

**Community Services Block Grant
Programmatic/Financial Report
July 9, 2019**

The Community Services Block Grant funds the delivery of services to low income Texas residents in all 254 counties. These funds support a variety of direct services in addition to helping maintain the core administrative elements of community action agencies.

For the City of Austin, the grant provides funding for the delivery of basic needs, case management, preventive health and employment support services through the City's six (6) Neighborhood Centers and the three (3) Outreach Sites.

- **Basic Needs** (food, clothing, information and referral, notary services, transportation, car safety education and car seats, tax preparation, Blue Santa applications, fans, Thanksgiving food baskets and other seasonal activities);
- **Preventive Health** (screenings for blood pressure, blood sugar including a1C, and cholesterol; pregnancy testing; health promotion presentations, coordination and participation in health fairs, immunizations, coordination of wellness activities, linkages to medical home providers and diabetes case management);
- **Case Management** (individual/family support counseling, advocacy, self-sufficiency case management, crisis intervention, linkages with employers, educational opportunities and training, and working with individuals on quality of life issues);
- **Employment Support** (intake, assessment and goal setting, job readiness training, job placement assistance, and job retention services)

Expenditures Categories	2018 Contract Budget	Cumulative Expenditures as of 5/30/19	% of Total
Personnel	\$702,685.00	\$241,040.09	34.3%
Fringe Benefits	\$386,878	\$146,555.51	37.8%
Other	\$12,543.00	\$0	0%
Total	\$1,102,106	\$387,595.60	35.2%

Austin Public Health Report on PY19 Community Action Plan

MISSION: To prevent disease, promote health, and protect the well-being of our community.

TOP 5 NEEDS: Housing; Health; Employment; Basic Needs; Education

Report Date May, 2019

FNPI	Outcome Description	Target	#Enrolled	#Achieved	Success Rate %
1	Employment				
1B	Unemployed adults who obtained a job up to a living wage	55	32	13	23.6% Efficacy Rate: 40.6%
1C	Unemployed adults obtained and maintained a job for at least 90 days (up to a living wage)	20	33	1	5.0%
1E	Unemployed adults who obtained a job with a living wage	10	29	6	60.0% Efficacy Rate: 20.7%
1H	Employed participants in a career-advancement related program who entered or transitioned into a position with increased income and/or benefits	55	35	15	27.3% Efficacy Rate: 42.9%
2	Education and Cognitive Development	Target	#Enrolled	#Achieved	Success Rate %
2F	Adults who demonstrated improved basic education	5	7	0	0%
2H	Individuals who obtained a recognized credential, certificate or degree relating to the achievement of educational or vocational skills	5	3	1	20%
4	Housing				
4B	Households who obtained safe and affordable housing	25	9	2	8% Efficacy Rate: 22.2%
4E	Households who avoided eviction	375	242	132	35.2% Efficacy Rate: 54.5%
5	Health and Social/Behavioral Development		#Enrolled	#Achieved	Success Rate %
5B	Individuals who demonstrated improved physical health and well being	10	4	1	10.0%
5D	Individuals who improved skills related to the adult role of parents/caregivers	50	111	89	178.0%
SRV	Service Description	Number Served			
3O	Tax Preparation Programs	516			
4C	Rent Payments	91			
4D	Deposit Payments	0			
4I	Utility Payments	41			
5A	Immunizations	0			
5J	Food Distribution	13,152			
7A	Case Management	56			
7B	Eligibility Determinations	791			

7D	Transportation	93		
7N	Emergency Clothing	959		

Transition Out of Poverty Goal		Goal	Achieved		Success Rate%
TOP	Individuals who transitioned out of poverty	43	20		46.5%

Programmatic/Administrative Updates

- PY 18 Data for FNPI 1b and 1e** – Per Commissioner Motwani’s request, we looked back at 2018 data. We were able to find out more information on the clients who enrolled but did not achieve the Federal National Performance Indicators (FNPIs) 1b or 1e. Please see back-up document.
- Neighborhood Services Unit Vacancies** - Two Community Workers accepted permanent positions at the South Austin Neighborhood Center and the Rosewood Zaragosa Neighborhood Center. One Community Worker vacancy at the Blackland Neighborhood Center. Top candidate identified for the RN vacancy at Blackland Neighborhood Center. Also, scheduling interviews for the Crisis Intervention Team Supervisor.
- Austin Energy Plus 1 Program** - Austin Energy (AE) account holders whose household income is at or below 200% of the Federal Poverty Income Guidelines (FPIG) when eligibility was initially determined may be eligible for up to \$500 in utility assistance through the Plus 1 program, if funds are available. In December 2018 the Neighborhood Services Unit implemented this program. To date, 55 households have received assistance for a total of \$22,295.23.
- Neighborhood Center Improvements** - The construction of the new Montopolis Recreation and Community Center is underway and on schedule. In June they continued installation of underground plumbing and electrical systems inside the building and pouring concrete on the remaining ground and 2nd floors. The goal is to align these projects with the Strategic Direction 2023 of improving the condition of city owned facilities and supporting customer satisfaction with City services. Anticipated Grand Opening – Summer 2020.

Success Story

A refugee family of 7 (two adults, 5 children) needed their electricity be turned on. A cold front was coming in with temperatures in the low 40's. Austin Energy would not connect services because the family did not have a valid ID. Neighborhood Center staff found out that one family member did have a passport ID. Staff accompanied the family to the AE office to help them navigate the activation process. During this time, other neighborhood center staff initiated a food pantry application and the Social Worker was able to provide a list of resources that offered hot meals to the community. The family was very excited to warm up for the cold night ahead. With the advocacy from neighborhood center staff, AE was able to assist this family with utility services the next day.