's right side, that the female passenger would have to exit into + cross to get to the sidewalk, which is dangerous.

Therefore Operator ID# 600434 first told her "no", which was the correct responsible response to her rule-breaking request.

2. However the ~~the~~ Indian female passenger didn't want to hear "no" so she repeated her request to ~~ask~~ try verbally bullying Operator ID # 600434 into opening the front door for her for her to exit at the wrong place at the wrong

time.

Unfortunately Operator ID# 600434 did not stand his ground like he should have, ~~surrendering~~ wrongly surrendering to her by wrongly opening the front door for her to exit into traffic, putting herself in physical danger & Operator ID # 600434 & CAP METRO in legal danger.

Though she did not get hit, a car in that right lane had to stop to ~~not~~ make sure not to hit her or anyone else in a place on the road where that car's driver did not expect ~~a pedestrian~~ a passenger to exit & become a pedestrian in front of him/her.

Therefore, though a negative outcome was avoided this

(3 of 6)

time, take this as a lucky warning not to allow this crap ever again, except in a true life or death emergency, which ~~was~~ this was not.

Operator JD# 600434 needs to be stronger + tougher to stand on CAP METRO's legal rules + regulations, which exist to not allow the potential passenger/pedestrian danger that Operator JD# 600434 caused by ~~the~~ opening that front door at the wrong place at the wrong time.

Operator JD# 600434 also should not allow any female passenger to verbally bully ~~the~~ him into doing ~~the~~ wrong like that, even if that's what she wants to do, because had she got

(4 of 6)

hit by a car she likely would have blamed Operator ID#600434 + CAP METRO for allowing her to exit there even though she repeatedly asked to do so.

A MAN should be principle-based, focused on serving + pleasing GOD not some selfish chick who didn't feel like waiting 30 seconds ~~something~~ and ~~was~~ walking 1-2 more blocks by following CAP METRO rules + regulations that rightly exist to protect her from danger.

(5 of 6)

* Pull video ASAP *

Immediately place this complaint in Operator ID # 600434's personnel file + keep it there

permanently.

Immediately coach, reprogram,

+ retrain Operator ID# 600434

to follow CAP METRO's safety precautions by NOT allowing that female Passenger or anyone else to exit at the wrong place at the wrong time again to unnecessarily create a safety hazard for the exiting Passenger.

Though Operator ID# 600434 is a public servant per Texas Penal Code 1.07(a)(4)(A), he is not a slave to do whatever a Passenger wants if what the Passenger ~~wants~~ requests violates appropriate legal CAP METRO policies & procedures that should NOT be violated.

(6 of 6)

RECEIVED MAY 28 2019

Complaint

NAME: MR. Anon Y Mou

DATE: 5/28/19

TIME:

DATE: 5/27/19

TIME: 1:59-2:03 PM + 2:37-2:47 P.

BUS #: 2751

Route: 383 - Southbound

Location: Stop by Savers + stop by
Operator ID #: 600175 Arboretum

Block #: 003

Black Male driver, Operator ID#
600175, acted unprofessionally,
discourteously, disrespectfully,
ass-backwards, + wrong,

violating CAP METRO policy,
procedure, + customer service,

Austin Transportation Code 13-2-132
+ Texas Penal Code 1.07(a)(4)(A),

Specifically, after Non-Black Male
Passenger with luggage
boarded BUS # 2751, successfully
swiped ~~the~~ HIS valid bus pass,
+ sat down with HIS gear,
Operator ID# 2751 tried →

(1 of 10)

telling HIM to flip up the front
Seat closest to the front door
to move HIS gear ~~there~~, there,
to also make HIM move HIMSELF
there, how + where Operator
ID# 600175 wanted, to try
overriding Non-Black Male
Passenger with luggage
putting HIS gear + sitting
where HE chose.

Therefore, Operator ID# 600175
tried, Confusing + Controlling
Non-Black Male Passenger with
luggage to effeminate +
emasculate HIM, to treat
HIM like a child to gaslight
+ dominate HIM to make
Non-Black Male Passenger with
luggage accommodate + serve
~~him~~ him (driver), though it's
Operator ID# 600175 who
is legally bound to professionally
+ courteously ~~wait on~~ wait on,
accommodate, + serve
Non-Black Male Passenger →

(2 of 10)

with luggage because Operator ID # 600175 is a public servant per Texas Penal Code 1.07(a)(4)(A) + because of Austin Transportation Code 13-2-132.

Therefore, Operator ID # 600175 tried flipping the true, legal power relation of Non-Black Male Passenger with luggage over Operator ID # 600175 though CAP METRO's own self-organization chart rightly shows Passengers on top (Transit community) + drivers on bottom (Transportation companies).

(3 of 10)

Therefore ~~what~~ what Operator ID # 600175 said was unnecessary, uninvited, & unwelcome, + insulting.

Therefore Operator ID # 600175 tried testing Non-Black Male Passenger with luggage though it's Non-Black Male Passenger

with luggage who tests drivers
like Operator ID #600175,

Therefore, to defeat Operator
ID #600175's verbal, psychological,
+ spiritual attack, Non-Black
Male Passenger with luggage
did not move HIS gear or
sit down where Operator
ID #600175 wanted.

Instead, HE told Operator ID#600175
he could flip up the front seat
if he wanted, giving Operator
ID #600175 permission to do so.

However, because trying to control
Non-Black Male Passenger with
luggage was more important to
Operator ID #600175 than
flipping up the front seat
unnecessarily, Operator ID#
600175 did not flip up the
front seat for himself after
Non-Black Male Passenger
with luggage gave him →

(4 of 10)

permission to do so.

Instead, Operator ID # 600175 kept trying to get the last word in over Non-Black Male Passenger with luggage to keep trying to exert power over Non-Black Male Passenger with luggage that he does not have legally, or any other way.

Therefore, to deny Operator ID # 600175's power play Non-Black Male Passenger with luggage did not allow him the last word by repeatedly speaking the last word over Operator ID # 600175's last word, until Operator ID # 600175 again tried telling Non-Black Male Passenger with luggage what to do telling him not to ~~take~~ take up too much space, though Non-Black Male Passenger with luggage was already

(5
&
10)

not taking up too much space,
meaning Operator ID# 600175's
statement was again
unnecessary, uninvited, +
unwelcome, as well as another

attempt to exert power ~~on~~
he does not have over
Non-Black Male Passenger with
luggage, because Operator
ID # 600175's

pathetic, weak, abusive,
~~and~~ ass-backwards
behavior is all about power
+ control he does not have
but is trying to foolishly
project to try gaslighting
Non-Black Male Passenger
with luggage into
believing ~~that~~ Operator
ID # 600175's bullshit.

Therefore, Non-Black Male
Passenger with luggage did
not bother responding to
Operator ID # 600175's →

(6 of 10)

obvious bullshit.

All was quiet then until Non-Black Male Passenger with luggage was exiting Bus # 2751 at the Arboretum stop, through the rear door when HE clearly told Operator ID # 600175 that he does not tell HIM what to do & that a complaint would be filed against him to hold him accountable for his abusive ass-backwards, unacceptable unprofessional behavior.

(7)
&
(10)

However, Operator ID # 600175 apparently couldn't handle that ~~truth~~ truth or accountability because he immediately barked "Get off my bus!" though the bus is CAP METRO's, not his & he does not tell Non-Black Male Passenger with luggage what to do, ~~Plus~~ Plus Non-Black Male Passenger with luggage was

already exiting Bus # 2751,
so that what Operator
ID # 600175 said, like
everything else that ~~was~~
fell from his mouth, was
unnecessary, uninvited,
unwelcome, & unprofessional.

Therefore, though Operator
ID # 600175 repeatedly
tried treating Non-Black
Male Passenger with luggage
like an abused bitch
& a child, it was Operator
ID # 600175 who acted like
an abusive bitch and a child
who should be seen, not heard.

(8 to 10)
* Pull video ASAP *

Immediately place this complaint
in Operator ID # 600175's

personnel file + keep it there
permanently.

Because Operator ID # 600 175
repeatedly tried ~~the~~ confusing +
controlling non-Black Male
Passenger with luggage to
effeminate + emasculate HIM to
treat HIM like a child to
gaslight + dominate HIM,
immediately forward this
complaint to CAP METRO
personnel in charge of
investigating, charging, +
punishing reverse racist
+ reverse (homo)sexual

(9 of 10)

harassment of + discrimination
against STRAIGHT non-Black
Male Passenger with luggage
by Operator ID # 600 175.

Immediately review Operator
ID # 600 175's personnel file
to see all the previous
complaints against him ~~the~~.

for similar controlling, abusive,
ass-backwards behavior
to be used as evidence against
him to FIRE him, because

~~that is the way it should be~~

Operator ID# 600175 has
repeatedly targeted ~~black~~
STRAIGHT Non-Black Male
Passenger with luggage.

Make no mistake. This is spiritual
warfare. There is no negotiation
with evil; Evil must be
defeated & its works destroyed,
like Liar & fraud, anti-christ,

Kenyan Obama's secret shadow,
sharia civilian ~~trojan~~ army
trying to destroy Constitutional
America from the inside out.

HELL NO. GOD BLESS AMERICA.

MAKE AMERICA GREAT AGAIN

(c) to (b)

RECEIVED MAY 28 2019

Complaint

NAME: Mr. Anon Y. Moore

DATE: 5/28/19

TIME:

DATE: 5/27/19

TIME: 8:47 - 8:59 PM

BUS #: (check records)

Route: 337 - Westbound

Location: Stop 2476 + Balcones @ Northland

Operator ID #: 600516

Block #: 001

* FIRE Operator
ID# 600516
immediately +
permanently *

Hispanic Male driver Operator
ID# 600516, acted unprofessionally,
discourteously, disrespectfully,
ass-backwards, + wrong, violating
CAP METRO policy, procedures, rules,
+ regulations, Austin Transportation
Code 13-2-132 + Texas Penal
Code 1.07(a)(4)(A).

(1 of 16)

Specifically, Non-Black Male Passenger
with luggage, the only passenger
on ~~the~~ the bus at that time,
pulled the "Stop Requested" cord
to request Stop 2476 about
1 block ahead of time, following
CAP METRO policy + procedure.



The bus registered the requested stop, evidenced by "Stop Requested" being voiced by the computerized voice, the "Stop Requested" bell chiming once, + "Stop Requested" flashing across the Silent Radio screen facing passengers in the cabin.

~~On~~ In fact, Operator ID# 600516 did stop at stop 2476. However, Operator ID# 600516 did not open the front or rear doors for non-Black Male passenger with luggage to exit, though CAP METRO policy + procedure requires Operator ID# 600516 to open front and rear doors at all requested stops to facilitate passenger exiting how the exiting passenger chooses.

Therefore, anti-driver Operator ID # 600516, did the exact opposite what he was legally required to do, because by not

(2 of 16)

opening the front or rear doors,
Operator ID #600516 illegally
confined Non-Black Male
Passenger with luggage by
unlawfully restraining HM,
violating Texas Penal Codes 20.01
+ 20.02.

Therefore, Operator ID #600516
also committed abuse of official
Capacity + official oppression
by not allowing Non-Black Male
Passenger with luggage to exit
the bus at the stop HE requested,
violating Texas Penal Codes
39.02 + 39.03.

Therefore, Operator ID #600516
was not accommodating or serving
Non-Black Male Passenger with luggage
professionally or courteously, though
he is legally bound to do so
per Austin Transportation Code
13-2-132 + because he is a
public servant per Texas Penal
Code 1.07(9)(4)(A).

(3 of 16)

Then Operator ID# 600516 asked
Non-Black Male Passenger with
luggage if ~~he~~ HE wanted that
stop.

~~Therefore~~ Therefore, Operator ID#
600516's question, was
unprofessional, discourteous, disrespectful,
ass-backwards, + wrong because!

1) it was unnecessary, uninvited,
+ unwelcome;

(4 of 16) 2) Operator ID# 600516 already
knew the answer to his
question before he asked it;

foolishly 3) Therefore, Operator ID# 600516
was trying to make Non-Black
Male Passenger with luggage
repeat HIMSELF to ~~each~~
stupidly accept not being heard
the one + only time HE ~~asked~~
rightly requested Stop 2476
by pulling the "Stop Requested"
cord, following CAP METRO →

policy + procedure.

4) Therefore, Operator ID# 600516 was trying to make Non-Black Male Passenger with luggage verbally request ~~the~~ stop 2476, though ~~the~~ doing so would violate CAP METRO'S Code of Conduct;

5) Therefore, Operator ID# 600516 was trying to flip the true legal power relation of Passenger over driver by trying to make Non-Black Male Passenger with luggage ~~again~~ wait on, accommodate + serve him by trying to make Htm answer his (driver's) unnecessary, uninvited, + unwelcome question, though it's Operator ID# 600516 who is legally bound to answer Non-Black Male Passenger with luggage's professional relevant questions ~~because~~ to accommodate + serve Htm because Operator ID# 600516 is a public servant

(5 of 16)

per Texas Penal Code 1.07(a)(4)(A);

6) Therefore, by asking an unnecessary, uninvited, & unwelcome question, instead of opening the front & rear doors for Non-Black Male Passenger with luggage to exit, Operator JD# 600516 was intentionally not allowing Non-Black Male Passenger with luggage to exit, when (immediately) where (Stop 2476), or how (through the front & or rear doors) ~~HE~~ (Passenger) wanted to ~~deny~~ vitalize Non-Black, Male Passenger with luggage's civil rights;

7) Therefore, Operator JD# 600516 was testing Non-Black Male Passenger with luggage, though it's Non-Black Male Passenger with luggage who tests drivers like Operator JD# 600516;

(6 of 16)

Therefore, to defeat Operator ID# 600516's
verbal, psychological, + spiritual
attack, Non-Black Male Passenger
with luggage did not answer,
respond to, or acknowledge
Operator ID# 600516's bullshit
question.

Instead, Non-Black Male Passenger
with luggage started telling
Operator ID# 600516 that CAP
METRO policy requires him to
open front + rear door at all
requested stops.

However, before Non-Black Male
Passenger with luggage could finish
saying that, Operator ID# 600516
pulled away from stop 2476, ~~to~~
never opening the front or rear
doors for Non-Black Male
Passenger with luggage to exit at
stop 2476, meaning anti-driver
Operator ID# 600516 did the
exact opposite what he was
legally bound to do, to again →

(7 of 16)

break the law by again abusing his
official capacity to officially oppress
Non-Black Male Passenger with
luggage by not allowing him to
exit at his destination stop
of choice.

Therefore, since Non-Black Male
Passenger with luggage realized
HE was dealing with a criminal
driver, which is a dangerous
situation for Non-Black Male
Passenger with luggage & a
major legal & safety hazard for
CAP METRO, Non-Black Male
Passenger with luggage got
out of his seat & walked
toward the yellow line at the
front of the bus, staying behind
it to verbally tell Operator
ID # 600516 that he
violated CAP METRO policy &
the law.

However, Operator ID #600516 did
not care. Operator ID #600516

(p of 16)

did not stop the bus until the
next stop, which was the end-of-
route stop at Balcones @ Northland,
by McDonalds, where + when
Operator ID# 600516 stopped
the bus + opened the front doors
for non-Black Male Passenger
with luggage.

Therefore, Operator ID# 600516
intentionally transported non-Black
Male Passenger with luggage
to the wrong stop at the
wrong time where + when
Operator ID# 600516 wanted,
instead of rightly ~~for~~,
opening the front + rear doors
at stop 2476 so non-Black
Male Passenger with luggage
could ~~exit~~ rightly exit when,
where, + how HE chose.

Also, because two white teenage
girls boarded by themselves
to ride Eastland with
Operator ID# 600516 by

(9 of 16)

themselves, Non-Black Male
Passenger with luggage
immediately told them that
Operator ID # 600516 is a
lawbreaker because ~~at~~ since
Operator ID # 600516
unlawfully restrained

Non-Black Male Passenger with
luggage, think what he could
do to two teenage girls
riding by themselves with him
at the end of the night by
themselves.

In fact, Operator ID # 600516 did not
appreciate Non-Black Male Passenger
with luggage telling the truth
about him to them, because he
immediately countered, telling
Non-Black Male Passenger with
luggage that they have nothing
to do with it & that he's
right here (at the front of the
bus), tacitly admitting he was
targeting Non-Black Male
Passenger with luggage with his

(10 of 16)

criminal, anti-driver behavior.

So Non-Black Male Passenger with luggage walked back up front, again standing behind the yellow line to directly speak to Operator ID #600516 standing on the driver side of the yellow line who seemed to want to know what Non-Black Male Passenger with luggage was going to do about it.

Non-Black Male Passenger with luggage told him directly, "I'm following the law," though Operator ID #600516 was repeatedly breaking the law.

When Non-Black Male Passenger with luggage told Operator ID #600516 that he was breaking the law Operator ID #600516 replied, "Yes sir" again explicitly admitting he's a criminal, based on his criminal behavior.

(11 of 16)

Then Operator ID# 600516 stepped off the bus + started smoking a cigarette at the bus stop which violates CAP METRO policy that rightly does NOT allow smoking at the bus stop, ~~and~~ meaning Operator ID# 600516 again intentionally did the exact opposite what he's supposed to do to intentionally violate CAP METRO policy + the law.

So, when Non-Black Male Passenger with luggage ~~to~~ directly told Operator ID# 600516 that ~~that~~ smoking at the bus stop was a violation, Operator ID# 600516 told HtM, "So what are you going to do about it?" ~~and~~ challenging HtM to hold him (driver) accountable one way or another.

So, Non-Black Male Passenger →

(1/2 of 16)

with luggage told him (driver)
that he'd be written up for
~~what~~ what he did. Then,
Non-Black Male Passenger with
luggage started walking away
from Operator ID # 600516
toward stop 2476, his true
destination stop.

* Pull video ASAP *

Immediately place this complaint in
Operator ID # 600516's personnel
file + keep it there permanently.

(13 of 16) Because Operator ID # 600516 ~~repeatedly~~
~~repeatedly~~ repeatedly tried
confusing + controlling STRAIGHT
Non-Black Male Passenger with
luggage to effeminate + emasculate
them to gaslight + dominate them
by trying to overwrite his
(Passenger's) healthy, sane, STRAIGHT
Constitutional right-side up reality with

a ~~sharia~~ sick, insane, homosexual
sharia, upside-down, ass-backwards
anti-reality nightmare from hell,
immediately forward this complaint
to CAP METRO personnel in charge
of investigating, charging, + punishing
reverse (homo)sexual harassment
of + discrimination against
STRAIGHT non-Black Male
passenger with luggage by
Operator ID # 600516, based
on his (driver's) words + actions,

Immediately review Operator
ID # 600516's personnel file
to see all the previous complaints
against him for similar sick
behavior in the past, though. This
complaint is evidence enough to
immediately + permanently fire
Operator ID # 600516.

(14 of 16)



Make no mistake. This is spiritual warfare. There is no negotiation with evil; Evil must be defeated & its works destroyed, like homosexual harassment & discrimination behaviors against STRAIGHT MEN, which Liar & fraud, anti-christ, Kenyan Obama's secret, shadow, sharia Civilian Trojan army regularly employs to try destroying Constitutional America from the inside out. HELL NO to that.

(15
& 16)

Also, because Operator ID# 600516 acted like a homosexual. Sex offender / pedophile, treat him like one by immediately running his name(s), alias(es), face, fingerprints, & DNA against all local, state, national, international,

+ interplanetary Sex offender
registries + databases ~~etc~~;
Also check his criminal +
prison records, as well,
in the same manner,

Neither Operator ID # 600516 or
anyone else who acts like he did
should drive for CAP METRO or
be allowed to work with the public
in any capacity, and especially
not in any position of power
over anyone with any legal
backing.

Don't bother trying to coach,
reprogram, or retrain Operator
ID # 600516; he knows who
he is, what he's doing, + why.

Operator ID # 600516 is a threat to
public safety who must be legally
removed immediately + permanently.

Prosecute Operator ID # 600516 to
the maximum extent permitted by law ASAP.

(16 of 16)

RECEIVED MAY 31 2019

(1 of 1)

Complaint

NAME: MR. ANON Y. MAUS
DATE:
TIME:

DATE: 5/28/19

TIME: 12:27-12:33 PM

BUS #: 5156

Route: 803-Northband

Location: Allandale station

Operator ID #: 600747

Block #: 006

Black Male driver, Operator ID # 600747, acted

unprofessionally, discourteously, disrespectfully, ass-backwards, & wrong, violating CAP METRO policy & procedure, Austin

Transportation Code 13-2-132,

& Texas Penal Code 1.07,

(a)(4)(A).

Specifically, when Non-Black Male Passenger with luggage was boarding Bus # 5156 through the rear doors at Allandale Station, which Operator ID # 600747 could clearly see through this outside

RECEIVED MAY 31 2019

Complaint

NAME: Mr. Anon Y Mars
DATE:
TIME:

DATE: 5/29/19
TIME: 7:40 - 7:44 AM
BUS #: 5063
Route: 803 - Northbound
Location: Allandale station
Operator ID #: 600162
Block #: (check records)

* multiple repeat offender *

driver Operator ID # 600162,
acted unprofessionally,
discourteously, disrespectfully,
ass-backwards, + wrong
violating CAP METRO policy
+ procedure, Austin
Transportation Code 13-2-132,
+ Texas Penal Code 1.07
(a)(4)(A)

Specifically, Allandale station
was respectfully requested by
a Passenger pulling the cord/
pushing the "Stop Requested"
button at least 1 block ahead
of time following CAP METRO
policy. ↓

RECEIVED JUN 03 2019

Complaint

NAME: MR. Aron E. Mous
DATE: 6/3/19
TIME:

DATE: 5/31/19

TIME: 2:04 - 2:10 PM; 2:22 - 2:24 PM;
Bus #: 5151 2:34 - 2:37 PM

Route: 803 - Northbound

Location: 8th + Lavaca; on route; Allandale
Station

Operator ID#: 600738

Block #: 035

Black female driver, Operator ID#
600738, acted unprofessionally,
discourteously, disrespectfully,
ass-backwards + wrong, violating
CAP METRO policy + procedure,
Austin Transportation Code 13-2-13a,
+ Texas Penal Code 1.07(a)(4)(A).

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Specifically, Operator ID# 600738
tried closing the rear doors on
Non-Black Male Passenger with
luggage while HE was boarding
Bus #5151, though Operator
ID# 600738 could clearly see
that Non-Black Male Passenger
with luggage had one foot outside
the bus + one foot inside the bus while

HE was still in the process of boarding.
by using the outside side mirror on the
door side of the bus + the inside
mirror located directly above the
rear passageway by the rear doors

Therefore, Operator ID# 600738
intentionally acted unprofessionally,
disheartenously, disrespectfully,
ass-backwards, + wrong because;

- 1) it was unnecessary, uninvited,
+ unwelcome;
- 2) On a RAPID bus like #5151,
Passengers are supposed to
board through the rear doors;
- 3) Therefore, what Operator ID#
600738 did was the exact
opposite what she was
supposed to do;
- 4) Therefore, Operator ID# 600738
did what she did to stop
HIS forward progress, instead of

(2-4-2)

facilitate HIS forward m
to BUS # 5151;

igh

5) Therefore, Operator ID# 600730
* intentionally did that to
make Non-Black Male Passenger
with luggage wait on, accommodate,
+ serve her, though it's Operator
ID # 600730 who is legally bound
to wait on, accommodate, +
serve Non-Black Male Passenger
with luggage professionally +
courteously, per Austin Transportation
Code 13-2-132, because Operator
ID # 600730 is a public servant
per Texas Penal Code 1.07(a)(4)(A),

6) Therefore, Operator ID# 600730
tried flipping the true, legal
power relation of Non-Black Male
Passenger with luggage over
Operator ID# 600730, though
CAP METRO's self-organization
chart rightly shows Passengers
on top (transit community)
+ drivers on bottom (transportation

(3
+
2)

Companies);

7) Also, Operator ID# 600738 did it to try separating non-Black Male Passenger with luggage from the gear ~~that~~ of ~~the~~ HE had already placed inside the bus, which is another example of doing the opposite of accommodating non-Black Male Passenger with luggage;

8) Therefore, Operator ID# 600738 tried testing non-Black Male Passenger with luggage though it's non-Black Male Passenger with luggage who tests drivers like Operator ID# 600738.

Therefore to defeat Operator ID# 600738's psychological & spiritual attack, non-Black Male Passenger with luggage did NOT allow Operator ID# 600738 to close the rear

(2 of 12)

doors on HIM yelling Sir
line, "Hey! You can see
through your mirror!"
then did Operator ID# 600730
re-open fully the rear doors
for HIM to finish boarding
through them.

Then, when HE finished boarding,
HE loudly & directly told
Operator ID# 600730, "Don't
start that crap with me!"

That all took place 2:04-2:10 PM.

Then, 2:22-2:24 PM Operator
ID# 600730 intentionally allowed
a white male passenger to stand
at the front of the bus, in front
of the white line, while she was
driving the bus forward at
approximately 30-35 mph, from
one stop to the next.

Therefore Operator ID# 600730 acted
unprofessionally, ass-backwards, & wrong

because CAP METRO's ~~Code~~ Code of Conduct explicitly forbids that behavior, explicitly ~~and~~ + rightly telling Passengers to stand behind The white line while the driver is operating the vehicle (driving it forward).

Therefore, Operator ID # 600738's opposite behavior also created an unnecessary safety hazard for that Passenger + herself because if she had had to stop ~~add~~ or swerve suddenly ~~that~~ that white male Passenger would have been heading to the windshield.

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(P) Though the white male Passenger was standing there trying to find his bus pass / fare card / money, he should have taken a seat behind the white line to get his fare payment while the bus was moving, then get up + pay when Operator ID # 600738

Stopped at the next stop,

ish

However, even if he did not know that CAP METRO rule, she did, meaning she is guilty because she knowingly allowed it.

Next, 2:34-2:37 PM, Operator ID # 600738 did not open the rear doors at Allandale station, though Allandale station was a requested stop, evidenced by the "stop requested" bell chiming once, the computer voice saying "stop requested" and "stop requested" flashing across the silent radio screen facing passengers in the cabin.

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Therefore, Operator ID # 600738 violated CAP METRO RAPID policy & procedure requiring Operator ID # 600738 to open front & rear doors at all requested stops.



~~Therefor~~ Because there were no
safety obstacles or impediments
preventing Operator ID # 600738
from opening the rear doors as
soon as she stopped at Allandale
Station, Operator ID # 600738
did it intentionally to try =
making exiting passengers all exit
through the front doors, how
Operator ID # 600738 wanted,
to make exiting passengers
accommodate + serve her
and/or ~~make~~ make exiting
passengers wait on her to
open the rear doors that
she should have opened as soon
as she stopped at Allandale
Station.

(p 4 of 12)

Therefore, again, Operator ID #
600738 tried flipping the true
legal power relation of
passengers over driver.

Therefore, again, Operator ID #
600738 tried testing ~~Min~~ Min-Black

Male Passenger with luggage, though
it's non-Black Male Passenger
with luggage who tests drivers
like Operator ID # 600738.

Therefore, to defeat Operator
ID # 600738's psychological &
spiritual attack against ~~the~~
non-Black Male Passenger with
luggage did not exit through the
front doors, when & how she
wanted. In fact, HE did not
get up at of his seat.

Instead, seated at his seat,
non-Black Male Passenger
with luggage loudly & clearly
told Operator ID # 600738,
"Back door, driver!"
pointing to the rear doors
with his finger.

Only then, after being ordered
to do the job she did not do
on her own the first time,
like she was supposed to do, did

(9 of 12)

Operator ID# 600730 open the rear doors for Non-Black Male Passenger with luggage to exit Bus # 5151 how, when, & where HE chose, not her.

Then, as HE was exiting Bus # 5151, Non-Black Male Passenger with luggage also got the last word in over her, telling her loud & clear that she'd be written up for all the wrong she intentionally did.

* Pull video ASAP *

Immediately place this complaint

(10 & 12) in Operator ID# 600730's personnel file & keep it there permanently.

Because Operator ID# 600730 repeatedly tried confusing & controlling Non-Black Male

Passenger with luggage to effeminate
+ emasculate Htm, to gaslight +
dominate Htm, by trying to
overwrite Hts healthy, sane,
STRAIGHT MASCULINE, Constitutional
right side up reality with her
SICK, insane, feminist, sharia,
upside-down, ass-backwards, alien,
anti-reality nightmare from hell

immediately forward this complaint
to CAP METRO personnel in charge of
investigating, charging, + punishing
reverse racist + reverse sexist

harassment of + discrimination
against ~~the~~ non-Black male
Passenger with luggage by
Operator ID# 600738.

Immediately review Operator

ID # 600738's personnel file
to see all the previous complai
against her for similar
ass-backwards alien shit.

while

(11 & 12)

Use that evidence to build the
case to FIRE Operator
J.D # 600730 ASAP.

Make no mistake. This is spiritual
warfare. There is no negotiation
with evil. Evil must be
defeated & its works destroyed,
like fatal fraudulent feminism

+ Liar + fraud, anti-christ,

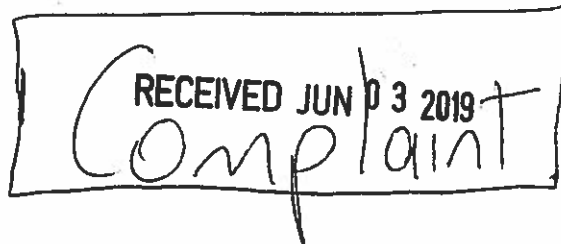
Kenyan Obama's Secret, shadowy
sharia civilian trojan army
trying to destroy Constitutional
America from the inside at,

HELL NO, GOD BLESS

AMERICA, MAKE AMERICA

GREAT AGAIN

(12 of 12)



NAME: Mr. Anon Y. Davis
DATE: 6/3/19
TIME:

DATE: 6/1/19
TIME: 6:20-6:28 PM
BUS #: 2376
Route: 3-Southbound
Location: Allandale Station
Operator ID#: (check records)
Block #: 002

* FIRE
This Black
Male driver
immediately
+ permanently
*

Black Male driver acted unprofessionally,
discourteously, disrespectfully,
ass-backwards, + wrong,
violating CAP METRO policy
+ procedure, Austin Transportation
Code 13-2-132 + Texas Penal Code
1.07(a)(4)(A).

(1 of 11)

Specifically, Allandale Station was
respectfully requested at least 1
block ahead of time, following CAP
METRO policy + procedure.

Though Operator ID# (check records),
the Black Male driver, did stop at
Allandale Station, he opened the
rear door only, though CAP METRO

policy + procedure require the Black Male driver to open front + rear doors at all requested stops.

Therefore ~~the~~ the Black Male driver did not fully do his job.

Therefore, the Black Male driver tried forcing all exiting Passengers to exit through the rear doors, how + when he wanted, though he is legally bound to ~~serve~~ accommodate + serve Passengers professionally + courteously, per Austin Transportation Code 13-2-132 and because he's a public servant, per Texas Penal Code 1.07(a)(4)(A).

(
+
=)

Therefore, the Black Male driver tried flipping the true legal power relation of Passengers over drivers, though CAP METRO's own self-organization chart rightly shows Passengers on top (transit community) +

+ drivers on bottom (transportation companies).

Therefore, Black Male driver tried testing ~~non-Black Male~~ passengers, though it's passengers who test Black Male driver.

Therefore, Non-Black Male Passenger with luggage fought back Black Male driver's psychological + spiritual attack by not exiting through the rear doors + not getting up out of ~~his~~ seat.

Instead, HE ordered Black Male driver to open the front door, telling him "Front door, driver!" because Black Male driver did not open the front door on his own as soon as he stopped like he should have, though there were no safety hazards or obstacles stopping him from doing so.

↓

(3 of 11)

However, instead of rightly opening the front door then & there, the Black Male driver intentionally did not open the front door, intentionally disobeying a direct order from his superior, Non-Black Male Passenger with luggage, which is defiance & insubordination.

Therefore, the Black Male driver acted like he didn't hear Non-Black Male Passenger with luggage, though he (driver) heard HINT (Passenger) loud & clear.

(4 of 11)

Therefore, the Black Male driver intentionally continued denying Non-Black Male Passenger with luggage what was rightfully & legally HITS, which is opposite, wrong, ass-backwards behavior, intentionally done to treat Non-Black Male Passenger with luggage like an abused bitch,

though it's Black Male driver
who acted like an abusive bitch.

Because non-Black Male Passenger
with luggage does not accept
being mistreated, HE then told
the ~~man~~ Black Male driver
that CAP METRO policy &
procedure requires him to
open front & rear doors at
all requested stops.

However, even after hearing the
policy & procedure told to him
directly, which he should
already know this Black Male
driver still did not open the
front door.

Only after being threatened with
being written up did the Black
Male driver then open the
front door.

However, after the Black Male driver
finally, & too late, opened the front door,

(5 of 11)

+ after Non-Black Male Passenger with luggage then got up out of HIS seat to exit through the now-open front door, the Black Male driver then wrongly re-closed the front door, asking Non-Black Male Passenger with luggage if HE wanted to exit.

Therefore, this Black Male driver again did the exact opposite what he should have to again try flipping the true, legal power relation of Non-Black Male Passenger with luggage over Black Male driver, to wrongly make Non-Black Male Passenger with luggage wait on, accommodate, & serve him, though it's Black Male driver who is legally bound to wait on, accommodate, & serve HEM, Non-Black Male Passenger with luggage.

(6 of 11)

For example, by re-closing the front door before Non-Black Male Passenger with luggage exited through it, the Black Male driver stopped Non-Black Male Passenger with luggage's forward progress to again deny Him HIS civil right to exit ~~the~~ Bus # 2376 through the front door how HE chooses.

Also, ~~by asking~~ Black Male driver's question was asked to try making Non-Black Male Passenger with luggage repeat HIMSELF, though ~~HE~~ expects to be heard the first & only time HE tells Black Male driver what to do.

Also, because Black Male driver asked a question that he already knew the answer to, he was ~~again~~ trying to make Non-Black Male Passenger with luggage answer ~~the~~ it to accommodate & serve him to further delay Non-Black Male Passenger with luggage's exit

(7
6
11)

through the front door to again
make Non-Black Male Passenger
with luggage wait on him though
it's ~~the~~ the Black Male driver
who is legally bound to wait on,
accommodate, & serve Non-Black
Male Passenger with luggage.

Therefore, Black Male driver again
tried flipping the true, legal
power relation of Non-Black Male
Passenger with luggage over
Black Male driver to test
Non-Black Male Passenger with
luggage.

Therefore, Non-Black Male Passenger
with luggage did not answer,
respond to, or acknowledge Black
Male driver's question.

Instead, ~~HE~~ told Black Male driver
that HE treated him (the driver)
respectfully, but that he (the driver)
was treating ~~him~~ (Passenger)
disrespectfully in return, which was

(p 64 (11))

wrong + unacceptable.

Only then did the Black Male driver re-open the wrongly-closed front door.

* Pull video ASAP *

Immediately place this complaint in this Black Male driver's personnel file + keep it there permanently.

Because this Black Male driver repeatedly tried confusing + controlling Non-Black Male Passenger with luggage to effeminate + emasculate ~~him~~ to gaslight + dominate ~~him~~, trying to overwrite ~~his~~ (passenger's) healthy, sane, STRAIGHT MASCULINE, constitutional, right-side up reality, with his (driver's) sick, insane, homosexual, sharia, upside-down,

(9 of 11)

ass-backwards anti-reality

nightmare from hell, immediately forward this complaint to CAP METRO ~~the~~ personnel in charge of investigating, charging, + punishing reverse racist + reverse (homo)sexual harassment of + discrimination against STRAIGHT Non-Black Male Passenger with luggage by this Black Male driver.

Therefore, immediately ~~to~~ review this Black Male driver's personnel file to see all the previous complaints against him for similar sicko, ass-backwards, controlling, unprofessional behavior against STRAIGHT Non-Black Male Passenger with luggage in the past, to use as evidence with this complaint to immediately + permanently FIRE this Black Male driver.

Make no mistake. This is spiritual warfare. There is no negotiation.

(10 of 11)

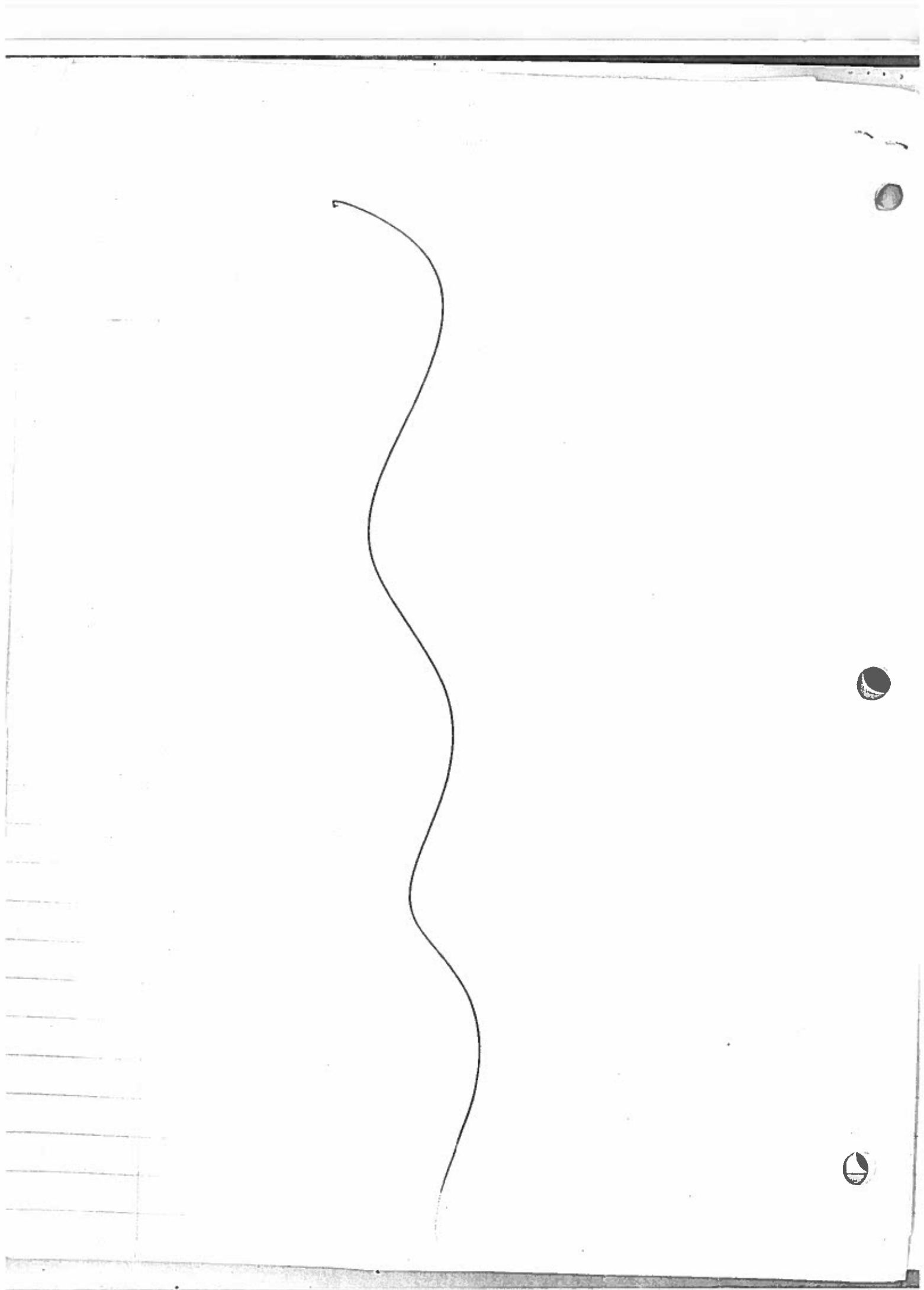
with evil; Evil must be defeated
+ its works destroyed, like
Liar + fraud, anti-christ, Mayan
Obama's 'secret shadow' sharia
civilian trojan army trying to
destroy Constitutional America
from the inside out. HELL NO,

GOD BLESS AMERICA

MAKE AMERICA GREAT
AGAIN

If this Black Male driver wants
to live in a country ~~under~~ under
sharia law, send him to Saudi
Arabia. GOD BLESS CONSTITUTIONAL
LAW.

(11 + 11)



RECEIVED JUN 03 2019
Complaint

NAME: MR. Anon Y Ma.
DATE: 6/3/19
TIME:

DATE: 6/3/19
TIME: 7:26-7:29 AM
BUS #: 2754
Route: 345 - Westbound
Location: 45th + Goodhope
Operator ID #: 600162
Blach #: 001

* Operator
ID # 600162 is a
multiple repeat
offender of
homosexual
harassment of
STRAIGHT non-Black
Male Passenger with
luggage *

* Operator
ID # 600162
Should already be
FIRED for his sicko homosexual
harassment of STRAIGHT MALE

non-Black Passenger with luggage *

Hispanic Male driver Operator
ID # 600162 ~~acted~~ intentionally
acted unprofessionally, discourteously,
disrespectfully, ass-backwards &
wrong, violating CAP METRO
policy & procedure, Austin
Transportation Code 13-2-132,
& Texas Penal Code 1.07(a)(4)(A),

(1 of 1)

Specifically Operator ID# 600162,
driving bus # 2754 running
the 345 westbound route
was running very late
because he did not arrive
~~at~~ at 45th + Guadalupe
until 7:26 - 7:29 AM,
and he was the first
345 westbound bus to
arrive at 45th + Guadalupe
between 6:50 AM + 7:27 AM.

~~That was Fail #1. Fail #2~~

That was Fail #1. Fail #2
was sabotaging CAP METRO's CAP
REMAP, because Operator ID#
600162 was not "more reliable,
more often"; he was less
reliable, less often by his
actions.

Fail #3 was Operator ID# 600162
intentionally stopping Bus # 2754
about 15-20 feet past the bus
stop signage, though CAP METRO

policy says drivers should stop
at the bus stop signage
where STRAIGHT Non-Black
Male Passenger with luggage
was rightly standing, waving
HIS arm up & down to
clearly signal HIS intention
to board & ride Bus # 2754
to HIS destination stop,
following CAP METRO policy
& procedure.

Because there were no safety
issues or obstacles preventing
Operator ID# 600162 from
stopping at the bus stop
signage he did it intentionally
to make ~~OPER~~ STRAIGHT
Non-Black Male Passenger
with luggage accommodate
his sic homosexual harassment
bullshit, ~~by~~ by making HIM walk
to where he (Operator
ID # 600162 wrongly
stopped Bus # 2754 - Fail #4.

(3 of 10)

Fail #5 was Operator ID# 600162 then opening the rear door only to board STRAIGHT non-Black Male Passenger with luggage, though the rear door is for exiting only on all

non-RAPID buses, like BUS # 2754.

Therefore, Operator ID# 600162 was trying to make STRAIGHT non-Black Male Passenger with luggage ~~board the~~ board through the wrong door - Fail #6.

Operator ID# 600162 also may have tried making STRAIGHT non-Black Male Passenger with luggage board through the wrong door, the back door, to non-verbally communicate that he, Operator ID# 600162, wants STRAIGHT

(4 of 6)

Non-Male Passenger with luggage
to sexually enter his Operator
ID#600/62's, "back door,"
which is sicho, wrong, &
another example of Operator
ID #600/62's homosexual
harassment behavior against
STRAIGHT Non-Black Male
Passenger with luggage -
Fail #7.

~~Then when STRAIGHT Non-Black
Male Passenger with luggage
directly told Operator ID#
600/62 that he stopped in
the wrong place & tried~~

→ Therefore STRAIGHT Non-Black
Male Passenger with luggage
defeated Operator ID#600/62's
psychological & spirital attack
by not boarding through the
rear door but ~~then~~ walking
to & entering Bus # 2754
through the front door
following CAP Metro policy.

(5 of 10)

Then, when STRAIGHT Non-Black Male Passenger with luggage directly told Operator ID# 600162 that he stopped at the wrong place + ~~tried~~ ~~initially~~ tried initially boarding HIM through the wrong door, Operator ID# 600162 said he "was only trying to help" HIM, ~~STRAIGHT~~ which was a lie, (Fail #7), ~~nothing that ever~~

↙ because Operator ID# 600162 was really trying to hurt STRAIGHT Non-Black Male Passenger with luggage by trying to drag STRAIGHT Non-Black Male Passenger with luggage into his, Operator ID# 600162's, sicko homosexual

~~ass~~ ass-backwards,
upside-down mindset (Fail #8)

Therefore, Operator ID# 600/62's word ~~worthless~~ is worthless, (Fail #9), meaning he cannot be trusted (Fail #10),

Therefore, STRAIGHT Non-Black Male Passenger with luggage ~~at~~ defeated Operator ID# 600/62's psychological + spiritual attack by calling out his bullshit to his face, telling him not to try gaslighting him like that.

Then HE (Passenger) told him (driver) that he was very late + that he'd be written up for all his bullshit.

(746)

Therefore, Operator ID# 600/62 repeatedly tried making STRAIGHT Non-Black Male Passenger with luggage wait on, accommodate + serve him, though it's Operator ID# 600/62 who is legally banned to wait on, accommodate,

+ serve STRAIGHT Non-Black Male passenger with luggage because Operator ID # 600162 is a public servant per Texas Penal Code 1.07(a)(4)(A).

And Operator ID # 600162 is legally bound to professionally + courteously serve STRAIGHT Non-Black Male passenger with luggage per Austin Transportation Code 13-2-132.

Therefore Operator ID # 600162 repeatedly tried flipping the true, legal power relation of STRAIGHT Non-Black Male passenger with luggage over Operator ID # 600162, though CAP METRO's own self-organization chart rightly shows passengers on top (transit community) + drivers on bottom (transportation companies).

(8 of 10)

Mu

* Pull video ASAP *

Immediately place this complaint
in Operator ID# 600162's
personnel file + keep it there
permanently.

Because Operator ID# 600162
repeatedly tried confusing +
controlling STRAIGHT
Non-Black Male Passenger with
luggage to effeminate +
emasculate HTM to gaslight
+ dominate HTM by trying
to overwrite HTS healthy,
sane, STRAIGHT MASCULINE,
Constitutional, right-side up
reality with Operator
ID # 600162's sick,
insane, homosexual, sharia,
upside-down, ass-backwards,
anti-reality nightmare from
hell, immediately forward

(9 of 10)

NAME AMERICA GREAT AGAIN.

this complaint to (AP) METRO
personnel in charge of
investigating, charging &
punishing Perverse (homo)sexual
harassment of & discrimination
against STRAIGHT non-Black
Male Passenger with
luggage.

Immediately review Operator ID#
600162's personnel file to
see all the previous complaints
against him to use as evidence
to immediately & permanently
FIRE Operator ID# 600162.

Make no mistake. This is spiritual
warfare. There is no
negotiation with evil; Evil
must be defeated & its
works destroyed, like Liar &
fraud, anti-christ Nayan

Obama's secret, shadow, sharia
civilian trojan army trying to
destroy STRAIGHT Constitutional America

(10 of 10)

from the inside out. ~~HELL~~ NO. GOD BLESS AMERICA.

RECEIVED JUN 03 2019
Complaint

NAME: Mr. Aron Y. Mace
DATE: 6/3/19
TIME: 11:40 AM

DATE: 6/3/19
TIME: 9:24-9:36 AM
Bus #: 5152
Route: 803-Southbound
Location: UT/Dean Keeton ; Austin History Center
Operator ID#: 600474
Block #: 013

* Operator ID #600474 should already be FIRED *

* Operator ID #600474 belongs in the street, penniless + powerless, based on her repeated, broken record behavior *

(11 of 6)

White female driver, Operator ID# 600474, again acted unprofessionally, discourteously, disrespectfully, ass-backwards, + wrong, violating CAP METRO policy + procedure.

Austin Transportation Code 13-2132,
& Texas Penal Code 1.07(a)(4)(A).

Specifically, when Non-Black Male
Passenger with luggage was
boarding Bus # 5152, through
the rear doors, Operator ID#
600474 again started her
bullshit against HtM, again
wrongly telling HtM that HE
had to bring all HIS gear on
board at once, though there IS
no such CAP METRO rule
because it would be unconstitutional.

Apparently, Operator ID# 600474
again, tried pushing her same
old bullshit to try confusing
& controlling HtM with an
overly restrictive rule that
does not exist to try making
HtM accommodate her, though it's
she, Operator ID# 600474,
who is legally bound to
wait on, accommodate, & serve
HtM because she is a public

(206)

servant per Texas Penal Code 1.07
(a)(4)(A), meaning she is legally
bound to professionally & courteously
serve ~~him~~, per Austin
Transportation Code 13-2-132.

Therefore, because Operator ID#
600474 has tried pushing her
lies & bullshit again & again &
again, & been written up
for it, Non-Black Male
Passenger with luggage
immediately & loudly spoke up,
telling her in front of all the
passengers that there is no
such rule, that she is a liar, &
that she is so selfish she
made her own son late to
work the last time she
unlawfully attached ~~a~~ Non-Black
Male Passenger with luggage
with the same lying bullshit.

Then HE told her loud & clear that
GOD is going out her down,
because "vengeance is mine;

(366)

I will repay, sayeth the Lord"
- Romans 12:19.

Then, when Operator ID #600474
tried saying something else to
HIM, HE ~~did~~ shot her down,
telling her to "DRIVE
THE BUS."

Then, ~~when~~ when she threatened to
call security, HE told her to
go right ahead, because HE
knew HE was right + she was wrong
like always.

After ~~that~~ she stopped talking
~~at~~ her lies at HIM, ~~and~~

HE stopped talking at her, so all
got quiet.

However, when non-Black Male
Passenger with luggage
was exiting Bus # 5152
through the rear door,
Operator ID # 600474 →

(Y 076)

then wrongly tried closing the rear doors on Htm to stop Hts exiting + to separate Htm from Hts gear, which was ass-backwards, disrespectful, + wrong.

So, only after Operator ID # 600474 again started shit with Htm, did non-Black Male Passenger with luggage then verbally retaliate to rightly put her in her place, where she belongs, below Htm.

(S46)

* Pull video ASAP *

Immediately place This complaint in Operator ID # 600474's Personnel file + keep it there Permanently.

Female driver who treats non-black male
passenger with respect right all the time.

Because Operator ID #600474
again tried to confuse +
control HTM to effeminate
+ emasculate HTM to
gaslight + dominate HTM,

immediately forward this
complaint to CAP METRO
personnel in charge of
investigating, charging,
+ punishing reverse sexist

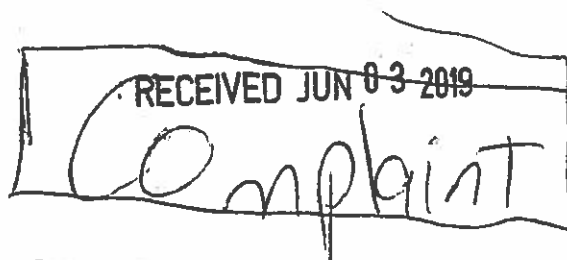
harassment + discrimination
against STRAIGHT non-black
male passenger with luggage
by Operator ID #600474.

① Immediately + permanently FIRE
Operator ID #600474 based on
this complaint + all the previous
complaints in her ~~file~~ personnel
file.

This is spiritual warfare; Operator
ID #600474 is a "hunt witch" who has
to go.

(60461)

never
Xavier, better, prettier
with a
now
→ replace her



NAME: MR. ANTON MOU
DATE: 6/3/19
TIME: 11:40 AM

to: Rich + Gloria

DATE: 6/3/19

TIME: 9:43 - 9:52 AM

location: CAP METRO TRANSIT office
on 8th + Lavaca

(front customer service window)

Black female customer service representative Shenae acted unprofessionally, discourteously, disrespectfully, ass-backwards, + wrong, violating CAP METRO policy + procedure, as well as Texas Penal Code 1.07(a)(4)(A).

Specifically, there was a Black Male customer patiently waiting to be helped, who was respectful + not saying a word.

SO, because Shenae had her back turned to ~~the~~ Htm, sitting at her desk, ~~then~~ looking at her computer screen, but not on the phone, Non-Black Male

(1 of 4)

Customer at the window respectfully clearly & in a strong voice said, to her through the glass, "Ma'am, there's a customer ~~waiting to be~~ behind me waiting to be helped."

However, Shenae acted like she didn't hear what non-Black Male customer told her, though she clearly did.

Therefore, Shenae continued ignoring the respectful, patient Black Male customer waiting to be helped by her continuing to stare at her computer screen, then soon after putting the phone receiver to her ear.

(2 of 19) ~~By~~ Then a couple of minutes later, Shenae was still ignoring the patient, respectful Black Male customer who she still had not helped, when an older, pushy white Male customer walked straight up to ~~the~~ her window, cutting the line to wrongly put himself ahead of the patient,

* Pull video ASAP *

respectful Black Male customer.

So, non-Black Male Customer rightly told the pushy white Male customer that the patient, respectful Black Male Customer was ahead of him, yet Sheneae continued ignoring the Black Male Customer to ~~not~~ help the pushy, out-of-order white Male customer.

That's all ass-backwards + totally wrong.

Immediately Coach, reprogram, + retrain,

Such ~~racism~~
racism
against
the Black Male
Customer, who was
patient + respectful,

Sheneae needs to act
like the public
Servant she is, per
Texas Penal Code
1.07(a)(4)(A).

+ the disrespect against non-Black Male
Customer is not a

(3 of 4)

Immediately place this complaint in
Shenae's personnel file + keep it there
permanently.

Fix her feminist bias
~~act~~ ~~stop~~
against STRAIGHT
STRONG MEN ASAP.

Though she may choose
to act that way on
her own personal
time outside of
work, it's NOT
acceptable or legal at
work. Shenae is legally
bound to wait on,
accommodate, + serve

the respectful, patient, Black Male customer
+ non-Black male customer, just like
everyone else. This is spiritual warfare.

RECEIVED JUN 03 2019

Complaint

NAME: MR. Anon Y No
DATE: 6/3/19
TIME: 11:40 AM

DATE: 6/3/19
TIME: 9:42-9:46 AM
Location: CAP NERO Transit
Office (8th + Lavae)

TO: Allan
Walker

Sondra Williams rudely + disrespectfully
interrupted the professional business
being conducted by Non-Black Male
~~customer with luggage~~ Customer
with luggage at the and
MS. Wheeler at the front glass
at customer service, though there
was no emergency + MS. Williams
was simply looking for Supervisor
Rick, which she could have done
by phone or email.

Also, MS. Williams did not even
bother with an "Excuse me, sir,"
or "May I ask MS. Wheeler a
quick question, please?,"
which would have been appropriate +
respectful, though she still should -

(1 of 6)

have waited her turn to speak with
Ms. Wheeler.

Ms. Williams intentionally acted like
Non-Black Male Customer did not
exist + That she was above Htm
which is ass-backwards + wrong
because she is below Htm in this
context because here at work ~~at~~
she is a public servant per
Texas Penal Code 1.07(9)(4)(A).

So, Non-Black Male ~~Customer~~
respectfully ~~stood~~ stood Hts grand,
respectfully telling her that Ms.
Wheeler was already helping Htm.

However, Ms. Williams only waited
3-5 seconds before repeating her
question to Ms. Wheeler, inquiring
about Supervisor Rick's location,
though Non-Black Male Customer +
Ms. Wheeler were still conducting
professional business together at #1
front customer service window

(2 of 6)

Therefore, Ms. Williams intentionally + repeatedly acted disrespectfully, unprofessionally, + rudely to Non-Black Male Customer, which she initiated + ~~continued~~ then continued after HE responded respectfully + appropriately to her intentional transgression against HEM.

Further, Ms. Williams should NOT have put Ms. Wheeler in that position between HEM + her (Ms. Williams).

Clearly, Ms. Williams was trying to make Non-Black Male Customer accommodated + serve her, though it's Ms. Williams who is legally bound to professionally + courteously serve HEM because she's the public servant per Texas Penal Code 1.07(a)(4)(A), not the other way around.

It's her job to accommodate HEM,
not the other way around. →

(3 of 6)

* Pull video ASAP *
~~TRD~~

~~Also~~ In fact, when non-Black Male Customer then responded, ~~loudly telling~~ asking her her name, Ms. Williams refused to provide it by refusing to respond, though she is legally obligated to identify herself when directly asked. HE had to get her name from another CAP ~~MEMO~~ employee.

Only then, after Ms. Williams refused to follow the law, after also not following unwritten natural law, did non-Black Male Customer then loudly tell her that she is a

Public Servant, per Texas Penal Code

1.07(a)(4)(A), as she was walking away from them.

Unable to handle that truth, Ms. Williams apparently called security to issue non-Black Male Customer a criminal trespass notice to not allow

(14 of 6)

HEM ~~was~~ to do ~~any~~ any more business
at 8th + Lavaca at the CAP METRO
transit office, Though HE had done
nothing wrong + has been a regular
customer for years.

Therefore MS. Williams appeared
to abuse her official capacity
to try officially oppressing non-

Black Male ~~Customer~~ Customer,
violating Texas Penal Codes 39.02
+ 39.03. Therefore, it appears
MS. Williams should have been
given the criminal trespass notice
for her criminal behavior, not
~~then~~ non-Black Male Customer.

Though a Security officer did arrive
on scene + did initially tell
non-Black Male Customer that
HE was going to be issued
a criminal trespass notice
after speaking over the phone
to Blair Spikes, head of Security,

(5 of 6)

Mr. Spikes chose not to issue a criminal trespass notice to Non-Black Male Customer, probably because ~~HE~~ too knew that Non-Black Male Customer had done nothing wrong to earn it but speak the truth about Ms. Williams' legal power relation between ~~HE~~ (the member of the public) & her (the public servant), only

after she repeatedly tried flipping the true legal relation of ~~HE~~ over her by her repeatedly not following natural or.

Constitutional law.

Ms. Williams' behavior from beginning to end was totally ass-backwards, unprofessional, & wrong. Her ~~any~~

feminist, anti-male ~~delusion~~ bias has no place at work. Fix her immediately.

(6 of 6)

1
Carlos León

Complaint

June 3, 2019

(1 of 1)

TO: Stephanie Lowe
Ombudsman, Attorney Discipline
System
State Bar of Texas
1414 Colorado
Austin, Texas

Re: grievance 201806207 +
amended grievance 201900660
against Elizabeth Cary
Grace, Bar No. 24002166

Required
actions:

(per Texas
Government
Code

§1.0003

(a)(1, 2, +4))

(1) Review grievance 201806207
+ amended grievance
201900660 to determine
whether the State Bar
followed the proper
grievance procedure

(2) Receive this complaint about the discipline system

(4) Answer questions from me, a member of the public, on this system's operation

Background

The State Bar of Texas Chief Disciplinary Counsel wrongly dismissed grievance 201806207 + amended grievance 201900660 as inquiries, though they clearly are complaints based on the evidence showing specific, explicit, egregious serious violations of Texas Disciplinary Rules of Professional Conduct + The Texas Penal Code by City of Austin attorney Elizabeth Cary Grace, Bar no. 24002166.

This blatant miscarriage of justice matches the official result of my related previous grievance (# 201703530) against City of

(3 of 14)

Austin attorney Chase Reed Gomillion (Bar no. 24094683), included within the amended grievance (#201900660) against Elizabeth Cary Grace, showing Grace & Gomillion's allegedly connected & conspiratorial professional misconduct went unrecognized & unpunished by the State Bar's non-efficacious, inadequate discipline system.

Though the Texas Disciplinary Rules of Professional Conduct are imperative rules of reason defining proper conduct for purposes of professional discipline (Preamble - paragraph 10), the CDC's inquiry determinations are not reasonable because Grace & Gomillion's documented professional misconduct was not proper.

Therefore, these grievance misclassifications expose serious State Bar discipline system flaws threatening Texas's open society

(4 of 16)

because compliance with the rules & law was not voluntary, not reinforced by peer opinion, and not enforced through disciplinary proceedings, violating precepts from Preamble's paragraph 11 and Texas Government Code Pl. 002 (6) requiring the CDC to perform disciplinary functions under the Texas Disciplinary Rules of Professional Conduct.

In addition, the grievance misclassifications conceal & trivialize serious criminality within the Austin Municipal Court System, Austin Police Department Central Records & the City of Austin Law Department that appears connected & coordinated that Travis County DA Margaret Moore has not prosecuted despite being brought to the DA's office's attention by my official evidence-based complaints filed with the Travis County

(5 of 16)

Public Integrity Unit + my willingness to testify in a court of law. Contact Sergeant Investigator Todd Bircher for more details on that end at (512) 854-9530.

Therefore, when you read + review grievance 201806207 + amended grievance 201900660, make sure the CDC/State Bar delivers to you all the materials I handed to them when I filed these grievances in person at 1414 Colorado.

Grievance 201806207 is a 95-page document handwritten by me, with evidentiary exhibits included.

Amended grievance 201900660 is comprised of the following additional information:

- 1) 5-page letter to Commission for Lawyer Discipline, dated 11/10/17, handwritten by me;

(6 of 14)

- 2) 5-page letter to BODA, dated 7/28/17, handwritten by me;
- 3) 36-page grievance 201703538 against Chase Reed Gonnion, dated 6/22/17, handwritten by me with evidentiary exhibits included;
- 4) 75-page follow-up document to the State Bar Board of Directors, dated 4/27/18, handwritten by me with evidentiary exhibits included.

This additional information provides critical context re: Elizabeth Cary Grace's alleged professional & criminal misconduct not included in grievance 201806207.

You can verify the authenticity of what CDC/State Bar provides you by checking them against copies posted online at the Austin Public Safety Commission

website as backup materials
for the October 1, 2018 +
November 5, 2018 meetings at:
austintexas.gov/cityclerk/boards -
Commissions/meetings/2018-41-1.htm.

(7 of 14)

Note: By "handwritten" I mean
hand-printed, like how I
have written this complaint
by hand.

Because the Supreme Court of Texas,
on behalf of the judicial department,
exercises administrative control over
the State Bar (Texas Government
Code §1.011(c)) and because you
report directly to the Supreme
Court of Texas (Texas Government
Code §1.0882(c)) yet are
independent of the State Bar,
board of directors, chief disciplinary
counsel, + Commission for lawyer
discipline (Texas Government Code
§1.0882(b)), I expect a fair,
impartial review from you,
unlike BOPA, who wrongly backed

CDC's grievance misclassifications as inquiries (BODA case numbers 593467, 61234, & 61808).

Therefore, my questions are:

- 1) Did the State Bar follow the proper grievance procedures for grievance 201806207 & amended grievance 201900660?
- 2) Did the CDC read grievance 201806207 & amended grievance 201900660 in their entireties?
- 3) What was the CDC's "rationale" for misclassifying grievance 201806207 & amended grievance 201900660 inquiries instead of complaints to wrongly stop them from moving forward?
- 4) Why are there no State Bar written guidelines for classifying

(8 of 18)

grievances that the CDC must follow?

5) why is there no independent non-lawyer person check safe mechanism, with an office outside 1414 Colorado, to review + overrule blatant grievance misclassification initiated by CDC + backed by BODA, who appear to be "protecting their own" with respect to grievance 201806207 + amended grievance 201900660?

6) What is the correct legal mechanism to bring the CDC misclassifications of grievance 201806207 + amended grievance 201900660, as well as the BODA backing of those grievance misclassifications, case nos. 61234 + 61808, to the attention of the Supreme Court of Texas, in writing and/or oral argument, to legally overturn those grievance misclassifications, move them forward as two complaints one against Grace + one against Gomillion + hold CDC + BODA accountable for their wrongful decisions?

(10
&
(1)) Unless & until Grace & Gomillion are legally & officially held accountable (disbarred) for what they said & did and the lawyer discipline process gets fixed, the State Bar is not effectively discharging the public responsibilities of the legal profession by not fostering and maintaining on the part of those engaged in the practice of law integrity, competence in public service, and high standards of conduct, not achieving its purposes to exist, per Texas Government Code Pl. 012(3).

It's time for the Supreme Court of Texas to take hands-on, corrective action on the matters explicated in this complaint because the State Bar is an administrative agency of the judicial department of government, per Texas Government Code Pl. 011(a), and the Supreme Court of Texas, on behalf of the judicial department, shall exercise administrative control over the State Bar, per Texas Government Code Pl. 011(c).

(11 of 11)

Because I am a whistleblower,
officially correspond with me in writing
by leaving your written response in a
sealed envelope addressed to me with
the reception front desk at 1414
Colorado, where we members of the
public enter the building & sign in
with security.

Speak with me in person about my
complaint in the open front lobby
reception area directly behind the
reception/security desk at the
public entrance to 1414 Colorado.

In solidarity,

Carlos León

Carlos León



1

